

Cisco Unified Communications 11.x and 10.x Licensing



Licensing Options for the Way You Work

Your business isn't like any others. That's why we offer a variety of software licensing options to meet your needs, regardless of the size of your business, the way your employees work, and the tools you need.

Cisco® Unified Communications 11.x and 10.x licensing has three levels

Cisco Unified Workspace Licensing (UWL) Meetings Edition

This edition is a complete unified communications and video solution. It includes all features in the Standard Edition plus Personal Multiparty Plus unlimited video conferencing – including the new Cisco Meeting Server as well as Cisco TelePresence® Server and Conductor, Cisco WebEx® Meetings Server on-premises conferencing, session management, and contact center capabilities.

Cisco UWL Standard Edition

Built on the reliable Cisco Unified Communications Manager platform, this edition includes call control, voice messaging, Cisco Expressway, and soft clients. Instant messaging and presence are also included as a perpetual license on premises.

Cisco User Connect Licensing (UCL) Enhanced and Enhanced Plus

A per-user license for the following individual Cisco Unified Communications applications:

- Cisco Unified Communications (including instant messaging and presence and Cisco Jabber® desktop and mobile clients)
- Cisco Unity® Connection
- Cisco Business Edition

Depending on the type and number of devices you require, UCL is available in Essential, Basic, Enhanced, and Enhanced Plus versions.

- Essential UCL and Basic UCL: User-based licenses for individual Cisco Unified Communications products. Each includes applications server software and user licensing for a single device supported by the Essential UCL or Basic UCL functions. These licenses also provide on-premises instant messaging clients and presence software for the entire organization.
- Enhanced UCL and Enhanced Plus UCL: User-based licenses for individual Cisco Unified Communications products that support Cisco’s entire portfolio of user devices. They each include a soft client, applications server software, and user licensing. Enhanced UCL covers a single device, and Enhanced Plus allows for two. The licenses also provide on-premises instant messaging clients and presence software for the entire organization. Table 1 describes the four levels of UCL.

Table 1. Table 1. Description of UCL Levels

	Essential	Basic	Enhanced	Enhanced Plus
Device types supported	Analog, fax, and Cisco Unified SIP Phone 3905 and Unified IP Phone 6901	Essential UCL plus Cisco Unified IP Phone 7811 and 7821 endpoints	All Cisco user devices ²	All Cisco user devices ²
Number of user profiles	1	1	1	1
Number of devices supported	1	1	1	2
Cisco Jabber instant messaging and presence	Included	Included	Included	Included
Cisco Jabber for Windows and Mac			Included	Included
Cisco Jabber for smartphones and tablets			Included	Included

Rights included in UCL licenses include:

- For Cisco Unified Communications Manager and Cisco Business Edition, all UCL licenses include one user profile.
- For Cisco Unity Connection, the Basic license includes rights to one Cisco Unity Connection user. The user has advanced voicemail access (IMAP, unified messaging, phone, and web) and voice recognition. (If you are using voice recognition, you must order Speech Connect ports separately.)

² Immersive and multipurpose Cisco TelePresence® System endpoints are not included.

What Is Cisco Unified Workspace Licensing?

Cisco UWL provides the most popular bundles of Cisco collaboration applications and services in a cost-effective, simple package. Licensed per user, it includes:

- Application server software
- User license
- Soft clients

Cisco Software Support Service is required to access technical support, minor updates, and major software upgrades.

Table 2 gives an overview of the Cisco Unified Communications 11.x and 10.x licensing portfolio.

Table 2. Overview of Cisco Unified Communications 11.x and 10.x Licensing Portfolio

License Type	UWL Meetings	UWL Standard	UCL Enhanced Plus/Enhanced	UCL Basic	UCL Essential
Personal Multiparty Plus (incl Cisco Meeting Server)	✓	N/A	N/A	N/A	N/A
Cisco WebEx conferencing- customer premises equipment	✓	+	+	+	+
Cisco Unity Connection	✓	✓	+	+	+
Cisco Expressway firewall traversal	✓	✓	✓	N/A	N/A
Cisco Jabber unified communications	✓	✓	✓	N/A	N/A
Cisco Jabber instant messaging and presence	✓	✓	✓	✓	✓
Cisco Prime™ Collaboration	✓	✓	✓	✓	✓
Number of devices supported	Multiple	Multiple	2/1	1	1
Price	\$600	\$325	\$295/\$210	\$125	\$40

✓ = included with license + = optional add-on N/A = not available with license

Licensing Requirements

The requirements for Cisco UWL are as follows:

- UWL Meetings Edition licensing requires a minimum of 25 users; the Standard Edition has a minimum of 1 user.
- You can mix UCL with UWL Standard and Meetings Editions.
- A 1-year Cisco Software Support Service (SWSS) contract is required. These contracts can be coterminous upon renewal.

Next Steps

For additional information about Cisco Unified Communications licensing, please visit: <http://www.cisco.com/go/cuwl>.

