

Cisco INFRAM Services



Key Benefits

- **Assess:** Benchmarking data to compare to industry standards with an in-depth understanding of your current capabilities.
- **Evaluate:** Define maturity level for INFRAM domains— IT Management & Performance, Cybersecurity, Adoption, Outcomes, and Sustainability.
- **Plan:** Develop a strategic technology plan that maps your current state to desired future state to achieve your clinical and operational goals.
- **Act:** Create a compelling business cases that bridges stakeholder experiences, outcomes, and technology.

A Foundation for Healthcare Technology Maturation

The healthcare industry is changing rapidly as increased connectivity improves efficiencies; and innovation drives better outcomes across the board. It's time to enhance the possibilities of information technology integration and make sure your health system's entire information infrastructure can scale and meet your business objectives.

HIMSS Analytics Infrastructure Adoption Model (INFRAM)

INFRAM is an international, eight-stage (0-7) model for assessing infrastructure adoption and capabilities maturity. By using INFRAM, healthcare providers can help improve care delivery, reduce cyber and infrastructure risk, and create a pathway for infrastructure development tied to business and clinical outcomes.

INFRAM improves outcomes at the foundation of your business with your technology and infrastructure, provides an assessment that highlights opportunities for current investments and delivers a roadmap for improvements.



Why partner with Cisco?

- A full team of HIMSS Certified INFRAM practitioners armed with healthcare best- practices and insights from across Cisco.
- White glove treatment using INFRAM questions to customize outcomes.
- Facilitated Digital Initiative Workshops to determine your short and long-term priorities.
- A tailored approach to the HIMSS gap assessment that keeps your organizational goals in mind.
- Assistance in preparing for validation at stages six and seven.
- A strategic roadmap to implement and adopt the technologies that will enable your clinical and operational goals.

Focus Areas

Cybersecurity

Ensure the proper practices and governance are in place, while leveraging data, AI and organizational alignment to expedite recovery and reduce future risk

IT Management & Performance

Support your organization's plans for systems and change management, and leverage new tech to mitigate incidents and adherence to service-level agreements

Adoption

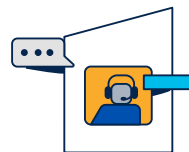
Be confident that your staff maximizes use and efficiencies of new technology offers, and clinical and patient performance is accounted for when strategizing for improvements

Outcomes

Access a framework that ensures information and technology investments are closely aligned to clinical, financial or operational objectives, with tracked KPIs

Sustainability

Work to address greenhouse gas emissions and develop a comprehensive approach to carbon footprint reduction



Next steps

To learn more, contact your Cisco Account Manager, authorized partner, or CXHealthcareBD@cisco.com for assistance.