

# Crosswork Situation Manager Deployment

Security Hardening Instructions

## **Overview**

This document describes the post-deployment steps required to further secure the Crosswork Situation Manager runtime environment.

## **Operating system**

Cisco Crosswork Situation Manager does not ship nor manage the Operating System layer but does recommend that all customers use their Platform Engineering team's official, fully-patched version version 7 of either RedHat or CentOS Linux. The ongoing security patching and monitoring of the Operating System layer should be managed by customer systems administrators following the same standards and processes as for all the other version 7 RedHat or CentOS Linux instances within their environment.

## Securing Your Deployment

The following steps provide the core "checklist" for securing Crosswork Situation Manager deployments:

1. Follow all the applicable steps as documented in Secure Your Installation starting on page 111 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#) including:
  - a. Apply Valid SSL Certificates (P. 111)
  - b. Encrypt Database Communications (P. 112)
  - c. Establish Trust for the MySQL Certificate (P. 112)
  - d. Configure Cisco Crosswork Situation Manager to use SSL for Database Communications (P. 112)
  - e. Moog Encryptor (P. 113)
  - f. Encrypt a password (P. 113)
  - g. Configure Cisco Crosswork Situation Manager to use encrypted passwords (P. 114)
  - h. Change the location of the encryption key (P. 114)
  - i. Configure External Authentication (P. 115)
  - j. Configure Single Sign-On with SAML (P. 115)
  - k. Configure your SAML IdP (P. 115)
2. Configure local firewalls on each Crosswork Situation Manager server such that all ports are denied by default from all sources/locations except where explicitly specified in the **Distributed HA system Firewall** section on Page 53 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#). See **Fully Distributed HA Installation** on Page 31 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#) for the full installation steps for a fully distributed system running with HA. These are the only source/destination/port combinations that should be allowed:

| Source  | Destination | Ports                  | Bi-directional |
|---------|-------------|------------------------|----------------|
| UI 1,   | Core 1,     | 3309, 5672, 9200       | -              |
| UI 2    | Core 2      |                        |                |
| UI 1,   | RedServ     | 5672, 9200             | -              |
| UI 2    |             |                        |                |
| UI 1,   | DB 1,       | 3306, 3309, 9198       | -              |
| UI 2    | DB 2,       |                        |                |
|         | DB 3        |                        |                |
| Core 1  | Core 2      | 5701, 9300, 4369, 5672 | Yes            |
| Core 1, | RedServ     | 5701, 9300, 4369, 5672 | Yes            |
| Core 2  |             |                        |                |
| Core 1  | Core 2,     | 25672                  |                |
|         | RedServ     |                        |                |
| Core 1  | Core 1,     | 25672                  |                |
|         | RedServ     |                        |                |
| RedServ | Core 1,     | 25672                  |                |
|         | Core 2      |                        |                |
| Core 1, | DB 1,       | 3306, 9198             | -              |
| Core 2  | DB 2,       |                        |                |
|         | DB 3        |                        |                |
| LAM 1,  | Core 1,     | 5672                   | -              |
| LAM 2   | Core 2,     |                        |                |
|         | RedServ     |                        |                |

| Source | Destination | Ports                  | Bi-directional |
|--------|-------------|------------------------|----------------|
| LAM 1, | DB 1,       | 3306, 9198             | -              |
| LAM 2  | DB 2,       |                        |                |
|        | DB 3        |                        |                |
| DB 1   | DB 2,       | 3306, 4567, 4444, 5468 | Yes            |
|        | DB 3        |                        |                |

If any of the default ports are changed then substitute it in the tables above. The ports are responsible for the following:

|       |   |
|-------|---|
| 9200  | Used for inbound Elastic Search REST API                                  |
| 9300  | Used for Elastic nodes communication within a cluster                     |
| 5672  | Access to mooms bus (RabbitMQ)  |
| 15672 | Access to mooms (RabbitMQ) console  |
| 4369  | Required for mooms (RabbitMQ) cluster                                     |
| 5701  | Required for Hazelcast cluster  |
| 8091  | Access the Hazelcast cluster info via Hazelcast's                         |
| 3309  | Used for initializing UI servers  |
| 3306  | Regular MySQL port  |
| 4567  | For group communication in Percona XtraDB Cluster                         |
| 4444  | For State Snapshot Transfer in Percona XtraDB Cluster                     |
| 4568  | For Incremental State Transfer in Percona XtraDB Cluster                  |
| 9198  | Allows HAProxy to check the node's Percona XtraDB Cluster status via http |
| 25672 | Used for inter-node and CLI tools communication                           |

- If possible use separate network interfaces for intra-Moogsoft-component communication. *e.g. eth0 for "regular" traffic and eth1 for intra-Moogsoft-component communication*
- See **Fully Distributed HA Installation** on Page 31 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#) for the full installation steps for a fully distributed system running with HA.
- Configure user authentication to only use SAML2 Single-Sign-On (SSO) for all users of the system as documented in the section **Configure Single Sign-On with SAML** on Page 115 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#).



#### NOTE

To ensure that Moogsoft-side authentication is disabled, delete or comment out any realm type in `$MOOGSOFT_HOME/config/security.conf` that has `realType = "DB"` ( example shown below)

```
# "DB realm" : {
#     "realmType": "DB"
# }
```

**NOTE**

- In SAML2 SSO deployments, the Moogsoft system is the Service Provider (SP) and the customer's existing authentication system is the Identity Provider (IdP).
- This allows the customer to fully define, manage and enforce the password policy used to access Moogsoft ( in the same manner as for all other applications across the enterprise )
- With the customer ( as IdP ) handling all of the authentication, the customer can define, manage and enforce anti-brute-force mechanisms ( in the same manner as for all other applications across the enterprise )
- By design, the SAML2 workflows (Security Assertion Markup Language ) is a process where the IdP "asserts" that at a given point in time, using a specified mechanism(s), a user has been authenticated. The IdP redirects the user back to the Service Provider (SP) i.e. Moogsoft with a digitally (cryptographically) signed and encrypted SAMLResponse XML document that the SP validates and upon successful validation then issues a session token which allows the user to continue to use the SP system without having to re-authenticate for every transaction. Once the session token expires, the SP automatically redirects the user back to the IdP to re-authenticate.  
If the user changes their password, the old password will never be able to be used for IdP authentication, not for Moog nor for any other SSO application in the customer's environment.  
The very next time a Moogsoft user needs to authenticate ( i.e. when their session token expires ) they must authenticate with the IdP using their new password.

6. The Moogsoft REST API ( referred to as the "Graze API" ) is an optional component meant for convenience of configuration automation. It is not required for day-to-day operations of the product. For most users who do not require the Graze API, the security hardening best practice recommendation is to disable the Graze API altogether. This can be achieved simply by not enabling any users with the graze permission.

For those with need of Graze API:

The security hardening best practice is to only allow calling the API from the local machine and only via a service account.

**NOTE**

The Graze API methods support sending auth tokens either in the querystring of HTTP GET requests or in the body of HTTP POST requests. The security hardening best practice is to only ever use the HTTP POST request approach when sending auth tokens.

Example always call the API in this manner:

```
curl -X POST -u graze:graze -k -v "https://localhost/graze/v1/addService" -H "Content-Type: application/json; charset=UTF-8" -d '{"name" : "New Service 1", "description" : "This is my description 12345"}'
```

and not this manner:

```
curl -X GET -u graze:graze -k -v "https://localhost/graze/v1/addService?name=value&description=value" -H "Content-Type: application/json; charset=UTF-8"
```

For the few (optional) Moogsoft (Graze) API methods that return sensitive data, only ever call them from the local Moogsoft server ( i.e. not over the network ).

While the entire call/response to/from these API methods is fully encrypted with Transport Layer Security (TLS), the endpoint of the API call can "see" the contents ( by design ) and therefore such API methods should only ever be called "locally"

Here are two examples of such API endpoints:

`https://<server>/integrations/api/v1/integrations`

`https://<server>/graze/v1/getSecurityRealms?auth_token=`

`https://<>/graze/v1/authenticate?username=&password=`

`https://<>/graze/v1/getUsers?auth_token=`

Additionally, to minimize visibility of any error messages returned by Moogsoft API calls, Moogsoft recommends restricting calling API methods "locally" only ( vs over a network )

An example of an API endpoint that displays verbose error information:

`https://<>/graze/v1/application.wadl`

Local only-use of Moogsoft API methods can be enforced by removing the "/graze" entry from the nginx config file ( /etc/nginx/conf.d/moog-ssl.conf )

Remove this stanza from the nginx config file:

```
location /graze {
    proxy_pass http://localhost:8085/graze;
    include conf.d/moog-api-headers.conf;
}
```

Then only call the API via the `http://localhost:8085/graze` URL.

7. Set the contents of the `$MOOGSOFT_HOME/ui/web.conf` file to an "empty" JSON value of: `{}`



#### NOTE

(Note that the existing content shipped with Crosswork Situation Manager is merely example and not needed for system operation)

8. Be sure to only use encrypted credentials in all Crosswork Situation Manager config files  
Example, use `encrypted_password` instead of `password:#"password"` : `"Abacus"`, `"encrypted_password"` : `"eY388HQJZG/caUnVb4hImm4gIOpb4rwpF4="`  
See the **Moog Encryptor** section on Page 113 of the [Cisco Crosswork Situation Manager 8.0.x Implementer Guide](#) for usage information
9. Change the default password for Moogsoft components:
  - Initial Moogsoft "admin/admin" UI account
  - Base component default accounts: RabbitMQ, MySQL, Elasticsearch