

Check out the [Webex Calling sales playbook here](#) (Cisco internal)

Check out the [Webex Accolades book here](#)

Visit the Webex Calling page on [SalesConnect here](#) | Visit the [Technical Marketing home page here](#)

WebexOne 2024 announcements

Announcement	Resources
16M+ Webex Calling users globally 100K Webex Calling agents 180+ markets	
Cisco AI Assistant for Webex Calling (rolling release)	Demo video
Webex Go - Included with Webex Calling Professional License (late 2024/early 2025) - New Certified Mobile Calling Provider support (rolling GA by provider)	See Webex Calling BDM Existing Webex Go materials will be updated once GA
Customer Experience Essentials - Wrap-up codes (coming late 2024/early 2025) - Click-to-call (Guest calling) (Beta now, GA early 2025)	Sales Connect home page See Webex Calling BDM
AT&T Business - Certified Calling Provider (early 2025)	
Verizon Business Digital Voice with Webex – Webex Wholesale (early 2025)	
Service numbers (GA for LGW, Cloud Connect – coming soon for Cisco Calling Plans)	See Webex Calling BDM
Multi-line support for Webex Mobile App (GA Dec 2024)	
Gartner 2024 UCaaS Magic Quadrant Cisco is a leader for the 6th consecutive year	Report Field Advisory

Enterprise Calling features

Overviews	Short form content	Detailed content	Videos
Webex Suite	AAG	BDM Sales Readiness Deck	
Webex Calling	Data sheet UPDATED AAG UPDATED	BDM UPDATED TDM Roadmap	Youtube playlist
Webex Calling customer wins		Presentation (Cisco) Presentation (Partner)	Internal Cigna Healthcare Delta Airlines REI

Artificial Intelligence

Responsible AI	Cisco landing page Responsible AI framework Principles for responsible AI Trust Portal		
Cisco AI Assistant for Calling NEW			Demo video
Webex AI Codec NEW	Landing page		
Audio Intelligence	AAG HD Voice AAG		Demp

Webex App

Webex App	eBook	BDM TDM	
Multi call window	AAG		Demo
Multi line support	AAG	Vidcast (internal)	
Business texting	AAG	FAQ Playbook	Demo video

Interoperability

Webex Calling for Microsoft Teams	AAG	Internal overview	Demo video
Webex Calling for Chrome	AAG Chrome Web Store		Demo video

Mobility

Webex Go BYOD	AAG eBook Blog	FAQ Playbook	Hero video 1 Hero video 2 Provisioning iPhone activation Android activation
Webex Go Mobile Operator	Sales Connect home page		

Customer Experience

Customer Experience Essentials	Sales Connect home page		
Webex Attendant Console	AAG	FAQ	Youtube
Voice Queues	AAG		
Webex Contact Center	Data sheet	BDM	

Migrate to Webex Calling

UCM 15	UCM Data Sheet NEW CUC Data Sheet CFR Data Sheet		
Dedicated Instance		TDM FAQ	Training
Webex Setup Assist	Service description Get started guide	Ordering guide FAQ	Training: Module 1 Module 2 Module 3
Cloud Connected UC	Data sheet AAG	TDM BDM	

Administration

Control Hub	Data sheet Compliance Data security & privacy Extended Security pack	Analytics overview Calling analytics	Analytics
Nomadic E911	AAG	FAQ TDM Playbook	Webinar video
Cisco Emergency Communications		Ordering guide	
Enhanced Survivability for DI	AAG	Playbook	
Site survivability	AAG	FAQ Playbook	

Global availability

Global availability and data centers	Webex.com	Overview	
India availability	Blog	Playbook Calling scenarios FAQ	

PSTN

PSTN options overview	Overview		
Cisco Calling Plans	Overview Webex.com	FAQ Vidcast (QCP explainer)	
Cloud Connect for Webex Calling (formerly CCP)	Webex.com	Provider listing Provider coverage.xls Configuration guide	PSTN setup
Local Gateway	Webex.com	Ordering guide	

Platform, integrations and partnerships

App Hub	Website		
Webex Calling APIs	Developer website		
Dubber Go call recording		FAQ Overview Seller get started	
Imagicle	Suite data sheet Attendant overview		Call recording video Attendant console

Devices

Overview	Remote work eBook Device matrix	MPP phone ordering guide	
Hot desking		FAQ	
Cisco Video Phone 8875	AAG Data sheet	BDM FAQ FAQ hotdesking	
Cisco IP Phone 8800 series	8861 – Data sheet 8851 – Data sheet	UC endpoints preso	
Cisco IP Phone 6800 series	6800 – Data sheet		
Webex Wireless Phone 840/860		BDM	
Webex Desk Pro	Data sheet	BDM TDM	
Webex Desk Mini	Data sheet	BDM TDM	

Offers

Collaboration Flex Plan Offers	SalesConnect Landing Page		
	Data sheet Ordering Guide	Offer Overview FAQ How to order guide SKU / Price list	Flex Offer Overview What's new in Flex 3.0 Webex Suite Essentials and Standard Calling FA Mix and Match Policy Downturn Updates CCW Walkthrough

Analyst reports

Analyst	Report
Gartner	Report -2024 UCaaS Magic Quadrant Field Advisory – 2024 UCaaS Magic Quadrant Critical Capabilities for UCaaS
Frost & Sullivan	North America – UCaaS 2024 Asia Pacific – UCaaS 2024
IDC	Cisco UC&C Benefits, key reports

Education

Webinars, recordings, and presentations	Webex Spaces
Webex Calling on Salesconnect Webex Calling Blog Webinars on demand Webex Top of Mind monthly call recording Webex Calling Topic of Interest (TOI) call recordings Collaboration roadmap Ordering Guide	Ask Webex Calling Ask Cisco Calling Plans Ask Webex TOIs Ask Dedicated Instance