Embedded Apps

What are embedded apps?

Embedded apps are a new integration where end users can embed specific web views of third party applications or website URLs in a space inside the unified app (Webex Teams™). This enables users to bring the tools they use daily directly into their workstream. The embedded apps integration will be released initially in two phases.

Phase 1 - Website Shortcuts
- Enables any user to pin up to 10 network-permitted web URLs (websites) in a 1:1 or a group space.
- Announcement-only or moderated spaces will only permit moderators to add new web app tabs, which users will be able to view and engage.

Phase 2 - Embedded Applications
- Releases a developer framework to build customized web applications that are built into the unified app. Cisco developed embedded apps including Trello, Jira, and other apps.
- Administration controls, including whitelisting of applications.

How are embedded apps enabled?

The integration will need to be initially enabled by the Webex Control Hub™ administrator at a global organization level. This will enable all users within the organization to add embedded web apps at their own discretion, with the exception of moderated spaces. Authentications against the apps themselves are controlled by/within the third-party apps.

What should users add?

What are the tools you use every day to get your job done? Do you use Salesforce to make bookings. Maybe you use Trello to keep track of your projects and progress? Anything you use can be added!

Keep up with the latest release information at help.webex.com.

To join the embedded apps EFT, speak with your local account team.