



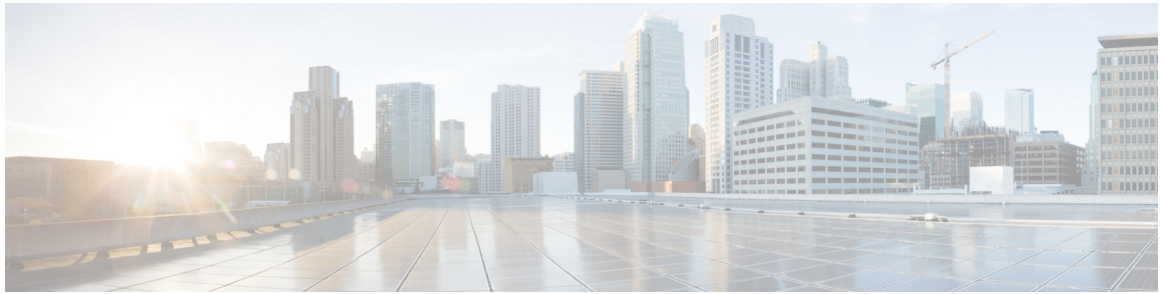
Cisco DNA Center Upgrade Guide

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CHAPTER 1

Introduction

- [About Cisco DNA Center, on page 1](#)
- [Upgrade Paths, on page 1](#)
- [Prerequisites for Upgrading, on page 5](#)

About Cisco DNA Center

Cisco Digital Network Architecture offers centralized, intuitive management that makes it fast and easy to design, provision, and apply policies across your network environment. The Cisco DNA Center GUI provides end-to-end network visibility and uses network insights to optimize network performance and deliver the best user and application experience.

Upgrade Paths



Note

Click any of these diagrams to view a full-sized version.

Figure 1: Upgrade Paths to Cisco DNA Center 2.2.1.x

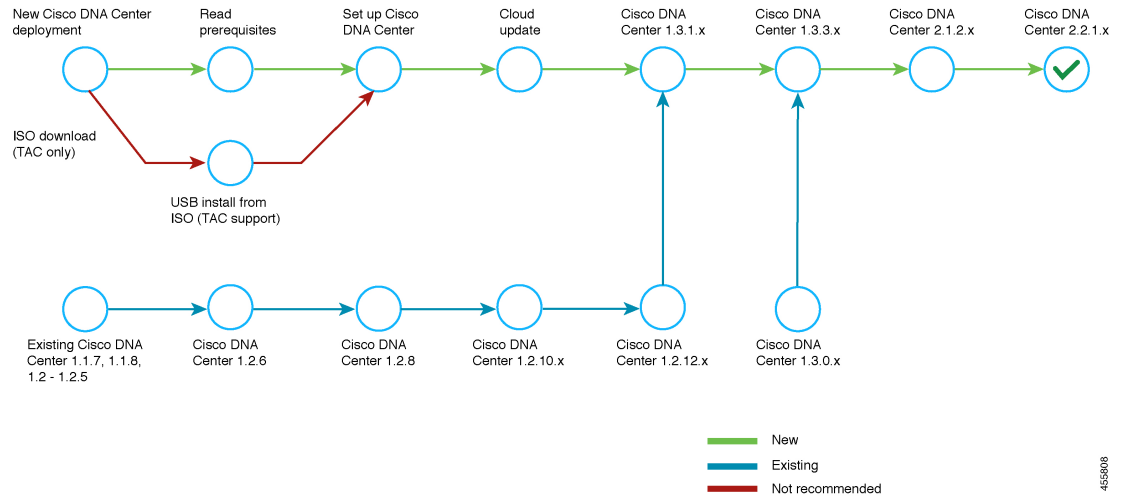


Figure 2: Upgrade Paths to Cisco DNA Center 2.1.2.x

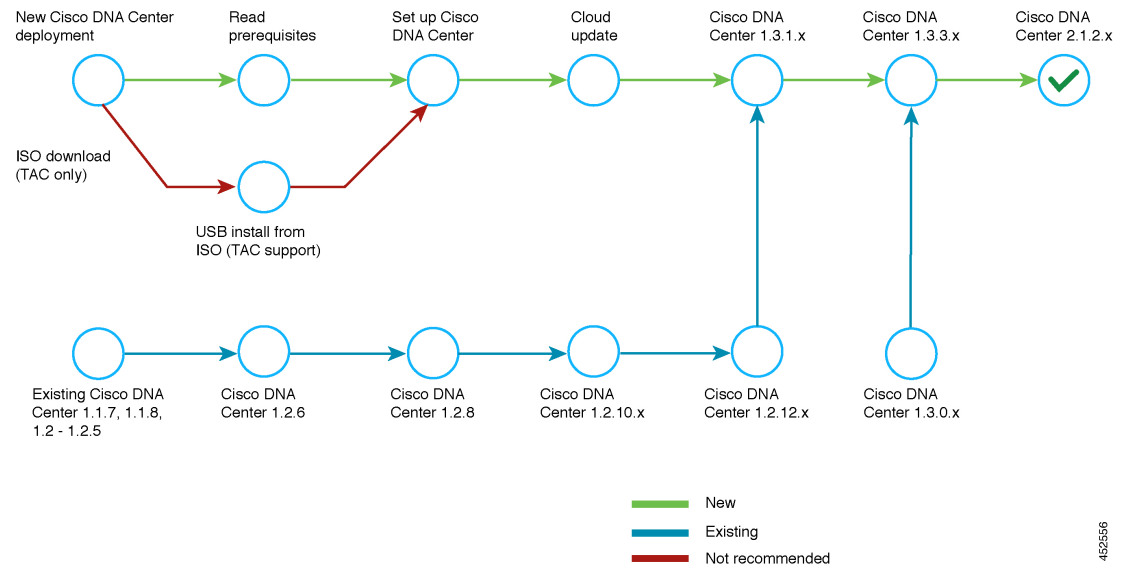
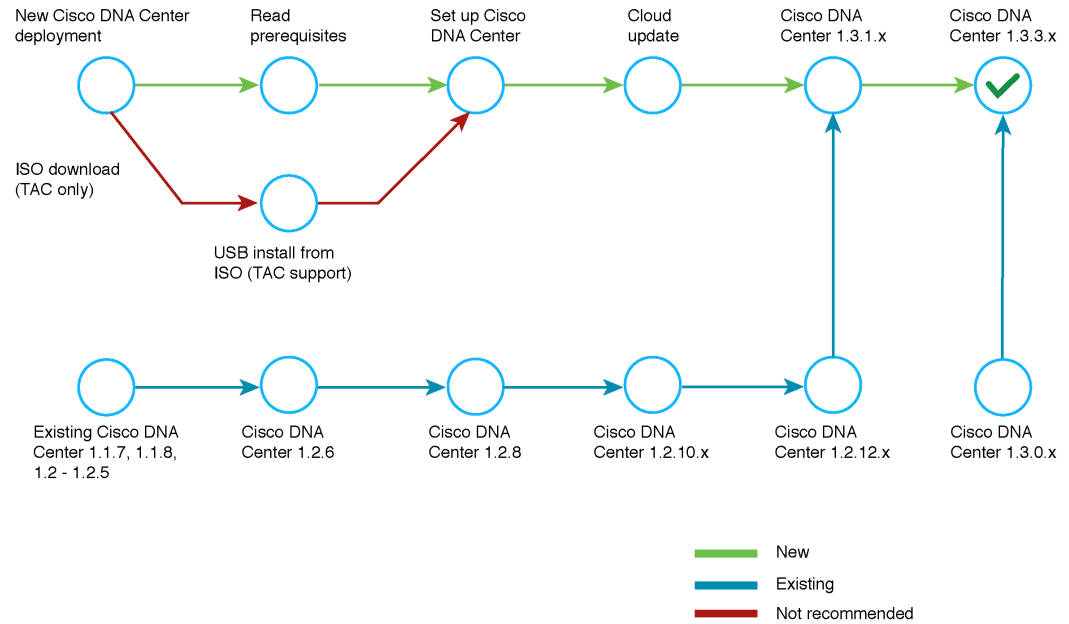
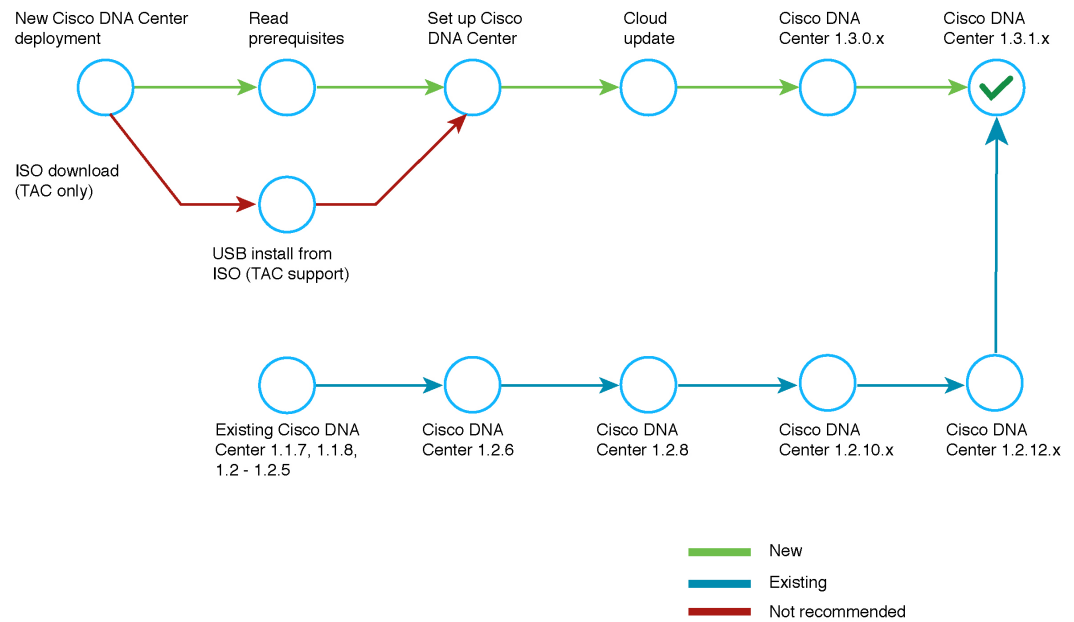


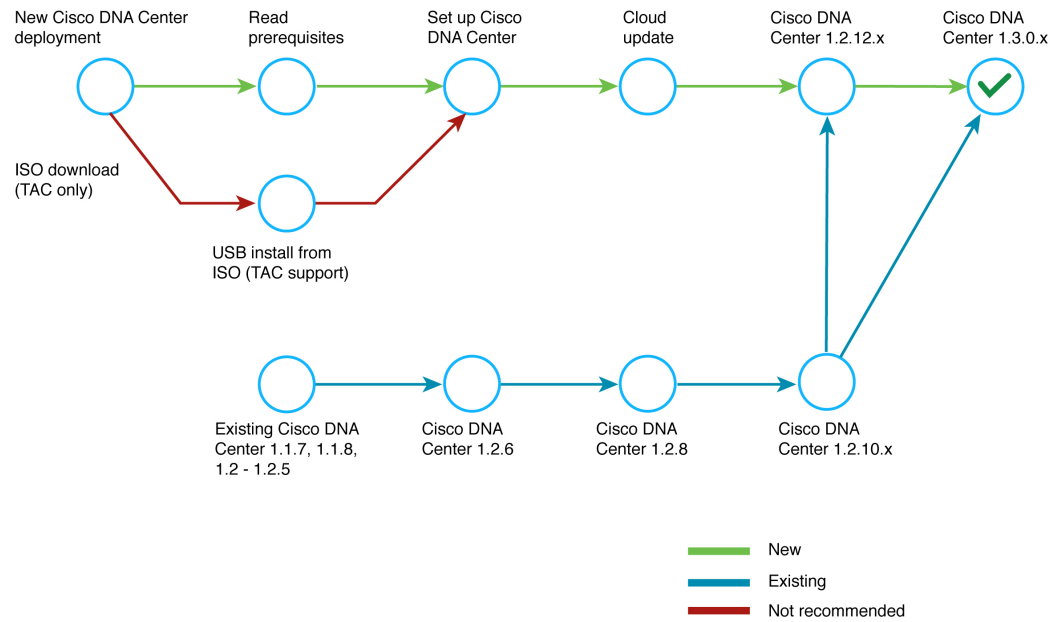
Figure 3: Upgrade Paths to Cisco DNA Center 1.3.3.x

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Figure 4: Upgrade Paths to Cisco DNA Center 1.3.1.x

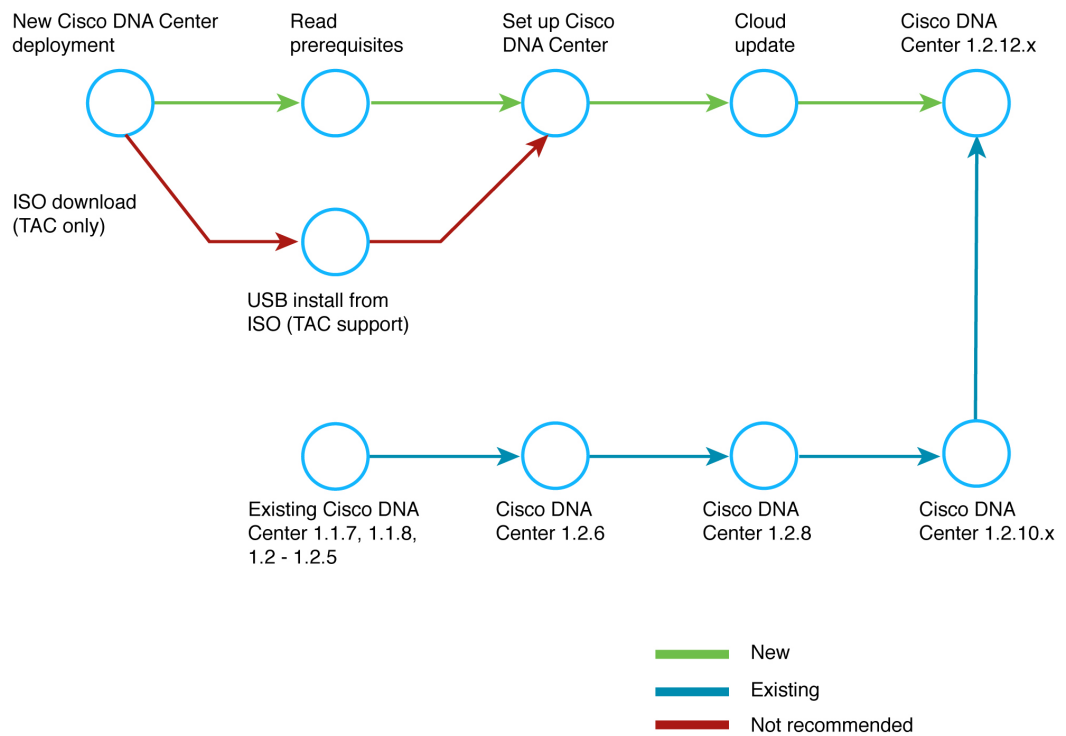
442535

Figure 5: Upgrade Paths to Cisco DNA Center 1.3.0.x



442534

Figure 6: Upgrade Paths to Cisco DNA Center 1.2.12.x



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Prerequisites for Upgrading

You must complete the system updates before you can perform package updates. Do not download or install any package updates until all system updates have been installed.

Note the following points:

- You cannot upgrade the packages individually. You must follow all of the steps that are described in this guide.
- Before you upgrade, make sure that the cluster link interface is connected to a switch port and is in the up state. To confirm that the interface is up, complete these steps:
 1. In an SSH client, log in to Cisco DNA Center on your appliance.
 2. Run the **ifconfig** *interface-name* command:
 - For a 44 core first-generation appliance (Cisco part number DN1-HW-APL), specify **enp10s0** as the interface name.
 - For a 44 or 56 core second-generation appliance (Cisco part number DN2-HW-APL or DN2-HW-APL-L), specify **enp94s0f1** as the interface name.
 - For a 112 core second-generation appliance (Cisco part number DN2-HW-APL-XL), specify **enp69s0f1** as the interface name.
 3. In the resulting output, check the last line and verify that data has been received and transmitted. Non-zero values indicate that the interface is up and operational.

Review the following list of prerequisites before upgrading your installed instance of Cisco DNA Center:

- Only a user with SUPER-ADMIN-ROLE permissions can perform this procedure. For more information, see the [Cisco Digital Network Architecture Center Administrator Guide](#).
- Create a backup of your Cisco DNA Center database. For more information, see the [Cisco Digital Network Architecture Center Administrator Guide](#).
- If you have a firewall, allow Cisco DNA Center to access the following location on each node in your cluster for all system and package downloads: <https://www.ciscoconnectdna.com:443>. To ensure that you have cloud connectivity to AWS, log in to the cluster and run the following CLI command: **maglev catalog settings validate**. For more information, see the Internet Connectivity Traffic table in the [Cisco Digital Network Architecture Center Second-Generation Appliance Installation Guide](#).
- Have the username and password for a cisco.com user account available during the upgrade. You might be prompted, once, for the account credentials during package installations. This can be any valid cisco.com user account.
- Allocate enough time for the upgrade process. Upgrading can take longer than 6 hours to complete.
- We strongly recommend that you do not use Cisco DNA Center or any of its applications or tools while the upgrade is in process.
- Confirm that the minimum disk requirements are met:
 - The / partition has at least 2 GB of free space.

- The /data partition has at least 35 GB of free space and is not more than 70% full.

If you receive a `storage validations failed` error, contact the Cisco TAC.

- If the Cisco DNA Center download, update, or install procedures fail for any reason, always retry the procedure a second time using the GUI.

In a three-node cluster, you can trigger an upgrade of the entire cluster from the Cisco DNA Center GUI (the GUI represents the entire cluster and not just a single host). An upgrade triggered from the GUI automatically upgrades all hosts in the cluster.



Note

To upgrade a three-node cluster, Service Distribution (or high availability) must be enabled.



PART I

Upgrade Cisco DNA Center

- [Upgrade to Cisco DNA Center 2.2.1.3, on page 9](#)
- [Upgrade to Cisco DNA Center 2.1.2.6, on page 25](#)
- [Upgrade to Cisco DNA Center 1.3.3.9, on page 37](#)
- [Upgrade to Cisco DNA Center 1.3.1.7, on page 47](#)
- [Upgrade to Cisco DNA Center 1.3.0.7, on page 57](#)
- [Upgrade to Cisco DNA Center 1.2.12.x, on page 67](#)
- [Upgrade to Cisco DNA Center 1.2.10.x, on page 73](#)



CHAPTER 2

Upgrade to Cisco DNA Center 2.2.1.3

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.



Important

Before you complete any of the following upgrade procedures, see [Cisco ISE Is Required with Cisco DNA Center 1.3.1.0 and Later, on page 47](#) for a description of the Cisco ISE requirements that need to be in place before you upgrade.

- [Set Up NIC Bonding, on page 9](#)
- [Upgrade from Release 2.2.1.0 to Release 2.2.1.3, on page 12](#)
- [Upgrade from Release 2.1.2.x to Release 2.2.1.3, on page 13](#)
- [Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.2.1.3, on page 14](#)
- [Upgrade from Release 1.3.3.x to Release 2.2.1.3, on page 14](#)
- [Upgrade from Release 1.3.1.x to Release 2.2.1.3, on page 15](#)
- [Upgrade from Release 1.3.0.x to Release 2.2.1.3, on page 16](#)
- [Upgrade from Release 1.2.12.x to Release 2.2.1.3, on page 17](#)
- [Upgrade from Release 1.2.10.x to Release 2.2.1.3, on page 18](#)
- [Upgrade from Release 1.2.8 to Release 2.2.1.3, on page 19](#)
- [Upgrade from Release 1.2.6 to Release 2.2.1.3, on page 19](#)
- [Upgrade from Release 1.2.5 to Release 2.2.1.3, on page 20](#)
- [Upgrade from Release 1.2 – 1.2.4 to Release 2.2.1.3, on page 21](#)
- [Upgrade from Release 1.1.7 or 1.1.8 to Release 2.2.1.3, on page 22](#)

Set Up NIC Bonding

Cisco DNA Center 2.2.1.3 provides network interface controller (NIC) bonding support. If you want to enable and use this functionality on your appliance, do the following:

1. Confirm that you have one of the following second-generation Cisco DNA Center appliances:

- 44-core appliance: Cisco part number DN2-HW-APL
 - 44-core promotional appliance: Cisco part number DN2-HW-APL-U
 - 56-core appliance: Cisco part number DN2-HW-APL-L
 - 56-core promotional appliance: Cisco part number DN2-HW-APL-L-U
 - 112-core appliance: Cisco part number DN2-HW-APL-XL
 - 112-core promotional appliance: Cisco part number DN2-HW-APL-XL-U
2. On the switch that you will connect to your appliance, do the following:
 - Ensure that it supports dynamic interface aggregation.
 - Enable LACP on the switch and then specify the following settings:
 - LACP mode: **active**—This places the switch port connected to your appliance into an active negotiating state, in which the port initiates negotiations with remote ports by sending LACP packets.
 - LACP rate: **fast**—This changes the rate at which the LACP control packets are sent to an LACP-supported interface. Instead of the default every 30 seconds, control packets are sent once every second.
 3. Complete the procedure that's specific to your appliance:
 - [Enable NIC Bonding on a 44 or 56-Core Appliance, on page 10](#)
 - [Enable NIC Bonding on a 112-Core Appliance, on page 12](#)

Enable NIC Bonding on a 44 or 56-Core Appliance

If you are upgrading either a 44 or 56-core appliance to Cisco DNA Center 2.2.1.3, you have two options available when it comes to NIC bonding:

- If you have decided to enable NIC bonding on your appliance, complete the steps described in [Enable NIC Bonding Now, on page 10](#). The advantage of this option is that it will result in less downtime.
- If you are undecided about enabling NIC bonding, complete Step 1 in [Enable NIC Bonding Later, on page 11](#). If you decide to enable NIC bonding at some point in the future, complete the rest of this procedure starting with Step 2.

Enable NIC Bonding Now

Procedure

- | | |
|---------------|---|
| Step 1 | Upgrade to Cisco IMC 4.1(1h). |
| Step 2 | Enable your appliance's Intel X710-DA4 NIC. |
| | Complete the steps described in Enable NIC on an Upgraded Appliance . |

- Step 3** Upgrade to Cisco DNA Center 2.2.1.3 by completing the procedure that's specific to your current version:
- [Upgrade from Release 2.1.2.x to Release 2.2.1.3, on page 13](#)
 - [Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.2.1.3, on page 14](#)
- Step 4** Enable the interfaces that reside on your appliance's Intel X710-DA4 NIC for configuration and use. Complete the steps described in [Reconfigure the Appliance Using the Configuration Wizard](#). Note the following points:
- When completing the wizard, the only information you need to enter is the maglev user's Linux password in the **User Account Settings** screen. Choose **Next** to skip through the various wizard screens.
The primary and secondary instances of your appliance's interfaces are properly bonded after you complete the wizard.
 - By default, your appliance's interfaces are set to Active-Backup mode after you enable NIC bonding. If desired, you can set LACP mode for the Enterprise and Intracenter interfaces instead. The Internet and Management interfaces do not support this mode.
For a description of the Active-Backup and LACP modes, see [NIC Bonding Overview](#).
-

Enable NIC Bonding Later

Procedure

- Step 1** Upgrade to Cisco DNA Center 2.2.1.3 by completing the procedure that's specific to your current version:
- [Upgrade from Release 2.1.2.x to Release 2.2.1.3, on page 13](#)
 - [Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.2.1.3, on page 14](#)
- Step 2** Upgrade to Cisco IMC 4.1(1h).
- Step 3** Enable your appliance's Intel X710-DA4 NIC. Complete the steps described in [Enable NIC on an Upgraded Appliance](#).
- Step 4** [Power-Cycle the Appliance](#).
- Step 5** Enable the interfaces that reside on your appliance's Intel X710-DA4 NIC for configuration and use. Complete the steps described in [Reconfigure the Appliance Using the Configuration Wizard](#). Note the following points:
- When completing the wizard, the only information you need to enter is the maglev user's Linux password in the **User Account Settings** screen. Choose **Next** to skip through the various wizard screens.
The primary and secondary instances of your appliance's interfaces are properly bonded after you complete the wizard.

- By default, your appliance's interfaces are set to Active-Backup mode after you enable NIC bonding. If desired, you can set LACP mode for the Enterprise and Intracluster interfaces instead. The Internet and Management interfaces do not support this mode.

For a description of the Active-Backup and LACP modes, see [NIC Bonding Overview](#).

Enable NIC Bonding on a 112-Core Appliance

Procedure


- Step 1** Upgrade to Cisco DNA Center 2.2.1.3 by completing the procedure that's specific to your current version:
- [Upgrade from Release 2.1.2.x to Release 2.2.1.3, on page 13](#)
 - [Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.2.1.3, on page 14](#)
- Step 2** Upgrade to Cisco IMC 4.1(1h).
- Step 3** Enable your appliance's Intel X710-DA4 NIC.
- Complete the steps described in [Enable NIC on an Upgraded Appliance](#).
- Step 4** [Power-Cycle the Appliance](#).
- Step 5** Enable the interfaces that reside on your appliance's Intel X710-DA4 NIC for configuration and use.
- Complete the steps described in [Reconfigure the Appliance Using the Configuration Wizard](#).
- Note the following points:
- When completing the wizard, the only information you need to enter is the maglev user's Linux password in the **User Account Settings** screen. Choose **Next** to skip through the various wizard screens.
- The primary and secondary instances of your appliance's interfaces are properly bonded after you complete the wizard.
- By default, your appliance's interfaces are set to Active-Backup mode after you enable NIC bonding. If desired, you can set LACP mode for the Enterprise and Intracluster interfaces instead. The Internet and Management interfaces do not support this mode.
- For a description of the Active-Backup and LACP modes, see [NIC Bonding Overview](#).
-

Upgrade from Release 2.2.1.0 to Release 2.2.1.3

By completing this procedure, you can upgrade directly to Cisco DNA Center 2.2.1.3 from 2.2.1.0.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

-
- Step 1** In the Cisco DNA Center GUI, click the **Menu** icon () and choose **System > Software Updates**.
- Step 2** A system update appears on the **Software Updates** page. Click **Update**.
- Step 3** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-


Upgrade from Release 2.1.2.x to Release 2.2.1.3

By completing this procedure, you can upgrade directly to Cisco DNA Center 2.2.1.3 from the following versions:

- 2.1.2.0
- 2.1.2.3
- 2.1.2.4
- 2.1.2.5
- 2.1.2.6

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

-
- Step 1** In the Cisco DNA Center GUI, click the **Menu** icon () and choose **System > Software Updates**.
A **Cisco DNA Center 2.2.1.3 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now**.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.2.1.3

By completing this procedure, you can upgrade directly to Cisco DNA Center 2.2.1.3 from version 2.1.1.0 or 2.1.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

Step 1 Depending on which Cisco DNA Center version you currently have installed, do one of the following:

Cisco DNA Center 2.1.1.3

Download and update the latest hot fix for the Cisco DNA Center UI package: **platform-ui:1.5.0.555**.

Cisco DNA Center 2.1.1.0

- a) SSH to the Cisco DNA Center cluster IP address.
- b) Enter the following commands:
 - **maglev catalog package pull platform-ui:1.5.0.555**
 - **maglev package upgrade platform-ui:1.5.0.555**

Important Ensure that you complete Step 2. Otherwise, the upgrade banner appears as a black band and its text is not readable.

Step 2 In the Cisco DNA Center GUI, click the **Menu** icon () and choose **System > Software Updates**.

A **Cisco DNA Center 2.2.1.3 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

Step 3 Click **Switch Now**.

Step 4 At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

Step 5 A system update appears on the **Software Updates** page. Click **Update**.

Step 6 After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 7 After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Step 8 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Upgrade from Release 1.3.3.x to Release 2.2.1.3


You cannot upgrade directly from the following Cisco DNA Center versions to 2.2.1.3:

- 1.3.3.0
- 1.3.3.1
- 1.3.3.3
- 1.3.3.4
- 1.3.3.5
- 1.3.3.6
- 1.3.3.7
- 1.3.3.8
- 1.3.3.9

You must first upgrade to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 2.1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now**.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 2.1.2.6 is complete, see [Upgrade from Release 2.1.2.x to Release 2.2.1.3, on page 13](#).
-

Upgrade from Release 1.3.1.x to Release 2.2.1.3


You cannot upgrade directly from the following Cisco DNA Center versions to 2.2.1.3:

- 1.3.1.0
- 1.3.1.1
- 1.3.1.2

- 1.3.1.3
- 1.3.1.4
- 1.3.1.5
- 1.3.1.6
- 1.3.1.7

You must first upgrade to 1.3.3.9 and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3. After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.3.9 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now**.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.3.3.9 is complete, see [Upgrade from Release 1.3.3.x to Release 2.2.1.3, on page 14](#).
-


Upgrade from Release 1.3.0.x to Release 2.2.1.3

You cannot upgrade directly to Cisco DNA Center 2.2.1.3 from the following versions:

- 1.3.0
- 1.3.0.2
- 1.3.0.3
- 1.3.0.4
- 1.3.0.5
- 1.3.0.6
- 1.3.0.7

You must first upgrade to 1.3.3.9 and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3. After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.


Procedure

-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.1.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.1.7 system and application packages.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.3.9 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 10** After the upgrade to 1.3.3.9 is complete, see [Upgrade from Release 1.3.3.x to Release 2.2.1.3, on page 14](#).
-

Upgrade from Release 1.2.12.x to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2.12.x to 2.2.1.3. You must first upgrade to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3. After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.0.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.


- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.0.7 system and application packages.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.1.7 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 10** After the upgrade to 1.3.1.7 is complete, see [Upgrade from Release 1.3.1.x to Release 2.2.1.3, on page 15](#).
-

Upgrade from Release 1.2.10.x to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2.10.x to 2.2.1.3. You must first upgrade to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- Step 2** Download, update, and install the packages that appear at the top of the page.
- A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 3** Click **Switch Now** in the banner.
- Step 4** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 5** A system update appears on the **Software Updates** page. Click **Update**.
- Step 6** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 7** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Important Don't update individual applications unless the Cisco TAC instructs you to do so.


- Step 8** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 9** After the upgrade to 1.2.12.x is complete, see [Upgrade from Release 1.2.12.x to Release 2.2.1.3, on page 17](#).
-

Upgrade from Release 1.2.8 to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 2.2.1.3. You must first upgrade to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** After the upgrade to 1.2.10.x is complete, see [Upgrade from Release 1.2.10.x to Release 2.2.1.3, on page 18](#).
-

Upgrade from Release 1.2.6 to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 2.2.1.3. You must first upgrade to 1.2.8, to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure


- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings > Software Updates**.
- After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update. Click **Switch Now** and **OK**.
- If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Step 2** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 3** A system update appears on the **Software Updates** page. Click **Update**.
- Step 4** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 5** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 6** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 7** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 2.2.1.3, on page 19](#).
-

Upgrade from Release 1.2.5 to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 2.2.1.3. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings > Software Updates**.
- A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.


- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 2.2.1.3, on page 19](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 2.2.1.3. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.


- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 2.2.1.3, on page 19](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 2.2.1.3

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 2.2.1.3. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, then to 1.3.3.x, and then to 2.1.2.6. From there, you can upgrade directly to 2.2.1.3.

After you upgrade to 2.2.1.3, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
- A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
 - **System Updates:** Shows the system updates that are currently installed and the updates that are available for installation from the Cisco cloud.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
- The following information is displayed:
- **Package:** System package
 - **Status:** Running
 - **Installed Version:** Current system package installed
 - **Available Update:** System package available for installation
- Step 5** Click **Install** in the **Available Update** column.
- During the install process, the following Cisco DNA Center GUI changes are made:

- **App Management** tab: Changes to the **Software Updates** tab
- **System Updates** side panel: Changes to the **Updates** side panel
- **Packages & Updates** side panel: Changes to the **Installed Apps** side panel

Step 6 After the system installation is finished and is in **Running** state, refresh the page.
A new **Updates** page displays the following information:

- **Platform Update**: Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
- **Apps Updates**: Displays groupings of applications with their current file size and version.

Note After performing system updates, clear your browser cache and log in to Cisco DNA Center again.

Step 7 At the top of the **Apps Updates** field, click the **Download All** button.

After clicking this button, all the application upgrade packages are downloaded.

Note There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.

Step 8 After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.

After clicking this button, all the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 2.2.1.3, on page 19](#).



CHAPTER 3

Upgrade to Cisco DNA Center 2.1.2.6

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.



Important

Before you complete any of the following upgrade procedures, see [Cisco ISE Is Required with Cisco DNA Center 1.3.1.0 and Later, on page 47](#) for a description of the Cisco ISE requirements that need to be in place before you upgrade.

- [Upgrade from Release 2.1.2.x to Release 2.1.2.6, on page 25](#)
- [Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.1.2.6, on page 26](#)
- [Upgrade from Release 1.3.3.x to Release 2.1.2.6, on page 27](#)
- [Upgrade from Release 1.3.1.x to Release 2.1.2.6, on page 28](#)
- [Upgrade from Release 1.3.0.x to Release 2.1.2.6, on page 29](#)
- [Upgrade from Release 1.2.12.x to Release 2.1.2.6, on page 30](#)
- [Upgrade from Release 1.2.10.x to Release 2.1.2.6, on page 30](#)
- [Upgrade from Release 1.2.8 to Release 2.1.2.6, on page 31](#)
- [Upgrade from Release 1.2.6 to Release 2.1.2.6, on page 32](#)
- [Upgrade from Release 1.2.5 to Release 2.1.2.6, on page 33](#)
- [Upgrade from Release 1.2 – 1.2.4 to Release 2.1.2.6, on page 33](#)
- [Upgrade from Release 1.1.7 or 1.1.8 to Release 2.1.2.6, on page 34](#)

Upgrade from Release 2.1.2.x to Release 2.1.2.6

By completing this procedure, you can upgrade directly to Cisco DNA Center 2.1.2.6 from the following versions:

- 2.1.2.0
- 2.1.2.3

- 2.1.2.4
- 2.1.2.5

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

-
- Step 1** In the Cisco DNA Center GUI, click the **Menu** icon (≡) and choose **System > Software Updates**.
- Step 2** A system update appears on the **Software Updates** page. Click **Update**.
- Step 3** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 2.1.1.0 or 2.1.1.3 to Release 2.1.2.6

By completing this procedure, you can upgrade directly to Cisco DNA Center 2.1.2.6 from version 2.1.1.0 or 2.1.1.3.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

-
- Step 1** Depending on which Cisco DNA Center version you currently have installed, do one of the following:

Cisco DNA Center 2.1.1.3

Download and update the latest hot fix for the Cisco DNA Center UI package: **platform-ui:1.5.0.555**.

Cisco DNA Center 2.1.1.0

- SSH to the Cisco DNA Center cluster IP address.
- Enter the following commands:
 - **maglev catalog package pull platform-ui:1.5.0.555**
 - **maglev package upgrade platform-ui:1.5.0.555**

Important Ensure that you complete Step 1. Otherwise, the upgrade banner appears as a black band and its text is not readable.

- Step 2** In the Cisco DNA Center GUI, click the **Menu** icon (≡) and choose **System > Software Updates**. A **Cisco DNA Center 2.1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

- Step 3** Click **Switch Now**.
- Step 4** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 5** A system update appears on the **Software Updates** page. Click **Update**.
- Step 6** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 7** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 8** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-


Upgrade from Release 1.3.3.x to Release 2.1.2.6

By completing the following procedure, you can upgrade directly to Cisco DNA Center 2.1.2.6 from the following versions:

- 1.3.3.0
- 1.3.3.1
- 1.3.3.3
- 1.3.3.4
- 1.3.3.5
- 1.3.3.6
- 1.3.3.7
- 1.3.3.8
- 1.3.3.9

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 2.1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now**.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.3.1.x to Release 2.1.2.6


You cannot upgrade directly from the following Cisco DNA Center versions to 2.1.2.6:

- 1.3.1.0
- 1.3.1.1
- 1.3.1.2
- 1.3.1.3
- 1.3.1.4
- 1.3.1.5
- 1.3.1.6
- 1.3.1.7

You must first upgrade to 1.3.3.9. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.3.9 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now**.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 8 After the upgrade to 1.3.3.9 is complete, see [Upgrade from Release 1.3.3.x to Release 2.1.2.6, on page 27](#).

Upgrade from Release 1.3.0.x to Release 2.1.2.6


You cannot upgrade directly to Cisco DNA Center 2.1.2.6 from the following versions:

- 1.3.0
- 1.3.0.2
- 1.3.0.3
- 1.3.0.4
- 1.3.0.5
- 1.3.0.6
- 1.3.0.7

You must first upgrade to 1.3.3.9. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.1.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.1.7 system and application packages.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.3.9 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


- Step 10** After the upgrade to 1.3.3.9 is complete, see [Upgrade from Release 1.3.3.x to Release 2.1.2.6, on page 27](#).
-

Upgrade from Release 1.2.12.x to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2.12.x to 2.1.2.6. You must first upgrade to 1.3.1.x and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.0.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.0.7 system and application packages.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.1.7 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.


Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 10** After the upgrade to 1.3.1.7 is complete, see [Upgrade from Release 1.3.1.x to Release 2.1.2.6, on page 28](#).
-

Upgrade from Release 1.2.10.x to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2.10.x to 2.1.2.6. You must first upgrade to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- Step 2** Download, update, and install the packages that appear at the top of the page.
- A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 3** Click **Switch Now** in the banner.
- Step 4** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 5** A system update appears on the **Software Updates** page. Click **Update**.
- Step 6** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
- The packages begin downloading.
- Step 7** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
- The packages begin updating.
- Important** Don't update individual applications unless the Cisco TAC instructs you to do so.
- Step 8** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 9** After the upgrade to 1.2.12.x is complete, see [Upgrade from Release 1.2.12.x to Release 2.1.2.6, on page 30](#).
-

Upgrade from Release 1.2.8 to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 2.1.2.6. You must first upgrade to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.


- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** After the upgrade to 1.2.10.x is complete, see [Upgrade from Release 1.2.10.x to Release 2.1.2.6, on page 30](#).

Upgrade from Release 1.2.6 to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 2.1.2.6. You must first upgrade to 1.2.8, to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update. Click **Switch Now** and **OK**.
 - If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Step 2** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 3** A system update appears on the **Software Updates** page. Click **Update**.
- Step 4** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 5** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 6** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


- Step 7** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 2.1.2.6, on page 31](#).
-

Upgrade from Release 1.2.5 to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 2.1.2.6. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 2.1.2.6, on page 31](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 2.1.2.6. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 2.1.2.6, on page 32](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 2.1.2.6

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 2.1.2.6. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, then to 1.2.12.x, then to 1.3.1.x, and then to 1.3.3.x. From there, you can upgrade directly to 2.1.2.6.

After you upgrade to 2.1.2.6, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
 - **System Updates:** Shows the system updates that are currently installed and the updates that are available for installation from the Cisco cloud.

- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
- The following information is displayed:
- **Package:** System package
 - **Status:** Running
 - **Installed Version:** Current system package installed
 - **Available Update:** System package available for installation
- Step 5** Click **Install** in the **Available Update** column.
- During the install process, the following Cisco DNA Center GUI changes are made:
- **App Management** tab: Changes to the **Software Updates** tab
 - **System Updates** side panel: Changes to the **Updates** side panel
 - **Packages & Updates** side panel: Changes to the **Installed Apps** side panel
- Step 6** After the system installation is finished and is in **Running** state, refresh the page.
- A new **Updates** page displays the following information:
- **Platform Update:** Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
 - **Apps Updates:** Displays groupings of applications with their current file size and version.
- Note** After performing system updates, clear your browser cache and log in to Cisco DNA Center again.
- Step 7** At the top of the **Apps Updates** field, click the **Download All** button.
- After clicking this button, all the application upgrade packages are downloaded.
- Note** There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.
- Step 8** After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.
- After clicking this button, all the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page. The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 2.1.2.6, on page 32](#).



CHAPTER 4

Upgrade to Cisco DNA Center 1.3.3.9

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.



Important

Before you complete any of the following upgrade procedures, see [Cisco ISE Is Required with Cisco DNA Center 1.3.1.0 and Later, on page 47](#) for a description of the Cisco ISE requirements that need to be in place before you upgrade.

- [Upgrade from Release 1.3.3.0–1.3.3.8 to Release 1.3.3.9, on page 37](#)
- [Upgrade from Release 1.3.1.0 – 1.3.1.7 to Release 1.3.3.9, on page 38](#)
- [Upgrade from Release 1.3.0.x to Release 1.3.3.9, on page 39](#)
- [Upgrade from Release 1.2.12.x to Release 1.3.3.9, on page 40](#)
- [Upgrade from Release 1.2.10.x to Release 1.3.3.9, on page 41](#)
- [Upgrade from Release 1.2.8 to Release 1.3.3.9, on page 41](#)
- [Upgrade from Release 1.2.6 to Release 1.3.3.9, on page 42](#)
- [Upgrade from Release 1.2.5 to Release 1.3.3.9, on page 43](#)
- [Upgrade from Release 1.2 – 1.2.4 to Release 1.3.3.9, on page 44](#)
- [Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.3.9, on page 44](#)

Upgrade from Release 1.3.3.0–1.3.3.8 to Release 1.3.3.9


By completing this procedure, you can upgrade directly to Cisco DNA Center 1.3.3.9 from the following versions:

- 1.3.3.0
- 1.3.3.1
- 1.3.3.3

- 1.3.3.4
- 1.3.3.5
- 1.3.3.6
- 1.3.3.7
- 1.3.3.8

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- Step 2** A system update appears on the **Software Updates** page. Click **Update**.
- Step 3** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-


Upgrade from Release 1.3.1.0 – 1.3.1.7 to Release 1.3.3.9

By completing the following procedure, you can upgrade directly to Cisco DNA Center 1.3.3.9 from the following versions:

- 1.3.1.0
- 1.3.1.1
- 1.3.1.2
- 1.3.1.3
- 1.3.1.4
- 1.3.1.5
- 1.3.1.6
- 1.3.1.7

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.3.3.9 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

Step 2 Click **Switch Now**.

Step 3 At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

Step 4 A system update appears on the **Software Updates** page. Click **Update**.

Step 5 After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 6 After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Step 7 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


Upgrade from Release 1.3.0.x to Release 1.3.3.9

By completing the following procedure, you can upgrade directly to 1.3.3.9 from the following Cisco DNA Center versions:

- 1.3.0
- 1.3.0.2
- 1.3.0.3
- 1.3.0.4
- 1.3.0.5
- 1.3.0.6
- 1.3.0.7

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

Step 1 From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.3.1.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

Step 2 Click **Switch Now** in the banner.

Step 3 At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.1.7 system and application packages.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.


- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.3.9 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.12.x to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2.12.x to 1.3.3.9. You must first upgrade to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 1.3.0.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.0.7 system and application packages.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.1.7 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


- Step 10** After the upgrade to 1.3.1.7 is complete, see [Upgrade from Release 1.3.1.0 – 1.3.1.7 to Release 1.3.3.9, on page 38](#).
-

Upgrade from Release 1.2.10.x to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2.10.x to 1.3.3.9. You must first upgrade to 1.2.12.x and then to 1.3.1.7. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- Step 2** Download, update, and install the packages that appear at the top of the page.
- A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 3** Click **Switch Now** in the banner.
- Step 4** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 5** A system update appears on the **Software Updates** page. Click **Update**.
- Step 6** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
- The packages begin downloading.
- Step 7** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
- The packages begin updating.
- Important** Don't update individual applications unless the Cisco TAC instructs you to do so.
- Step 8** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 9** After the upgrade to 1.2.12.x is complete, see [Upgrade from Release 1.2.12.x to Release 1.3.3.9, on page 40](#).
-

Upgrade from Release 1.2.8 to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 1.3.3.9. You must first upgrade to 1.2.10.x and then to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure


-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** After the upgrade to 1.2.10.x is complete, see [Upgrade from Release 1.2.10.x to Release 1.3.3.9, on page 41](#).
-

Upgrade from Release 1.2.6 to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.3.3.9. You must first upgrade to 1.2.8, to 1.2.10.x, and then to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

-
- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update. Click **Switch Now** and **OK**.
 - If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Step 2** At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.


- Step 3** A system update appears on the **Software Updates** page. Click **Update**.
 - Step 4** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
 - Step 5** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
 - Step 6** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
 - Step 7** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.3.9, on page 41](#).
-

Upgrade from Release 1.2.5 to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.3.3.9. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.3.9, on page 41](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.3.3.9. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.3.9, on page 42](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.3.9

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 1.3.3.9. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.3.1.x. From there, you can upgrade directly to 1.3.3.9.

After you upgrade to 1.3.3.9, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.

A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

The **App Management** page also displays the following side tabs:

- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
- **System Updates:** Shows the system updates that are currently installed and the updates that are available for installation from the Cisco cloud.

Step 2 Click **Switch Now** in the banner.

Step 3 At the prompt, click **OK** to proceed with the upgrade.

Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.

Step 4 After the release train change finishes, review the **System Updates** page.

The following information is displayed:

- **Package:** System package
- **Status:** Running
- **Installed Version:** Current system package installed
- **Available Update:** System package available for installation

Step 5 Click **Install** in the **Available Update** column.

During the install process, the following Cisco DNA Center GUI changes are made:

- **App Management** tab: Changes to the **Software Updates** tab
- **System Updates** side panel: Changes to the **Updates** side panel
- **Packages & Updates** side panel: Changes to the **Installed Apps** side panel

Step 6 After the system installation is finished and is in **Running** state, refresh the page.

A new **Updates** page displays the following information:

- **Platform Update:** Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
- **Apps Updates:** Displays groupings of applications with their current file size and version.

Note After performing system updates, clear your browser cache and log in to Cisco DNA Center again.

Step 7 At the top of the **Apps Updates** field, click the **Download All** button.

After clicking this button, all the application upgrade packages are downloaded.

Note There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.

Step 8 After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.

After clicking this button, all the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page. The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.3.9, on page 42](#).



CHAPTER 5

Upgrade to Cisco DNA Center 1.3.1.7

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.
 - [Cisco ISE Is Required with Cisco DNA Center 1.3.1.0 and Later](#), on page 47
 - [Upgrade from Release 1.3.1.6 to Release 1.3.1.7](#), on page 48
 - [Upgrade from Release 1.3.1.0–1.3.1.5 to Release 1.3.1.7](#), on page 48
 - [Upgrade from Release 1.3.0.x to Release 1.3.1.7](#), on page 49
 - [Upgrade from Release 1.2.12.x to Release 1.3.1.7](#), on page 49
 - [Upgrade from Release 1.2.10.x to Release 1.3.1.7](#), on page 50
 - [Upgrade from Release 1.2.8 to Release 1.3.1.7](#), on page 51
 - [Upgrade from Release 1.2.6 to Release 1.3.1.7](#), on page 52
 - [Upgrade from Release 1.2.5 to Release 1.3.1.7](#), on page 52
 - [Upgrade from Release 1.2 – 1.2.4 to Release 1.3.1.7](#), on page 53
 - [Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.1.7](#), on page 54

Cisco ISE Is Required with Cisco DNA Center 1.3.1.0 and Later

Installation of or upgrade to Cisco DNA Center 1.3.1.0 and later checks to see if Cisco ISE is configured as an authentication and policy (AAA) server. If the correct version of Cisco ISE is already configured, you can start migration of group policy data from Cisco ISE to Cisco DNA Center.

If Cisco ISE is not configured, or if the required version of Cisco ISE is not present, Cisco DNA Center installs, but Group-Based Policy is not enabled. You must install or upgrade Cisco ISE and connect it to Cisco DNA Center. You can then start the data migration.

For more information, see the following:

- To learn how to integrate Cisco DNA Center with Cisco ISE, see the "Integrate Cisco ISE with Cisco DNA Center" topic in the [Cisco DNA Center Second-Generation Appliance Installation Guide](#).
- To view the required versions of Cisco ISE, see the [Release Notes for Cisco DNA Center](#).

- To learn about migrating policy data to Cisco DNA Center, see the "Group-Based Access Control: Policy Data Migration" topic in the [Cisco DNA Center Second-Generation Appliance Installation Guide](#).

Upgrade from Release 1.3.1.6 to Release 1.3.1.7

By completing this procedure, you can upgrade directly to Cisco DNA Center 1.3.1.7.

After you upgrade, you cannot switch back to an earlier release.

Procedure

-
- | | |
|---------------|--|
| Step 1 | At the top of the Application Updates field, click Download All . The packages begin downloading. |
| Step 2 | After the packages are downloaded, at the top of the Application Updates field, click Update All . The packages begin updating. |
| Step 3 | Ensure that each application has been updated by reviewing its version in the Installed Apps page. |
-


Upgrade from Release 1.3.1.0–1.3.1.5 to Release 1.3.1.7

By completing this procedure, you can upgrade directly to Cisco DNA Center 1.3.1.7 from the following versions:

- 1.3.1.0
- 1.3.1.1
- 1.3.1.2
- 1.3.1.3
- 1.3.1.4
- 1.3.1.5

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

-
- | | |
|---------------|--|
| Step 1 | From the Cisco DNA Center home page, choose  > System Settings > Software Updates . A system update appears on the Software Updates page. |
| Step 2 | Click Update . |
| Step 3 | After the system update is complete, at the top of the Application Updates field, click Download All . The packages begin downloading. |
| Step 4 | After the packages are downloaded, at the top of the Application Updates field, click Update All . |

The packages begin updating.

Step 5 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


Upgrade from Release 1.3.0.x to Release 1.3.1.7

By completing the following procedure, you can upgrade directly to 1.3.1.7 from the following Cisco DNA Center versions:

- 1.3.0
- 1.3.0.2
- 1.3.0.3
- 1.3.0.4
- 1.3.0.5
- 1.3.0.6
- 1.3.0.7

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- A **Cisco DNA Center 1.3.1.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.12.x to Release 1.3.1.7

From Cisco DNA Center 1.2.12.x, you can upgrade directly to 1.3.1.7 by completing the following procedure.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.0.7 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed, but **do not** download, update, and install the 1.3.0.7 system and application packages.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** Click **Switch Now** in the **Cisco DNA Center 1.3.1.7 is Here!** banner that appears.
- Step 5** At the prompt, click **OK** to proceed with the upgrade.


Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 6** A system update appears on the **Software Updates** page. Click **Update**.
- Step 7** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 8** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Step 9** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.10.x to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.2.10.x to 1.3.1.7. You must first upgrade to 1.2.12.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.


- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Important** Don't update individual applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.12.x is complete, see [Upgrade from Release 1.2.12.x to Release 1.3.1.7, on page 49](#).
-

Upgrade from Release 1.2.8 to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 1.3.1.7. You must first upgrade to 1.2.10.x and then to 1.2.12.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** After the upgrade to 1.2.10.x is complete, see [Upgrade from Release 1.2.10.x to Release 1.3.1.7, on page 50](#).
-

Upgrade from Release 1.2.6 to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.3.1.7. You must first upgrade to 1.2.8, and then to 1.2.10.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings > Software Updates**.


After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update. Click **Switch Now** and **OK**.
 - If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Step 2** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 3** A system update appears on the **Software Updates** page. Click **Update**.
- Step 4** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 5** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 6** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 7** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.1.7, on page 51](#).
-

Upgrade from Release 1.2.5 to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.3.1.7. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.


Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.1.7, on page 51](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.3.1.7. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.


- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.1.7, on page 52](#).

Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.1.7

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 1.3.1.7. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x. From there, you can upgrade directly to 1.3.1.7.

After you upgrade to 1.3.1.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
- A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
 - **System Updates:** Shows the system updates that are currently installed and the updates that are available for installation from the Cisco cloud.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
- The following information is displayed:
- **Package:** System package
 - **Status:** Running

- **Installed Version:** Current system package installed
- **Available Update:** System package available for installation

Step 5 Click **Install** in the **Available Update** column.

During the install process, the following Cisco DNA Center GUI changes are made:

- **App Management** tab: Changes to the **Software Updates** tab
- **System Updates** side panel: Changes to the **Updates** side panel
- **Packages & Updates** side panel: Changes to the **Installed Apps** side panel

Step 6 After the system installation is finished and is in **Running** state, refresh the page.
A new **Updates** page displays the following information:

- **Platform Update:** Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
- **Apps Updates:** Displays groupings of applications with their current file size and version.

Note After performing system updates, clear your browser cache and log in to Cisco DNA Center again.

Step 7 At the top of the **Apps Updates** field, click the **Download All** button.

After clicking this button, all the application upgrade packages are downloaded.

Note There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.

Step 8 After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.

After clicking this button, all the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.1.7, on page 52](#).



CHAPTER 6

Upgrade to Cisco DNA Center 1.3.0.7

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.
 - [Upgrade from Release 1.3–1.3.0.6 to Release 1.3.0.7, on page 57](#)
 - [Upgrade from Release 1.2.12.x to Release 1.3.0.7, on page 58](#)
 - [Upgrade from Release 1.2.10.x to Release 1.3.0.7, on page 59](#)
 - [Upgrade from Release 1.2.8 to Release 1.3.0.7, on page 60](#)
 - [Upgrade from Release 1.2.6 to Release 1.3.0.7, on page 61](#)
 - [Upgrade from Release 1.2.5 to Release 1.3.0.7, on page 62](#)
 - [Upgrade from Release 1.2 – 1.2.4 to Release 1.3.0.7, on page 62](#)
 - [Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.0.7, on page 63](#)


Upgrade from Release 1.3–1.3.0.6 to Release 1.3.0.7

By completing the following procedure, you can upgrade directly to 1.3.0.7 from the following Cisco DNA Center versions:

- 1.3
- 1.3.0.2
- 1.3.0.3
- 1.3.0.4
- 1.3.0.5
- 1.3.0.6

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- Step 2** A system update appears on the **Software Updates** page. Click **Update**.
Refresh the page several times if the system update does not appear.
- Step 3** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.12.x to Release 1.3.0.7

You can upgrade directly from Cisco DNA Center 1.2.12.x to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.3.0.7 is Here!** banner appears at the top of the page with a **Switch Now** button.
Switch Now lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version to display.
Refresh the page several times if the updated system version does not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.10.x to Release 1.3.0.7


There are two Cisco DNA Center 1.2.10.x to 1.3.0.7 upgrade procedures: one for networks that are not running Cisco SD-Access and one for networks that are. Complete the upgrade procedure that's appropriate for your network.

Upgrade Procedure for Deployments Not Running Cisco SD-Access

If Cisco SD-Access is not running in your network, you can upgrade directly from Cisco DNA Center 1.2.10.x to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure


-
- | | |
|---------------|---|
| Step 1 | From the Cisco DNA Center home page, choose  > System Settings > Software Updates . |
| Step 2 | Download, update, and install the packages that appear at the top of the page. A Cisco DNA Center 1.2.12 is Here! banner appears at the top of the page with a Switch Now button. Switch Now lets you see the system and application packages that are available to update. |
| Step 3 | At the prompt, click OK to proceed, but do not download, update, and install the 1.2.12.x system and application packages. Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear. |
| Step 4 | Click Switch Now in the Cisco DNA Center 1.3.0.7 is Here! banner that appears. |
| Step 5 | At the prompt, click OK to proceed with the upgrade. |
| Step 6 | A system update appears on the Software Updates page. Click Update . |
| Step 7 | After the system update is complete, at the top of the Application Updates field, click Download All . The packages begin downloading. |
| Step 8 | After the packages are downloaded, at the top of the Application Updates field, click Update All . The packages begin updating. |
| Step 9 | Ensure that each application has been updated by reviewing its version in the Installed Apps page. |
-

Upgrade Procedure for Deployments Running Cisco SD-Access

If Cisco SD-Access is running in your network, you cannot upgrade directly from Cisco DNA Center 1.2.10.x to 1.3.0.7. You must first upgrade to 1.2.12.x. From there, you can upgrade directly to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button.
- Step 2** Click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Important Don't update individual applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.12.x is complete, see [Upgrade from Release 1.2.12.x to Release 1.3.0.7, on page 58](#).
-

Upgrade from Release 1.2.8 to Release 1.3.0.7

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 1.3.0.7. You must first upgrade to 1.2.10.x and then to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.


- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** After the upgrade to 1.2.10.x is complete, see [Upgrade Procedure for Deployments Not Running Cisco SD-Access, on page 59](#).
-

Upgrade from Release 1.2.6 to Release 1.3.0.7

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.3.0.7. You must first upgrade to 1.2.8, then to 1.2.10, and then to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure

- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
- After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update. Click **Switch Now** and **OK**.
- If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Step 2** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 3** A system update appears on the **Software Updates** page. Click **Update**.
- Step 4** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 5** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 6** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.


- Step 7** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.0.7, on page 60](#).
-

Upgrade from Release 1.2.5 to Release 1.3.0.7

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.3.0.7. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10, and then to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
You will see a system update for 1.2.6; accept the update, download the 1.2.6 packages, and upgrade to 1.2.6.
After the upgrade to 1.2.6 is complete, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.3.0.7, on page 60](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 1.3.0.7

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.3.0.7. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10, and then to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.


Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.0.7, on page 61](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 1.3.0.7

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 1.3.0.7. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10, and then to 1.3.0.7.

After you upgrade to 1.3.0.7, you cannot switch back to an earlier release.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button. **Switch Now** lets you see the system and application packages that are available to update.

The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
 - **System Updates:** Shows the system updates that are currently installed and the updates that are available for installation from the Cisco cloud.
- Step 2** Click **Switch Now** in the banner.

- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, **do not** click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
- The following information is displayed:
- **Package:** System package
 - **Status:** Running
 - **Installed Version:** Current system package installed
 - **Available Update:** System package available for installation
- Step 5** Click **Install** in the **Available Update** column.
- During the install process, the following Cisco DNA Center GUI changes are made:
- **App Management** tab: Changes to the **Software Updates** tab
 - **System Updates** side panel: Changes to the **Updates** side panel
 - **Packages & Updates** side panel: Changes to the **Installed Apps** side panel
- Step 6** After the system installation is finished and is in **Running** state, refresh the page.
- A new **Updates** page displays the following information:
- **Platform Update:** Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
 - **Apps Updates:** Displays groupings of applications with their current file size and version.
- Note** After performing system updates, clear your browser cache and log in to Cisco DNA Center again.
- Step 7** At the top of the **Apps Updates** field, click the **Download All** button.
- After clicking this button, all the application upgrade packages are downloaded.
- Note** There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.
- Step 8** After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.
- After clicking this button, all the applications are updated.
- Note** There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page. The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.3.0.7, on page 61](#).



CHAPTER 7

Upgrade to Cisco DNA Center 1.2.12.x


To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.
 - [Upgrade from Release 1.2.10.x to Release 1.2.12.x, on page 67](#)
 - [Upgrade from Release 1.2.8 to Release 1.2.12.x, on page 68](#)
 - [Upgrade from Release 1.2.6 to Release 1.2.12.x, on page 69](#)
 - [Upgrade from Release 1.2.5 to Release 1.2.12.x, on page 69](#)
 - [Upgrade from Release 1.2 – 1.2.4 to Release 1.2.12.x, on page 70](#)
 - [Upgrade from Release 1.1.7 or 1.1.8 to Release 1.2.12.x, on page 71](#)

Upgrade from Release 1.2.10.x to Release 1.2.12.x

You can upgrade directly from Cisco DNA Center 1.2.10.x to 1.2.12.x.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button.
The **Switch Now** button becomes active only after you download and update any packages that appear on the page.
- Step 2** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 3** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 4** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

- Step 5** Click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner.
- Step 6** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- Step 7** A system update appears on the **Software Updates** page. Click **Update**.
- Step 8** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 9** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 10** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.8 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 1.2.12.x. You must first upgrade to 1.2.10.x and then to 1.2.12.x.


Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.10.x is complete, see [Upgrade from Release 1.2.10.x to Release 1.2.12.x, on page 67](#).
-

Upgrade from Release 1.2.6 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.2.12.x. You must first upgrade to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.


Procedure

-
- Step 1** Do one of the following:
- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings > Software Updates**.
- After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. Click **Switch Now** and **OK**.
- If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.
- Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
- At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 2** A system update appears on the **Software Updates** page. Click **Update**.
- Step 3** After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.
- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.
- Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 6** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.2.12.x, on page 68](#).
-

Upgrade from Release 1.2.5 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.2.12.x. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

-
- Step 1** From the Cisco DNA Center home page, choose  > **System Settings > Software Updates**.
- You will see a system update for 1.2.6; accept the update, download the 1.2.6 packages, and upgrade to 1.2.6.

After the upgrade to 1.2.6 is complete, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button.

Step 2 Click **Switch Now** in the banner.

Step 3 At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.

Step 4 A system update appears on the **Software Updates** page. Click **Update**.

Step 5 After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 6 After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.


Step 7 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 8 After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.2.12.x, on page 68](#).

Upgrade from Release 1.2 – 1.2.4 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.2.12.x. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

Step 1 From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button.

Step 2 Click **Switch Now** in the banner.

Step 3 At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.

Step 4 A system update appears on the **Software Updates** page. Click **Update**.

Step 5 After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 6 After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.


Don't update *individual* applications unless the Cisco TAC instructs you to do so.

- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.2.12.x, on page 69](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 1.2.12.x. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button.
The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages currently installed and updates available for installation from the Cisco cloud.
 - **System Updates:** Shows the system updates currently installed and updates available for installation from the Cisco cloud.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Clicking **OK** changes the release train in the back end. The message "Connecting to... 1.2.6 cloud catalog" with a progress bar appears.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
The following information is displayed:
- **Package:** System package
 - **Status:** Running
 - **Installed Version:** Current system package installed
 - **Available Update:** System package available for installation
- Step 5** Click **Install** in the **Available Update** column.
During the install process, the following Cisco DNA Center GUI changes are made:
- **App Management** tab: Changes to the **Software Updates** tab
 - **System Updates** side panel: Changes to the **Updates** side panel

- **Packages & Updates** side panel: Changes to the **Installed Apps** side panel

Step 6 After the system installation is finished and is in **Running** state, refresh the page.

A new **Updates** page displays the following information:

- **Platform Update:** Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
- **Apps Updates:** Displays groupings of applications with their current file size and version.

Note After performing system updates, clear your browser cache and log in to Cisco DNA Center 1.2.6 again.

Step 7 At the top of the **Apps Updates** field, click the **Download All** button.

After clicking this button, all the application upgrade packages are downloaded.

Note There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.

Step 8 After all of the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.

After clicking this button, all of the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure (for example, the Test Support package listed on this page).

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.2.12.x, on page 69](#).



CHAPTER 8

Upgrade to Cisco DNA Center 1.2.10.x


To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the [release notes landing page](#), open the release notes for the appropriate Cisco DNA Center release.
2. In the "New and Changed Information" topic, refer to the "Updated Packages and Versions in Cisco DNA Center Release *number*" table and note the System package version that's listed for the release.
 - [Upgrade from Release 1.2.8 to Release 1.2.10.x, on page 73](#)
 - [Upgrade from Release 1.2.6 to Release 1.2.10.x, on page 74](#)
 - [Upgrade from Release 1.2.5 to Release 1.2.10.x, on page 74](#)
 - [Upgrade from Release 1.2 – 1.2.4 to Release 1.2.10.x, on page 75](#)
 - [Upgrade from Release 1.1.7 or 1.1.8 to Release 1.2.10.x, on page 76](#)

Upgrade from Release 1.2.8 to Release 1.2.10.x

You can upgrade directly from Cisco DNA Center 1.2.8 to 1.2.10.x.

Procedure

- | | |
|---------------|--|
| Step 1 | From the Cisco DNA Center home page, choose  > System Settings > Software Updates . A Cisco DNA Center 1.2.10 is Here! banner appears at the top of the page with a Switch Now button. |
| Step 2 | Click Switch Now in the banner. |
| Step 3 | At the prompt, click OK to proceed with the upgrade. Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear. |
| Step 4 | A system update appears on the Software Updates page. Click Update . |
| Step 5 | At the top of the Application Updates field, click Download All . The packages begin downloading. |
| Step 6 | After the packages are downloaded, at the top of the Application Updates field, click Update All . The packages begin updating. |

Don't update *individual* applications unless the Cisco TAC instructs you to do so.


- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
-

Upgrade from Release 1.2.6 to Release 1.2.10.x

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.2.10.x. You must first upgrade to 1.2.8 and then to 1.2.10.x.

Procedure

- Step 1** Do one of the following:

- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.

After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. Click **Switch Now** and **OK**.

- If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.

- Step 2** A system update appears on the **Software Updates** page. Click **Update**.

- Step 3** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.

- Step 4** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.


- Step 5** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

- Step 6** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.2.10.x, on page 73](#).
-

Upgrade from Release 1.2.5 to Release 1.2.10.x

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.2.10.x. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x.


Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
You will see a system update for 1.2.6; accept the update, download the 1.2.6 packages, and upgrade to 1.2.6.
After the upgrade to 1.2.6 is complete, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.
- Step 5** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.8 is complete, see [Upgrade from Release 1.2.8 to Release 1.2.10.x, on page 73](#).
-

Upgrade from Release 1.2 – 1.2.4 to Release 1.2.10.x

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.2.10.x. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x.

Procedure


- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **Software Updates**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** A system update appears on the **Software Updates** page. Click **Update**.

- Step 5** At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.
- Step 6** After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.
Don't update *individual* applications unless the Cisco TAC instructs you to do so.
- Step 7** Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.
- Step 8** After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.2.10.x, on page 74](#).
-

Upgrade from Release 1.1.7 or 1.1.8 to Release 1.2.10.x

You cannot upgrade directly from Cisco DNA Center 1.1.7 or 1.1.8 to 1.2.10.x. You must first upgrade to 1.2.6, then to 1.2.8, and then to 1.2.10.x.

Procedure

- Step 1** From the Cisco DNA Center home page, choose  > **System Settings** > **App Management**.
A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button.
The **App Management** page also displays the following side tabs:
- **Packages & Updates:** Shows the packages that are currently installed and the updates that are available for installation from the Cisco cloud.
 - **System Updates:** Shows the System updates that are currently installed and the updates that are available for installation from the Cisco cloud.
- Step 2** Click **Switch Now** in the banner.
- Step 3** At the prompt, click **OK** to proceed with the upgrade.
Clicking **OK** changes the release train in the back end. The message "Connecting to... cloud catalog" with a progress bar appears.
Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.
At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.
- Step 4** After the release train change finishes, review the **System Updates** page.
The following information is displayed:
- **Package:** System package
 - **Status:** Running
 - **Installed Version:** Current system package installed
 - **Available Update:** System package available for installation

Step 5 Click **Install** in the **Available Update** column.

During the install process, the following Cisco DNA Center GUI changes are made:

- **App Management** tab: Changes to the **Software Updates** tab
- **System Updates** side panel: Changes to the **Updates** side panel
- **Packages & Updates** side panel: Changes to the **Installed Apps** side panel

Step 6 After the system installation is finished and is in **Running** state, refresh the page.

A new **Updates** page displays the following information:

- **Platform Update**: Displays the updated system version with a statement that the system is currently up to date. Additionally, a green check mark indicates a successful system upgrade.
- **Apps Updates**: Displays groupings of applications with their current file size and version.

Note After performing system updates, clear your browser cache and log in to Cisco DNA Center again.

Step 7 At the top of the **Apps Updates** field, click the **Download All** button.

After clicking this button, all the application upgrade packages are downloaded.

Note There are additional **Download All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Download All** button at the top of the page.

Step 8 After all the application packages have been downloaded, click the **Update All** button at the top of the **Apps Updates** field.

After clicking this button, all the applications are updated.

Note There are additional **Update All** buttons for different application groups (for example, **Automation**, and **Assurance**). You need to only click the **Update All** button at the top of the page.

Step 9 Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

The application versions should be updated in this page.

Note There may be some new application packages that were not part of your previous Cisco DNA Center configuration, and for this reason have not been installed by this procedure.

Step 10 After the upgrade to 1.2.6 is complete, see [Upgrade from Release 1.2.6 to Release 1.2.10.x, on page 74](#).



APPENDIX A

Appendix

- [Recover from Premature Package Downloads, on page 79](#)
- [Related Documentation, on page 79](#)

Recover from Premature Package Downloads

Successful migration to this release requires that you install all system updates before downloading or installing package updates. Due to dependencies among the updates, failure to observe this rule can make it impossible to install both system updates and package updates. Problem indicators include messages that a system update has failed and package update downloads that never exit the "Downloading" state.

As an admin user with Maglev SSH access privileges, complete the following steps to recover and install the system update.

Procedure

- Step 1** Using an SSH client, log in to the Cisco DNA Center appliance using the IP address of the out-of-band management network adapter, on port 2222. Use the **maglev login** command and log in with an admin username and password (which is the same login used for the admin user on the Cisco DNA Center GUI).
- Step 2** At the command line, delete all prematurely downloaded package updates by entering the following command:
- ```
for pkg in $(maglev package status -o json | jq -r '.[] | select(.available!="") | [.name,.available | tostring] | join (":")'); do maglev catalog package delete $pkg 2>/dev/null; done
```
- Important** You must enter the preceding command as one line.
- Step 3** Trigger the downloaded system update from the Cisco DNA Center GUI.
- Step 4** After the system update installs successfully, download and install the package updates.
- 

## Related Documentation

We recommend that you read the following documents relating to Cisco DNA Center.



**Note** The documentation set for this product strives to use bias-free language. For purposes of this documentation set, bias-free is defined as language that does not imply discrimination based on age, disability, gender, racial identity, ethnic identity, sexual orientation, socioeconomic status, and intersectionality. Exceptions may be present in the documentation due to language that is hardcoded in the user interfaces of the product software, language used based on RFP documentation, or language that is used by a referenced third-party product.

| For This Type of Information...                                                                                      | See This Document...                                                            |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| Release information, including new features, limitations, and open and resolved bugs.                                | <a href="#">Cisco DNA Center Release Notes</a>                                  |
| Installation and configuration of Cisco DNA Center, including postinstallation tasks.                                | <a href="#">Cisco DNA Center Installation Guide</a>                             |
| Upgrade information for your current release of Cisco DNA Center.                                                    | <a href="#">Cisco DNA Center Upgrade Guide</a>                                  |
| Use of the Cisco DNA Center GUI and its applications.                                                                | <a href="#">Cisco DNA Center User Guide</a>                                     |
| Configuration of user accounts, security certificates, authentication and password policies, and backup and restore. | <a href="#">Cisco DNA Center Administrator Guide</a>                            |
| Security features, hardening, and best practices to ensure a secure deployment.                                      | <a href="#">Cisco DNA Center Security Best Practices Guide</a>                  |
| Supported devices, such as routers, switches, wireless access points, NFVIS platforms, and software releases.        | <a href="#">Supported Devices</a>                                               |
| Hardware and software support for Cisco SD-Access.                                                                   | <a href="#">Cisco SD-Access Hardware and Software Compatibility Matrix</a>      |
| Use of the Cisco DNA Assurance GUI.                                                                                  | <a href="#">Cisco DNA Assurance User Guide</a>                                  |
| Use of the Cisco DNA Center platform GUI and its applications.                                                       | <a href="#">Cisco DNA Center Platform User Guide</a>                            |
| Cisco DNA Center platform release information, including new features, deployment, and bugs.                         | <a href="#">Cisco DNA Center Platform Release Notes</a>                         |
| Use of the Cisco Wide Area Bonjour Application GUI.                                                                  | <a href="#">Cisco Wide Area Bonjour Application User Guide</a>                  |
| Use of the Stealthwatch Security Analytics Service on Cisco DNA Center.                                              | <a href="#">Cisco Stealthwatch Analytics Service User Guide</a>                 |
| Use of Rogue Management functionality as a dashboard within Cisco DNA Assurance in the Cisco DNA Center GUI.         | <a href="#">Cisco DNA Center Rogue Management Application Quick Start Guide</a> |

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