



Get Started with My Cisco Entitlements



View all | Manage all | Secure all

Document Purpose

My Cisco Entitlements (MCE) is a secure one-stop platform where you can gain insights into your business and better manage your Cisco products and services to minimize risk.

This document provides an overview of using My Cisco Entitlements (MCE).

Prerequisite: Activate your Smart Account (SA)

Step 1: Establish Anchor Location

TIP: Mandate Smart Account (SA) on All New Purchases (Optional)

Step 2: Assign Your Unassigned Assets & Entitlements

Step 3: Migrate User Access

Use My Cisco Entitlements (MCE)

To learn about the other steps, please refer to the [“MCE Onboarding Overview”](#) document.

Audience

This document is intended for Cisco Customers and Partners.



Get Started with My Cisco Entitlements

Use My Cisco Entitlements (MCE)

Overview

In prerequisite steps, and steps 1- 3, you created your Smart Account (SA), structured it using Virtual Accounts (VAs), established anchor locations, assigned your unassigned assets and gained unified user access management by merging License Users and Service Users.

In this step, you will learn more about using MCE to perform various activities related to your assets. This document will provide you with a high-level overview of current activities available. Detailed step-by-step instructions can be found in the [MCE User Guide](#).

- **Login:** Log in to the MCE Dashboard to gain insights into your assets & entitlements.
- **View Insights:** Use the interactive dashboard to better understand your device coverage risk profile, manage the timing of your transitions to supported devices, manage the timing of your renewals, and gauge the assignment effort remaining to enable full use of your Smart Account (SA).
- **View Assets:** Use the three tabs – Services & Subscriptions, Licenses, and Devices, for drill-down views of your assets.
- **Take Actions:** Perform various actions on your data, such as search, sort, and filter.
- **View History:** Use the History tab to view, sort, and filter events that impact your assets and entitlements.



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Step-by-step Instructions

Below is the high-level overview of all the actions available to SA Administrators. Non-SA Administrators will not see capabilities related to Assigning and Migrating including Assign Status, Inventory View Filter and the Unassigned View.

Log into [My Cisco Entitlements](#) to view the default landing page – Dashboard tab

- Use **Dashboard** tab to view insights related to your entitlements.
- Use the selectors to filter the data in the dashboard by SA and Virtual Account (VA).



Your views and permissions are based on your assigned role for the SA and/or VA.

The screenshot displays the My Cisco Entitlements dashboard. The 'Dashboard' tab is selected and highlighted with a red box and labeled 'a'. The 'Smart Account' and 'Virtual Account' selectors are highlighted with a red box and labeled 'b'. The dashboard shows a total of 615,250 Cisco Devices, with 41% LDeS coverage and 13% Service Coverage. A bar chart shows Cisco Device Coverage by Country, and a table shows Assign Status for Services & Subscriptions, Cisco Devices, and Licenses.

Category	Assigned	Unassigned
Services & Subscriptions	4,604 (5%)	77,079
Cisco Devices	9,176 (1%)	615,250
Licenses	4 (100%)	0



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- c) Select the **Services & Subscription**, **Licenses**, or **Devices** tab to view your assets.
- d) Select **Smart Account** and **Virtual Account** to view assets specific to the accounts.

Dashboard **Services & Subscriptions** Licenses Devices History

Home / Services and Subscriptions

Services & Subscriptions

Search All Search... 60 Results

Filters

Type

Services (60)

Status

Product View

Edit Columns Export Actions

PRODUCT NUMBER/ END OF SUPPORT	CUSTOMER/ CUSTOMER SITE ID	SERVICE/ OFFER TYPE	SERIAL NUMBER	HOST ID/ MAC ID	VIRTUAL ACC
12000-SPA		SNTP SMARTnet Premium 24x7x4			Test VA

- e) On each tab, you can:
 - i. Search
 - ii. Filter
 - iii. Sort
 - iv. Edit Columns
 - v. Export

My Cisco Entitlements Search by All Search... DAVID ROYALTY

Dashboard **Services & Subscriptions** Licenses Devices History

Home / Services and Subscriptions

Services & Subscriptions

Smart Account Physics Dept. Virtual Account All Selected

Search All Search...

Filters

Inventory View

Assigned (8347)

Unassigned (69848)

Type

Services (8343)

Subscriptions (4)

Inventory View Assigned

Product View Summary View

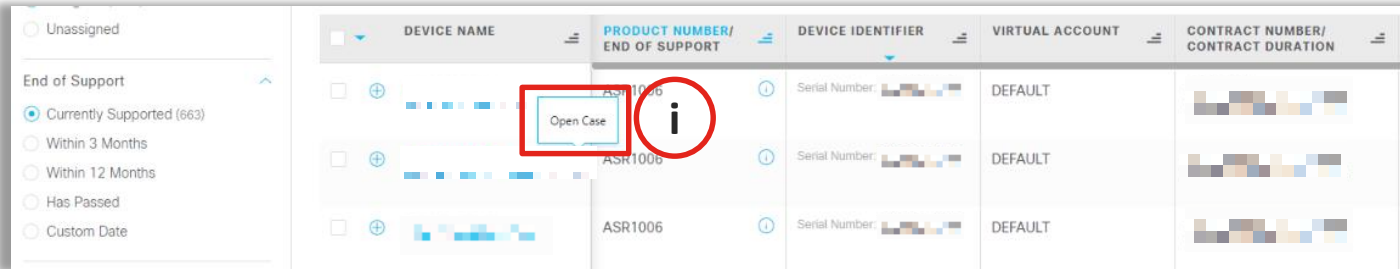
Edit Columns Import Export Actions

PRODUCT NUMBER/ END OF SUPPORT	CUSTOMER/ CUSTOMER SITE ID	SERVICE/ OFFER TYPE	SERIAL NUMBER	HOST ID/ MAC ID
12000-SPA		SNTP SMARTnet Premium 24x7x4		
12000-SPA		SNTP SNTPC 24X7X4		



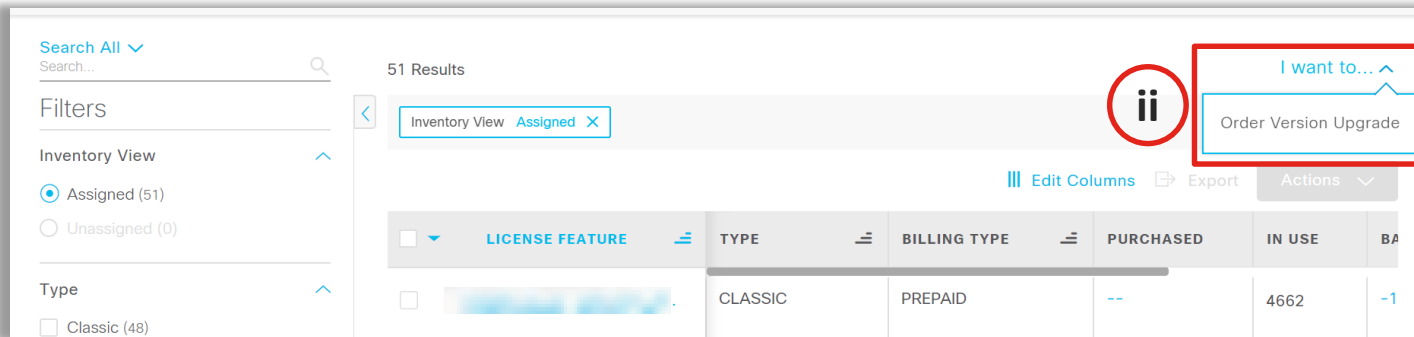
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- f) You can also perform certain access-based advanced actions, such as
- i. **Open a technical case**



- ❑ Only users with the permission to open a technical case may be able to open one.
- ❑ A case can be opened for only one **assigned** device, service or subscription at a time.
- ❑ A case can be opened only for an asset or entitlement covered by a contract.

ii. Upgrade Software Version



- ❑ The **Order Version Upgrade** link will only be enabled for users with appropriate access to perform version upgrades for the selected SA/VA.
- ❑ On successful validation, the user will be presented with the **Create Order** page, which will display eligible products available for Upgrades based on their contractual agreements and contracts that have been migrated to the SA.



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- g) Select the **History** tab to
 - i. View all events/ actions impacting assets in a SA/VA.
 - ii. **Search** for events.
 - iii. **Filter** events.

The screenshot shows the 'History' tab selected in the navigation menu. The page displays a search bar, a filters sidebar, and a table of events. Red circles and boxes highlight the 'History' tab, the search bar, the filters sidebar, and the table header. Red letters 'g', 'ii', 'i', and 'iii' are placed near the search bar, filters sidebar, table header, and filters sidebar respectively.

EVENT DATE	EVENT	USER	EVENT DETAILS	NOTES
05-Dec-2018	Assignment	[blurred]	[blurred]	Jessica Nov BAT 2:49 PM PST
05-Dec-2018	Assignment	[blurred]	[blurred]	Jessica Nov BAT 2:49 PM PST



To learn more, visit www.cisco.com/go/mce and for questions, write to MyCiscoEntitlements@cisco.com