Cisco Meeting Server

Installation Assistant 2.9

Release Notes

May 27, 2020
## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change History</td>
<td>3</td>
</tr>
<tr>
<td>Introduction</td>
<td>4</td>
</tr>
<tr>
<td>Overview of User Interface</td>
<td>4</td>
</tr>
<tr>
<td>Related Documentation</td>
<td>5</td>
</tr>
<tr>
<td>Installation</td>
<td>7</td>
</tr>
<tr>
<td>Installing the software</td>
<td>7</td>
</tr>
<tr>
<td>Next steps</td>
<td>7</td>
</tr>
<tr>
<td>Uninstalling the software</td>
<td>7</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>8</td>
</tr>
<tr>
<td>Bug search tool and open issues</td>
<td>9</td>
</tr>
<tr>
<td>Limitations</td>
<td>9</td>
</tr>
<tr>
<td>Cisco Legal Information</td>
<td>10</td>
</tr>
<tr>
<td>Cisco Trademark</td>
<td>11</td>
</tr>
</tbody>
</table>
# Change History

## Table 1: Change History

<table>
<thead>
<tr>
<th>Date</th>
<th>Change</th>
<th>Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>May 27, 2020</td>
<td>Release of software</td>
<td>Version 2.9</td>
</tr>
</tbody>
</table>
Introduction

The Installation Assistant is a tool to simplify the creation of a simple Cisco Meeting Server installation for demonstrations, lab environments, or as the starting point for basic installations. The tool configures Meeting Server based on the best practice deployment described in the Cisco Meeting Server Single Server Simplified Deployment guide. It is a standalone tool that uses a browser interface to collect information about your setup and then pushes that configuration to the server without you needing to use utilities to access the API, sFTP or the Meeting Server’s command line interface.

Installation Assistant configures Meeting Server to be a SIP MCU capable of making and receiving calls and optionally enables the web based Cisco Meeting App. The app allows users to join meetings using just a browser.

**Note:** For Cisco Meeting App, guest access alone can be enabled or optionally imported LDAP users can also be enabled.

Installation Assistant is intended to be used on an empty, non-configured Meeting Server. It is not a management tool for Meeting Server, nor is it for re-configuring existing Meeting Server installations. The tool is built for configuring Meeting Server 2.9 virtual machines only. It is not for use with the X-series products or the Cisco Meeting Server 2000 platform.

**Overview of User Interface**

Installation Assistant is a web-based tool to simplify the configuration of the Meeting Server in a single stand-alone mode. It collects information that is necessary to configure the features on a Cisco Meeting Server.

Refer to the following screen shot of the Installation Assistant:
The tool simplifies:

- Selecting a Web Bridge deployment from the options, Web Bridge 2 (Cisco Meeting Server WebRTC) and Web Bridge 3 (Cisco Meeting Server Web App).
- Selecting a certificate to be assigned to the Meeting Server, choosing certificate type and generating Certificate Signing Request (CSR)
- Uploading a pre-obtained license file
- Setting network settings like hostname, NTP server, DNS server, time zone and webadmin port number
- Configuring the Call Bridge
- Enabling use of the Cisco Meeting Web App client
- Configuring the Web Bridge to support using the Cisco Meeting Web App client
- Creating a backup user account
- Checking and validating the configuration before sending to the Meeting Server to complete the configuration process.

**Related Documentation**

Documentation for Cisco Meeting Server, Cisco Meeting App web client and Cisco Meeting Server Installation Assistant can be found at:
Installation

Installing the software

Note: All external components like SIP Proxy, DNS Servers, NTP Servers must be set up and configured, prior to using the Installation Assistant.

The Installation Assistant must be installed on a computer separate from the Meeting Server and is used locally on that computer. See the Client computer requirements.

Windows Installation:
1. Download and extract the compressed version of the product that is InstallAssistant for your operating system to its own folder

Apple OSX Installation:
1. Download the InstallAssistantOSX.dmg file to your computer. Double click InstallAssistantOSX.dmg to mount and open the disk image
2. Drag the Cisco InstallAssistant-2.9 icon to your Applications folder
3. In the Application folder, double click on InstallAssistant
   Note: In Mac OS Catalina, gatekeeper will not allow to run the Installation Assistant app as it is not notarized.
4. Click on 'Security & Privacy'. In the 'Allow apps downloaded from' section, click 'Open Anyway'

Note: This information is applicable only for users who have installed Meeting Server Installation Assistant 2.8 or 2.9 Alpha 1. Since additional certificate validation has been added, you have to either re-upload the certificates or clear the contents of InstallAssistant folder (where your local configuration files are stored) before using the tool else, you cannot configure the Meeting Server.

Next steps

After installing Installation Assistant, you need to configure the tool. Refer to the Installation and Configuration guide for Cisco Meeting Server Installation Assistant 2.9.

Uninstalling the software

To remove the Installation Assistant software from the local computer, delete the InstallAssistant directory from:
Windows user: C:\Users\<username>/
Apple OSX user: /Users/<username>/

Troubleshooting
For troubleshooting, you can use the logs which are stored in the following path
Windows: \C:\InstallAssistantWin\InstallAssistant\portal\logs on your machine.
Apple OSX: /Users/<username>/InstallAssistant/logs
Please refer to this link for troubleshooting information https://meeting-infohub.cisco.com/faq/category/25/cisco-meeting-server.html
Bug search tool and open issues

You can now use the Cisco Bug Search Tool to find information on open and resolved issues for the Cisco Meeting Server, including descriptions of the problems and available workarounds. The identifiers listed in these release notes will take you directly to a description of each issue.

1. Using a web browser, go to the Bug Search Tool.
2. Sign in with a cisco.com registered username and password.

To look for information about a specific problem mentioned in this document:
1. Enter the bug identifier in the Search field and click Search.

To look for information when you do not know the identifier:
1. Type the product name in the Search field and click Search
   or,
   in the Product field select Series/Model and start typing Cisco Meeting Server, then in the Releases field select Fixed in these Releases and type the releases to search for example 2.9.
2. From the list of bugs that appears, filter the list using the Modified Date, Status, Severity, Rating drop down lists.

The Bug Search Tool help pages have further information on using the Bug Search Tool.

Limitations

In addition there is the following limitation:

1. You can configure only one Cisco Meeting Server at a given time.
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