Cisco Connected Workplace Change Management

What Really Changes is Behavior

Then: emphasis on individual work
Now: emphasis on 'we': collaboration and community

How Cisco Transforms Its Workplace

Proven Methodology Aligned to Project Phases Drives Change

Plan       Design       Move     Occupy
Awareness             Desire         Knowledge      Ability      Reinforcement

Awareness of the Need to Change
Knowledge of How to Change
Ability to Implement the Change
Desire to Participate in the Change
Reinforcement to Sustain the Change

Results Achieved 2012-2017

Optimized Real Estate Portfolio led to:

$196M Annual Opex Savings
$288M Building Sales Closed
241 buildings

61.5K tCO2e saved and $13M Annual Savings through Portfolio Optimization

To learn more about workplace transformation, visit http://collaborate.cisco.com/workplace