



ACTION REQUIRED: Updating to Diagnostic Bridge 1.8

Connected TAC User:

Please be advised, that Cisco recently released Diagnostic Bridge Version 1.8. In order to complete the update, customers will need to take the following steps:

- 1. Existing MSI/OVA installations will need to upgrade to Dotnet 2.1.1 or greater.**

This Dotnet upgrade will provide multiple bug fixes.

- 2. OVA installations will require an external database to store Diagnostic Bridge data. By default, the database has been included with previous OVA's.**

Separating the Bridge dB (external) will help make the transition to the Next Generation Bridge seamless. The timeline is still TBD.

Please review the instructions below in order to complete the upgrade. If you have any questions, feel free to send an email to the [Connected TAC team](#).

[Upgrade the Cisco Diagnostic Bridge to Version 1.8](#)

Thank you for your support and understanding as we improve the support and scalability of your Connected TAC services.