



Cisco Meeting App

Release Notes

iOS

Version number 1.11.18

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1 Introduction

These Release Notes describe new features and changes for Cisco Meeting App version 1.11.18.

Cisco Meeting App is a client for Cisco Meeting Server that lets users meet (audio/video), chat and share what is on their screen via team spaces.

This version of Cisco Meeting App on iOS includes bug fixes.

The WebRTC app can be used from a browser. See [Important information for WebRTC app](#).

- A **Remember me** switch has been added to the **Sign in** screen. If you select this, Meeting App will remember your user name and password and automatically sign you in the next time you start the application.
- The background color in the call window is now changed to white instead of black.

Note: For information on how to use Cisco Meeting App refer to the [documentation](#).

2 Product documentation

To learn how to use and troubleshoot the app, see the documentation available at:

<https://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/tsd-products-support-series-home.html>:

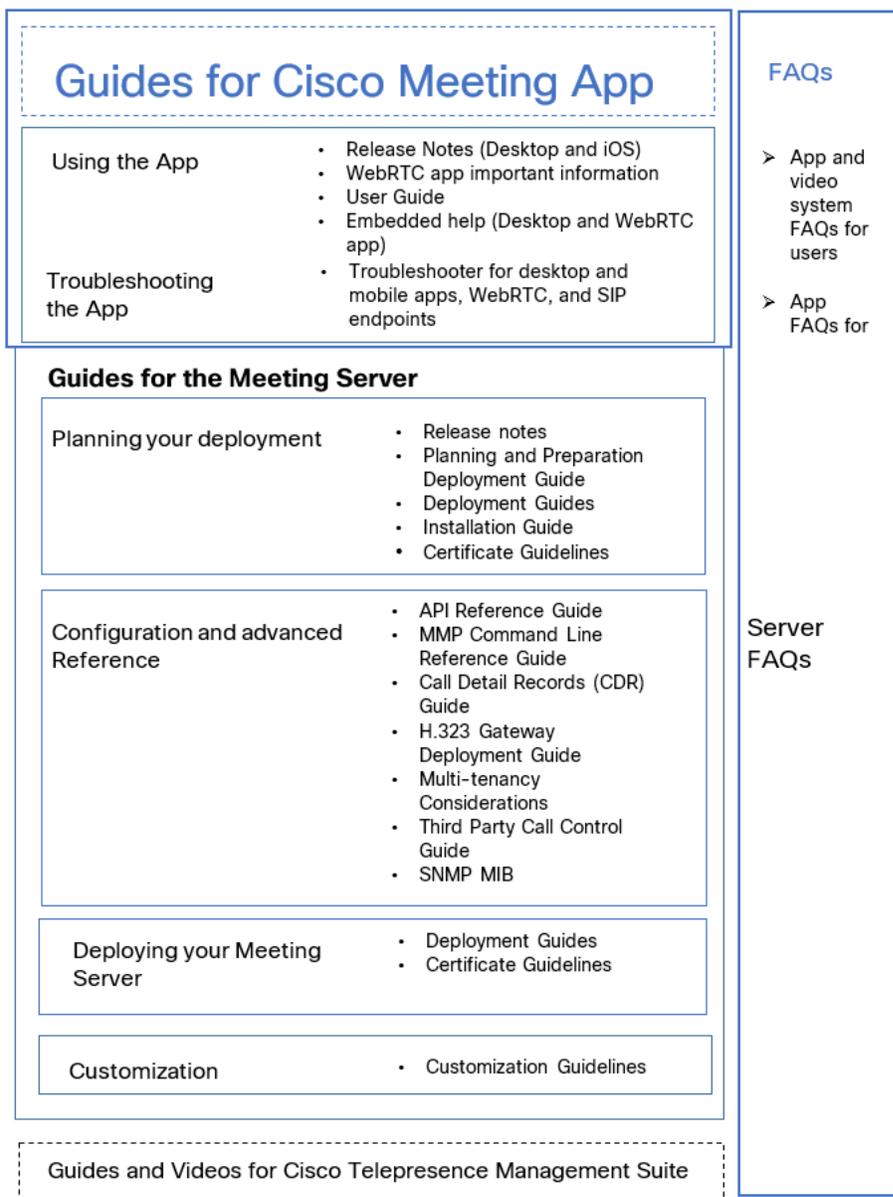
- **Cisco Meeting App User Guide** is an overall guide to the app.
- **"How to" Guides** are visual guides for specific tasks that are essential for daily use.
- **App and video system FAQs for users** helps users solve simple issues or learn more about using the app.

To learn more about troubleshooting the app, see our documentation for administrators:

- These and other app **Release notes** inform about any known limitations.
- **App FAQs for admins** helps administrators find information or solve issues with the app.
- **Troubleshooter for desktop and mobile apps, WebRTC, and SIP endpoints** helps troubleshooting common issues.

For additional information on setting up or troubleshooting the overall system, see the Cisco Meeting Server documentation.

Figure 1: Overview of documentation for Cisco Meeting App and Cisco Meeting Server



2.1 Interoperability with other Cisco products

Interoperability test results for Cisco Meeting Server are posted to <http://www.cisco.com/go/tp-interop>, where you can also find interoperability test results for other Cisco conferencing products.

3 Supported iOS versions

- Minimum: iOS 12.1
- Recommended: Latest version of iOS.

4 Supported Cisco Meeting Server versions

- Minimum: Cisco Meeting Server version 2.6.0 and later
- Recommended: Cisco Meeting Server version 2.8.0

Note: We strongly recommend using Cisco Meeting Server version 2.8.0

5 Installing Cisco Meeting App 1.11 on iOS

Install or update the Cisco Meeting App from the App Store on your iOS device, and open it.

If you have enabled **Automatic Downloads** for apps in your device **Settings**, then the app will automatically update.

6 Resolved issues

6.1 Issues seen in previous versions that are resolved in version 1.11.18

Cisco identifier	Summary
CSCvr90293	App restarts unexpectedly on iOS devices running version 13.1.3.

Build 1.11.17 is a desktop app (Windows and macOS) build.

6.2 Issues seen in previous versions that are resolved in version 1.11.16

Cisco identifier	Summary
CSCvp37077	After joining a meeting, the self-view is not shown on the screen.
CSCvp20931	Occasionally, there was no incoming audio on iPhone X, iPhone XR and iPhone XS.
CSCvp13642	Unable to join a meeting via the meeting address.

Build 1.11.15 is a Windows app build.

6.3 Issues seen in previous versions that are resolved in version 1.11.14

Cisco identifier	Summary
CSCvo41848	No incoming and outgoing audio after joining a space from the iOS app on iPhone.
CSCvn35979	The Recent list does not update correctly and causes app to restart unexpectedly.
CSCvn32073	The Move button does not work after signing out and signing back in.
CSCvn32037	When a user attempts to rejoin a meeting from the recent list, after signing out and signing back in, the app restarts unexpectedly.
CSCvn32006	User unable to select recently joining meetings from the Recent list.
CSCvn66646	When a user creates a new space, any attempts to call the new space, results in user joining the previous space meeting.
CSCvn20810	While rejoining a meeting in a space, the previously chosen layout settings are retained.

Build numbers 1.11.11–1.11.13 not published for iOS

6.4 Issues seen in previous versions that are resolved in version 1.11.10

Cisco identifier	Summary
CSCvm94892	Attempt to join meeting using a weblink and the protocol 'cisco meeting:/' fails.
CSCvm59881	On an iPad, the iOS app displays the Join meeting button for a previously deleted space, and any attempts to rejoin the space makes the app unresponsive.
CSCvm65273	The app may experience an unexpected restart while logging in using a different user name, and trying to answer an incoming call.
CSCvm59337	Guest user name appears encoded if the name includes half width space or multi-byte Japanese characters.
CSCvm56289	On an iPhone, the screen goes white if multiple taps are made on the Settings icon.
CSCvm55773	The app becomes unresponsive when a point to point call fails.
CSCvk64782	When a bluetooth enabled iOS device with Meeting App installed, pairs with any other bluetooth device, then audio switches to Meeting App even when not in an active call.
CSCvm52799	Audio issues while switching between devices and bluetooth headsets, including AirPods.

Build numbers 1.11.4 - 1.11.9 not published for iOS

6.5 Issues seen in previous versions that are resolved in version 1.11.3

Cisco identifier	Summary
CSCvk16120	When the chosen layout is "Speaker Only", the video of the participant set as "important" does not appear on the screen.
CSCvm44571	During a meeting, it is hard to click the close button on the Members pane on iPhone SE as it is quite small.
CSCvm44500	Having logged in to the WebRTC app using Safari, a participant tries to join a meeting using the "Launch desktop application", the desktop app opens, but then displays "Join failed".
CSCvm44505	Unable to select 'All equal' as layout option, when a participant is made 'important'.
CSCvm44506	Whilst using the app in landscape mode, scrolling up and down shows a black screen area at the top and bottom.
CSCvm44510	Presentation not displayed correctly when changing orientation from portrait to landscape.
CSCvm44511	User URI appears cropped on Settings screen.

Cisco identifier	Summary
CSCvm44515	Meeting App on iPhone X client does not transmit 16:9 video.
CSCvm44518	Meeting Server should send 16:9 video instead of 4:3.
CSCvm44520	AUAudioGraph deprecation might affect the iOS app.
CSCvm44523	When an important participant shares presentation, the video stays in the main pane instead of the presentation.
CSCvk40969	The audio notifications are not being received for new call, call joining, call leaving and logging in to the app.
CSCvm44528	The iOS app was non-responsive whilst in a meeting when used with Meeting Server version 2.3.5.
CSCvm44530	The iOS app on iPad restarts unexpectedly when calling another iOS app on a different iPad if the first caller pairs with a video system.
CSCvm44532	The iOS app allows users to make a direct call via the Meet button, even though the API setting to make calls for the associated call profile is disabled.
CSCvm44535	When editing a space, the title and address field allow a longer string to be entered, this results in new video address being created without a domain name which is incorrect.
CSCvm44487	While joining as a guest, typing in details in passcode field updates the meeting link field.
CSCvm44483	When connected to either direct Ethernet or wifi, a very low bandwidth is negotiated to the iOS device.

7 Open Issues

Cisco Identifier	Summary
CSCvk53851	During a meeting from either the iOS app to the WebRTC app, the meeting control options were not visible on iOS app, even though they were visible on WebRTC app.
CSCvm44486	The Weblink to meeting, with 'secret' option disabled, fails to join the meeting.
CSCvm44490	Meeting App on iPad and iPhone SE were not detecting video systems in the range, however Meeting App on iPhone X was able to detect the same.
CSCvj04589	Brief network interruptions may occasionally cause Meeting App on iOS to leave a call in progress.
CSCvm44493	If network connection is lost during an ongoing meeting, the participant cannot leave the call.

Note: Meeting App does not support entering a split screen mode on iPads.

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- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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