

QuickVPN Client v1.2.11 Release Note 7/1/2008

Issues Fixed:

1. Fixed a QuickVPN Connectivity issue, where QuickVPN Client running on Vista with a wireless LAN adapter cannot connect to a remote QuickVPN router.
2. When QuickVPN Client fails to establish a tunnel with WRV200, the client will try to detect whether the Ping (ICMP) is blocked or the IKE negotiation (on UDP port 500 or 4500) is blocked, and log messages in the log.txt accordingly.

Known Issues:

1. QuickVPN Client v1.2.5 or newer, when running on Windows Vista, cannot connect to RVS4000 nor WRVS4400N when Vista is behind a Network Address Translation (NAT) device. The problem does not occur to QuickVPN Client running on Windows XP or 2000. This was caused by the change in Windows OS behavior. For more information, please see <http://support.microsoft.com/kb/944335/en-us>.
2. Windows Firewall needs to be enabled on Windows Vista in order for QuickVPN Client to function properly. This is due to the fact that IPSec service on Vista is disabled when Windows Firewall is disabled. Some third-party firewall will disable the Windows Firewall, which will cause QuickVPN to fail.
3. Users need to have the administrative rights in order to use QuickVPN Client. This is a constraint posed by the Windows operating systems.
4. There is a known issue with Windows XP SP2 Firewall - ICMP packets are always dropped by the Firewall when the Firewall is enabled. The issue will cause the QuickVPN Client not being able to establish a tunnel with the remote QuickVPN Server successfully. Microsoft has released a patch to fix this issue. Once you install the patch, the issue should be resolved. <http://support.microsoft.com/kb/889527/en-us>
5. QuickVPN tunnels do not pass NetBIOS broadcast packets. This may create a problem when users want to search computers by names or to browse the network neighborhood on Windows Explorer. Users can use a LMHOSTS file to work around this issue. More information can be found at

[http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd\\_lm\\_h\\_gxqq.msp?mfr=true](http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd_lm_h_gxqq.msp?mfr=true)

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QuickVPN Client v1.2.8 Release Note 1/4/2008

Issues Fixed:

1. Fixed the issue that QuickVPN Client on Windows Vista cannot work properly when the Server Address field is a DDNS domain name.
2. Upon uninstalling the QuickVPN Client, the install directory will be removed completely.
3. QuickVPN Client will log more messages in the log.txt file to ease troubleshooting.

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