



## Global Config

### Introduction

This case study of Global Config is based on an April 2017 survey of Cisco Identity Services Engine customers by TechValidate, a 3rd-party research service.



“Cisco ISE allows us to gain awareness of everything hitting our network. It provides access consistently and efficiently and helps us relieve the stress of complex access management.”

“Cisco ISE makes it easy to allow secured guest access and it I trust the insights I gain from it. It also has an impact in that it integrates with other Cisco devices that already exist on the network.”

### Challenges

The business challenges that led the profiled company to evaluate and ultimately select Cisco Identity Services Engine:

- Purchased Cisco ISE for the following reasons:
  - Preference and trust in Cisco Systems, Inc.
  - Integration with other Cisco products and technologies
  - Superior user and device visibility
  - Range of capabilities
  - Scalability
- The following IT trends are driving the need for Cisco ISE:
  - Secure Network Access
  - IoT
  - Mobility

### Use Case

The key feature and functionality of Cisco Identity Services Engine that the surveyed company uses:

- Version 2.1 of Cisco ISE.

### Results

The surveyed company achieved the following results with Cisco Identity Services Engine:

- Enables organizations to:
  - See users and devices on their network
  - Secure access
  - Manage guest services
  - Segment their network
- Evaluated the following vendors before purchasing ISE:
  - HPE Aruba
  - ForeScout
  - Vidder
- Achieved the following outcomes using Cisco ISE:
  - Provide actionable intelligence on the users and devices on the network
  - Minimize the risk of unsecured devices entering the network
  - Minimize the impact of a breach
  - Give employees the flexibility to work anywhere on any device securely
- Is currently extremely satisfied with ISE.
- Finds the following Cisco ISE features to be most valuable:
  - TACACS+
  - Integration with Cisco (e.g. Firepower, AMP) and 3rd Party Solutions (e.g. Qualys, Infoblox)

#### Company Profile

Company:  
**Global Config**

Company Size:  
**Small Business**

Industry:  
**Educational Institution**

#### About Cisco Identity Services Engine

Gain awareness of everything hitting your network. Provide access consistently and efficiently. Relieve the stress of complex access management.

#### Learn More:

[Cisco](#)

[Cisco Identity Services Engine](#)