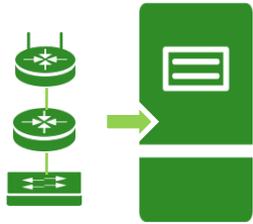


# Smart Net Total Care: End-to-End Security



Gather Device Data  
with Collector

- Hardened
- No root access
- Host-based firewall
- Password policy enforcement

Secure Data  
Transport

- AES 128-bit data encryption, HTTPS or SSL connection
- Sensitive credentials removed before transport

Cisco Data Center

- Only accepts connections from registered systems
- Secure Cisco IT lock-and-key facility

Smart Net Total  
Care Portal

- Cisco.com credentials
- Users can see only their data
- Role-based access control to portal info and features