

# Release Notes for QuickVPN Client Version 1.4.0.5

## February 2010

These Release Notes describe the new features and enhancements in the QuickVPN Client version 1.4.0.5.

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## Changes Since QuickVPN Client Version 1.3.0.3

1. Windows 7 operating system (including 32-bit and 64-bit editions) is now supported in addition to Windows XP (32-bit) and Windows Vista (32-bit and 64-bit).
2. Fixed an issue in which enabling the Use Remote DNS Server feature caused the computer running the QuickVPN Client software to lose the DNS Server IP address, as defined in the local TCP/IP property, when the QuickVPN tunnel was disconnected.
3. Fixed an issue in which the QuickVPN client could not connect to a remote QuickVPN router although there was no real conflict between the addressing of the local subnet and the remote subnet (for example, 192.168.10.0 as the local subnet and 192.168.100.0 as the remote subnet).

4. The profiles are now stored under in the profiles directory under the QuickVPN install directory.
5. When users attempt to uninstall the QuickVPN Client, they will be prompted to choose whether the profiles and certificates need to be preserved.

## Known Issues

1. On Windows Vista and Windows 7, Windows Firewall needs to be enabled in order for QuickVPN Client to function properly. This issue occurs because IPsec service on Vista is disabled when Windows Firewall is disabled. Some third-party firewalls will disable the Windows Firewall, which will cause QuickVPN to fail.
2. Users need to have the administrative rights in order to use QuickVPN Client. This is a constraint posed by the Windows operating systems.
3. There is a known issue with Windows XP SP2 Firewall: ICMP packets are always dropped by the Firewall when the Firewall is enabled. The issue will prevent the QuickVPN Client from successfully establishing a tunnel with the remote QuickVPN Server.
  - One way to resolve this issue is to upgrade Windows XP to Service Pack 3. For Service Pack 3, visit the following website:  
<http://www.microsoft.com/downloads/details.aspx?FamilyId=5B33B5A8-5E76-401F-BE08-1E1555D4F3D4&displaylang=en>
  - Alternatively, Microsoft has released a patch to fix this issue. For the patch, visit the following website:  
<http://support.microsoft.com/kb/889527/en-us>
4. QuickVPN tunnels do not pass NetBIOS broadcast packets. This may create a problem when users want to search computers by names or to browse the network neighborhood on Windows Explorer. Users can use a LMHOSTS file to work around this issue. For more information, visit the following website address:  
[http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd\\_lmh\\_qxqq.msp?mfr=true](http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd_lmh_qxqq.msp?mfr=true)
5. While a QuickVPN tunnel is connected, the following message may appear: "Remote Gateway is not responding, do you want to wait?" This issue occurs when the remote QuickVPN Server is not responding to the ping sent by the QuickVPN Client. This issue may be caused by the remote QuickVPN Server temporarily overloaded. Users can ignore the pop-up message as long as the traffic continues to flow through the tunnel.

## Related Information

| Support   |  |
|---|--|
| Cisco Small Business Support Community                            | <a href="http://www.cisco.com/go/smallbizsupport">www.cisco.com/go/smallbizsupport</a>   |
| Online Technical Support and Documentation (Login Required)       | <a href="http://www.cisco.com/go/smallbizhelp">www.cisco.com/go/smallbizhelp</a>   |
| Phone Support Contacts  | <a href="http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html">www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html</a> |
| Downloads   | <a href="http://www.cisco.com/go/smallbizfirmware">www.cisco.com/go/smallbizfirmware</a>   |
| Product Source Code Bundle (Open Source)                          | <a href="ftp://ftp-eng.cisco.com/pub/opensource/smallbusiness/quickvpn/">ftp://ftp-eng.cisco.com/pub/opensource/smallbusiness/quickvpn/</a>  |
| Product Documentation   |  |
| Cisco Small Business Routers                                      | <a href="http://www.cisco.com/go/smallbizrouters">www.cisco.com/go/smallbizrouters</a>   |
| Cisco Small Business  |  |
| Cisco Partner Central for Small Business (Partner Login Required) | <a href="http://www.cisco.com/web/partners/sell/smb">www.cisco.com/web/partners/sell/smb</a>   |
| Cisco Small Business Home   | <a href="http://www.cisco.com/smb">www.cisco.com/smb</a>   |

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