



# Cisco Meeting App

## Release Notes

Desktop (Windows and macOS)

Version number 1.11.5

October 29, 2018

---

# Contents

1	Introduction .....	1
2	Product documentation .....	2
2.1	Interoperability with other Cisco products .....	3
3	Supported Cisco Meeting Server versions .....	4
4	Installing or Upgrading Cisco Meeting App on Windows .....	5
5	Installing or Upgrading Cisco Meeting App on macOS .....	6
6	Resolved issues .....	7
6.1	Issues resolved in 1.11.5 .....	7
6.2	Issues resolved in 1.11.3 .....	7
7	Open Issues .....	9
8	Known Limitations .....	10
	Cisco Legal Information .....	11
	Cisco Trademark .....	12

# 1 Introduction

Cisco Meeting App is a client for Cisco Meeting Server that lets users meet (audio/video), chat and share what is on their screen via team spaces.

The 1.11.5 version of Cisco Meeting App is available on Windows and macOS includes bug fixes.

---

**Note:** For information on how to use Cisco Meeting App refer to the embedded help from the user interface or the [documentation](#).

---

## 2 Product documentation

To learn how to use and troubleshoot the app, see the documentation available at:

<https://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/tsd-products-support-series-home.html>:

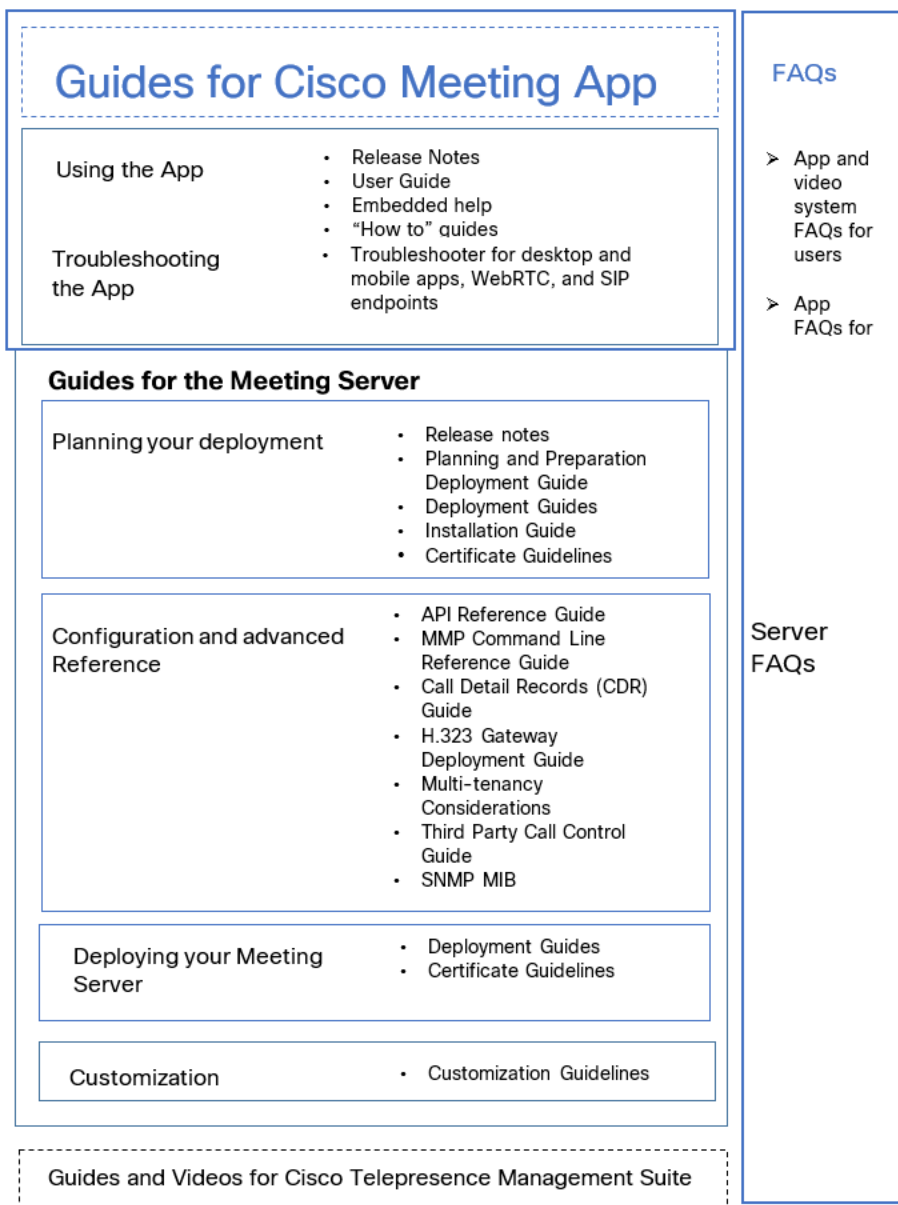
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **What's new in Cisco Meeting App 1.11** highlights what's new in this release.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see the Cisco Meeting Server documentation.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server



## 2.1 Interoperability with other Cisco products

Interoperability test results for Cisco Meeting Server are posted to <http://www.cisco.com/go/tp-interop>, where you can also find interoperability test results for other Cisco conferencing products.

## 3 Supported Cisco Meeting Server versions

- Minimum: Cisco Meeting Server version 2.3 and later
- Recommended: Cisco Meeting Server version 2.4

---

**Note:** We strongly recommend using Cisco Meeting Server version 2.4.

---

## 4 Installing or Upgrading Cisco Meeting App on Windows

Please see the FAQs for [information on list of Windows versions supported by the Meeting App](#) and for [minimum requirements for the Windows Meeting App](#).

To install Cisco Meeting App (Windows):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. Click on the Cisco Meeting App (Windows) download link and wait for the file to download.
3. Click on the downloaded file (.msi) and follow the setup wizard.

## 5 Installing or Upgrading Cisco Meeting App on macOS

Please see the FAQ for [information on the list of macOS versions supported by the Meeting App](#).

To install or upgrade Cisco Meeting App (macOS):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. Open the dmg file and drag the '**Cisco Meeting**' icon into the **Applications** folder within the window that opens up.

---

**Note:** If upgrading from or to 1.10.12 you should manually remove the old version before upgrading as 1.10.12 has a different name and will not overwrite correctly (see [CSCvh69916](#)). All 1.9 releases and 1.10.13 will overwrite each other correctly.

---



## 6 Resolved issues

### 6.1 Issues resolved in 1.11.5

Cisco Identifier	Summary
<a href="#">CSCvk19678</a>	While attempting to join a meeting via the meeting link from Microsoft Internet Explorer and subsequently opening desktop app, the time taken to join the call appears to be longer when compared to earlier versions of the app.
<a href="#">CSCvk78629</a>	When joining a meeting, the call duration displayed in the info pane is only updated after a delay of a few seconds.
<a href="#">CSCvk79147</a>	During a meeting between two app users, if one participant who is sharing content disables their video, then the other participants do not receive any audio.
<a href="#">CSCvm65300</a>	Whilst in a meeting from the Windows app, a user is unable to accept a new incoming call and ends up with a view of the main window of the app.
<a href="#">CSCvk66053</a>	Previously the app showed the duration of the whole meeting in the info pane rather than the duration of the participant in the meeting. In this version, the info pane shows the duration of the participant in the meeting and not the duration of the whole meeting.
<a href="#">CSCvk55958</a>	Unable to view space activity whilst in a meeting, and using the <b>Back</b> button to navigate the search for a different space.

Build 1.11.4 not published.

### 6.2 Issues resolved in 1.11.3

Cisco Identifier	Summary
<a href="#">CSCvm44541</a>	Whilst using the macOS app, muting and unmuting the video of another participant in the meeting causes the video of the other participant to fade.
<a href="#">CSCvm44544</a>	Whilst using the Windows app, pasting a URL with a broken secret on the sign in screen and clicking join, prevents re pasting a URL with the correct secret from working.
<a href="#">CSCvm44549</a>	During a call, a 'call glare' scenario may result in a double participant entry.
<a href="#">CSCvm44552</a>	The <b>Edit space</b> screen is only partially visible if the display scaling factor is set to 150% on Windows.
<a href="#">CSCvm44553</a>	Clicking a notification whilst on the join/meet screen causes the back button to function as the join button.
<a href="#">CSCvj55659</a>	The meeting control buttons can overlap if the window size of Meeting App is very small.
<a href="#">CSCvm44556</a>	On the <b>Meet</b> screen, text on the <b>Call</b> button appears truncated while entering a long URI.

---

Cisco Identifier	Summary
<a href="#">CSCvm44558</a>	The app window can be resized during a meeting, but cannot be resized when not in an active meeting, this results in the app window resizing to a strange size when leaving a meeting.
<a href="#">CSCvm44535</a>	When editing a space, the title and address field allow a longer string to be entered, this results in new video address being created without a domain name which is incorrect.
<a href="#">CSCvm44560</a>	While switching a different application on the desktop, the sharing banner shown on the top of Meeting App disappears.

---

## 7 Open Issues

Cisco Identifier	Summary
<a href="#">CSCvn07486</a>	During a call, the app might take more than 30 seconds to receive audio and video with external access.
<a href="#">CSCvm44481</a>	While moving a call between two devices, if pairing is chosen from the 'Joining options' on the second device, the media is still shown in the first device.
<a href="#">CSCvm39858</a>	While joining a meeting in 'Management and Presentation' mode, the camera is still being accessed.

## 8 Known Limitations

Cisco Identifier	Summary
<a href="#">CSCvj55619</a>	On the desktop app, video panes appear cropped if 'Automatic' option is chosen.

## Cisco Legal Information

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies are considered un-Controlled copies and the original on-line version should be referred to for latest version.

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

© 2018 Cisco Systems, Inc. All rights reserved.

## Cisco Trademark

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this url: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)