

Set up a CSPC Collector to Support Multiple Services

The CSPC collector software version 2.7 can support more than one service simultaneously by adding a CSPC Registration Certificate into an existing registration. The following instructions will show you how to set up a collector to support more than one Cisco Service.

1. **Log into the portal** for the service you want to add to the collector using this URL: <https://services.cisco.com/>
2. **Generate a CSPC Registration Certificate** for the service and save it on your computer.

Smart-Net-Total-Care SM	Partner-Support-Services SM
<ul style="list-style-type: none">•→ In the left pane, select Library > Administration > All Collectors•→ Once the screen loads, select the Actions dropdown and choose Generate a new CSP-C entitlement	<ul style="list-style-type: none">•→ In the left pane, select Actions > Manage Collectors•→ In the pane displayed, select the Actions dropdown and choose Register a New Collector

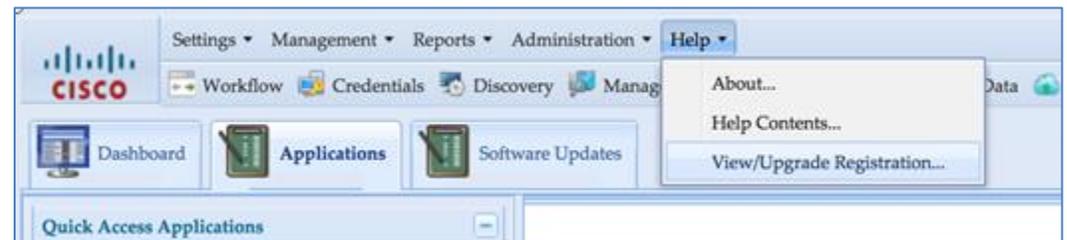
3. Access your CSPC appliance using the URL format below:

https://<your_appliance_ip_address>:8001/

4. **Login** to the CSPC with your Username and Password.

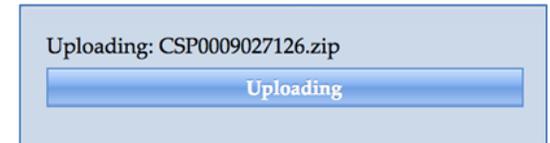
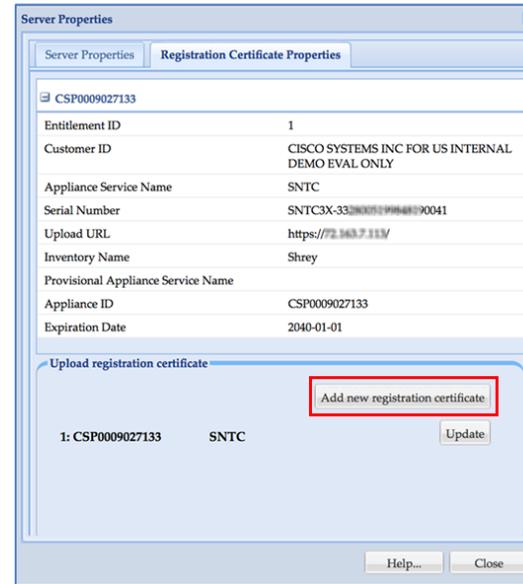


5. From the CSPC **Help** menu select **View/Upgrade Registration**.



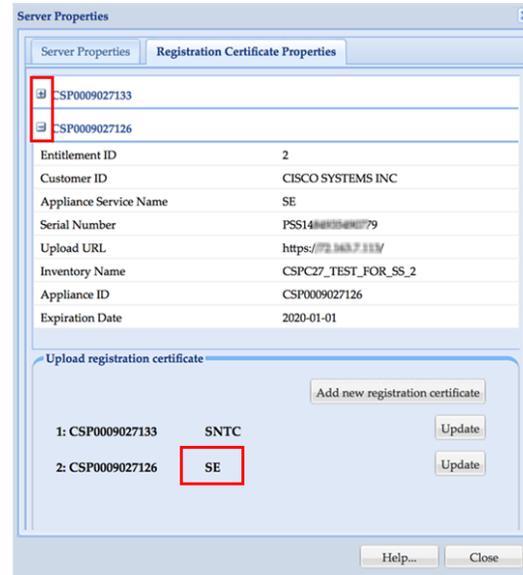
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6. Click the button; **Add new registration certificate**.
7. Select the registration certificate you saved in step 2 above.
A progress indicator shows the status of the registration certificate upload.
8. Once the upload is complete, click **OK** to close the message indicating a successful upload.



In this example, a certificate was generated for Partner Support Service. PSS certificates are identified as “SE” on the **Registration Certificate Properties** tab.

9. To expand and review the properties of a specific registration certificate click the plus icon to the left of the collector name.
10. After reviewing the properties of the registration certificates, **Close** the Server Properties window.
11. You may need to open the wizard and enter additional IP Addresses and device credentials.
12. To add additional certificates, repeat steps 6-8.



Note: You can update an existing certificate by clicking on the “Update” button. You will not be able to **add** a certificate from the same service multiple times.