

Cisco Energy Manager End of Sale FAQ

Cisco Energy Manager (CEM) will be “End of Sale” effective Aug. 30, 2017 and this FAQ should provide answers to any questions that may arise.

Q. 1 - What Versions of Cisco Energy Manager are involved?

All versions of Cisco Energy Manager are a part of this EOS/EOL announcement.

Q. 2 - When does this happen?

The start date of the CEM EOS/EOL process is Aug. 31, 2017 and the last day to purchase is Mar 01, 2018

Cisco Energy Manager EOL Milestones	Date
Internal End of Sale Announcement	Aug. 01, 2017
External End of Sale Announcement	Aug. 31, 2017
End of Sale Date	Mar. 01, 2018
Last Ship Date	May 30, 2018
Effective End of SW Maintenance Releases	Mar. 01, 2019
End of Service Contract Renewal	May 27, 2020
Last Day of Support	Feb 28, 2021

Table -1 Cisco Energy Manager EOS/EOL Dates and Timelines

Q. 3 - What Cisco Energy Manager PIDS Are involved?

Cisco Energy Manager Top Level Product IDs (PIDs)

“EW-DO-LIC-W-k9=” and “EW-DC-LIC-K9=” and all child PIDs as shown below

Product Number	Product Description	List Price per End-Device
EW-DO-LICSW-K9=	Cisco Energy Management Campus On-Prem and Cloud Offers	
CEM-ONPREM	Licence Key for Cisco Energy Management On Premise	
EW-DO-1Y-DE	Energy Management for On-Prem Campus Endpoints 1 Yr Subscription	5.95
EW-DO-3Y-DE	Energy Management for On-Prem Campus Endpoints 3 Yr Subscription	14.25
EW-DO-5Y-DE	Energy Management for On-Prem Campus Endpoints 5 Yr Subscription	15.25
CEM-CLOUD	Licence Key for Cisco Energy Management Cloud	
CEM-CLDF-1Y-DE	Energy Management for Cloud Campus Endpoints 1 Yr Subscription	10.00
CEM-CLDF-3Y-DE	Energy Management for Cloud Campus Endpoints 3 Yr Subscription	27.00
CEM-CLDF-5Y-DE	Energy Management for Cloud Foundation Campus Endpoints 5 Yr Subscription	43.00

Cisco Energy Manager - Data Center Subscriptions		
Product Number	Product Description	List Price per End-Device
EW-DC-LIC-K9=	Cisco Energy Management On-Prem Data Center Offers	
Data Center -ONPREM	License Key for Cisco Energy Manager Data Center	
EW-DC-1Y-0_100	Energy Management for DC 1 Yr Subscription	30.00
EW-DC-3Y-0_100	Energy Management for DC 3 Yr Subscription	90.00
EW-DC-5Y-0_100	Energy Management for DC 5 Yr Subscription	140.00

Table -2 Cisco Energy Manager PIDs

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Q. 4 – What Cisco One Energy Manager PIDs are EOS/EOL

Cisco Energy Manager	
CISCO ONE OFFERS	
CISCO ONE Energy Management Perpetual	
C1-CEM-15-K9 (ISR 800)	Cisco ONE Energy Mgmt Perpetual Lic - 15 DO/PC End Points
C1-CEM-25-K9 (ISR 1900) (WAP)	Cisco ONE Energy Mgmt Perpetual Lic - 25 DO/PC End Points
C1-EGW-50-K9 (Catalyst 2k/3k) (ISR 2900)	Cisco ONE Energy Mgmt Perpetual Lic - 50 DO/PC End Points (Cat 2k/3k)
C1-EGW-100-K9 (ISR 1901) (ISR 3900)	Cisco ONE Energy Mgmt Perpetual Lic - 100 DO/PC End Points
C1-EGW-150-K9 (Catalyst 4500)	Cisco ONE Energy Mgmt Perpetual Lic - 150 DO/PC End Points
C1-EGW-DC-K9 (Data Center-UCS & Nexus)	Cisco ONE Energy Mgmt Perpetual Lic - 1 DC End Point

Table -3 Cisco One Energy Manager PIDs

Note the EOS/EOL process for Cisco One CEM entitlement has a separate EOS/EOL number

Q.5– What Cisco Energy Manager licenses are affected by this EOS/EOL

- Campus 1Y/3Y/5Y Subscriptions
- Perpetual Licenses sold by STI partners
- Perpetual License entitlement via Cisco One

Q.6 - What if I need more CEM subscription device licenses

Customers may purchase additional CEM 1Yr subscriptions using the PIDs in Table 2 until the last day to purchase - Mar 01, 2018

Q.7 - What if I need more licenses Cisco One CEM perpetual device licenses

Additional license are not available through Cisco One, however additional Perpetual Licenses are available using the CEM-CAMPUS-PER-K9= PID through the EOS date of Mar 01, 2018.

Product Number	Product Description	List Price
CEM-CAMPUS-PER-K9=	Perpetual License for Cisco Energy Management Campus Device	15.00

Note that Software Support for any license purchased by May 27, 2020 will end as per the last day of support, Feb 28, 2021

Q. 8 - What happens with the Cisco One Energy Manager licenses that I have not used?

License entitlements and license keys can be obtained by posting a request to ask-iotassetmgmt@cisco.com Include the customer contact and partner names along with the Cisco Sales Order Numbers. The license key will be sent to the customer contact.

Q.9 – What if I need assistance Installing and Configuring CAM to enable the Cisco One Perpetual or CEM Subscription devices licenses

The Cisco Advances Services Team can assist customers and partners with the Installation, Configuration and Policy Creation of CEM using the AS Fixed SKU shown below.

Advanced Services (AS) Offers		
Product Number	Product Description	List Price
ASF-DCV1-CEM-PDI	Cisco Energy Management Plan Design & Implement Service supporting Up to 4 controllers per site	7,500.00

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The Service Description for ASF-DCV1-CEM-PDI can be found at

http://www.cisco.com/c/dam/en_us/about/doing_business/legal/service_descriptions/docs/design-and-implementation.pdf

Q.10 – Is there a replacement or migration path for Cisco Energy Manager

There is no Cisco Application available to replace Cisco Energy Manager.

Q. 11 – Will CAM support Cisco Energy Mgmt. IP device classes

The current version of CAM 5.1 does not support Cisco Energy Mgmt. licenses or devices type as this time.