



## **Release Notes Partner Support Service 4.0.46**

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**Release:** PSS 4.0.46

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## Introduction

Partner Support Service (PSS) combines foundational capabilities of Cisco with installed base management, alert reporting, device diagnostics, and smart interaction capabilities that partners embed into their service offers, combining visibility to their customer's network devices with Cisco intellectual capital.

This release note describes the new capabilities and caveats in the PSS 4.0 Release.

## New and Changed Information

This section provides a brief description of what is new or changed in this release.

- This release addresses security vulnerabilities and system issues.

## Updated Documentation

- PSS 4.0.46 Release Notes

Please visit the [PSS Support Community](#) for all release related information.

## Important Note

If no incremental upload is done, there will be a mismatch between Last Inventory date and Original Inventory date.

## Notifications

The following section provides notifications that have been previously posted with important upcoming dates:

CSPC 2.9: With this release, CSPC 2.9 and earlier versions of the collector will no longer have technical support available. If support is needed, users will be required to first update to the latest version of the collector.

The following are the supported versions of Collector Software that are certified with Partner Support Service: CSPC 2.10 and above

### Updated PID Checker Available

The [PID Checker](#) has been updated to reflect the new rules package to reflect the devices supported in the PSS Portal. The latest version of the CSPC collector software supports Rules Package 4.15. If you are not using the latest collector version, we encourage you to upgrade your collector software to take advantage of more comprehensive device data collection and reporting.

Collector Patches Update collector patches are available at the [CSPC Collector Support](#) webpage.

## Fixed Defects

The following defects have been fixed and details related to each corrected defect are noted below:

Defects	Description
	<ul style="list-style-type: none"><li>This release addresses security vulnerabilities and system issues.</li></ul>

## PSS Open / New Defects

The following PSS defects are currently open and not fixed:

Defects	Description
<b>CSCvr31314</b>	<b>Problem:</b> Unable to Delete Entitlement in PSS application <b>Workaround:</b> None
<b>CSCvz36806</b>	<b>Problem:</b> Issue on showing the customer list in the add user LNP <b>Workaround:</b> None

## Resources

The following resources are used for Partner Support Service.

### Partner Support Service Community

Access the [PSS Community](#) for relevant information including documentation, training, ask-the-experts, and more. This online resource is available 24/7.

Need help accessing the community? Please e-mail us at [psscommunity@cisco.com](mailto:psscommunity@cisco.com) for help

If you do not currently have access to the PSS Support Community, and your company has an active PSS contract, please register for the [PSS Support Community](#). You must be a member of the public Cisco Support Community:

1. Please register with your Cisco.com ID and password on the [Cisco Community](#) website.
2. Then send your full name, company, and Cisco.com ID to [mailto:psscommunity@cisco.com](mailto:mailto:psscommunity@cisco.com).

### Related Documentation

Additional information regarding installing and configuring the CSPC are available in the [CSPC Collector Center](#).

### Platform-Specific Documents

Additional information about PSS can be found in the PSS User Guide at:

<http://www.cisco.com/c/dam/en/us/td/docs/services/PSS/book.pdf>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

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