

Acano X Series and licensing End-of-Sale (EoS) Announcement

Cisco acquired Acano in January 2016. As part of that acquisition, Cisco is announcing the end-of-sale of the Acano X-series servers and licensing PIDs. Key milestones, service and support information, and specific migration PIDs are shown in Tables 1 and 2.

Table 1: End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 1, 2016
End-of-Sale Date	The last date to order the product through Acano point-of-sale mechanisms. The product is no longer for sale after this date.	January 28, 2017
End of Software Feature Updates	The last date that new features will be added to the X series platforms	April 29, 2017
End of Software Maintenance Releases Date : Application SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 1, 2020
End of New Service Attachment Date : Application SW, HW	For hardware and software that is not covered by a service and support contract, this is the last date to order a new service and support contract or add the equipment and/or software to an existing service-and-support contract.	November 1, 2017
End of Service Contract Renewal Date : Hardware	The last date to extend or renew a service contract for the product.	November 1, 2020

Milestone	Definition	Date
End of Service Contract Renewal Date : Application Software	The last date to extend or renew a service contract for the product.	November 1, 2019
Last Date of Support: Application Software	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 1, 2020
Last Date of Support: Hardware	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 1, 2021

Note: HW = Hardware App. SW = Application Software

Table 2: Product Part Numbers Affected by This Announcement

End-of-Sale Enterprise Part Number	End-of-Sale Federal Part Number	Product Description	Migration Product Part Number
AC-LIC-CAP-001	NA	Acano Capacity Units	LIC-CMS-ACU=
AC-LIC-USR-STEP1	ACFED-LIC-USR-STEP1	Perpetual User 1-500	CUWL Meetings (CUWL-10x-K9, CUWL-11x-K9)
AC-LIC-USR-STEP2	ACFED-LIC-USR-STEP2	Additional Perpetual User 501-5,000	CUWL Meetings (CUWL-10x-K9, CUWL-11x-K9)
AC-LIC-USR-STEP3	ACFED-LIC-USR-STEP3	Additional Perpetual User 5,001-50,000	CUWL Meetings (CUWL-10x-K9, CUWL-11x-K9)
AC-LIC-SCOB RD-CAP	ACFED-LIC-SCOB RD-CAP	System co-branding "Powered by Acano" option (single brand customization of WebRTC landing page, in call Logo ('splash page'), IVR voice messages and logos)	CMS-BRANDING

End-of-Sale Enterprise Part Number	End-of-Sale Federal Part Number	Product Description	Migration Product Part Number
AC-LIC-MCOBRD-CAP	ACFED-LIC-MCOBRD-CAP	Multi-tenant co-branding "Powered by Acano" option (customization of WebRTC landing page, in call Logo ('splash page'), IVR voice messages and logos) - per brand	CMS-BRANDING
AC-LIC-OPX	NA	Acano OPEX licensing - ELA	A-SPK-EMP-COUNT
AC-LIC-RECSK	ACFED-LIC-RECSK	Recording Starter Kit (must be purchased to enable recording, includes 1 recording port)	CMS-RECORDING
AC-LIC-RECPRT	ACFED-LIC-RECPRT	Additional Recording port	CMS-RECORDING
AC-HAR-SER-X1	ACFED-HAR-SER-X1	X1 (production/redundant/geographic distribution/Edge)	CTI-CMS-1K-BUN-K9
AC-HAR-SER-X2	ACFED-HAR-SER-X2	X2 (production/redundant/geographic distribution/Edge)	CTI-CMS-1K-BUN-K9
AC-HAR-SER-X3	ACFED-HAR-SER-X3	X3 (production/redundant/geographic distribution/Edge)	CTI-CMS-1K-BUN-K9
AC-LIC-VM	ACFED-LIC-VM	Acano Virtual Machine (instance)	R-CMS-K9

Migration Options

Customers with Acano Support contracts will be migrated to Cisco Support contracts.

The Cisco Meeting Server Software will support the Acano X –series servers up to the end of the software maintenance release date. For customers that need additional hardware capacity, the Acano X1, X2 and X3 servers have been superseded by the Cisco Meeting Server 1000. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/collateral/conferencing/meeting-server/datasheet-c78-737519.html>.

Customers that bought Acano capacity units, recording or branding options, can now purchase Cisco Meeting Server capacity units, recording or branding options which will

be added to their existing Acano licenses. Alternatively they can migrate to multiparty licensing, an overview of migrating to multiparty licensing and to Cisco Meeting Server can be found

at: <http://www.cisco.com/c/dam/en/us/products/collateral/conferencing/meeting-server/at-a-glance-c45-737497.pdf>.

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