



Service RMA Return Instructions

Return your Cisco parts within ten (10) days following replacement

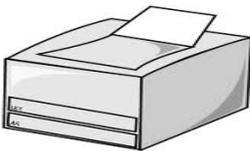
The part(s) contained in this shipment are replacement parts provided under your Cisco Service Agreement. The defective parts must be returned to Cisco within ten (10) days of receiving the replacement parts. Any replaced parts not returned to Cisco within contractual terms are liable to be billed at current Global List Price.

Return Instructions



Place the defective part(s) in the packaging of the replacement part or in a box that protects the part against damage during transportation. For additional packaging instructions, please go to www.cisco.com/c/en/us/support/rma_portal.html

- It is important to return only the components for which replacements have been provided. Accessories and other modular components should be transferred to the replacement device and not included with the return item. Cisco is not responsible for excess items returned in error.



- Ensure all necessary shipment documentation is enclosed, including a signed and stamped **Commercial Invoice** - Read more on the other side of this document.

- Please ship the parts to the following address at your own expense:

*CISCO SYSTEMS INC.
C/O FLEXTRONICS AMERICA LLC
9500 METRIC BLVD, SUITE 200
AUSTIN, TX, 78758 - US*

- After delivery in the US, your return line will be closed and automatic email notifications will be stopped.

- In case of discrepancies with your return, Cisco will contact you for a resolution.

- Questions regarding the return of this RMA may be directed to the Asset Recovery team www.cisco.com/go/rmareturn or call 1-800-553-2447 (options 4 and 2)



Please note: for RMAs without a return line in PRR, we do not expect a return. For more information go to: <https://ibpm.cisco.com/rma/home/>

