



Cisco Meeting App

Cisco Meeting App (Windows) 1.9.19.7

Release Notes

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1 Introduction

These Release Notes describe new features and changes for Cisco Meeting App (Windows), formerly known as the Acano Windows app.

This release is a CAC enabled version. The standard Cisco Meeting App does not support certificate based app sign-in.

Cisco Meeting App is a client for Cisco Meeting Server that lets users chat, call (audio/video), or share what is on their screen via team spaces.

1.1 Installation instructions

To install Cisco Meeting App (Windows):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. Click on the Cisco Meeting App (Windows Client Access Card Enabled) download link.
3. Click on the downloaded file and follow the setup wizard.

Note: There is no ClickOnce option for Cisco Meeting App 1.9 and later.

Note: When upgrading from the Acano app to the Cisco branded app, you have to manually uninstall the Acano app.

1.2 Using or troubleshooting the app

To learn how to use the app, see our user guides:

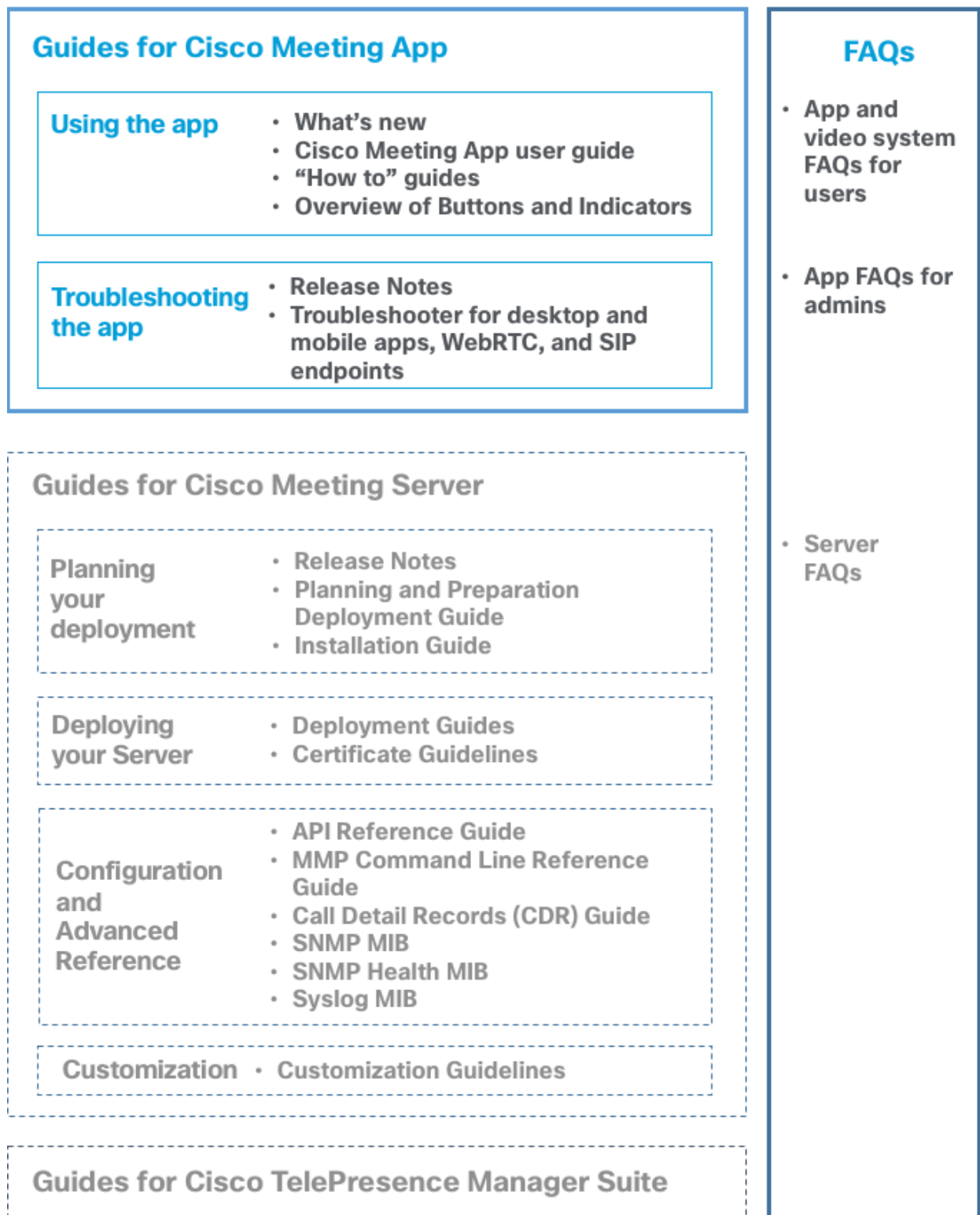
- **What's New in** introduces users to new features in this release.
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **Overview of Buttons and Indicators** lists all buttons and indicators and explains what each is for.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see our server guides.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server



2 New features and changes

The features described here were implemented for 1.9. The 1.9.19.7 release is a maintenance release with no new features.

2.1 New identity

Acano apps are now Cisco Meeting Apps. The design is updated with a new color scheme, simpler avatars, Cisco logos, and Cisco branded voice prompts.

2.2 Recording control

Users with recording permissions have a **Record/Stop** button in the top bar during calls.

Other users will see a recording indicator when a meeting is being recorded.

Note: The recording control is available only for Windows, OS X, and iOS apps. It will be available for WebRTC in a later release.

2.3 Restriction of audio, video, or screen share

Users can now be restricted from sending or receiving audio, video, or screen share via the App. These restrictions do not apply to a paired endpoint. That means that restricted users would still be able to use a video system for making calls or sharing their screen, and they would still be able to control the video system from the App.

Note: The user interface will not reflect this setting.

3 Resolved issues

3.1 Resolved in 1.9.19.7

	Issue
CLIENT-5612	If you join a call in the App that requires activation, the message " You are waiting to be admitted to the conference" appears instead of " You are the only participant" . This indicates that your request to join the conference has to be activated before you can participate in the meeting.
CLIENT-5609	If you call into a space of which you are not a member, the app displays the message "Enter passcode" if the passcode is mandatory. However if the passcode is optional, the app displays the message "Enter passcode if required".

Build 1.9.18.7 not published.

3.2 Resolved in 1.9.17.7

Reference	Issue
- CLIENT-5573	If a space has a passcode set, and if an access method for the same space URI was created without a passcode, joining the space without the passcode was not possible.
- CLIENT-5548	Clicking on a "CiscoMeeting: <address>" link only launched the CMA client, and did not start a new call to that address.

Build 1.9.16.7 not published.

3.3 Resolved in 1.9.15.7

Reference	Issue
11401 CLIENT-5105	App crashed when user created a space.
11861 CLIENT-5270	Finnish translations added.

Build 1.9.14.7 not published.

Build 1.9.13.7 not published.

Build 1.9.12.7 not published.

Build 1.9.11.7 not published.

3.4 Resolved in 1.9.10.7

Reference	Issue
11366	Calls were failing when going through a TURN server. No media was sent, and the call was dropped after 10-15 seconds. The app could not resolve the FQDN of any TURN server that is addressed by Domain Name rather than IP.
11443	French translations have been improved for the WebRTC app. To align, minor changes have been made in the Windows, OS X and iOS apps.
11537	The Windows App crashed due to recursive DNS lookup.

Build 1.9.9.7 not published.

3.5 Resolved in 1.9.8.7

Reference	Issue
10839/11205	Screen sharing appeared pixelated under some circumstances. Screen grabbing was downscaled, making text hard to read, even when the presenter had zoomed in.

3.6 Resolved in 1.9.7.7

Reference	Issue
9734	Media not displayed. Users with more than 8 IP addresses cannot enter a space. They get no media and are removed from the space when trying to enter.
10778	Outgoing calls failed when a user searched for a contact by typing in a video address that was the same as the contact's email address.
11143	Users could not sign in if the DNS SRV result for <code>_xmpp-client._tcp</code> included a CNAME as well as an A or AAAA record.

4 Known limitations

Reference	Issue
1293	Windows will not automatically sleep while app is running if certain USB audio devices are plugged in. Workaround: If Windows does not automatically enter sleep mode then unplug your USB audio device.
3422	Windows app sometimes doesn't maximize properly. Windows app doesn't always maximize to the same size after being minimized
4354	Issues with camera on HP Pavilion DV7-4283CL. In-built camera on an HP Pavilion DV7-4283CL laptop does not always work with the Windows app.
4413	Issue with 4K Dell screen. The text is displayed very small.
11415	Distorted icons. The icons in the self-view window are slightly distorted.

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