



# Cisco Meeting App

Cisco Meeting App (OS X) 1.9.17.0

Release Notes

March 08, 2017

---

# Contents

1	Introduction .....	3
1.1	Installation instructions .....	3
1.2	Using or troubleshooting the app .....	3
2	New features and changes .....	5
2.1	New identity .....	5
2.2	Recording control .....	5
2.3	Restriction of audio, video, or screen share .....	5
3	Feature comparison between Cisco Meeting Apps .....	6
3	Resolved issues .....	8
3.1	Resolved in 1.9.17.0 .....	8
3.2	Resolved in 1.9.15.0 .....	8
3.3	Resolved in 1.9.10.0 .....	8
3.4	Resolved in 1.9.7.0 .....	9
4	Known limitations .....	10
	Cisco Legal Information .....	11
	Cisco Trademark .....	12

# 1 Introduction

These Release Notes describe new features and changes for Cisco Meeting App (OS X), formerly known as the Acano OS X app.

Cisco Meeting App is a client for Cisco Meeting Server that lets users chat, call (audio/video), or share what is on their screen via team spaces.

## 1.1 Installation instructions

To install Cisco Meeting App (OS X):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.
2. Open the dmg file and drag the '**Cisco Meeting**' icon into the **Applications** folder within the window that opens up.

---

**Note:** When upgrading from the Acano app to the Cisco branded app, you have to manually uninstall the Acano app.

---

## 1.2 Using or troubleshooting the app

To learn how to use the app, see our user guides:

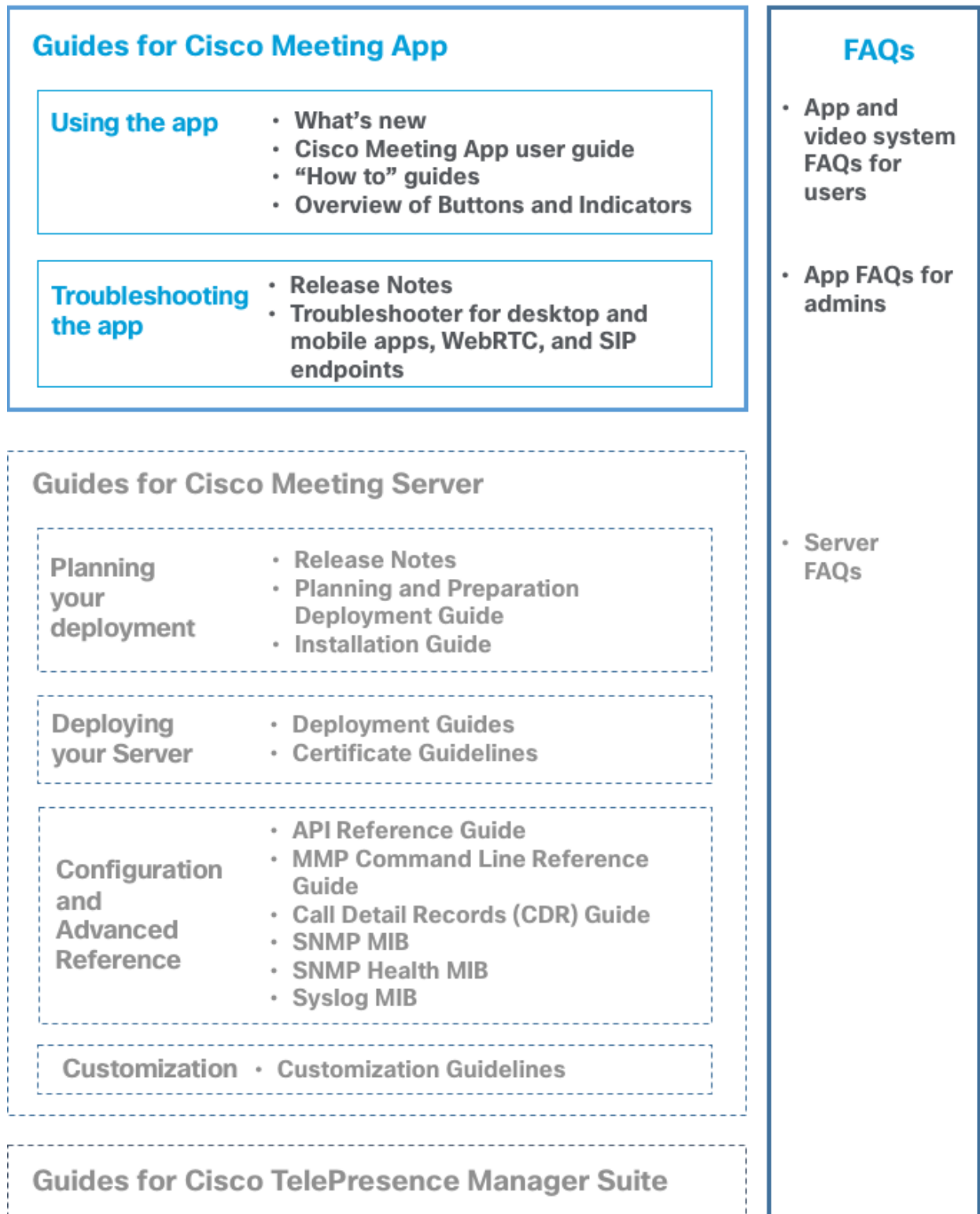
- **What's New in 1.9** introduces users to new features in this release.
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **Overview of Buttons and Indicators** lists all buttons and indicators and explains what each is for.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see our server guides.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server



## 2 New features and changes

The features described here were implemented for 1.9. The 1.9.17.0 release is a maintenance release with no new features.

### 2.1 New identity

Acano apps are now Cisco Meeting Apps. The design is updated with a new color scheme, simpler avatars, Cisco logos, and Cisco branded voice prompts.

### 2.2 Recording control

Users with recording permissions have a **Record/Stop** button in the top bar during calls.

Other users will see a recording indicator when a meeting is being recorded.

---

**Note:** The recording control is available only for Windows, OS X, and iOS apps. It will be available for WebRTC in a later release.

---

### 2.3 Restriction of audio, video, or screen share

Users can now be restricted from sending or receiving audio, video, or screen share via the app. These restrictions do not apply to a paired endpoint. That means that restricted users would still be able to use a video system for making calls or sharing their screen, and they would still be able to control the video system from the app.

---

**Note:** The user interface will not reflect this setting.

---

## 3 Feature comparison between Cisco Meeting Apps

		Windows	OS X	iPad	iPhone	WebRTC
General	Support for Cisco Meeting Server 2.0	Yes	Yes	Yes	Yes	NA
	User-level permissions (e.g. can create space)	Yes	Yes	Yes	Yes	NA
	XMPP Registration	Yes	Yes	Yes	Yes	Yes
	Encryption	Yes	Yes	Yes	Yes	Yes
	Send diagnostic log	Yes	Yes	Yes	Yes	Yes
	Auto sign-in	Yes	Yes	Yes	Yes	NA
	Certificate storing	Yes	Yes	No	No	Yes
Management	Create / edit space	Yes	Yes	Yes	No	Yes
	Search for contacts	Yes	Yes	Yes	Yes	Yes
	Create / edit contact	Yes	Yes	Yes	No	Yes
	View information for contact, call, or space	Yes	Yes	Yes	No	Yes
Audio and video	Audio	OPUS	OPUS	OPUS/ SPEEX*	OPUS/ SPEEX*	OPUS
	Video	H.264	H.264	H.264	H.264	VP8
	Mic/speaker/camera configuration controls	Yes	Yes	NA	NA	Yes
	Control other participants' audio and video	Yes	Yes	Yes	Yes	Yes
Screen share	View screen share	Yes	Yes	Yes	Yes	Yes
	Desktop sharing	Yes	Yes	No	NA	Yes
	Application sharing	Yes	Yes	No	NA	Yes
Chat	Delete chat messages	Yes	Yes	Yes	Yes	NA
	Unread message indicator	Yes	Yes	Yes	Yes	Yes
	Incoming message notification configuration	Yes	Yes	No	No	No
	Images in chat	Yes	Yes	Yes	Yes	NA

		Windows	OS X	iPad	iPhone	WebRTC
	Advanced controls (audio boost, ecan, noise suppression)	Yes	Yes	No	No	Yes
	Selfview	Yes	Yes	Yes	Yes	Yes
Guest access	Send invitation	Yes	Yes	Yes	Yes	Yes
	Guest-accessible	Yes	Yes	Yes	Yes	Yes
	Send invitation via SMS	No	No	No	Yes	No
Participants	Show presence	Yes	Yes	Yes	Yes	Yes
	Highlight participant video by selecting name	Yes	Yes	No	No	Yes
	Highlight participant name by selecting video	Yes	Yes	Yes	No	Yes
	Add participants	Yes	Yes	Yes	Yes	Yes
In-call	In-call notification configuration	Yes	Yes	No	No	No
	DTMF	Yes	Yes	Yes	Yes	Yes
	Layout control	Yes	Yes	Yes	Yes	Yes
	Recording**	Yes	Yes	Yes	Yes	Yes***
Move call	Move call to this device	Yes	Yes	Yes	Yes	Yes
	Use this device for audio only (while another device is used for audio and video)	No	No	No	Yes	No
	Use this device for screen share only (while another device is used for audio and video)	Yes	Yes	Yes	Yes	Yes
	Move call to external endpoint	Yes	Yes	Yes	Yes	Yes
	Move audio to regular phone	Yes	Yes	Yes	Yes	Yes

\* From 1.6.x OPUS is selected for newer devices (iPad Air, iPad Mini 2, iPhone 5S and later). Otherwise SPEEX is used

\*\* Recording is only available with server 1.9 or later. The label on the recording button says **REC** on iOS, **Record** on desktop apps.

\*\*\* The WebRTC app doesn't have a recording button. Users can start or stop a recording using DTMF commands.

## 3 Resolved issues

### 3.1 Resolved in 1.9.17.0

Reference		Issue
-	CLIENT-5573	If a space has a passcode set, and if an access method for the same space URI was created without a passcode, joining the space without the passcode was not possible.

Build 1.9.16.0 not published.

### 3.2 Resolved in 1.9.15.0

Reference		Issue
9777	CLIENT-4444	The app crashed if it was installed by an admin, and a user tried to sign in to the app.
11401	CLIENT-5101	App crashed when user created a space
11861	CLIENT-5270	Finnish translations added.

Build 1.9.14.0 not published.

Build 1.9.13.0 not published.

Build 1.9.12.0 not published.

Build 1.9.11.0 not published.

### 3.3 Resolved in 1.9.10.0

Reference	Issue
11443	French translations have been improved for the WebRTC app. To align, minor changes have been made in the Windows, OS X and iOS apps.

Build 1.9.9.0 not published.

No new resolved issues in 1.9.8.0.



### 3.4 Resolved in 1.9.7.0

Reference	Issue
9734	<b>Users could not make video calls</b> if they had more than 8 IP addresses.
10778	<b>Outgoing calls failed</b> when a user searched for a contact by typing in a video address that was the same as the contact's email address.

---

## 4 Known limitations

Reference	Issue
4173	The app cannot share a full screen PowerPoint presentation.
4240	The app cannot share minimized applications, as they do not appear in the share screen menu. Workaround: Maximize applications before sharing.
CLIENT-5548	Clicking on a “CiscoMeeting:<address>” link only launched the CMA client, and did not start a new call to that address.

---

## Cisco Legal Information

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies are considered un-Controlled copies and the original on-line version should be referred to for latest version.

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

© 2017 Cisco Systems, Inc. All rights reserved.

## Cisco Trademark

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this url:

[www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)