## Register with Cisco

If you are not registered with Cisco and do not have a Cisco Account, you will not be able to access this tool. In this case, you will first need to register with Cisco or alternatively, request a colleague with a Cisco Account places the order on your behalf.

## How to Register

- **Step1.** Visit www.cisco.com and click on the person icon in the upper-right corner of the page.
- Step2. Select "Create an Account" from the drop-down menu.
- Step3. Complete all the required fields and ensure to use your business email address.
- **Step4.** Verify your registered email by following the instructions provided within the Cisco Account Activation email that is sent automatically during the registration process. This email will contain a code that needs to be entered to complete registration.
- **Step5.** If you do not receive your Cisco Account Activation email, follow the steps below:
  - a. Search your SPAM and other email folders for an email from noreply@cisco.com with the subject "Cisco Account Activation.".
  - b. Try registering again with same email address, and there you will have option to click "resend the email now" to trigger sending a new Cisco Account Activation email.
  - c. Clear your web browser's cache, cookies, and history.
  - d. Review the supported Cisco.com browsers and versions.
  - e. After all the above is done, close all your browsers and try again.

If the issue is still present, contact support at web-help@cisco.com and include information about browser type(s) and version(s) used.

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