



# Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 Release Notes

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This document describes key features, product requirements, enhancements, and known issues in the 3.0.2 maintenance release of Cisco Intelligent Automation for Cloud Starter Edition. For more information about Starter Edition, refer to the appropriate product guides.

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# Features and Enhancements

This section notes enhanced and changed software features in Cisco Intelligent Automation for Cloud Starter Edition 3.0.2. The changes have been documented in the Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 user documentation. (See [Documentation Updates, page 5](#) for more information.)

The following sections describe the new features and enhancements:

- [Support for Cisco Service Portal 9.4](#)
- [New Authentication Scheme Field for the “Set HTTP Agent Configuration” Form](#)

## Support for Cisco Service Portal 9.4

Starter Edition 3.0.2 supports Cisco Service Portal 9.4 with hotfix **94\_patch\_V2L** or higher. **Versions 9.3.1 and 9.3.2 are no longer supported**

## New Authentication Scheme Field for the “Set HTTP Agent Configuration” Form

A drop-down list for Authentication Scheme has been added to the Set HTTP Agent Configuration form ([Figure 1](#)), with the options **NTLM** (default) and **Basic**.

The authentication scheme setting allows the Set HTTP Agent Configuration form to update all of the HTTP agents with the information you provide on this form.

See [Documentation Updates, page 5](#) for more information.

**Figure 1** *Set HTTP Agent Configuration Form—Authentication Scheme Field*

The screenshot shows a web form titled "Set HTTP Agent Configuration" with a "Close" button in the top right corner. Below the title is a description: "Configure agent properties for HTTP/WS agents. This sets up the agent properties for all the IAC HTTP/WS agents." There are "Submit Order" and "Reset" buttons. The form contains three required fields, each marked with an asterisk (\*):

- Process Orchestrator Hostname:** A text input field with a help text: "Enter the Cisco Process Orchestrator fully qualified hostname or IP address. For example, po01.cisco.com or 192.168.100.101."
- Authentication Scheme:** A dropdown menu with "NTLM" selected. This field is highlighted with a red rectangular box.
- Process Orchestrator Username:** A text input field with a help text: "Enter the Windows username to connect to Cisco Process Orchestrator. Domain qualification should not be included. For example, jsmith."

# Resolved and Known Issues

## Resolved Issues

[Table 1](#) lists the bugs that have been fixed for the Starter Edition 3.0.2 release.

**Table 1** *Resolved Issues for Starter Edition 3.0.2*

Bug ID	Headline/Description
CSCua42914	Newly commissioned Windows VM finishes with dirty shutdown
CSCua61426	Duplicate Site Administration OUs are created
CSCua99579	Add Network type is available with Community Network during first access
CSCub24414	Collect Metrics puts "N/A" for empty fields
CSCub24420	System Resources page not visible when environment doesn't have Inet access
CSCub23980	Process "Create Virtual Server" has invalid condition

## Known Issues

[Table 2](#) lists the known issues in the Starter Edition 3.0.2 release.

**Table 2** *Known Issues for Starter Edition 3.0.2*

Bug ID	Description
CSCub75076	Cant remove VM Templates that have the same name but different paths
CSCub88328	Physical provisioning not using the VLAN set when user adds the network
CSCub87351	CPTA cannot see servers ordered by Server Owners
CSCub86247	Error 500 when jboss path has space
CSCub81275	removed user cannot be re-added
CSCub34807	Commission VM and Install OS fails for Windows servers when the hostname is greater than 15 characters
CSCub21990	Cannot remove/modify users in a different organization as a CPTA
CSCub02279	CPTA may not get information about request if PO-CP communication fails
CSCua43234	Windows provisioning email has Linux information
CSCub80536	CCP error org.xml.sax.SAXParseException when PO is down

# Installation and Upgrade Notes

The 3.0.2 maintenance release for Starter Edition is compatible with Cisco Service Portal 9.4.



**Note**

**Cisco Service Portal 9.3.1 and 9.3.2 are no longer supported.** If you have an earlier version installed in your environment, you must upgrade to version 9.4. For instructions on installing or upgrading to Cisco Service Portal 9.4, see the [Cisco Service Portal 9.4 Installation Guide](#).

For installations of or upgrades to Cisco Service Portal 9.4, the following hotfix is required:

**9.4\_Patch\_V2L.zip**

## Installation of New Installation and Upgrade of Existing Installation Scenarios

The following installation and upgrade scenarios are supported.

For instructions on installing or upgrading, see the following documentation on Cisco.com:

- [Cisco Service Portal 9.4 Installation Guide](#)
- [Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 Configuration Guide](#)

### Installation

New installations of Cisco Service 9.4 and Starter Edition 3.0.2 are supported.

### Upgrade

Upgrades from Starter Edition 3.0.1 and Cisco Service Portal 9.3.2 are supported. For instructions on installing or upgrading to Cisco Service Portal 9.4, see the [Cisco Service Portal 9.4 Installation Guide](#)

Upgrade from:		Upgrade to:	
Starter Edition	Cisco Service Portal	Starter Edition	Cisco Service Portal
3.0.1	9.3.2	3.0.2	9.4

## Updates in the Procedure for Installing the Starter Edition Portals and Portlets

For the Starter Edition 3.0.2 release, the following changes have been made to the Starter Edition portals and portlets installation procedure:

- The Starter Edition Portals package version has changed from 9.3.1 to 9.4.
- The package file name has changed from StarterEditionPortlets\_9.3.1.zip to StarterEditionPortlets\_9.4.zip.

For more information, see the [Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 Configuration Guide](#).

# Documentation Updates

In addition to this document, the following guide has been updated for the 3.0.2 update:

*[Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 Configuration Guide](#)*

The guide is available on the [Cisco Intelligent Automation for Cloud End-User Guides](#) page (login required) at cisco.com.

## Starter Edition 3.0.2 Configuration Guide Changes

**Table 3** lists the changes to the Cisco Intelligent Automation for Cloud Starter Edition Configuration Guide for the 3.0.2 maintenance update.

**Table 3** Starter Edition 3.0.2 Configuration Guide Changes

Feature	Location in Guide
Updated guide name with new release number	Front Cover, footers
New part number added.	All pages in guide
Name of Chapter 3, “Installing Cisco Cloud Portal and the REX Adapter,” changed to “Installing the REX Adapter.”	Chapter 3, “Installing the REX Adapter”
Instructions for installing Cisco Cloud Portal removed.	Chapter 3, “Installing the REX Adapter”
Instructions for installing the REX adapter added.	Chapter 3, “Installing the REX Adapter”
Checklist added for the REX adapter installation.	Appendix E, “Solution Deployment Checklists”
Worksheet added for recording variable definitions for the REX adapter installation.	Appendix F, “Solution Deployment Worksheets”
The file name for the Starter Edition Portlets package has been updated from StarterEditionPortlets_9.3.1.zip to StarterEditionPortlets_9.4.zip.	Chapter 4, “Setting Up Cisco Cloud Portal and Deploying Starter Edition Content,” in section “Copy the Starter Edition Portlets Package and Extract Files”
The file path to the location where you extract RequestCenter_war.zip has been updated from <pre>CiscoServicePortal&gt;jboss-4.2.3.GA\server\ RequestCenter\deploy\RequestCenter.ear\ RequestCenter.war</pre> to <pre>&lt;JBOSS_DIR&gt;/standalone/deployments/ RequestCenter.war</pre>	Chapter 4, “Setting Up Cisco Cloud Portal and Deploying Starter Edition Content,” in section “Copy the Starter Edition Portlets Package and Extract Files”
A new screenshot of the Set HTTP Agent Configuration form, showing the new Authentication Scheme field, has been added.	Chapter 6, “Setting Up the Cloud Administration,” in section “Set HTTP Agent Configuration”

**Table 3 Starter Edition 3.0.2 Configuration Guide Changes (continued)**

Feature	Location in Guide
A description of the new Authentication Scheme field and its options has been added.	Chapter 6, “Setting Up the Cloud Administration,” in section “Set HTTP Agent Configuration”
Item added to worksheet for Authentication Scheme setting in Set HTTP Agent Configuration.	Appendix F, “Solution Deployment Worksheets”

## Starter Edition 3.0.2 User Guide Changes

There are no changes in the *Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 User Guide*.

## Limitations and Restrictions

Go to [Cisco Bug Toolkit](#) (login required) to view open and resolved bugs. Use the following steps to query open and resolved Starter Edition issues in the Bug Toolkit.

### Searching for Specific Bug

To search for a specific bug:

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- Step 1** Click <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs> to log into the Bug Toolkit.
  - Step 2** On the Cisco Login page, under Existing User, enter the appropriate username and password, and click **Log In**.  
The Bug Toolkit page displays. The Search Bugs tab is displayed by default.
  - Step 3** Enter the bug ID in the Search for Bug ID field and click **Go**.  
The queried bug displays on the Search Bugs tab.
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### Searching for Bug by Release

To search for bugs in a specific release:

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- Step 1** On the Search Bugs tab, choose **Cisco Process Orchestrator** from the Select Products list box.
  - Step 2** *Optional.* From the Software Version drop-down list, select the appropriate release or content update number of the product, or choose **ANY**.
  - Step 3** *Optional.* In the Search for Keyword(s) field, enter search phrases to search within the bug title and details. Boolean expressions (AND, NOT, OR) can be used.
  - Step 4** Click **Search**.

The queried bug or bugs display on the Search Bugs tab.

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## Searching for Bugs Using Advanced Criteria

- Step 1** On the Search Bugs tab, in the Select Products box, choose **Cisco Process Orchestrator**.
- Step 2** *Optional.* From the Software Version drop-down list, select the appropriate release or content update number of the product, or choose **ANY**.
- Step 3** *Optional.* In the Search for Keyword(s) field, enter search phrases to search within the bug title and details. Boolean expressions (AND, NOT, OR) can be used.
- Step 4** To the right of Advanced Options, click **Use custom settings for severity, status, and others** to define custom search criteria.
- Step 5** Enter the appropriate search criteria:

Criteria	Description
Severity	Check the <b>1</b> , <b>2</b> , or <b>3</b> check box to specify the severity level of the bug(s) to query.
Status	Check any or all of the following check boxes and their appropriate sub-check boxes to indicate bug status: <ul style="list-style-type: none"> <li>• Terminated—View all bugs that have been terminated. Uncheck this check box to filter the terminated bugs from the query.</li> <li>• Open—View all bugs that are open. Uncheck this check box to filter the open bugs based on the appropriate status from the query.</li> <li>• Fixed—View bugs that have been resolved. Uncheck this check box to filter the fixed bugs from the query.</li> </ul>
Advanced	Check one or both of the following check boxes to filter the type of bug details to query: <ul style="list-style-type: none"> <li>• Show only bugs containing bug details—View only those bugs that contain detailed information, such as symptoms and workarounds.</li> <li>• Include only bugs available to customers—View bugs only available to customers.</li> </ul>
Modified Date	From the drop-down list, choose this option to filter the number of bugs based on the date on which the bugs were last modified.
Results Displayed Per Page	From the drop-down list, choose the appropriate option from the list to restrict the number of results that appear per page.

- Step 6** Click **Search**.  
The queried bug or bugs display on the Search Bugs tab.



## Related Documentation

In addition to this document, the following Starter Edition guides are available on the [Cisco Intelligent Automation for Cloud End-User Guides](#) page (login required) at cisco.com:

- *Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 Configuration Guide*
- *Cisco Intelligent Automation for Cloud Starter Edition 3.0.2 User Guide*

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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