Cisco Meeting App

Release Notes

Windows (Standard and CAC) and macOS

July 29, 2020

Contents

1 Introduction

These Release Notes describe new features and changes for Cisco Meeting App version 1.11.19.

Cisco Meeting App is a client for Cisco Meeting Server that lets users meet (audio/video), chat and share what is on their screen via team spaces.

The WebRTC app can be used from a browser. See Important information for WebRTC app.

1.1 What's new in this version?

This version of Cisco Meeting App on Windows includes bug fixes.

This version of Cisco Meeting App on Windows and macOS and includes bug fixes.

There is also a CAC enabled version on Windows apart from the standard version. The CAC version supports certificate based app sign-in.

Note: For information on how to use Cisco Meeting App refer to the embedded help from the user interface or the documentation.

1.2 Instructions to enable screen sharing in macOS version 10.15

From macOS version 10.15(Catalina), to share your screen or application from Cisco Meeting App, users need to enable screen sharing permissions from the system settings.

To enable sharing, follow these steps:

1. From the Apple menu, Open **System Preferences** > **Security & Privacy**.

2. Click on the **Privacy** tab at the top.

3. In the column on the left hand side, scroll down and click on **Screen Recording**. Select **ciscomeeting**.

4. Restart Meeting App for these changes to take effect.

Note: From 12th of April, 2019, Cisco Meeting App version 1.10.x is no longer supported. You can upgrade to the latest version of Cisco Meeting App for your platform from the Software download page.

2 Product documentation

To learn how to use and troubleshoot the app, see the documentation available at:

https://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/tsd-products-support-series-home.html:
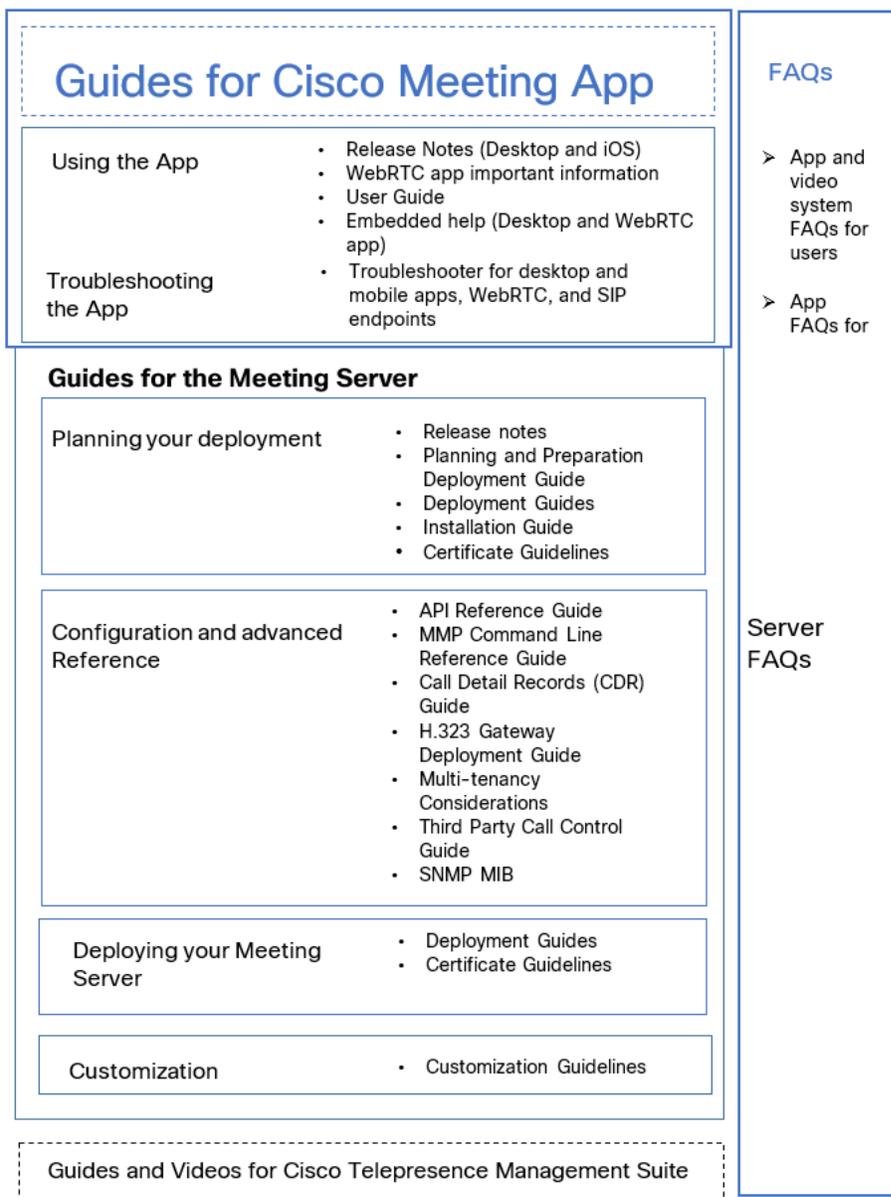
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see the Cisco Meeting Server documentation.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server

Guides for Cisco Meeting App

| Using the App | • Release Notes (Desktop and iOS)
• WebRTC app important information
• User Guide
• Embedded help (Desktop and WebRTC app) |
| Troubleshooting the App | • Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints |

Guides for the Meeting Server

Planning your deployment	• Release notes • Planning and Preparation Deployment Guide • Deployment Guides • Installation Guide • Certificate Guidelines
Configuration and advanced Reference	• API Reference Guide • MMP Command Line Reference Guide • Call Detail Records (CDR) Guide • H.323 Gateway Deployment Guide • Multi-tenancy Considerations • Third Party Call Control Guide • SNMP MIB
Deploying your Meeting Server	• Deployment Guides • Certificate Guidelines
Customization	• Customization Guidelines

Guides and Videos for Cisco Telepresence Management Suite

FAQs

➢ App and video system FAQs for users

➢ App FAQs for

Server FAQs

2.1 Interoperability with other Cisco products

Interoperability test results for Cisco Meeting Server are posted to http://www.cisco.com/go/tp-interop, where you can also find interoperability test results for other Cisco conferencing products.

3 Supported Cisco Meeting Server versions

- Minimum: Cisco Meeting Server version 2.6.0 and later
- Recommended: Cisco Meeting Server version 2.8.0

Note: We strongly recommend using Cisco Meeting Server version 2.8.0

4 Installing or Upgrading Cisco Meeting App on Windows

Please see the FAQs for [information on list of Windows versions supported by the Meeting App](#) and for [minimum requirements for the Windows Meeting App](#).

To install Cisco Meeting App (Windows):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.

2. Click on the Cisco Meeting App (Windows) download link and wait for the file to download.

3. Click on the downloaded file (.msi) and follow the setup wizard.

5 Installing or Upgrading Cisco Meeting App on macOS

Please see the FAQ for information on the list of macOS versions supported by the Meeting App.

To install or upgrade Cisco Meeting App (macOS):

1. Sign in to the Cisco Meeting App download area as instructed by your sales contact.

2. Open the dmg file and drag the '**Cisco Meeting**' icon into the **Applications** folder within the window that opens up.

3. If you already have an older version of the app installed in the **Applications** folder, a prompt asks whether you want to replace it with the new one that you are moving. Select **Replace**.

4. This will overwrite the previous version and if, for example, you have a shortcut in the dock this will now automatically launch the new version.

Note: If you first remove an older macOS app from the Applications folder and then copy the new one into it, clicking on the dock shortcut no longer works and the icon becomes a question mark because the icon still searches for the previous application version. Launching the new version from the Applications folder will result in a separate dock shortcut being created. Follow the instructions above to avoid this.

Note: If upgrading from or to 1.10.12 you should manually remove the old version before upgrading as 1.10.12 has a different name and will not overwrite correctly (see CSCvh69916). All 1.9 releases and 1.10.13 will overwrite each other correctly.

6   Resolved issues

6.1   Issues resolved in 1.11.19

Cisco Identifier	Summary
CSCvs01935	On macOS desktop, Meeting App restarts unexpectedly if permission for camera and microphone use is not enabled in the operating system settings.
CSCvt01428	Unable to send or receive, audio and video via app when using the CAC version of Meeting App.

Build 1.11.18 is an iOS app build.

6.2   Issues resolved in 1.11.17

Cisco Identifier	Summary
CSCvq40910	On rare occasions whilst attempting to open Meeting App on Windows, the app is minimized and shown in the system tray. It doesn't show in the task bar so it's not obvious that Meeting App has launched
CSCvp73149	'Audio playback device not working' or 'Microphone not working' banner appears when launching, when in fact devices are connected and working. The banner disappears after 5–10 seconds.
CSCvr09566	Occasionally other apps (such as, Internet Explorer) take the focus of the desktop and make Meeting App launch in the background.

Build 1.11.16 is an iOS app build.

6.3   Issues resolved in 1.11.15 (Windows only)

Cisco Identifier	Summary
CSCvp38325	While cross launching from Internet Explorer (WebRTC app), the Windows app unexpectedly quits.

Build 1.11.14 is an iOS app build.

6.4 Issues resolved in 1.11.13

Cisco Identifier	Summary
CSCvn94010	The CPU usage on desktop (Windows and macOS) has increased after upgrading to Meeting App versions 1.10 and later.
CSCvm39858	While joining a meeting in 'Management and Presentation' mode, the camera is still being accessed.
CSCvo01150	If the microphone is muted whilst using Meeting App (WebRTC) from Internet Explorer and cross launching the desktop app, the microphone stays muted for any subsequent calls on the desktop app until user manually enables the microphone.

Builds 1.11.11 and 1.11.12 not published.

6.5 Issues resolved in 1.11.9

Cisco Identifier	Summary
CSCvn11862	Cursor does not appear in the text box in **Meet** screen if backspace was used.
CSCvn11871	Unable to enter anything in the text box in **Meet** screen.
CSCvn07486	During a call, the app might take more than 30 seconds to receive audio and video with external access.
CSCvj85165	During an adhoc call outside a space, attempts to pair with a phone or video system fails and call disconnects.
CSCvm39858	While joining a meeting in 'Management and Presentation' mode, the camera is still being accessed.

Build 1.11.8 not published.

Build 1.11.7 not published.

Build 1.11.6 not published.

6.6 Issues resolved in 1.11.5

Cisco Identifier	Summary
CSCvk19678	While attempting to join a meeting via the meeting link from Microsoft Internet Explorer and subsequently opening desktop app, the time taken to join the call appears to be longer when compared to earlier versions of the app.
CSCvk78629	When joining a meeting, the call duration displayed in the info pane is only updated after a delay of a few seconds.

Cisco Identifier	Summary
CSCvk79147	During a meeting between two app users, if one participant who is sharing content disables their video, then the other participants do not receive any audio.
CSCvm65300	Whilst in a meeting from the Windows app, a user is unable to accept a new incoming call and ends up with a view of the main window of the app.
CSCvk66053	Previously the app showed the duration of the whole meeting in the info pane rather than the duration of the participant in the meeting. In this version, the info pane shows the duration of the participant in the meeting and not the duration of the whole meeting.
CSCvk55958	Unable to view space activity whilst in a meeting, and using the **Back** button to navigate the search for a different space.

Build 1.11.4 not published.

6.7 Issues resolved in 1.11.3

Cisco Identifier	Summary
CSCvm44541	Whist using the macOS app, muting and unmuting the video of another participant in the meeting causes the video of the other participant to fade.
CSCvm44544	Whilst using the Windows app, pasting a URL with a broken secret on the sign in screen and clicking join, prevents re pasting a URL with the correct secret from working.
CSCvm44549	During a call, a 'call glare' scenario may result in a double participant entry.
CSCvm44552	The **Edit space** screen is only partially visible if the display scaling factor is set to 150% on Windows.
CSCvm44553	Clicking a notification whilst on the join/meet screen causes the back button to function as the join button.
CSCvj55659	The meeting control buttons can overlap if the window size of Meeting App is very small.
CSCvm44556	On the **Meet** screen, text on the **Call** button appears truncated while entering a long URI.
CSCvm44558	The app window can be resized during a meeting, but cannot be resized when not in an active meeting, this results in the app window resizing to a strange size when leaving a meeting.
CSCvm44535	When editing a space, the title and address field allow a longer string to be entered, this results in new video address being created without a domain name which is incorrect.
CSCvm44560	While switching a different application on the desktop, the sharing banner shown on the top of Meeting App disappears.

6 Open Issues

Cisco Identifier	Summary
CSCvm44481	While moving a call between two devices, if pairing is chosen from the 'Joining options' on the second device, the media is still shown in the first device.

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