Managed Data Center Infrastructure

Overview
Managed Data Center Infrastructure increases operational efficiency through a holistic management approach to deliver high-level performance and availability of services. Cisco’s proprietary platform, strict ITIL standards, and Cisco® best practices for incident, problem, change, and configuration management deliver proactive detection and rapid resolution of incidents. A single-interface management portal with on-demand reporting delivers visibility into your environment for better-informed business decisions. Cisco Managed Services is a single point of contact across the entire IT ecosystem, reducing complexity for the customer.

Technologies
- Application Centric Infrastructure (ACI®)
- Cisco CloudCenter™
- Network Functions Virtualization Infrastructure (NFVI)
- Network Service Orchestrator (NSO)
- Secure Agile Exchange (SAE)
- Tetration
- Unified Computing System™ Director
- Unified Computing Systems (UCS®)
- Cisco HyperFlex™

Benefits
- Simplify applications and data center management
- Enable efficient, scalable operations
- Enhance business continuity and security
- Minimize technology complexity
- Accelerate technology adoption and transformation
- Bridge skills gaps
- Alleviate budget constraints

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Customer success story

Financial services company

Customer challenges
- Increase technical agility and flexibility
- Update aging infrastructure environment
- Reduce cost structure
- Reduce portfolio complexity

Cisco Services solution
- Adopt a private cloud solution
- Self-deployment of applications through automation
- Move to pay-on-usage model
- Cisco Services provides architecture, deployment, and management

Business outcomes
- Pathway to digitization with full automation and orchestration
- Accelerated time to market from days to minutes
- Reduction of capital expenditures through consumption model
- Targeted 50% reduction in servers and data center footprint

Why Cisco
- Cisco is the world leader in network security, virtualization, cloud computing, routers, switches, WLAN, and other advanced networking solutions and technologies
- Intellectual capital and automation capabilities developed based on over 30 years of experience in networking
- Faster incident resolution with direct access to the Cisco Technical Assistance Center (TAC) and business units
- Industry-leading SLAs with up to 99.999% availability
- Over 90% of incidents are detected and resolved proactively

Next steps
Visit cisco.com/go/services to connect with our advisors and protect your business today.

How to buy