People are looking for a better meeting experience—one with cognitive collaboration capabilities.

Cognitive collaboration provides context and intelligence that’s woven throughout all collaboration experiences to foster human relationships and build high-performance teams across boundaries.

With the most sought-after capabilities, including:

- People have spoken: Humans and AI are joining forces for the ultimate team collaboration experience.

- 85% frequently experience issues with online meetings.
- 42% say meetings generally start late, caused by:
  - Overbooked meetings
  - Unavoidable meeting overlap

- 72% say meetings generally end late, caused by:
  - Meetings wrap up late
  - Meetings wrap up short

- 57% spend up to 5 hours a week researching information on people and the companies they meet with.
- 43% spend up to 5 hours a week preparing for meetings.
- 41% say LinkedIn does not provide enough information about the people they meet with.

- 80% spend up to 5 hours a week researching information on people and the companies they meet with.
- 62% say LinkedIn does not provide enough information about the people they meet with.

- 42% feel frustrated because they can’t easily join an online meeting.
- 72% frequently experience background noise impairing the meeting.
- 41% frequently experience desktop or application sharing issues.

- 62% say they would argue with their boss to switch to a cognitive collaboration solution.
- 50% say they would adopt a cognitive collaboration solution as soon as possible!

The path forward is clear:
Cognitive collaboration provides a better meeting experience.

Let’s face it—virtual meetings can be challenging.

Work smarter with Webex.

Download the Full Report.

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The verdict:

9 out of 10 are willing to adopt a cognitive collaboration solution—"as soon as possible!"

See how cognitive collaboration is helping to transform the way we work.

The People Have Spoken
Humans and AI are joining forces for the ultimate team collaboration experience.

Let’s face it—virtual meetings can be challenging.

Virtual assistant

Relationship intelligence

4 out of 5 tap existing virtual assistants and in-attendee virtual assistants.

60% 52% 50% 50% 50% 50% 50%

With the most sought-after capabilities, including:

- Show titles and primary responsibilities
- Show reporting structure
- Show career history
- Show background information
- Send meeting alerts
- Take notes
- Schedule meetings and check calendars
- Provide meeting transcription