







# MCE Capabilities Roadmap

May 2020

# MCE Roadmap FY20-21

For End Customers and Partners

	Current Available Capabilities*	2H FY20	FY21 and Beyond
 <b>Account</b>	<ul style="list-style-type: none"> <li>✓ Smart Account Locations</li> <li>✓ Account Preferences</li> </ul>	<ul style="list-style-type: none"> <li>○ Smart Account Role Simplification</li> </ul>	<ul style="list-style-type: none"> <li>○ Simplified Smart Account Locations</li> <li>○ Integrated Account Management</li> <li>○ Virtual Account Hierarchy</li> <li>○ Custom Roles</li> </ul>
 <b>View</b>	<ul style="list-style-type: none"> <li>✓ Inventory Views <span>D L S</span></li> <li>✓ View History <span>H</span></li> <li>✓ Local Search and Filter <span>D L S</span></li> <li>✓ Export <span>D L S</span></li> <li>✓ Global Search <span>D L S</span></li> <li>✓ Personalized Views <span>D L S</span></li> </ul>	<ul style="list-style-type: none"> <li>○ Collector Data Enrichment <span>D</span></li> <li>○ Product Alert <span>D</span></li> <li>○ Account Based Order View <span>O</span></li> <li>○ Localization (French)</li> </ul>	<ul style="list-style-type: none"> <li>○ ISO APIs <span>D L S H</span></li> <li>○ Excluded View <span>D L</span></li> <li>○ License Event History <span>L</span></li> <li>○ Expanded Global Search</li> <li>○ Localization</li> </ul>
 <b>Insights</b>	<ul style="list-style-type: none"> <li>✓ Device Coverage <span>D</span></li> <li>✓ S&amp;S Expiration <span>S</span></li> <li>✓ Device LDoS <span>D</span></li> <li>✓ Assign Status <span>D L S</span></li> <li>✓ License Consumption <span>L</span></li> <li>✓ Smart Migration Status <span>S</span></li> </ul>	<ul style="list-style-type: none"> <li>○ Product Alerts <span>D</span></li> <li>○ OS Upgrade Recommendations <span>D</span></li> <li>○ Personalized Dashboard</li> </ul>	<ul style="list-style-type: none"> <li>○ Subscription based Usage <span>D S</span></li> <li>○ Unified Alerts and Notifications <span>D L S H</span></li> </ul>
 <b>Actions</b>	<ul style="list-style-type: none"> <li>✓ Smart Account Assignment <span>D L S</span></li> <li>✓ Smart Migration <span>S</span></li> <li>✓ Order Version Upgrade <span>L</span></li> <li>✓ Open Case <span>D S</span></li> <li>✓ Enterprise Agreements <span>L</span></li> <li>✓ Edit Account Assignment <span>D S</span></li> <li>✓ User Based E-Delivery <span>O</span></li> </ul>	<ul style="list-style-type: none"> <li>○ Edit Account Assignment <span>L</span></li> <li>○ Account Based E-Delivery <span>O</span></li> </ul>	<ul style="list-style-type: none"> <li>○ Unified Device Controls <span>D L S</span></li> <li>○ Bulk Device Edit <span>D</span></li> <li>○ Order Smart Account Assignment <span>O</span></li> <li>○ License Actions <span>L</span></li> <li>○ Download Software <span>D L S</span></li> <li>○ Launch RMA <span>D</span></li> <li>○ Tags <span>D L</span></li> </ul>

D Devices   
 L Licenses   
 S Services & Subscriptions   
 O Orders   
 H History

✓ Delivered   
 ○ Roadmap

# Current Key Capabilities



## Smart Migration

Migrate Service access from SAMT to Smart Accounts at your own pace.



## Smart Account Assignment

Ability to initiate Virtual Account assignment of Classic Licenses, Services, Subscriptions and Devices.



## Exports

With Assigned View exports, you have the ability to analyze offline where devices, services & subscriptions, license sources and consumption.



## Enterprise Agreements

Enterprise Agreement Actionable Catalog, Consumption View and Integrated License Feature View for Classic, Smart and Cloud across all Cisco Buying Programs



## History View

A comprehensive view into all events initiated from this Holding Account including who, what and when.



## User Based E-Delivery

Download images and License Claims for orders where access has been granted to a CCO User ID



## Order Version Upgrade

See availability of Software Version Upgrades and order upgrade licenses and software.



## Open Case

Open Technical Support Cases for entitled products.

# Upcoming Key Capabilities



## Collector Data Enrichment

Device Attributes from a CSPC are added to the Device View to enable Product Alerts, Suggest OS Version and easier product identification.



## Personalized Data Dashboard

Choose and arrange Account Overview insights based on your preference. Excel and PowerPoint Exports are also made available.



## Localization

All menus, messages, columns, and instructions are translated into a few local languages (starting with French Canadian in May 2020) followed by Simplified Chinese, Japanese, Korean



## Account Based E-Delivery

Download Software Images and License Claims from the Order View to drive initial deployments. Direct access to User and Account Based Orders.



## Product Alerts

Details and notice links to PSIRT and Field Notices based on currently known OS Version. Summary dashboard Insight included.



## OS Upgrade Recommendation

Out of Date Device OS Versions and recommended Versions are summarized with drilldown to specific devices requiring attention.



## Edit Account Assignment

Singly or in bulk, you can change Virtual Accounts assigned for licenses, devices, or services and subscriptions. Remove an asset from your Smart Account (SA Admin only).



## Launch RMA

Initiate a specific product return for replacement or repair when entitled under contract.

# Upcoming Key Capabilities (Continued)



## ISO APIs

Secure ISO-19770 compliant APIs enable access to all views and actions available online in MCE.



## Tags

Create, assign, group, filter, search, and manage User definable tags on your devices, licenses, or service and subscriptions.



## Subscription Based Usage

Understand what my committed and variable usage for my Subscriptions.



## Order Smart Account Assignment

Allows you to initiate Smart Account assignment for new orders together across licenses, devices, services and subscriptions



## Unified Device Controls

When I reorganize my devices, allow me to cascade the virtual account assignments to license deployments, services and Day 0 controller profiles.



## Bulk Device Edit

Update device Smart Account assignment and attributes such as install location, device name, or add devices missing from Cisco's inventory.



## Excluded View

Ability to remove licenses, devices, service, and subscriptions from all insights and inventories that you don't need or use, and still maintain the ability for that item to remain viewable & restorable.



## Custom Roles

Use pre-seeded advanced roles or customize your own roles to group permissions that fit roles in your own organization.



## Virtual Account Hierarchy

Organize virtual accounts in a hierarchy to simplify access and better define how I want to organize my assets.



## License Actions

All License initial deployment and ongoing management across Smart, Traditional and Enterprise agreements.