

Cisco Prime Service Catalog Compatibility Matrix



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This document describes the version of the third-party software products that have been certified with Cisco Prime Service Catalog. This document also provides information about which browsers are compatible with which UI modules of Cisco Prime Service Catalog.

Review the Installation and Upgrade Guide for additional software requirements to make sure there are no conflicts when installing the prerequisites. While other possible functional combinations of technologies exist, only the items listed in this table have been tested and are supported for Cisco Prime Service Catalog.

BROWSER REQUIREMENTS

Browser	CPSC Release Version									
	11.1	11.0	10.1	10.0 R2 with Pach v2	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
Mozilla® Firefox® 3.6						Modules: - My Services - Service Portal - Service Manager	Modules: - My Services - Service Portal	Modules: - My Services - Service Portal	Modules: - My Services	Modules: - My Services
Mozilla Firefox 24.0 esr				Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
Mozilla Firefox ESR 31.x (or later ESR)		All modules	All modules							
Mozilla Firefox ESR 38.0.x (or later ESR)	All modules									
Internet Explorer® (IE) 6						Modules: - Service Manager			Modules: - My Services - Service Manager - Service Designer	Modules: - My Services
Internet Explorer (IE) 7						Modules: - Service Portal - Service Manager	All modules	All modules	All modules	All modules
Internet Explorer (IE) 8				Modules: - Organization Designer - Portal Designer - Service Designer - Service Item Manager - Administration - Catalog Deployer - Service Link	All modules, except for: - Service Catalog	All modules	All modules	All modules	All modules	All modules
Internet Explorer (IE) 9					Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
Internet Explorer (IE) 10			All modules	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager						
Internet Explorer (IE) 11	All modules	All modules								
Safari® 4 (on Mac OS® only)									Modules: - My Services	Modules: - My Services
Safari 6.0.x (on Mac OS only)					Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
Safari 7.0.x (on Mac OS only)			Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager						
Safari 7.1.x (on Mac OS only)		Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager - Tenant Management								
Safari 8.0.x (on Mac OS only)	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager - Tenant Management									
Chrome® 34 (or later)			Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					

Chrome® 39 (or later)		Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager - Tenant Management							
Chrome® 42 (or later)		Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager - Tenant Management							

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Web Server Requirements

Web Server	CPSC Release Version							
	11.0 / 11.1	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
Microsoft® Internet Information Services (IIS)	IIS 8.5	IIS 7.5	IIS 7.5	IIS 7.5	IIS 7.5	IIS 6	IIS 6	IIS 6
Apache™ Web Server	RedHat Http Server 2.4.6	Apache 2.4.7 (or higher 2.4.x)	Apache 2.4.6 (or higher 2.4.x)	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3
IBM® HTTP Server			IBM HTTP Server 7.0.0.29	IBM HTTP Server 7.0.0.27	IBM HTTP Server 7.0.0.21		IBM HTTP Server 6.1.0.25	IBM HTTP Server 6.1.0.19



Application Server Requirements

Application Server + Java	CPSC Release Version								
	11.1	11.0	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
JBoss® Application Server + Oracle Java		JBoss 7.1.1.Final + Oracle JDK 7 Update 71 (or higher Update) + JCE Unlimited Strength Policy Jars on Windows only	JBoss 7.1.1.Final + Oracle JDK 7 Update 55 (or higher Update)	JBoss 7.1.1.Final + Oracle JRE 6 Update 45 (or higher Update)	JBoss 7.1.1.Final + Oracle JRE 6 Update 43	JBoss 4.2.3 + Oracle JDK 6 Update 30	JBoss 4.2.3 + Oracle JDK 6 Update 23	JBoss 4.2.3 + Oracle JDK 6 Update 16	JBoss 4.2.3 + Oracle JDK 6 Update 12
WebLogic® Application Server + Oracle Java	WebLogic 11g (10.3.6) + Oracle JDK 7 Update 79 (or higher Update) + JCE Unlimited Strength Policy Jars	WebLogic 11g (10.3.6) + Oracle JDK 7 Update 71 (or higher Update) + JCE Unlimited Strength Policy Jars	WebLogic 11g (10.3.6) + Oracle JDK 7 Update 55 (or higher Update)	WebLogic 11g (10.3.6) + Oracle JDK 6 Update 45 (or higher Update)	WebLogic 10.3 + Oracle JDK 6 Update 43	WebLogic 10.3 + Oracle JDK 6 Update 30	WebLogic 10.3 + Oracle JDK 6 Update 23	WebLogic 10.3 + Oracle JDK 6 Update 16	WebLogic 10.3 + Oracle JDK 6 Update 12
IBM WebSphere® Application Server + IBM Java				WebSphere 7.0.0.29 + IBM Java 1.6 SR13 (or higher Update)	WebSphere 7.0.0.27 + IBM Java 1.6 SR13	WebSphere 7.0.0.21 + IBM Java 1.6 SR9		WebSphere 6.1.0.25 + IBM Java 1.5 SR9	WebSphere 6.1.0.19 + IBM Java 1.5 SR8
JBoss® Application Server + Red Hat OpenJDK		JBoss 7.1.1.Final + Red Hat OpenJDK 1.7.0_71 (or higher 1.7.0_x) on Linux only							
Wildfly + Oracle Java	WildFly 8.2.0.Final + Oracle JDK 7 Update 79 (or higher Update) + JCE Unlimited Strength Policy Jars on Windows only								
Wildfly + Red Hat OpenJDK	WildFly 8.2.0.Final + Red Hat OpenJDK 1.7.0_79 (or higher 1.7.0_x) on Linux only								
Application Server Operating System			10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
Microsoft Windows Server®	Windows Server 2012 R2	Windows Server 2012 R2	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2003 with SP2	Windows Server 2003 with SP2	Windows Server 2003 with SP2
Red Hat® Linux® Enterprise Server	Red Hat Enterprise Linux Server 7.1	Red Hat Enterprise Linux Server 7.0	RH Linux 5.9	RH Linux 5.9	RH Linux 5.6	RH Linux 5.6	RH Linux ES 4	RH Linux ES 4	RH Linux ES 4
CentOS™ Linux Server			CentOS Linux 6.5	CentOS Linux 5.7	CentOS Linux 5.7				
IBM AIX® Server				AIX 7.1	AIX 7.1	AIX 7.1		AIX 5.3	AIX 5.3
Sun™ Solaris™ Server								Solaris 10	Solaris 10

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Database Requirements

Database	CPSC Release Version								
	11.1	11.0	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
Microsoft SQL Server®	SQL Server 2012 with SP2	SQL Server 2012 with SP2	SQL Server 2012 with SP1	SQL Server 2008 R2 with SP2	SQL Server 2008 R2 with SP1	SQL Server 2008 R2 with SP1	SQL Server 2005 with SP3	SQL Server 2005 with SP3	SQL Server 2005 with SP3
Oracle® Database Server	Oracle 12c Ver. 12.1.0.2	Oracle 12c Ver. 12.1.0.1	Oracle 11g Ver. 11.2.0.4	Oracle 11g Ver. 11.2.0.4	Oracle 11g Ver. 11.2.0.3	Oracle 11g Ver. 11.2.0.3	Oracle 10g Ver. 10.2.0.4	Oracle 10g Ver. 10.2.0.4	Oracle 10g Ver. 10.2.0.4

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Recommended Platform

	CPSC Release 11.1
Web Server	Red Hat Http Server
Application Server + Java	WildFly + Red Hat OpenJDK
Application Server Operating System	Red Hat Linux Enterprise Server
Database	Oracle Database Server Enterprise Edition

Note : Customers who want to implement Single Sign-On with Microsoft Active Directory may implement Microsoft IIS as the web server.

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Cognos Requirements

Reporting Module	CPSC Release Version		
	11.1 / 11.0	10.1 / 10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4
Cognos Business Intelligence Server	Cognos 10.2.1 with FixPack 2 <i>(on Windows Server 2012 R2)</i>	Cognos 10.2.1 with FixPack 2 <i>(on Windows Server 2008 R2)</i>	Cognos 8.4.1 with FixPack 4 <i>(on Windows Server 2008 R2)</i>
Cognos Data Manager	Cognos 10.2.1 with FixPack 2 <i>(on Windows Server 2012 R2)</i>	Cognos 10.2.1 with FixPack 2 <i>(on Windows Server 2008 R2)</i>	Cognos 8.4.1 with FixPack 4 <i>(on Windows Server 2008 R2)</i>

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LDAP Requirements

LDAP	CPSC Release Version						
	11.0 / 11.1	10.1 / 10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
Microsoft Active Directory®	Active Directory Server 2012	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008
Sun Java™ Directory Server		Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x
IBM Tivoli® Directory Server						IBM Tivoli Ver. 6.x	IBM Tivoli Ver. 6.x

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UCSD Requirements

UCSD	CPSC Release Version	
	11.1	11.0
UCS Director	UCSD 5.3.2.0	UCSD 5.2.0.0
VACS	VACS 2.01	VACS 1.1
Application Policy Infrastructure Controller	APIC 1.0	APIC 1.0
Inter-cloud Fabric for Business	ICFB 2.2.1a	ICFB 2.2.1