From Day One, Webex Has You Covered

Implementing a new software can seem complex. Our team is here to simplify your Webex adoption journey and help you achieve your business outcomes. Essentials.webex.com is your go-to resource for guidance, learning, community and help to support you—every step of the way.

Your adoption journey at a glance

**Plan**
Onboard and implement

We’ll help you plan for success, set attainable goals to drive your business outcomes, and show you how to deploy and implement Webex.

**Launch**
Use, engage, and adopt

Once you’ve implemented Webex, you’ll move on to onboarding users. Don’t worry, we’re here to help you identify early adopters, leverage key business metrics for adoption, and more.

**Grow**
Optimize and champion

Here, you’ll focus on driving adoption by highlighting everything Webex can do. We’ll share all the new features, upgrades, and capabilities with you to pass on to users so you can maximize your Webex investment.
Webex Customer Success

Turn your team into Webex power users, while saving time and resources on training. From onboarding emails, in-product tips and a collection of adoption resources available on essentials.webex.com, your end-users and admins will be empowered to quickly leverage the full power of Webex.

Resources

Explore our resources, articles, classes, and more to learn how to get started, what must-have features you should be using, and even how to fully deploy Webex to your organization.

Technical resources
Need help deploying Webex, customizing settings, or finding data in Control Hub? Our technical resources can help!

- Get started
- Download Webex App launch kit

Get started with Webex App
We’ve got all the resources you need to get started with and to make the most of the Webex App. Ready to get started?

- View the essentials

Adoption Resources Library
Your go-to place for guides, videos, and more to help you get started and eventually become a Webex pro.

- Launch adoption library
- Explore localized resources

Help Center
Need some help? We’re here for you! Send a message or give us a call and we’ll help answer any questions you have.

- Visit the Help Center

Classes and training
Our world-class live and recorded classes and trainings will get you started on Webex quickly. If you’re a pro, we’ve got advanced classes too!

- Explore classes and trainings

What’s new in Webex
Want to know about the latest happenings at Webex? Check out what’s new to stay in the know and be among the first to update.

- View the latest from Webex
Here are some of the resources we’ll send out in just the first three days:

Webex e-Learning Courses

Study up on all things Webex at your own pace. Have your team train themselves on everything from foundational information like navigating the app and setting meetings to more advanced processes like setting preferences and troubleshooting.

Visit golearn.webex.com/learn

Ask the Community

With ever-growing monthly traffic of more than 70,000 visitors and more than 300 monthly discussion posts, the Webex community forum is a highly active space with experts and ambassadors answering any questions anyone might have. Search through thousands of Q&As for an answer or ask a new question yourself!

Start a conversation at community.cisco.com/webex

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Become an Ambassador as you grow with Webex

The Webex Ambassador Program provides specialized learning credentials across the Webex collaboration suite.

Get recognized for your knowledge, share your expertise, and influence Webex innovation with your insights.

Visit the Help Center

Some quick exploration at help.webex.com will usually yield an answer to any questions you have. If you’re still not finding an answer, you can chat with a live agent or open a case at help.webex.com/contact.

For urgent issues, you can call us at +1 866-229-3239.