Decommissioning Legacy File Reputation Servers for Cisco Email Security Gateway

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Important! This document applies to all the AsyncOS releases that support file reputation filtering across the different data center regions.

Introduction

For enhanced security, it is mandatory to use TLSv 1.2 as the communication protocol between the email gateway and cloud services. Therefore, there will be no support for the legacy File Reputation server (refer to the table below) because it uses a lower version of TLS.

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Note   We are planning to decommission the legacy File Reputation server at the earliest.

If you are using the legacy File Reputation server to connect your email gateway to the Cisco AMP File Reputation Service, we recommend that you manually switch to the preferred File Reputation Server (refer to the table below).

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Note   We recommended you to switch to the preferred File Reputation server at the earliest. Otherwise, we will automatically switch the legacy server to the preferred server through the update server.

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The following table shows the legacy and preferred File Reputation servers for the different data center regions:

Data Center Regions	Legacy File Reputation Server	Preferred File Reputation Server	Port
Americas	`cloud-sa.amp.sourcefire.com`	`cloud-sa.amp.cisco.com`	TCP 443 or 32137
Europe	`cloud-sa.eu.amp.sourcefire.com`	`cloud-sa.eu.amp.cisco.com`	TCP 443 or 32137
APJC	`cloud-sa.apjc.amp.sourcefire.com`	`cloud-sa.apjc.amp.cisco.com`	TCP 443 or 32137

To configure and verify connectivity of the preferred File Reputation server on your email gateway, see the user guide or the online help.

For more details, see the Techzone article at
https://www.cisco.com/c/en/us/support/docs/security/sourcefire-amp-appliances/118121-technote-sourcefire-00.html

Support

Related Documentation

See the File Reputation and File Analysis chapter in the user guide for AsyncOS for Cisco Email Security Appliances:

http://www.cisco.com/c/en/us/support/security/email-security-appliance/products-user-guide-list.html

Customer Support

Cisco TAC: Visit http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.