Cisco Headset 500 Series

Solution

The Cisco Headset 500 Series is a professional range of wired and wireless headsets optimized for use with Cisco IP phones and soft clients. These headsets offer premium audio, powerful noise isolation, easy controls, and exceptional comfort to help users stay focused and productive in noisy environments. Administrators can deploy and manage Cisco headsets directly from within their existing Cisco calling infrastructure.

Benefits

Enjoy premium audio with a range of wired and wireless models to suit any use case.

Help users stay focused and productive in noisy, open work environments.

Integrate with Cisco® devices, soft clients, and infrastructure for an intuitive end-to-end user experience.

Manage and deploy headsets easily with automatic firmware upgrades and no additional management software or licenses.
The work environment is changing. Employees are moving to open floor plans, with constant noise that can be distracting or disruptive. They are relying more on their computers and smartphones to do their jobs, and they have ever-growing access to video conferencing. They work from multiple locations, and collaborate as teams at times, but also have to focus and concentrate while at their desks. Many employees listen to music to help stay productive and satisfied.

How does it work?
The Cisco 500 Series allows end users to be more productive and helps IT administrators manage headset deployments more effectively.

End users want to:
- Use the same headset for communication and listening to music, and enjoy premium audio quality for both
- Use the same headset with multiple devices, including desk phones, laptops, tablets, and mobile phones
- Wear the headset all day long without discomfort
- Have an easy setup and user experience, with intuitive controls to keep technology from getting in the way of productivity

IT administrators want to:
- Deploy headsets easily and use the same tools to administer headsets that they use to manage the rest of their collaboration portfolio
- Manage headset inventory and get access to usage metrics
- Perform software upgrades quickly, securely, and easily with zero user disruption

The Cisco Headset 500 Series works with your existing Cisco Unified Communications infrastructure without the need for additional services or software. This industry-leading solution offers automatic firmware upgrades, a single admin experience, and simplified purchasing and support from a single vendor. IT administrators can use Cisco Unified Communications Manager to manage connectivity profiles, asset tracking, metrics collection, and troubleshooting.