

## Cisco Prime Service Catalog Compatibility Matrix



Revised: November 2014

This document describes the version of the third-party software products that have been certified with Cisco Prime Service Catalog. This document also provides information about which browsers are compatible with which UI modules of Cisco Prime Service Catalog.

Review the Installation and Upgrade Guide for additional software requirements to make sure there are no conflicts when installing the prerequisites. While other possible functional combinations of technologies exist, only the items listed in this table have been tested and are supported for Cisco Prime Service Catalog.

### Browser Requirements

Browser	CPSC Release Version							
	10.1	10.0 R2 with Pach v2	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
<b>Mozilla® Firefox® 3.6</b>				Modules: - My Services - Service Portal - Service Manager	Modules: - My Services - Service Portal	Modules: - My Services - Service Portal	Modules: - My Services	Modules: - My Services
<b>Mozilla Firefox 24.0 esr</b>		Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
<b>Mozilla Firefox 31.0 esr (or later)</b>	All modules							
<b>Internet Explorer® (IE) 6</b>				Modules: - Service Manager			Modules: - My Services - Service Manager - Service Designer	Modules: - My Services
<b>Internet Explorer (IE) 7</b>				Modules: - Service Portal - Service Manager	All modules	All modules	All modules	All modules
<b>Internet Explorer (IE) 8</b>		Modules: - Organization Designer - Portal Designer - Service Designer - Service Item Manager - Administration - Catalog Deployer - Service Link	All modules, <b>except for:</b> - Service Catalog	All modules	All modules	All modules	All modules	All modules

<b>Internet Explorer (IE) 9</b>			Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
<b>Internet Explorer (IE) 10</b>	All modules	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager						
<b>Safari® 4 (on Mac OS® only)</b>							Modules: - My Services	Modules: - My Services
<b>Safari 6.0.x (on Mac OS only)</b>			Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					
<b>Safari 7.0.x (on Mac OS only)</b>	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager						
<b>Chrome® 34 (or later)</b>	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management - Service Manager	Modules: - Service Catalog - Order Management - My Services - Service Portal - Demand Management					

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### Web Server Requirements

Web Server	CPSC Release Version						
	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
<b>Microsoft® Internet Information Services (IIS)</b>	IIS 7.5	IIS 7.5	IIS 7.5	IIS 7.5	IIS 6	IIS 6	IIS 6
<b>Apache™ Web Server</b>	Apache 2.4.7 (or higher 2.4.x)	Apache 2.4.6 (or higher 2.4.x)	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3	Apache 2.2.3
<b>IBM® HTTP Server</b>		IBM HTTP Server 7.0.0.29	IBM HTTP Server 7.0.0.27	IBM HTTP Server 7.0.0.21		IBM HTTP Server 6.1.0.25	IBM HTTP Server 6.1.0.19



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### Application Server Requirements

Application Server + Java	CPSC Release Version						
	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
<b>JBoss® Application Server + Oracle Java</b>	JBoss 7.1.1.Final + Oracle JDK 7 Update 55 <i>(or higher Update)</i>	JBoss 7.1.1.Final + Oracle JRE 6 Update 45 <i>(or higher Update)</i>	JBoss 7.1.1.Final + Oracle JRE 6 Update 43	JBoss 4.2.3 + Oracle JDK 6 Update 30	JBoss 4.2.3 + Oracle JDK 6 Update 23	JBoss 4.2.3 + Oracle JDK 6 Update 16	JBoss 4.2.3 + Oracle JDK 6 Update 12
<b>WebLogic® Application Server + Oracle Java</b>	WebLogic 11g (10.3.6) + Oracle JDK 7 Update 55 <i>(or higher Update)</i>	WebLogic 11g (10.3.6) + Oracle JDK 6 Update 45 <i>(or higher Update)</i>	WebLogic 10.3 + Oracle JDK 6 Update 43	WebLogic 10.3 + Oracle JDK 6 Update 30	WebLogic 10.3 + Oracle JDK 6 Update 23	WebLogic 10.3 + Oracle JDK 6 Update 16	WebLogic 10.3 + Oracle JDK 6 Update 12
<b>IBM WebSphere® Application Server + IBM Java</b>		WebSphere 7.0.0.29 + IBM Java 1.6 SR13 <i>(or higher Update)</i>	WebSphere 7.0.0.27 + IBM Java 1.6 SR13	WebSphere 7.0.0.21 + IBM Java 1.6 SR9		WebSphere 6.1.0.25 + IBM Java 1.5 SR9	WebSphere 6.1.0.19 + IBM Java 1.5 SR8
<b>Application Server Operating System</b>	<b>10.1</b>	<b>10.0 R2 / 10.0</b>	<b>9.4.1 R2 / 9.4.1 / 9.4</b>	<b>9.3.2 / 9.3.1</b>	<b>9.3 R2 / 9.3</b>	<b>9.1</b>	<b>2008.3</b>
<b>Microsoft Windows Server®</b>	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2008 R2 with SP1	Windows Server 2003 with SP2	Windows Server 2003 with SP2	Windows Server 2003 with SP2
<b>Red Hat® Linux® Enterprise Server</b>	RH Linux 5.9	RH Linux 5.9	RH Linux 5.6	RH Linux 5.6	RH Linux ES 4	RH Linux ES 4	RH Linux ES 4
<b>CentOS™ Linux Server</b>	CentOS Linux 6.5	CentOS Linux 5.7	CentOS Linux 5.7				
<b>IBM AIX® Server</b>		AIX 7.1	AIX 7.1	AIX 7.1		AIX 5.3	AIX 5.3
<b>Sun™ Solaris™ Server</b>						Solaris 10	Solaris 10

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### Database Requirements

Database	CPSC Release Version						
	10.1	10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
<b>Microsoft SQL Server®</b>	SQL Server 2012 with SP1	SQL Server 2008 R2 with SP2	SQL Server 2008 R2 with SP1	SQL Server 2008 R2 with SP1	SQL Server 2005 with SP3	SQL Server 2005 with SP3	SQL Server 2005 with SP3
<b>Oracle® Database Server</b>	Oracle 11g Ver. 11.2.0.4	Oracle 11g Ver. 11.2.0.4	Oracle 11g Ver. 11.2.0.3	Oracle 11g Ver. 11.2.0.3	Oracle 10g Ver. 10.2.0.4	Oracle 10g Ver. 10.2.0.4	Oracle 10g Ver. 10.2.0.4

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## LDAP Requirements

LDAP	CPSC Release Version					
	10.1 / 10.0 R2 / 10.0	9.4.1 R2 / 9.4.1 / 9.4	9.3.2 / 9.3.1	9.3 R2 / 9.3	9.1	2008.3
<b>Microsoft Active Directory®</b>	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008	Active Directory Server 2003 and 2008
<b>Sun Java™ Directory Server</b>	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x	Sun Directory Server Ver. 5.x
<b>IBM Tivoli® Directory Server</b>					IBM Tivoli Ver. 6.x	IBM Tivoli Ver. 6.x

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## Recommended Platform

	CPSC Release 10.1
<b>Web Server</b>	Apache Web Server
<b>Application Server + Java</b>	JBoss Application Server + Oracle Java
<b>Application Server Operating System</b>	Red Hat Linux Enterprise Server
<b>Database</b>	Oracle Database Server

**Note :** *Customers who want to implement Single Sign-On with Microsoft Active Directory may implement Microsoft IIS as the web server.*

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