



Innovation means constant evolution.

The days of manual processes and point-in-time optimizations are over. With new Cisco Business Critical Services, we help your business evolve at the pace of IT innovations so you can predict opportunities, preempt risks, and accelerate technology transitions.

Business impact with Cisco Optimization Services¹



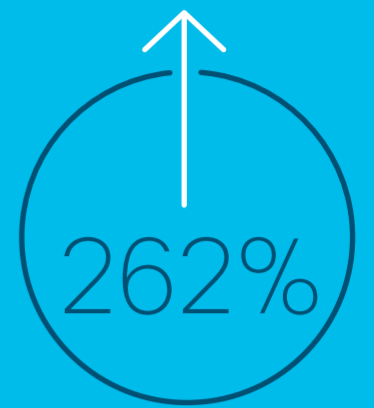
REDUCED DOWNTIME



REDUCED OPEX



INCREASED EFFICIENCY



ROI OVER FIVE YEARS

With Business Critical Services, we're taking capabilities even further:

Analytics

Analyze and correlate data from close to 3 million connected devices.



Assess periodic reports to determine priorities for change.

THEN

Harness predictive insights daily from our online analytics portal.

NOW

THEN

Automation and orchestration services with limited capabilities

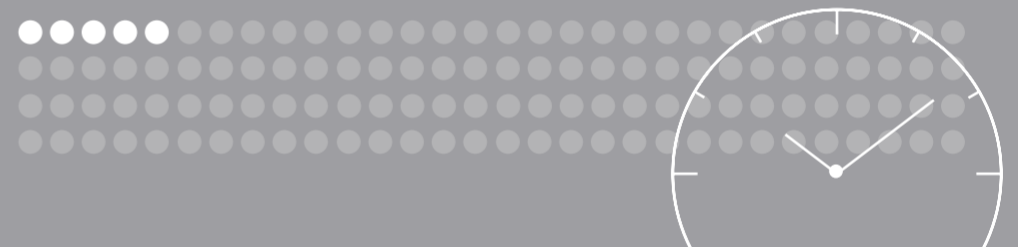
NOW

Automated fault detection and replication within minutes



Automation

Submit cases faster and get recommendations within 5 minutes instead of 2 hours.



Compliance

99.89% of changes made with no human work saved one company 30,000 hours.



Standalone transactional services with biannual recommendations

THEN

Automated compliance and remediation for software and configuration upgrades

NOW

THEN

Limited security services

NOW

You get a robust, embedded security portfolio for proactive threat management.



Security

Incident response specialists address cyber attacks within 24 hours.



Business Critical Services are the next generation of optimization.

Whether you want to build a stronger infrastructure foundation, enhance agility, or transform the way you do business, Cisco is your trusted advisor.

Ready to start evolving?

[Learn more](#)

¹. IDC Business Value Study, 2017.

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