Cloud calling comes in all shapes and sizes. Find the perfect balance for your organization.

Cloud calling is the more secure, scalable way to serve your business communication needs. But it doesn’t mean you have to abandon your existing Private Branch Exchange (PBX) infrastructure. You can use cloud features to create the perfect balance for your unified communications (UC) needs—whether on-premises, in the cloud, or a mix of both.

Cloud calling solutions from Cisco enable you to upgrade your PBX network with a secure cloud solution, while extending your capability to meet future collaboration needs. Integrating cloud-based applications with your existing on-premises platforms requires the right approach. Use best practices for moving to the cloud from key analyst firms.

What are the benefits of cloud?

Always up to date
- Release cycles run in weeks, not years.
- Built for a mobile workforce
- Connect from anywhere, anytime.
- Avoids disruption
- Greater resilience and security than on-site.
- Fully integrated
- Works with cloud apps like G Suite and Office 365.
- Easy to maintain
- No burden on IT management.
- Proven secure
- Audited, professional security practices.

Cisco cloud calling offers distinct advantages.
- Secure calling with encryption and carrier-grade cloud infrastructure
- Global regulatory expertise and compliance across all markets served
- Easier control for IT through self-service portals
- Option to get the best of cloud services while leveraging existing investments, or go straight to the cloud and avoid major capital outlays

It’s not an all-or-nothing solution. Find the balance that’s right for you.

1. Evaluate your current system for costs and agility.
2. Consider your calling and collaboration needs today and in the future.
3. Find a partner that addresses your major concerns.
4. Decide which cloud-based services make sense now.
5. Plan how to integrate cloud-based apps into on-premises platforms.
6. Create a long-term plan for your organization.

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