Cisco is a Global Leader in IP Hardware CommunicationsEndpoints

Frost & Sullivan categorizes IP hardware communications endpoints as physical telephone devices that leverage IP-based signaling protocols (such as H.323 or SIP) to connect with IP communications platforms, in a hosted/cloud or a premises-based environment, over data networks. The market of IP hardware communications endpoints includes personal devices such as IP desktop phones, IP video phones, and IP wireless phones. Across the years, the IP hardware communication endpoints industry has been facing certain challenges that have constrained its overall growth potential.

The company also recently worked with the American Council for the Blind (ACB) to introduce new text-to-speech accessibility features to its Cisco IP Phone 8800 Series range, to help organizations meet inclusion obligations and remove barriers to enabling visually impaired users to use their office phone. This work was recognized by the FCC with the Chairman’s Awards for Advancement and Accessibility (Chairman’s AAA).

Cisco Headsets integrate with Cisco IP Phones and soft clients to create simple user experiences - e.g. wizards to set up and configure a headset connected to a phone, menu options to customize a headset audio setting.

The company puts considerable R&D resources into its products and technologies, continually creating competitive differentiators in the enterprise communications and collaboration marketplace.

To read the report visit cisco.com/go/ipphones