



Release Notes for File Reputation and File Analysis Updates for Cisco Email and Web Security Appliances

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File Reputation Update - Release Date: June 4, 2018

Cisco has added the following new datacenter in the APJC region for the File Reputation service:
APJC (cloud-sa.apjc.amp.cisco.com)

You can configure your Email Security and Web Security appliances to use the new File Reputation service. For instructions, see the user guide or the online help.

Supported Releases

The File Reputation update is supported for the following product releases:

- AsyncOS 10.0.2 for Cisco Email Security Appliances
- AsyncOS 10.0.3 for Cisco Email Security Appliances
- AsyncOS 11.0 for Cisco Email Security Appliances
- AsyncOS 11.0.1 for Cisco Email Security Appliances



- AsyncOS 11.0.2 for Cisco Email Security Appliances
- AsyncOS 11.1 for Cisco Email Security Appliances
- AsyncOS 10.1.x for Cisco Web Security Appliances
- AsyncOS 10.5.x for Cisco Web Security Appliances
- AsyncOS 11.5.x for Cisco Web Security Appliances

File Reputation and File Analysis Update - Release Date: July 25, 2017

Cisco has added a new datacenter in the European region for the File Reputation and File Analysis services:

- *EUROPE* (*cloud-sa.eu.amp.cisco.com*) for File Reputation server
- *EUROPE* (*https://panacea.threatgrid.eu*) for File Analysis server

You can configure your Email Security and Web Security appliances to use the new File Reputation and File Analysis services. For instructions, see the user guide or the online help.

Supported Releases

The File Reputation and File Analysis updates are supported for the following product releases:

- AsyncOS 10.0.2 for Cisco Email Security Appliances
- AsyncOS 10.0.3 for Cisco Email Security Appliances
- AsyncOS 11.0 for Cisco Email Security Appliances
- AsyncOS 10.1 for Cisco Web Security Appliances

Important! Changes Needed in File Analysis Settings

If you plan to use the new European public cloud File Analysis service, make sure you read the following instructions to maintain datacenter isolation:

- The existing appliance grouping information is not preserved in the new File Analysis server. You must regroup your appliances on the new File Analysis server.
- Messages that are quarantined to the File Analysis Quarantine are retained until the retention period. After the quarantine retention period, the messages are released from the File Analysis Quarantine, and re-scanned by the AMP engine. The file is then uploaded to the new File Analysis server for analysis but the message is not sent to the File Analysis Quarantine again.

For more details, refer to the Cisco AMP Thread Grid documentation from

<http://www.cisco.com/c/en/us/support/security/amp-threat-grid-appliances/products-installation-guides-list.html>

Support

Related Documentation

See the chapter for File Reputation and File Analysis in the user guides for AsyncOS for Cisco Email Security Appliances and Cisco Web Security Appliances:

<http://www.cisco.com/c/en/us/support/security/web-security-appliance/products-user-guide-list.html>

<http://www.cisco.com/c/en/us/support/security/email-security-appliance/products-user-guide-list.html>

Customer Support

Cisco TAC: Visit http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

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