



Intelligent Automation for SAP 3.0 Release Notes

December 2013

These release notes provide an overview of the release and describe how to access bugs for Intelligent Automation for SAP 3.0.

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Introduction

The Cisco Intelligent Automation for SAP solution consists of core features provided by Cisco Process Orchestrator and the Automation Packs for SAP. The solution standardizes, unifies, and automates best practices for IT processes in complex, heterogeneous environments. It helps companies shift from siloed and manual management to operational performance analysis and process automation across the data center.

While the Process Orchestrator platform provides a foundation for Enterprise IT process automation content, the SAP automation packs are specifically designed to provide content that integrates with SAP environments including SAP Solution Manager, SAP HANA, CCMS Monitoring, and ABAP or JAVA runtime environments. The SAP content provides automation content for incident response, repetitive tasks, and corrective actions.

The automation packs for SAP interface with SAP environments and include preconfigured SAP content, enabling users to automate incident response activities and orchestrate complex operational processes for SAP applications.



Important Notes

Cisco Intelligent Automation for SAP is available as a separate download. It also consists of separate documentation and installer. Solution customers must download and install Cisco Process Orchestrator 3.0 from cisco.com, then download and install the solution separately as a second step. For more information about installing Cisco Intelligent Automation for SAP, see *Intelligent Automation for SAP 3.0 Installation Guide*.

Points to be considered for this release—with BW Powered by SAP HANA:

- the BWA content is not applicable in the solution anymore
- some of the BW contents are also not applicable. They are listed as follows:
 - BW - Get BWA Index Reorg Plan Data
 - BW - Get Last BWA Index Reorg Status
 - BW - RSDDSTAT - Get BW 3.5 DM Statistics
 - BW - RSDDSTAT - Get BW 3.5 Header Statistics
 - BW - RSDDSTAT - Get BW 3.5 OLAP Statistics
 - BW - TREX - Get Alerts
 - BW - TREX - Get Index Status
 - BW - TREX - Get Landscape Status Summary
 - BW - TREX - List Indexes
 - BW - TREX - Service Statistics
 - BW - Infocube Memory Consumption - Grand Totals
 - BW - Infocube Memory Consumption - Grand Totals From Job
 - BW - Infocube Memory Consumption - Table Totals
 - BW - RSDDBIAMON2 - Get Infocube Indexes for Query
 - BW - RSRV - Data Consistency Check
 - BW - RSDDV - Create Index
 - BW - RSDDV - Delete Index
 - BW - RSDDV - Fill Index

Licensing Information

If you have purchased prior versions of Cisco Intelligent Automation for SAP, you must request a new license code to get full access to the new features in this release.



Note

You must upgrade to Cisco Intelligent Automation for SAP 3.0 before installing the SAP Automation Packs.

When you place an order, you receive their Claim Certificate. The Claim Certificate provides the Product Authorization Keys (PAK) and a link to the Cisco Product License Registration Portal where the PAK keys are registered. The licensing team will then issue the keys. You should contact Cisco Technical

Support. You will be referred to the Global Licensing Organization (GLO) to request a new license code. The request should reference the original PAK key, the need for a new license code for Cisco Intelligent Automation for SAP and the host name on which Intelligent Automation for SAP will be installed.

After you receive the new license code, enter the license details into the Cisco Intelligent Automation for SAP Update Product License dialog.

New Features and Enhancements

The following table outlines the new features and enhancements introduced in this version of Cisco Intelligent Automation for SAP 3.0.

Table 1 *New and Enhanced Features in Cisco Intelligent Automation for SAP 3.0*

Feature Update	Description
High Availability	To virtually eliminate down time due to hardware application failures, the SAP Automation packs have been upgraded to support the Cisco Process Orchestrator active-active server. It provides a highly available and scalable solution and protects critical pieces of the system from failure and excessive loads. For more information about high availability, see the Cisco Process Orchestrator User Guide .
SAP HANA Enhancements	<p>From this release, the minimum supported version for the SAP HANA Client 1.00 is SP05 Revision 60 or later. For more information, see the Intelligent Automation for SAP 3.0 Installation Guide.</p> <p>To improve the ability to access the target reference information and target values, two new tabs have been introduced:</p> <ul style="list-style-type: none"> • HANA Connections tab allows you to easily create a reference to ABAP target, Web target, database target, and SAP Administration Unix or Linux target. • HANA Properties tab displays the alerts and threshold values for the target property.

Table 1 **New and Enhanced Features in Cisco Intelligent Automation for SAP 3.0**

Feature Update	Description
Archiving Processes	<p>In prior versions of the Intelligent Automation for SAP releases, you could either choose to archive or not archive the completed process instances.</p> <p>In this release, you have the option to choose any one of following options:</p> <ul style="list-style-type: none"> • Never archive any instances • Only archive failed instances • Archive all completed instances • Archive based on condition—True or False
SAP Solution Manager Enhancements	<p>Intelligent Automation for SAP 3.0 provides improved ability for the process designers to query alerts. The following enhancements provide further integration with SAP Solution Manager Alert Management:</p> <ul style="list-style-type: none"> • SAP Solution Manager can be queried to retrieve the alert metrics when they are not provided with the alert. • You can read direct metric store for managed objects. This enhancement gives the capability to retrieve current metrics for a specific SAP SID or monitored object (Application server, database and so on). It allows processes to query metrics captured by the solution manager without having to configure alerts. • SAP Solution Manager Alert trigger can now read the technical alerts and alert descriptions dynamically. This capability allows the process designer to easily query either active alerts or all alerts in the solution manager.

Cisco Intelligent Automation for SAP 3.0 Bugs

Use the Bug Search tool to search for a specific bug or to search for all bugs in a release.

- Step 1** Go to <http://tools.cisco.com/bugsearch>.
- Step 2** At the Log In screen, enter your registered Cisco.com username and password; then, click **Log In**. The Bug Search page opens.



Note If you do not have a Cisco.com username and password, you can register for them at <http://tools.cisco.com/RPF/register/register.do>.

- Step 3** To search for a specific bug, enter the bug ID in the Search For field and press **Return**.
- Step 4** To search for bugs in the current release:
- a. In the Search For field, enter Intelligent Automation for SAP 3.0 and press **Return**. (Leave the other fields empty.)
 - b. When the search results are displayed, use the filter tools to find the types of bugs you are looking for. You can search for bugs by modified date, status, severity, and so forth.



Tip To export the results to a spreadsheet, click the **Export All to Spreadsheet** link.

Related Documentation

See the [Cisco Intelligent Automation for SAP 3.0 Documentation Overview](#) for a list of Cisco Intelligent Automation for SAP 3.0 guides.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

This document is to be used in conjunction with the documents listed in the “[Cisco Intelligent Automation for SAP 3.0 Bugs](#)” section.

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