

Verizon SIP Trunking:

Avaya Aura Communication Manager 7.0 via Avaya Aura Session Manager 7.0 with Cisco Unified Border Element – CUBE 11.5.0 [v15.6.1.S1, ASR1K/XE-3.17.01.S] using SIP

May 26, 2016



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Service Providers today, such as Verizon, are offering alternative methods to connect to the PSTN via their IP network. Most of these services utilize SIP as the primary signaling method and centralized IP to TDM POP gateways to provide on-net and off-net services.

Verizon is a service provider offering that allows connection to the PSTN and may offer the end customer a viable alternative to traditional PSTN connectivity. A demarcation device between these services and customer owned services is recommended. As an intermediary device between Avaya Aura Communication Manager and Verizon network, Cisco Unified Border Element (Cisco UBE) 15.6(1) S1 can be used. The Cisco Unified Border Element 15.6(1) S1 provides demarcation, security, interworking and session control services for Avaya Aura Communication Manager 7.0 connected to Verizon IP network.

This document assumes the reader is knowledgeable with the terminology and configuration of Avaya Aura Communication Manager. Only configuration settings specifically required for Verizon interoperability are presented. Feature configuration and most importantly the dial plan are customer specific and need individual approach.

- This application note describes how to configure Avaya Aura Communication Manager 7.0, Avaya Aura Session Manager 7.0 and Cisco Unified Border Element (Cisco UBE) 15.6(1) S1 for connectivity to Verizon SIP trunking service. The deployment model covered in this application note is CPE (Avaya Aura Communication Manager 7.0) to PSTN (Verizon).
- Testing was performed in accordance to SIP trunking test methodology and among features verified were – basic calls, DTMF transport, Music on Hold (MOH), unattended and attended transfers, call forward, conferences and interoperability with Avaya Voicemail
- The Avaya Aura Communication Manager and Avaya Aura Session Manager configuration detailed in this document is based on a lab environment with a simple dial-plan used to ensure proper interoperability between Verizon SIP network and Avaya Aura Communication Manager. The configuration described in this document details the important configuration settings to have enabled for interoperability to be successful and care must be taken by the network administrator deploying to interoperate Avaya Aura Communication Manager to Verizon SIP trunking network.



Network Topology

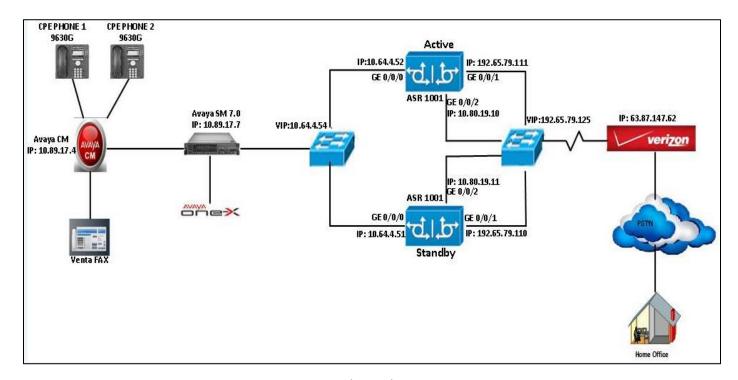


Figure 1 Network Topology



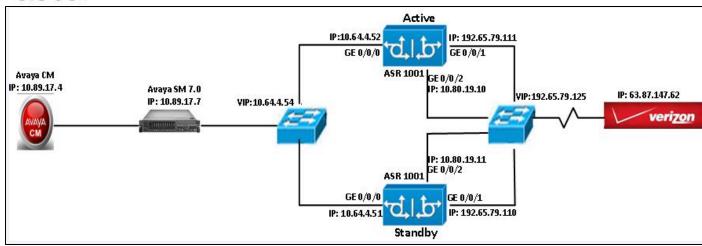


Figure 2: Cisco UBE High Availability

System Components

Hardware Requirements

- Cisco ASR1001 (1RU) processor (revision 1RU) with 1064431K/6147K bytes of memory with 4
 Gigabit Ethernet interfaces.
- Processor board ID SSI17360FV1
- 2 Avaya 9630G series IP telephone (H323 and SIP)

Software Requirements

- Cisco IOS Software, ASR1000 Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Version 15.6(1)S1, RELEASE SOFTWARE (fc3)
- Cisco IOS XE Software, Version 03.17.01.S
- Avaya Aura Communication Manager release 7.0.0.2.0-SP2(22684)
- Avaya Aura Session Manager 7.0
- Avaya one-X Communicator Release 6.2.4

Features



Features Supported

- Incoming and outgoing off-net calls using G729
- Call hold
- Call transfer (unattended, attended and blind)
- Call conference
- Call forward (all, busy, no answer)
- Calling Line (number) Identification Presentation (CLIP)
- Calling Line (number) Identification Restriction (CLIR)
- DTMF relay (both directions) (RFC2833)
- Media flow-through on Cisco UBE
- Fax (T38 and G711 pass through)

Features Not Supported

 In HA redundancy mode the primary cube will not take over the primary/active role after a reboot/network outage

Caveats

- Avaya does not send fax re-INVITE to network for inbound fax scenarios
- Blind transfer has been tested using One-X soft client.
- PSTN users do not hear MOH for hold and transfer scenarios due to the provider sending
 a=inactive attribute in the SDP. The issue at the time of testing has been identified as a service
 provider limitation. The issue does not impact the calls.
- Caller ID is not updated after attended or semi-attended transfers to off-net phones. This is due
 to a limitation on Cisco UBE and will be resolved in the next release. The issue does not impact
 the calls.

Configuration

Configuring the Cisco Unified Border Element

Network interface

Configure Ethernet IP address and sub interface. The IP address and VLAN encapsulation used are for illustration only, the actual IP address can vary. For SIP trunks two IP addresses must be configured—LAN and WAN.

interface GigabitEthernet0/0/0



```
description Wan Interface
ip address 192.65.79.110 255.255.255.224
negotiation auto
cdp enable
redundancy rii 2
redundancy group 1 ip 192.65.79.125 exclusive
!
interface GigabitEthernet0/0/1
description Lan Interface
ip address 10.64.4.51 255.255.0.0
negotiation auto
cdp enable
redundancy rii 1
redundancy group 1 ip 10.64.4.54 exclusive
```

Global Cisco UBE settings

In order to enable Cisco UBE IP2IP gateway functionality, enter the following:

voice service voip
ip address trusted list
ipv4 0.0.0.0 0.0.0.0
address-hiding

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mode border-element license capacity 50

allow-connections sip to sip

redundancy-group 1

no supplementary-service sip handle-replaces

redirect ip2ip

fax protocol pass-through g711ulaw

sip

bind control source-interface GigabitEthernet0/0/0

bind media source-interface GigabitEthernet0/0/0

session refresh

asserted-id pai

privacy pstn

early-offer forced

no silent-discard untrusted

midcall-signaling passthru

g729 annexb-all!

Explanation

Command	Description
allow-connections sip to sip	Allow IP2IP connections between two SIP call legs
fax protocol	Specifies the fax protocol
asserted-id	Specifies the type of privacy header in the outgoing SIP requests and response messages
early-offer forced	Enables SIP Delayed-Offer to Early-Offer globally
midcall-signaling passthru	Passes SIP messages from one IP leg to another IP leg

Codecs

G729 is used as the preferred codec for this testing and changed the codecs according to the test plan description



voice class codec 1

codec preference 1 g729r8

codec preference 2 g711ulaw

Dial peer

```
Cisco UBE uses dial-peer to route the call based on the digit to route the call accordingly.
dial-peer voice 100 voip
description towards Verizon-WAN side
destination-pattern [2-9]T
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip profiles 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 101 voip
description From Avaya-LAN side
session protocol sipv2
session transport udp
```



incoming called-number [2-9]T voice-class codec 1 voice-class sip bind control source-interface GigabitEthernet0/0/1 voice-class sip bind media source-interface GigabitEthernet0/0/1 dtmf-relay rtp-nte fax-relay ecm disable fax rate 14400 fax protocol pass-through g711ulaw no vad dial-peer voice 200 voip description from Verizon to Avaya-WAN side session transport udp incoming called-number 719...... voice-class codec 1 voice-class sip bind control source-interface GigabitEthernet0/0/0 voice-class sip bind media source-interface GigabitEthernet0/0/0 dtmf-relay rtp-nte fax-relay ecm disable fax rate 14400 fax protocol pass-through g711ulaw no vad dial-peer voice 201 voip

description from Verizon to Avaya-LAN side

destination-pattern 719......

session protocol sipv2



```
session target ipv4:10.89.17.7:5060
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 300 voip
description PBX to PBX via Verizon-LAN side
session transport udp
incoming called-number 1719377....
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 301 voip
description PBX to PBX via Verizon-WAN side
destination-pattern 1719377....
```



```
translate-outgoing called 1
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
!
dial-peer voice 400 voip
description International call-WAN side
destination-pattern 011T
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
```



voice-class codec 1

voice-class sip bind control source-interface GigabitEthernet0/0/1

voice-class sip bind media source-interface GigabitEthernet0/0/1

dtmf-relay rtp-nte

fax-relay ecm disable

fax rate 14400

fax protocol pass-through g711ulaw

no vad

ļ

dial-peer voice 500 voip

description towards Verizon for toll free-WAN side

destination-pattern 1800T

session protocol sipv2

session target ipv4:63.87.147.62:5071

session transport udp

voice-class codec 1

voice-class sip profiles 1

voice-class sip bind control source-interface GigabitEthernet0/0/0

voice-class sip bind media source-interface GigabitEthernet0/0/0

dtmf-relay rtp-nte

no vad

```
dial-peer voice 501 voip
description towards Verizon for toll free-LAN side
session protocol sipv2
session transport udp
incoming called-number 1800T
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
dial-peer voice 600 voip
description towards Verizon for Emergency and Directory service
destination-pattern [4,9]11
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip profiles 1
voice-class sip bind media source-interface GigabitEthernet0/0/0
voice-class sip bind control source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
no vad
```





For incoming PSTN calls, the CUBE presents the full ten-digit DID number to Avaya Aura Communication Manager.

CPE callers make outbound PSTN calls by dialing a "9" prefix followed by the destination number.

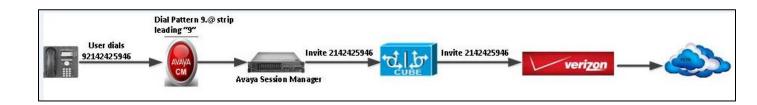


Figure 3: Outbound Voice Call

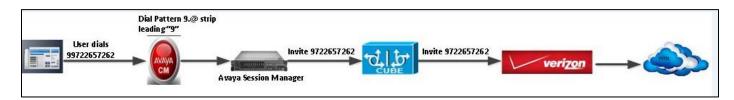


Figure 4: Outbound Fax Call



Figure 5: Inbound Voice Call





Figure 6: Inbound Fax Call

Configuration example

The following configuration snippet contains a sample configuration of Cisco Unified Border Element with all parameters mentioned previously.

Active Cisco UBE

User Access Verification

Username: cisco

Password:

Verizon-ASR1#sh run

Building configuration...

Current configuration: 7318 bytes

ļ

! Last configuration change at 01:20:41 UTC Tue May 10 2016 by cisco

!

version 15.6

service timestamps debug datetime msec

service timestamps log datetime msec

no platform punt-keepalive disable-kernel-core

ļ



```
hostname Verizon-ASR1
ļ
boot-start-marker
boot system flash bootflash: asr1001-universalk9.03.17.01.S.156-1.S1-std.bin
boot-end-marker
vrf definition Mgmt-intf
!
address-family ipv4
exit-address-family
ļ
address-family ipv6
exit-address-family
logging queue-limit 1000000000
logging buffered 10000000
logging rate-limit 10000
ļ
no aaa new-model
ļ
ipc zone default
association 1
no shutdown
no ip domain lookup
```





```
voice service voip
ip address trusted list
ipv4 0.0.0.0 0.0.0.0
no ip address trusted authenticate
address-hiding
mode border-element license capacity 50
allow-connections sip to sip
redundancy-group 1
no supplementary-service sip handle-replaces
redirect ip2ip
fax protocol pass-through g711ulaw
sip
bind control source-interface GigabitEthernet0/0/0
bind media source-interface GigabitEthernet0/0/0
session refresh
asserted-id pai
privacy pstn
early-offer forced
midcall-signaling passthru
g729 annexb-all
voice class codec 1
codec preference 1 g729r8
codec preference 2 g711ulaw
ļ
voice class sip-profiles 1
request INVITE sip-header Diversion modify "<sip:\+(.*)@(.*)>" "<sip:\1@\2"
```

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```
request INVITE sip-header Diversion modify "reason=unknown" ""
ļ
license udi pid ASR1001 sn JAE17430GQ5
license accept end user agreement
license boot level advipservices
spanning-tree extend system-id
redundancy
mode none
application redundancy
group 1
 name voice-b2bha
 priority 100 failover threshold 75
 timers delay 30 reload 60
 control GigabitEthernet0/0/2 protocol 1
 data GigabitEthernet0/0/2
 track 1 shutdown
 track 2 shutdown
cdp run
translation-rule 1
Rule 1 17193779211 7193779211
Rule 2 17193779212 7193779212
interface GigabitEthernet0/0/0
```

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no ip address

negotiation auto

no ip address

interface GigabitEthernet0

vrf forwarding Mgmt-intf

shutdown

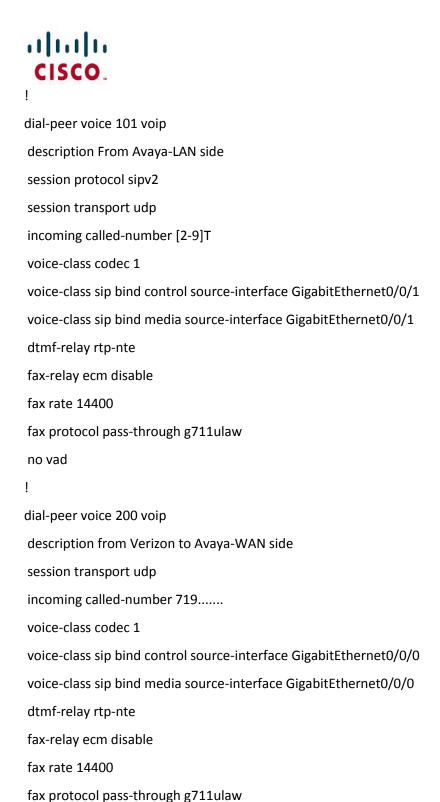
!

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```
negotiation auto
!
ip forward-protocol nd
!
no ip http server
no ip http secure-server
ip route 0.0.0.0 0.0.0.0 192.65.79.97
ip route 10.64.0.0 255.255.0.0 10.64.1.1
ip route 172.16.0.0 255.255.0.0 10.64.1.1
control-plane
!
dial-peer voice 100 voip
description towards Verizon-WAN side
destination-pattern [2-9]T
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip profiles 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
```



no vad



```
dial-peer voice 201 voip
description from Verizon to Avaya-LAN side
destination-pattern 719......
session protocol sipv2
session target ipv4:10.89.17.7:5060
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 300 voip
description PBX to PBX via Verizon-LAN side
session transport udp
incoming called-number 1719377....
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
```

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```
no vad
!
dial-peer voice 301 voip
description PBX to PBX via Verizon-WAN side
destination-pattern 1719377....
translate-outgoing called 1
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 400 voip
description International call-WAN side
destination-pattern 011T
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
```

voice-class sip bind control source-interface GigabitEthernet0/0/0

voice-class sip bind media source-interface GigabitEthernet0/0/0

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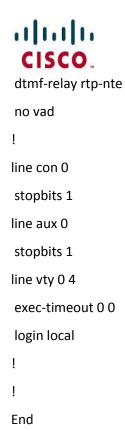


```
voice-class sip profiles 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
no vad
dial-peer voice 501 voip
description towards Verizon for toll free-LAN side
session protocol sipv2
session transport udp
incoming called-number 1800T
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
dial-peer voice 600 voip
description towards Verizon for Emergency and Directory service
destination-pattern [4,9]11
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip profiles 1
voice-class sip bind media source-interface GigabitEthernet0/0/0
voice-class sip bind control source-interface GigabitEthernet0/0/0
```

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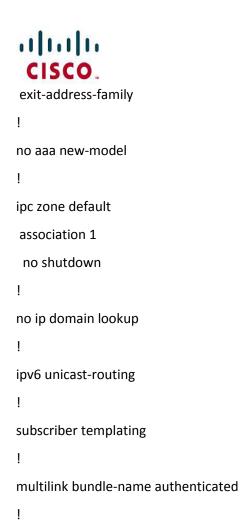
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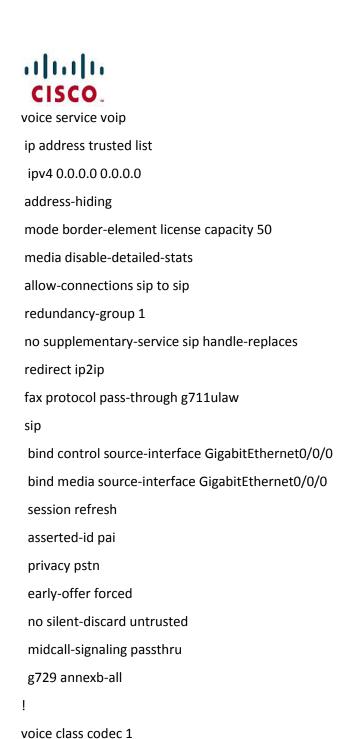




User Access Verification

```
Verizon-ASR2#sh run
Building configuration...
Current configuration: 7115 bytes
version 15.6
service timestamps debug datetime msec
service timestamps log datetime msec
no platform punt-keepalive disable-kernel-core
hostname Verizon-ASR2
boot-start-marker
boot system flash bootflash: asr1001-universalk9.03.17.01.S.156-1.S1-std.bin
boot-end-marker
aqm-register-fnf
vrf definition Mgmt-intf
address-family ipv4
exit-address-family
address-family ipv6
```





codec preference 1 g729r8

voice class sip-profiles 1

codec preference 2 g711ulaw

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```
request INVITE sip-header Diversion modify "<sip:\+(.*)@(.*)>" "<sip:\1@\2"
request INVITE sip-header Diversion modify "reason=unknown" ""
ļ
license udi pid ASR1001 sn JAE174202KE
license boot level advipservices
!
spanning-tree extend system-id
redundancy
mode none
application redundancy
group 1
 name voice-b2bha
 priority 100 failover threshold 75
 timers delay 30 reload 60
 control GigabitEthernet0/0/2 protocol 1
 data GigabitEthernet0/0/2
 track 1 shutdown
 track 2 shutdown
cdp run
!
track 1 interface GigabitEthernet0/0/1 line-protocol
track 2 interface GigabitEthernet0/0/0 line-protocol
!
translation-rule 1
Rule 1 17193779211 7193779211
```

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```
interface GigabitEthernet0/0/0
description Wan Interface
ip address 192.65.79.110 255.255.255.224
negotiation auto
cdp enable
redundancy rii 2
redundancy group 1 ip 192.65.79.125 exclusive
interface GigabitEthernet0/0/1
description Lan Interface
ip address 10.64.4.51 255.255.0.0
negotiation auto
cdp enable
redundancy rii 1
redundancy group 1 ip 10.64.4.54 exclusive
!
interface GigabitEthernet0/0/2
ip address 10.80.19.11 255.255.0.0
negotiation auto
interface GigabitEthernet0/0/3
no ip address
shutdown
negotiation auto
interface GigabitEthernet0
vrf forwarding Mgmt-intf
```

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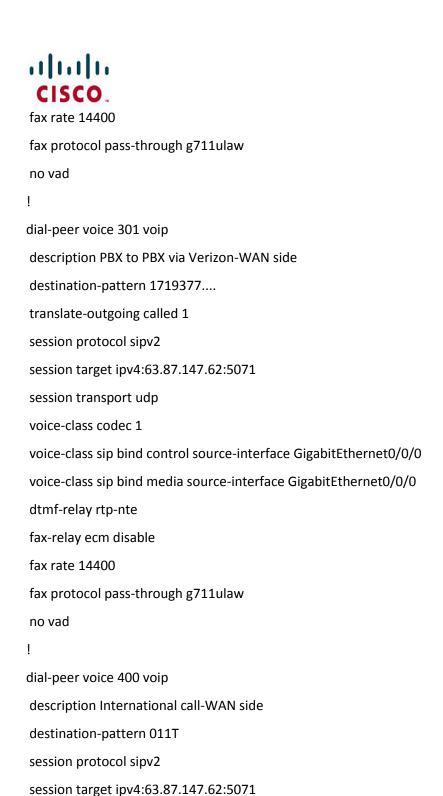
```
no ip address
negotiation auto
!
ip forward-protocol nd
no ip http server
no ip http secure-server
ip tftp source-interface GigabitEthernet0
ip route 0.0.0.0 0.0.0.0 192.65.79.97
ip route 10.64.0.0 255.255.0.0 10.64.1.1
ip route 172.16.0.0 255.255.0.0 10.64.1.1
ļ
control-plane
ļ
dial-peer voice 100 voip
description towards Verizon-WAN side
destination-pattern [2-9]T
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1
voice-class sip profiles 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
```



```
fax protocol pass-through g711ulaw
no vad
!
dial-peer voice 101 voip
description From Avaya-LAN side
session protocol sipv2
session transport udp
incoming called-number [2-9]T
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 200 voip
description from Verizon to Avaya-WAN side
session transport udp
incoming called-number 719......
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
```



```
fax protocol pass-through g711ulaw
no vad
!
dial-peer voice 201 voip
description from Verizon to Avaya-LAN side
destination-pattern 719......
session protocol sipv2
session target ipv4:10.89.17.7:5060
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 300 voip
description PBX to PBX via Verizon-LAN side
session transport udp
incoming called-number 1719377....
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
```



session transport udp

voice-class codec 1

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```
voice-class sip bind control source-interface GigabitEthernet0/0/0
voice-class sip bind media source-interface GigabitEthernet0/0/0
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 401 voip
description International call-LAN side
session protocol sipv2
session transport udp
incoming called-number 011T
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
fax-relay ecm disable
fax rate 14400
fax protocol pass-through g711ulaw
no vad
dial-peer voice 500 voip
description towards Verizon for toll free-WAN side
destination-pattern 1800T
session protocol sipv2
session target ipv4:63.87.147.62:5071
```



dial-peer voice 600 voip

description towards Verizon for Emergency and Directory so
destination-pattern [4,9]11
session protocol sipv2
session target ipv4:63.87.147.62:5071
session transport udp
voice-class codec 1

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Configuring the Avaya PBX

end

Avaya Aura Communication Manager Configuration

- 1. Configure the ip-network-region to assign to the SIP trunk.
- 2. Configure the ip-codec-set to assign to ip-network-region used by the SIP trunk.

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- 3. Add the new signaling group.
- 4. Add the new trunk group.
- 5. Add the new route pattern.
- 6. Configure AAR/ARS Table entries.
- 7. Configure Uniform Dialing Plan.
- 8. Configure ISDN Public/Unknown Numbering Table entry.
- 9. Configure Incoming Call Handling Treatment for trunk group.

Software Versions

```
SOFTWARE VERSIONS

SOFTWARE VERSION

Memory Resident: R017x.00.0.441.0
Disk Resident: R017x.00.0.441.0

TRANSLATION DATE
Memory Resident: 10:00 pm THU MAY 5, 2016
Disk Resident: 10:00 pm THU MAY 5, 2016
Disk Second Copy: good
```

Figure 7 List configuration software versions



list configuration all												
		SYSTEM CONF	IGURAT	TION								
Board						1	Assi	ign	ed l	Por	ts	
Number	Board Type	Code	Vintage		u=unassigned t=tti p=psa							
001V1	DCP MM	MM712AP	HW05	FW009	u	u	u	u	u	u	u	u
001V2	DS1 MM	MM710BP	HW16	FW050	u	u	u	u	u	u	u	u
					u	u	u	u	u	u	u	u
					u	u	u	u	u	u	u	u
					u	u	u	u	u	u	u	u
001V3	ANA MM	MM711AP	HW31	FW091	01	u	u	u	u	u	u	u
001V9	MG-ANNOUNCEMENT	VMM-ANN			01	02	03	04	05	06	07	80
					09	10	11	12	13	14	15	16

Figure 8: List configuration all

System Parameters IP Options



```
display system-parameters ip-options
                                                                Page
                                                                      1 of
                                                                              3
                          IP-OPTIONS SYSTEM PARAMETERS
 IP MEDIA PACKET PERFORMANCE THRESHOLDS
   Roundtrip Propagation Delay (ms)
                                       High: 800
                                                      Low: 400
                                                       Low: 15
                    Packet Loss (%)
                                       High: 40
                    Ping Test Interval (sec): 20
   Number of Pings Per Measurement Interval: 10
                 Enable Voice/Network Stats? n
 RTCP MONITOR SERVER
   Server IPV4 Address:
                                        RTCP Report Period(secs): 5
              IPV4 Server Port: 5005
   Server IPV6 Address:
              IPV6 Server Port: 5005
AUTOMATIC TRACE ROUTE ON
          Link Failure? y
                                    H.323 IP ENDPOINT
H.248 MEDIA GATEWAY
                                     Link Loss Delay Timer (min): 5
 Link Loss Delay Timer (min): 5
                                        Primary Search Time (sec): 75
                                Periodic Registration Timer (min): 20
                              Short/Prefixed Registration Allowed? n
```

Figure 9: System Parameters IP Option



TP-OPTIONS SYSTEM PARAMETERS

Force Phones and Gateways to Active Survivable Servers? n

Override ip-codec-set for SIP direct-media connections? n

IP DTMF TRANSMISSION MODE

Intra-System IP DTMF Transmission Mode: rtp-payload

Inter-System IP DTMF: See Signaling Group Forms

HYPERACTIVE MEDIA GATEWAY REGISTRATIONS

Enable Detection and Alarms? n

display system-parameters ip-options Page 3 of IP-OPTIONS SYSTEM PARAMETERS SNMP PARAMETERS Download Flag? n Community String: SOURCE ADDRESSES 1. 4. 2. 5. 3. 6. SERVICES DIAL PAD PARAMETERS Download Flag? n Password: * MUSIC/ANNOUNCEMENTS IP-CODEC PREFERENCES Prefer use of G.711 by Music Sources? n Prefer use of G.711 by Announcement Sources? n Prefer use of G.711 by IP Endpoints Listening to Music? n Prefer use of G.711 by IP Endpoints Listening to Announcements? n



Figure 10: System Parameters IP Option (cont.)

IP Nodes

```
display node-names ip
                                  IP NODE NAMES
                      IP Address
    Name
ASM7
                    10.89.17.7
CMM7
                    10.89.17.25
default
                    0.0.0.0
                    10.89.17.4
procr
procr6
             administered node-names were displayed )
Use 'list node-names' command to see all the administered node-names
Use 'change node-names ip xxx' to change a node-name 'xxx' or add a node-name
```

Figure 11: IP Nodes



IP Network Region

Location:1

Authoritative Domain:lab.tekvizion.com

Name: Plano Codec Set: 1

Inter/Intra-region IP-IP Direct Audio: YES

dst rgn: codec Set is given as 1 and agl is given as ALL

```
display ip-network-region 1
                                                                Page
                                                                       1 of
                                                                             20
                               IP NETWORK REGION
  Kegion: i
                  Authoritative Domain: lab.tekvizion.com
Location: 1
   Name: Plano
                                Stub Network Region: n
MEDIA PARAMETERS
                                Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                                Inter-region IP-IP Direct Audio: yes
   UDP Port Min: 2048
                                           IP Audio Hairpinning? n
   UDP Port Max: 65535
DIFFSERV/TOS PARAMETERS
 Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/Q PARAMETERS
 Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                     AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                         RSVP Enabled? n
 H.323 Link Bounce Recovery? y
 Idle Traffic Interval (sec): 20
   Keep-Alive Interval (sec): 5
           Keep-Alive Count: 5
```

Figure 12: IP Network Region



```
display ip-network-region 1
                                                                        3 of 20
                                                                Page
                               IP NETWORK REGION
INTER-GATEWAY ALTERNATE ROUTING / DIAL PLAN TRANSPARENCY
 Incoming LDN Extension:
 Conversion To Full Public Number - Delete:
                                               Insert:
 Maximum Number of Trunks to Use for IGAR:
 Dial Plan Transparency in Survivable Mode? n
BACKUP SERVERS (IN PRIORITY ORDER)
                                     H.323 SECURITY PROFILES
                                         challenge
                                     3
 4
                                     4
 6
                                     Allow SIP URI Conversion? y
TCP SIGNALING LINK ESTABLISHMENT FOR AVAYA H.323 ENDPOINTS
  Near End Establishes TCP Signaling Socket? y
                       Near End TCP Port Min: 61440
                       Near End TCP Port Max: 61444
```



```
display ip-network-region 1
                                                                 Page
                                                                        4 of
                                                                              20
 Source Region: 1
                      Inter Network Region Connection Management
                                                                      I
                                                                              M
                                                                      G
                                                                              t
                    WAN-BW-limits
 dst codec direct
                                    Video
                                               Intervening
                                                                 Dyn
                                                                      A
                          Total Norm Prio Shr Regions
                                                                 CAC
                                                                      R
                                                                         L
      set
            WAN Units
                                                                              ø
1
                                                                      n all
 2
 9
 10
 11
 12
 13
 14
 15
```

Figure 13: IP Network Region (cont.)

IP Codec Set

Codec set 1 is configured for this test.

Audio Codec G.729 and G711MU are selected as Audio Codec



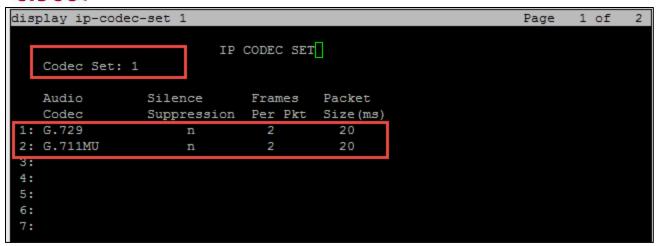


Figure 14: IP Codec Set

Allow Direct-IP Multimedia set to 'y"

Set Maximum Call Rate for Direct-IP Multimedia: 4096:Kbits

Set Maximum Call Rate for Priority Direct-IP Multimedia: 4096:Kbits

Fax Protocol set as Passthrough

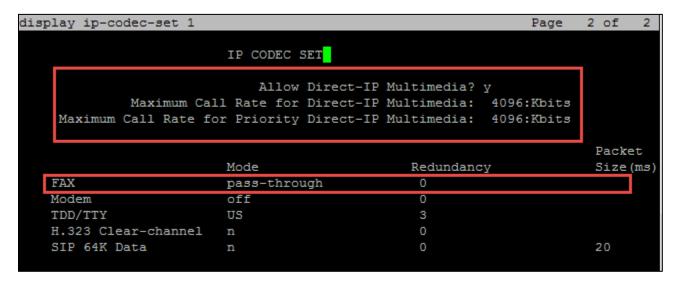


Figure 15: IP Codec Set (cont.)



Set Group Type: sip IMS Enabled? N

Transport Method: tcp
Peer Detection Enabled?: y
Near-end Node Name: procr
Far-end Node Name: ASM7
Near-end Listen Port: 5060
Far-end Listen Port: 5060
Far-end Network Region: 1
DTMF over IP: rtp-payload

Direct IP-IP Audio Connections?: y

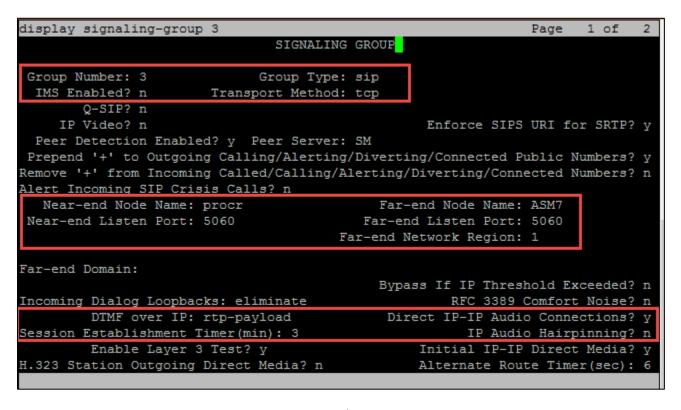


Figure 16: Signaling Group



Trunk Group

Group number: 3
Group Type: sip

Group Name: to SM TCP

TAC: #003

Member Assignment Method: auto

Signaling Group: 3 Number of Members: 10

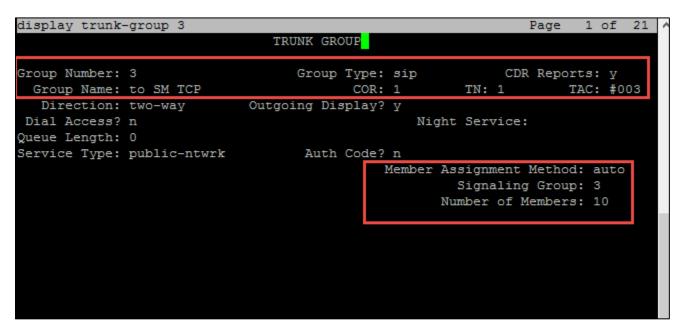


Figure 17: Trunk Group



Preferred Minimum Session Refresh Interval (sec): 900

```
Group Type: sip

TRUNK PARAMETERS

Unicode Name: auto

Redirect On OPTIM Failure: 5000

SCCAN? n

Digital Loss Group: 18

Preferred Minimum Session Refresh Interval(sec): 900

Disconnect Supervision - In? y Out? y

XOIP Treatment: auto

Delay Call Setup When Accessed Via IGAR? n

Caller ID for Service Link Call to H.323 1xC: station-extension
```

Figure 18: Trunk Group (cont.)



Numbering Format: Public

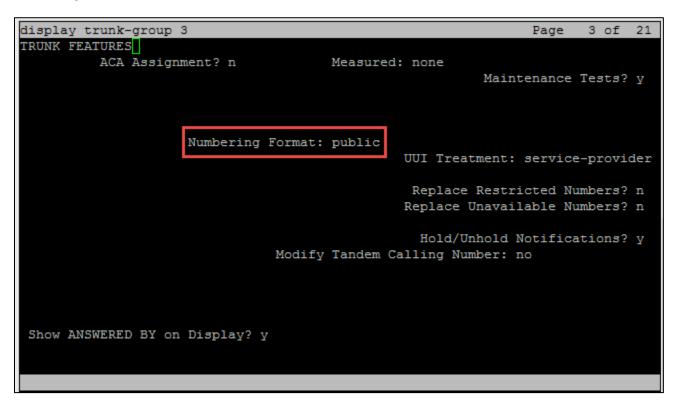


Figure 19: Trunk Group (cont.)



Send Diversion Header?:y Telephone Event Payload Type: 101 Always Use re-INVITE for display Updates?:y



```
display trunk-group 3
                                                                Page
                                                                       4 of 21
                              PROTOCOL VARIATIONS
                                       Mark Users as Phone? n
Prepend '+' to Calling/Alerting/Diverting/Connected Number? n
                       Send Transferring Party Information? y
                                  Network Call Redirection? n
                                    Send Diversion Header? y
                                   Support Request History? n
                              Telephone Event Payload Type: 101
                        Convert 180 to 183 for Early Media? n
                  Always Use re-INVITE for Display Updates? y
                        Identity for Calling Party Display: P-Asserted-Identity
            Block Sending Calling Party Location in INVITE? n
                 Accept Redirect to Blank User Destination? n
                                              Enable Q-SIP? n
          Interworking of ISDN Clearing with In-Band Tones: keep-channel-active
                                Request URI Contents: called-number-only
```

Figure 20: Trunk Group (cont.)



Route Pattern

Pattern Number: 3

Pattern Name: to ASM7 tcp

Grp No: 3

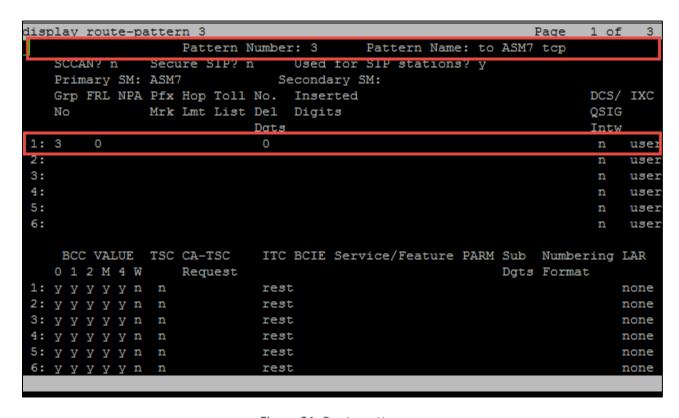


Figure 21: Route pattern



ARS Analysis

Dial String 214 is used to route calls to the Service Provider. After dialing 9 (ARS access code) plus 214xxxxxxx, all 11 digits are included in the outbound INVITE and the call is routed over Route Pattern 2.

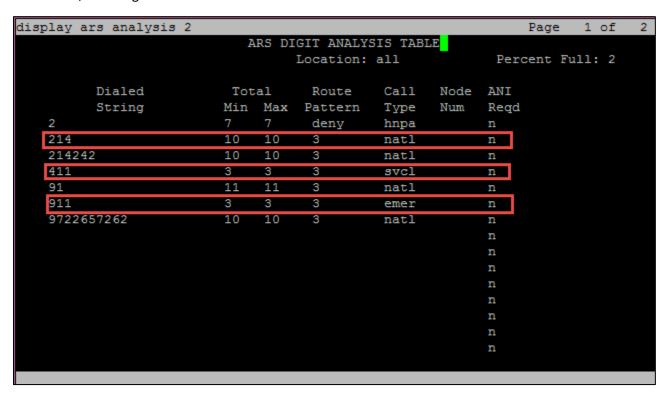


Figure 22: ARS Analysis





Display dialplan analysis

Dial string 65 is used to route calls to Avaya PBX extensions and dial String 9 is used for feature access code.

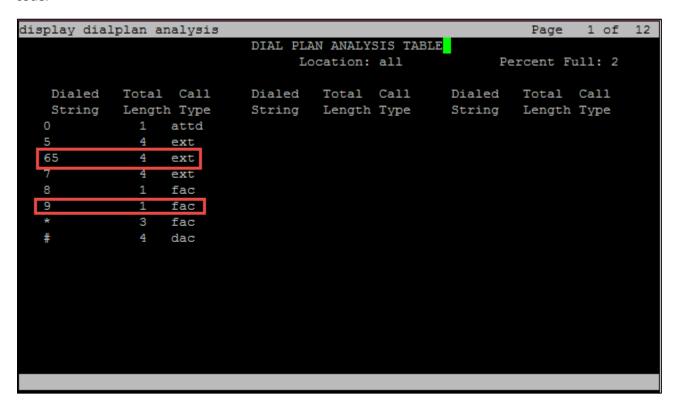


Figure 23: Display dial plan analysis



ISDN Public/Unknown Numbering Plan

The table above is used to define numbering plans.4digit extensions in the 65XX range are used by the Avaya PBX Extension and 6508 is use for Avaya one-X sip client.

dis	play public-un	known-numb	ering 3		Page 1 of 2
		NUMBE	RING - PUBLIC/U	NKNOWN	FORMAT
				Total	
Ext	Ext	Trk	CPN	CPN	
Len	Code	Grp(s)	Prefix	Len	
					Total Administered: 8
4	5	2		4	Maximum Entries: 240
4	53	1	571293	10	
4	748	1	972265	10	Note: If an entry applies to
4	748	2		4	a SIP connection to Avaya
4	748	3	972265	10	Aura(R) Session Manager,
4	6501	3	7193779211	10	the resulting number must
4	6503	3	7193779213	10	be a complete E.164 number.
4	6508	3	7193779212	10	
ᆫ					Communication Manager
					automatically inserts
					a '+' digit in this case.

Figure 24: ISDN Public/Unknown Numbering Plan



Incoming-call-handling-treatment

The table above is used to apply changes to incoming called numbers. In this case, DID numbers provided by the Service Provider do not match extension numbers and have to be translated.

The below table is configured to change number 71937792xx to extension 65xx. This is for example and the incoming number should be translated according to the called numbers.

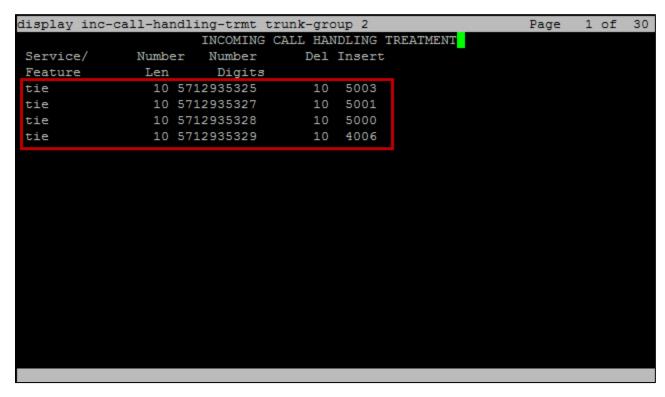


Figure 25: Incoming-call-handling-treatment



Station Configuration (IP Phone)

Station:6501

Type: 9630

Port: S00023

```
display station 6501
                                                                Page
                                     STATION
Extension: 6501
                                        Lock Messages? n
                                                                        BCC: M
    Type: 9630
                                        Security Code: *
                                                                         TN: 1
    Port: S00023
                                                                        COR: 1
                                       Coverage Path 1:
    Name:
                                                                        COS: 1
                                      Coverage Path 2:
                                      Hunt-to Station:
                                                                      Tests? y
STATION OPTIONS
                                           Time of Day Lock Table:
             Loss Group: 19
                                    Personalized Ringing Pattern: 1
                                                Message Lamp Ext: 6501
                                             Mute Button Enabled? y
           Speakerphone: 2-way
       Display Language: english
                                                   Button Modules: 0
Survivable GK Node Name:
         Survivable COR: internal
                                               Media Complex Ext:
  Survivable Trunk Dest? y
                                                     IP SoftPhone? y
                                               IP Video Softphone? y
                             Short/Prefixed Registration Allowed: default
                                              Customizable Labels? y
```

Figure 26: Station Configuration (6501)



```
2 of
                                                                              5
display station 6501
                                                                Page
                                     STATION
FEATURE OPTIONS
          LWC Reception: spe
                                          Auto Select Any Idle Appearance? n
         LWC Activation? y
                                                    Coverage Msg Retrieval? y
 LWC Log External Calls? n
                                                               Auto Answer: none
             CDR Privacy? n
                                                          Data Restriction? n
  Redirect Notification? y
                                                Idle Appearance Preference? n
 Per Button Ring Control? n
                                              Bridged Idle Line Preference? n
  Bridged Call Alerting? n
                                                  Restrict Last Appearance? y
 Active Station Ringing: single
                                                         EMU Login Allowed? n
       H.320 Conversion? n
                                     Per Station CPN - Send Calling Number?
      Service Link Mode: as-needed
                                                        EC500 State: enabled
        Multimedia Mode: enhanced
                                                   Audible Message Waiting? n
   MWI Served User Type:
                                                Display Client Redirection? n
             AUDIX Name:
                                               Select Last Used Appearance? n
                                                 Coverage After Forwarding? y
                                                   Multimedia Early Answer? y
Remote Softphone Emergency Calls: as-on-local Direct IP-IP Audio Connections? y
 Emergency Location Ext: 6501
                                       Always Use? n IP Audio Hairpinning? y
```

Figure 27: Station Configuration 6501 (cont.)



```
display station 6501
                                                                        3 of
                                                                               5
                                                                 Page
                                     STATION
             Conf/Trans on Primary Appearance? y
   Bridged Appearance Origination Restriction? y
                                                    Offline Call Logging? y
               Call Appearance Display Format: disp-param-default
                            IP Phone Group ID:
Enhanced Callr-Info Display for 1-Line Phones? n
                              ENHANCED CALL FORWARDING
                                       Forwarded Destination
                                                                      Active
 Unconditional For Internal Calls To:
                   External Calls To:
                                                                         n
          Busy For Internal Calls To:
                   External Calls To:
                                                                         n
      No Reply For Internal Calls To:
                   External Calls To:
                                                                         n
            SAC/CF Override: n
```

Figure 28: Station Configuration 6501 (cont.)



```
display station 6501
                                                                  Page
                                                                         4 of
                                                                                 5
                                      STATION
 SITE DATA
       Room:
                                                          Headset? n
       Jack:
                                                          Speaker? n
      Cable:
                                                         Mounting: d
      Floor:
                                                      Cord Length: 0
                                                        Set Color: blue
   Building:
ABBREVIATED DIALING
     List1:
                                List2:
                                                           List3:
BUTTON ASSIGNMENTS
 1: call-appr
                                          5:
 2: call-appr
                                          6:
 3:
                                          8:
    voice-mail
```

Figure 29: Station Configuration 6501 (cont.)



Station: 6503

Type: 2500

Port: 001V301

Name:fax

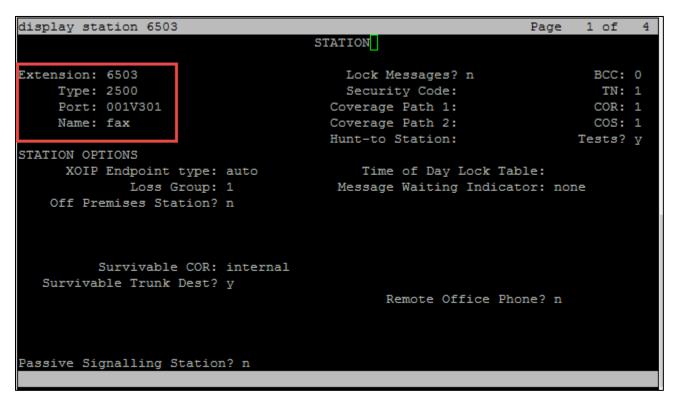


Figure 30: Station Configuration (6503)



```
display station 6503
                                                                Page
                                                                       2 of
                                                                               4
                                     STATION
FEATURE OPTIONS
          LWC Reception: spe
          LWC Activation? y
                                                    Coverage Msg Retrieval? y
  LWC Log External Calls? n
                                                               Auto Answer: none
             CDR Privacy? n
                                                          Data Restriction? n
  Redirect Notification? y
                                                   Call Waiting Indication: y
 Per Button Ring Control? n
                                              Att. Call Waiting Indication: y
  Bridged Call Alerting? n
                                                 Distinctive Audible Alert? y
       Switchhook Flash? y
                                                       Adjunct Supervision? y
   Ignore Rotary Digits? n
       H.320 Conversion? n
                                     Per Station CPN - Send Calling Number?
      Service Link Mode: as-needed
        Multimedia Mode: basic
                                                   Audible Message Waiting? n
   MWI Served User Type:
              AUDIX Name:
                                                 Coverage After Forwarding? s
                                                   Multimedia Early Answer? n
                                               Direct IP-IP Audio Connections? y
  Emergency Location Ext: 6503
                                                      IP Audio Hairpinning? n
```

Figure 31: Station Configuration 6503 (cont.)



```
display station 6503
                                                                 Page
                                                                        3 of
                                     STATION
   Bridged Appearance Origination Restriction? n
                              ENHANCED CALL FORWARDING
                                       Forwarded Destination
                                                                      Active
 Unconditional For Internal Calls To:
                   External Calls To:
          Busy For Internal Calls To:
                                                                         n
                   External Calls To:
                                                                         n
      No Reply For Internal Calls To:
                   External Calls To:
                                                                         n
            SAC/CF Override: n
```

Figure 32: Station Configuration 6503 (cont.)



```
display station 6503
                                                                 Page
                                                                        4 of
                                     STATION
 SITE DATA
      Room:
                                                         Headset? n
       Jack:
                                                         Speaker? n
      Cable:
                                                        Mounting: d
                                                     Cord Length: 0
      Floor:
   Building:
                                                       Set Color:
ABBREVIATED DIALING
    List1:
                               List2:
                                                         List3:
HOT LINE DESTINATION
         Abbreviated Dialing List Number (From above 1, 2 or 3):
                                                       Dial Code:
     Line Appearance: call-appr
```

Figure 33: Station Configuration 6503 (cont.)



Avaya Aura Session Manager Configuration

Navigation: Home > Elements > Routing

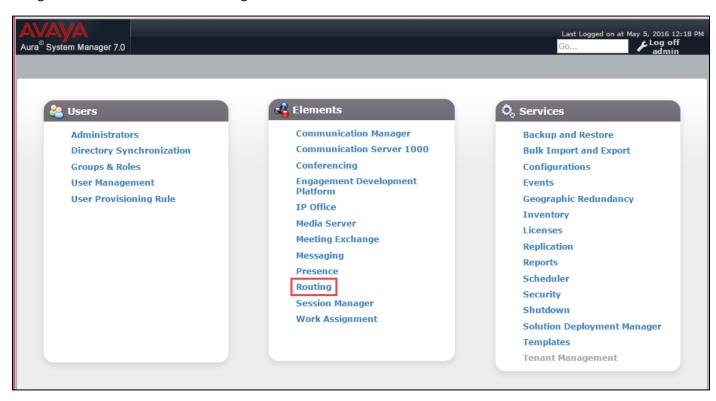


Figure 34: Avaya Aura – Session Manager Configuration



Domains

Name: lab.tekvizion.com

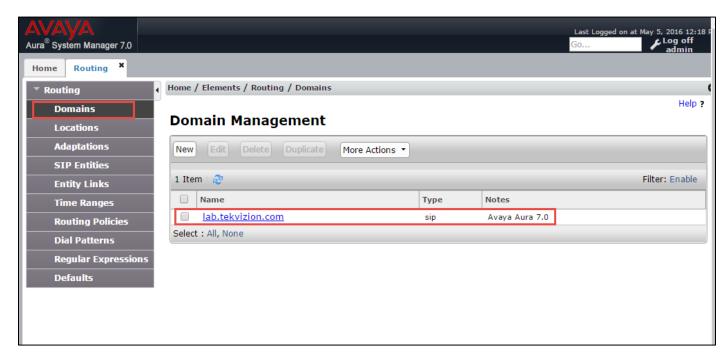


Figure 35: Avaya Aura – Domains



Name: Plano

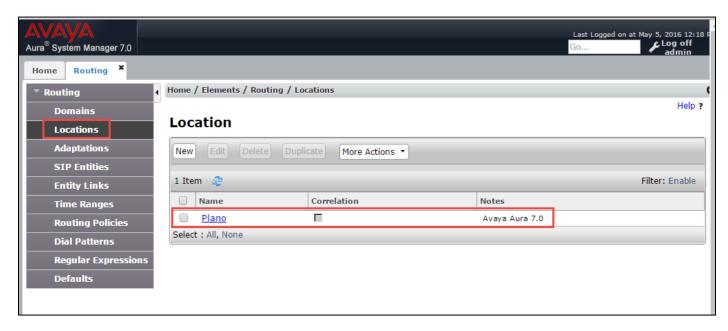
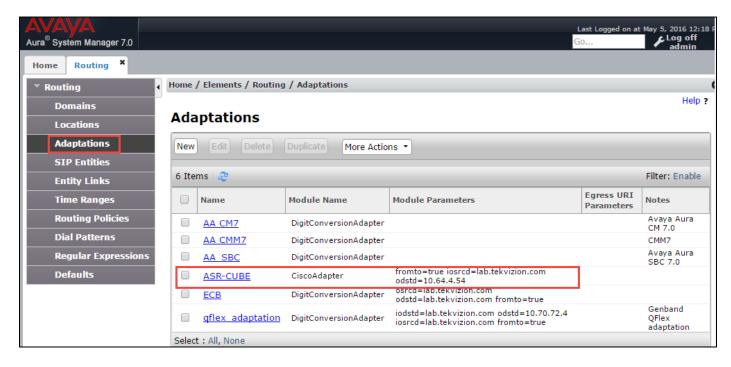


Figure 36: Avaya Aura – Locations



Module name: CiscoAdapter

Module Parameter: fromto=true odstd=10.64.4.54 iosrcd=lab.tekvizion.com





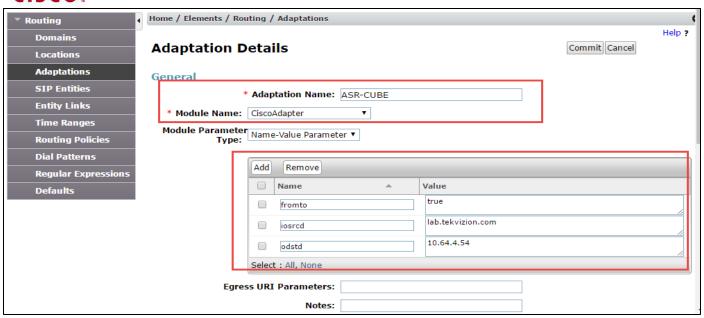


Figure 37: Avaya Aura – Adaptations



Cisco UBE IP: 10.64.4.54

Avaya CM IP: 10.89.17.4

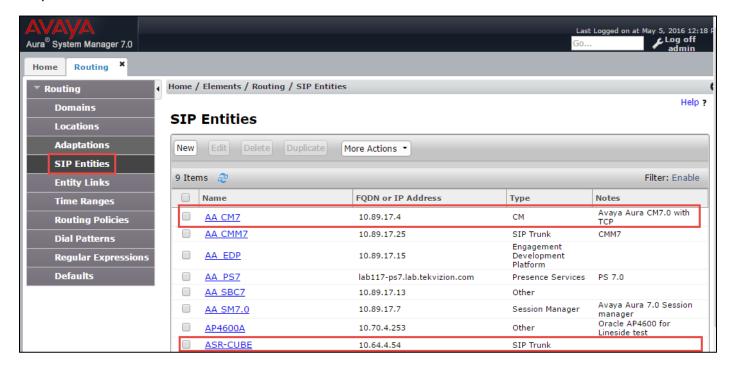


Figure 38: Avaya Aura - SIP Entities



SIP Entity for Cisco UBE

Name: ASR-CUBE

FQDN or IP Address: 10.64.4.54

Type:SIP Trunk



Figure 39: Avaya Aura – SIP Entities (cont.)



SIP Entity for Avaya CM

Name: AA CM7

FQDN or IP Address: 10.89.17.4

Type: CM

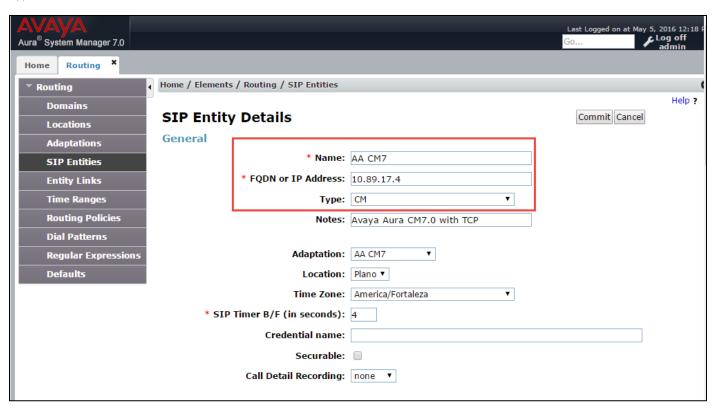


Figure 40: Avaya Aura – SIP Entities (cont.)



Entity Link

Name: Verizon_AA SM7.0_ASR-CUBE_5060_UDP, SIP Entity 1 (AA SM7.0) and SIP Entity 2(ASR-CUBE)

Name: Verizon_ASR-CUBE_to_AACM7_via_AASM7_5060_TCP, SIP Entity 1(AA SM7) and SIP Entity 2(AA CM7)

Last Logged on at May 14, 2016 3:46 AM Log off Aura® System Manager 7.0 Routing Home / Elements / Routing / Entity Links Routing Help? **Domains Entity Links** Locations New Edit Delete Duplicate More Actions • **SIP Entities** 2 Items Found | 🎅 Filter: Enable, Clear Entity Links Deny **Time Ranges SIP Entity** SIP DNS Connection Protocol Port Name Port New Notes Entity 2 Override Policy Service **Routing Policies** Verizon AA SM7.0 ASR-CUBE 5060 UDP AA SM7.0 5060 5060 trusted **Dial Patterns** CUBE Verizon ASR-AA SM7.0 TCP 5060 AA CM7 5060 trusted **Regular Expressions** CUBE to AACM77 via AASM7 5060 TCP Defaults Select : All, None

Figure 41: Avaya Aura – Entity Links



Entity Link between Avaya Session Manager and Avaya CM

SIP Entity 1: AA SM7.0

Protocol: TCP

Port: 5060

SIP Entity 2: AA CM7

Port: 5060

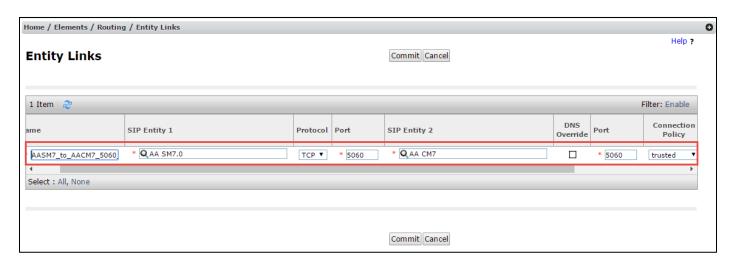


Figure 42: Avaya Aura – Entity Links cont.



Entity Link between Avaya Session Manager and Cisco UBE

SIP Entity 1: AA SM7.0

Protocol: UDP

Port: 5060

SIP Entity 2: ASR-CUBE

Port: 5060



Figure 43: Avaya Aura – Entity Links cont.



Routing Policies

Routing Policy for call to go to Cisco UBE

Name: to CUBE

FQDN or IP address: 10.64.4.54

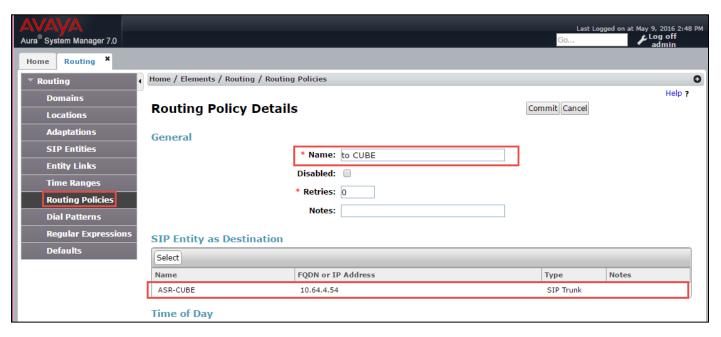


Figure 44: Avaya Aura – Routing Policies



Routing Policies Routing Policy for call to go to Avaya CM

Name: to_AACM7_TCP

FQDN or IP address: 10.89.17.4

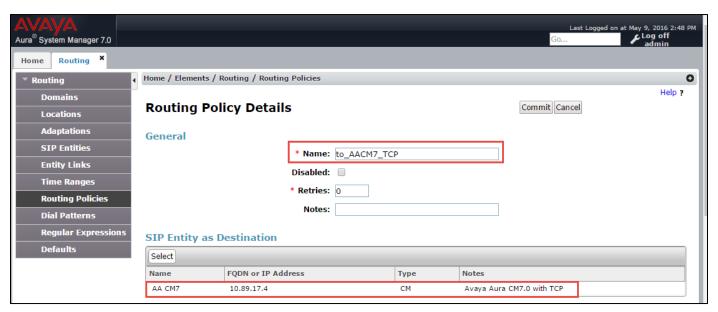


Figure 45: Avaya Aura – Routing Policies cont.





Dial Pattern to reach Cisco UBE

Dial Pattern: 214xxxxxxx

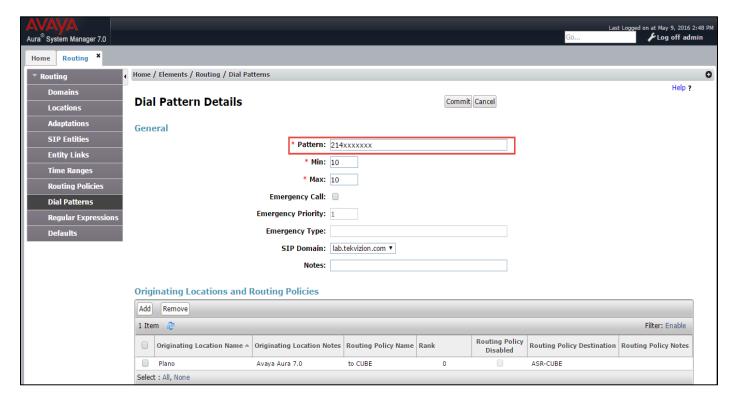


Figure 46: Avaya Aura – Dial Patterns



Dial Pattern to reach Avaya CM

Dial Pattern: 719xxxxxxx

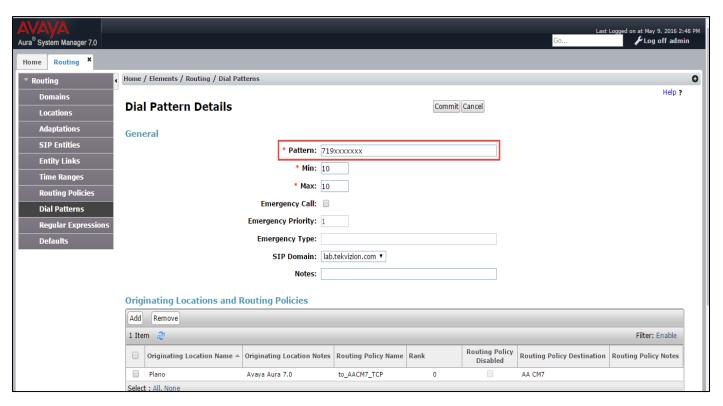


Figure 47: Avaya Aura – Dial Patterns



Acronyms

Acronym	Definitions
СРЕ	Customer Premise Equipment
CUBE	Cisco Unified Border Element
POP	Point of Presence
PSTN	Public Switched Telephone Network
SCCP	Skinny Client Control Protocol
SIP	Session Initiation Protocol



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