



Cisco Meeting App

Release Notes

Desktop (Windows and macOS)

Version number 1.11.3

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1 Introduction

Cisco Meeting App is a client for Cisco Meeting Server that lets users meet (audio/video), chat and share what is on their screen via team spaces.

The WebRTC app can be used from a browser. See [Release Notes for WebRTC app](#).

The version 1.11 of of Cisco Meeting App on Windows and macOS includes bug fixes.

Note: For information on how to use Cisco Meeting App refer to the embedded help from the user interface or the [documentation](#).

2 Product documentation

To learn how to use and troubleshoot the app, see the documentation available at:

<https://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/tsd-products-support-series-home.html>:

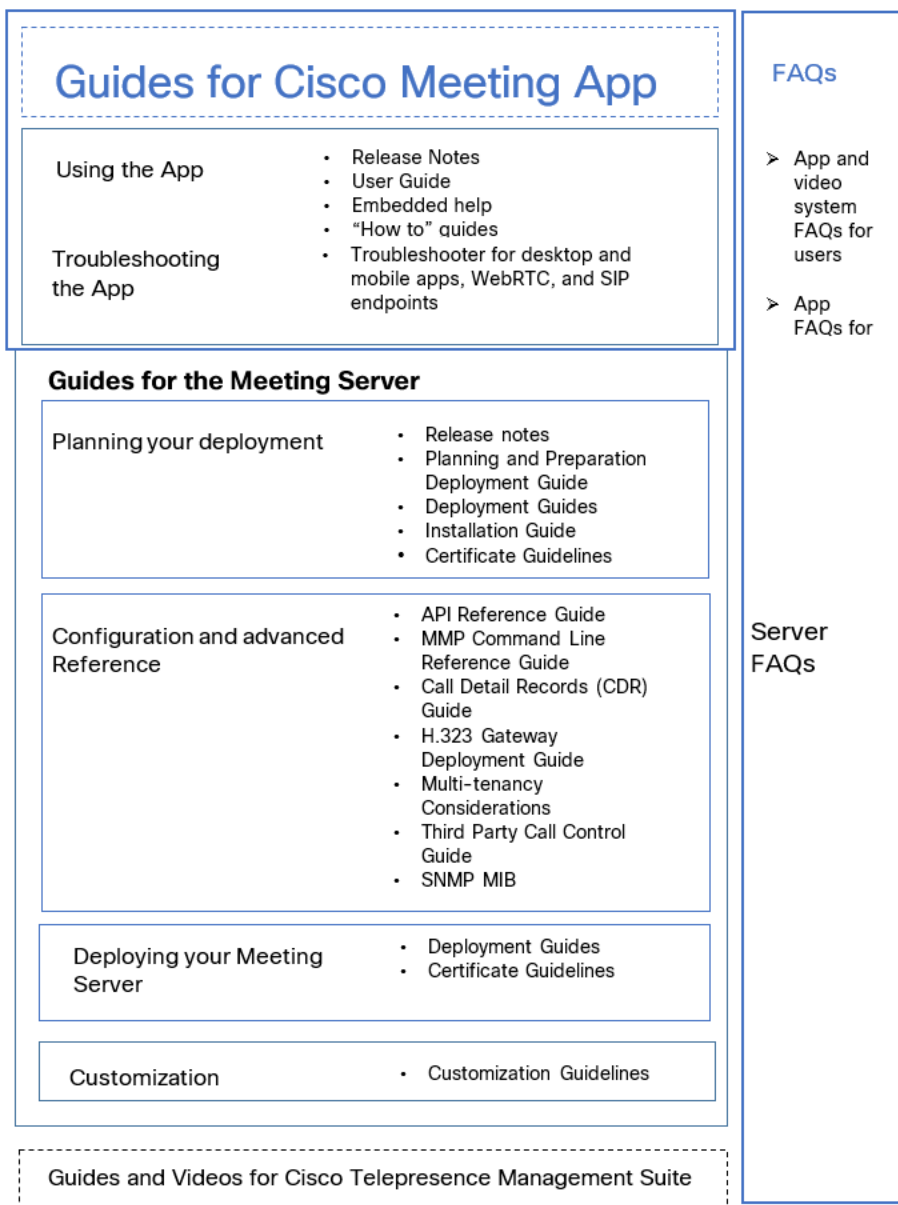
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **What's new in Cisco Meeting App 1.11** highlights what's new in this release.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see the Cisco Meeting Server documentation.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server



2.1 Interoperability with other Cisco products

Interoperability test results for Cisco Meeting Server are posted to <http://www.cisco.com/go/tp-interop>, where you can also find interoperability test results for other Cisco conferencing products.

3 Supported Cisco Meeting Server versions

- Minimum: Cisco Meeting Server version 2.3 and later
- Recommended: Cisco Meeting Server version 2.4

Note: We strongly recommend using Cisco Meeting Server version 2.4.

4 Installing or Upgrading Cisco Meeting App on Windows

Please see the FAQs for [information on list of Windows versions supported by the Meeting App](#) and for [minimum requirements for the Windows Meeting App](#).

To install Cisco Meeting App (Windows):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. If you are using the CAC version, click on the Cisco Meeting App (Windows Client Access Card Enabled) download link.
3. Unzip the downloaded file and click on the downloaded file (.msi) and follow the setup wizard.

5 Installing or Upgrading Cisco Meeting App on macOS

Please see the FAQ for [information on the list of macOS versions supported by the Meeting App](#).

To install or upgrade Cisco Meeting App (macOS):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. Open the dmg file and drag the '**Cisco Meeting**' icon into the **Applications** folder within the window that opens up.

Note: If upgrading from or to 1.10.12 you should manually remove the old version before upgrading as 1.10.12 has a different name and will not overwrite correctly (see [CSCvh69916](#)). All 1.9 releases and 1.10.13 will overwrite each other correctly.

6 Resolved issues

Cisco Identifier	Summary
CSCvm44541	Whilst using the macOS app, muting and unmuting the video of another participant in the meeting causes the video of the other participant to fade.
CSCvm44544	Whilst using the Windows app, pasting a URL with a broken secret on the sign in screen and clicking join, prevents re pasting a URL with the correct secret from working.
CSCvm44549	During a call, a 'call glare' scenario may result in a double participant entry.
CSCvm44552	The Edit space screen is only partially visible if the display scaling factor is set to 150% on Windows.
CSCvm44553	Clicking a notification whilst on the join/meet screen causes the back button to function as the join button.
CSCvj55659	The meeting control buttons can overlap if the window size of Meeting App is very small.
CSCvm44556	On the Meet screen, text on the Call button appears truncated while entering a long URI.
CSCvm44558	The app window can be resized during a meeting, but cannot be resized when not in an active meeting, this results in the app window resizing to a strange size when leaving a meeting.
CSCvm44535	When editing a space, the title and address field allow a longer string to be entered, this results in new video address being created without a domain name which is incorrect.
CSCvm44560	While switching a different application on the desktop, the sharing banner shown on the top of Meeting App disappears.

7 Open Issues

Cisco Identifier	Summary
CSCvn07486	During a call, the app might take more than 30 seconds to receive audio and video with external access.
CSCvm44481	While moving a call between two devices, if pairing is chosen from the ' Joining options ' on the second device, the media is still shown in the first device.
CSCvm44479	Joining the meeting via Proximity fails on Mac OS X CMA 1.11.2
CSCvk66053	Meeting App shows incorrect duration in meeting Information.
CSCvm39858	While joining a meeting in 'Management and Presentation' mode, the camera is still being accessed.
CSCvk55958	Unable to view space activity whilst in a meeting, and using the Back button to navigate the search for a different space.

8 Known Limitations

Cisco Identifier	Summary
CSCvj55619	On the desktop app, video panes appear cropped if 'Automatic' option is chosen.

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