

ReadMe for Update-2 for Cisco Prime Infrastructure 1.4

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This readme explains the installation procedure and caveats of Update-2 for Cisco Prime Infrastructure 1.4.

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Introduction

This is a patch release for update-1 for Cisco Prime Infrastructure 1.4 (1.4.0.45). This patch must be installed on top of your existing update-1 for Prime Infrastructure 1.4. This release supports two new AP platforms – Cisco 702w and Cisco 2700. The update-2 for Prime Infrastructure 1.4 enables you to manage Cisco WLC 7.6.120.0 with the features of Cisco WLC 7.4 and earlier releases. This release does not support any new features of Cisco WLC 7.6.120.0.

For more information on update-1 for Cisco Prime Infrastructure 1.4, see the following URL:

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/infrastructure/1-4/release/notes/cpi_rn_141.html#wp76896

For more information on prerequisites, system requirements, and installation, see the following URL:

http://www.cisco.com/en/US/docs/wireless/prime_infrastructure/1.4/quickstart/guide/cpi_qsg_1_4.html

Installation Guidelines

Caution: We do not recommend to uninstall or remove this patch.

Notes:

- It is important to back up your system before applying this patch. Store the backup in an external repository. This will help you to revert to the original Prime Infrastructure 1.4 state. To revert to original Prime Infrastructure 1.4 state, follow these steps:
 - Reinstall Prime Infrastructure 1.4 from an OVA or ISO distribution.
 - Restore data from the backup that you made before applying the patch.
- Before you begin, remove any existing high availability configuration from your primary and secondary Prime Infrastructure servers. You can do this using either of the following options:

- Launch Prime Infrastructure, choose **Administration > High Availability > HA Configuration**, and click **Remove**.
- At the admin console run the **ncs ha remove** command.
- There is no need to shut down your server before installing this patch release. The patch installation will stop the application and restart it again.
- There is no need to reboot your system manually after applying this patch.
- The patch installation takes approximately 15-20 minutes.

Follow these steps to install the patch to your existing update-1 for Prime Infrastructure 1.4 system:

Step 1 Go to the following URL to download the PI_1.4_0_45_Update_2-45.tar.gz patch to your repository:

<http://software.cisco.com/download/release.html?mdfid=284763234&flowid=44202&softwareid=284272933&release=1.4.2&reind=AVAILABLE&rellifecycle=&reltype=latest>

Step 2 Open a console session and log in to the existing server as admin. Enter the password when prompted.

Note: If you want to know more about creating a remote repository, see the Setting Up Remote Repositories section of the Prime Infrastructure User Guide:

http://www.cisco.com/en/US/docs/net_mgmt/prime/infrastructure/1.2/user/guide/ManageData.html#wp105609

Step 3 Install the patch:

```
admin# patch install <patchFile> <repositoryName>
```

Where

<patchFile> is the name of the patch file you copied.

<repositoryName> is the name of the repository that you configured.

Once the patch is installed successfully, you can verify the patch version using the following command:

admin# show version

Sample Output:

.
. .
.

Version : 1.4.0.45

Patch: Cisco Prime Network Control System Version: Update-2_45_for_version_1_4_0_45

This patch version number is shown only when you use the **show version** command. On the Prime Infrastructure UI, only the base version number 1.4 appears.

For detailed installation information, see the following Prime Infrastructure guides:

http://www.cisco.com/en/US/docs/wireless/prime_infrastructure/1.4/quickstart/guide/cpi_qsg_1_4.html#wp69980

http://www.cisco.com/en/US/prod/collateral/netmgtsw/ps6504/ps6528/ps12239/deployment_guide_c07-721232.html#wp9000555

Guidelines for Upgrading from an Earlier Version of Prime Infrastructure 1.4

If you are making a backup to upgrade from an earlier version of Prime Infrastructure, make sure that you apply the necessary patches before you perform a backup. For details, see the “[Installing the Point Patch](#)” section of the Cisco Prime Infrastructure 1.4 Quick Start Guide.

Supported Devices

For detailed information on the supported device types, see the following URL:

http://www.cisco.com/en/US/products/ps12239/products_device_support_tables_list.html

Resolved Caveats

The resolved caveats of Cisco Prime Infrastructure 1.4 Update-1 are also applicable for Cisco Prime Infrastructure 1.4 Update-2.

For the list of resolved caveats, see the following URL:

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/infrastructure/1-4/release/notes/cpi_rn_141.html#wp117782

Open Caveats

The open caveats of Cisco Prime Infrastructure 1.4 Update-1 are also applicable for Cisco Prime Infrastructure 1.4 Update-2.

For the list of open caveats, see the following URL:

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/infrastructure/1-4/release/notes/cpi_rn_141.html#wp53609

Related Documentation

You can access the additional Cisco Prime Infrastructure documentation at:

http://www.cisco.com/en/US/products/ps12239/tsd_products_support_series_home.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

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