



CISCO IDENTITY SERVICES ENGINE CASE STUDY

J.C. Penney

Introduction

This case study of J.C. Penney is based on an April 2017 survey of Cisco Identity Services Engine customers by TechValidate, a 3rd-party research service.



“ISE provides great central authentication with easier rule sets than ACS provided. It has made the move to cert base authentication easy.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Cisco Identity Services Engine:

- Purchased Cisco ISE for the following reason:
 - Range of capabilities
- The following IT trends are driving the need for Cisco ISE:
 - Secure Network Access
 - Remote Access
 - Cisco Wireless, EAP-TLS

Use Case

The key feature and functionality of Cisco Identity Services Engine that the surveyed company uses:

- Is using version 1.4 of Cisco ISE.

Results

The surveyed company achieved the following results with Cisco Identity Services Engine:

- Enables organizations to:
 - Secure access
 - Manage guest services
- Achieved the following outcome using Cisco ISE:
 - Minimize the risk of unsecured devices entering the network
- Is currently satisfied with ISE.
- Finds the following Cisco ISE feature to be most valuable:
 - TACACS+

Company Profile

Company:
J.C. Penney

Company Size:
Large Enterprise

Industry:
Retail

About Cisco Identity Services Engine

Gain awareness of everything hitting your network. Provide access consistently and efficiently. Relieve the stress of complex access management.

Learn More:

[Cisco](#)

[Cisco Identity Services Engine](#)

Source: Nicholas Wysocki, IT Architect, J.C. Penney

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Research by TechValidate