New research shows that if you ask the global workforce about the future of work:

- 58% expect to be working from home (WFH) eight or more days a month.
- 98% expect that future meetings will involve WFH participants.
- Yet 98% of remote workers report frequent frustrations with video meetings, including:
  - 89% experience challenges with audio quality.
  - 86% report fatigue.
  - 78% experience frustration about background appearances.

What would make for a better WFH experience?

94% say their experience can be improved. Here are their top requested items:

- 58% of companies say they can provide peace of mind with innovations like:
  - Touchless meeting controls and wireless screen sharing
  - Digital signage to provide guidance and alerts
  - Digital office navigation to help workers find available spaces

What about returning to the office?

97% want changes to make the work environment safer. They are concerned about:

- 89% expect that future meetings will involve WFH participants.
- Yet 98% of remote workers report frequent frustrations with video meetings, including:
  - 89% experience challenges with audio quality.
  - 86% report fatigue.
  - 78% experience frustration about background appearances.

How do we safely return?

94% of companies say they can provide peace of mind with innovations like:

- Touchless meeting controls and wireless screen sharing
- Digital signage to provide guidance and alerts
- Digital office navigation to help workers find available spaces

Both at home and in the office, workers want something better:

- 94% want better WFH collaboration experiences
- 89% are frustrated with in-office experiences

So how do we provide safer, better experiences?

96% of companies say they could improve work environments with intelligent workplace technology. Intelligent workplace solutions from Webex support the modern workforce. From the home office to the boardroom, displays, sensors, artificial intelligence, and automation deliver technology-driven experiences and accelerate transformation to keep workers safe and productive.

The future of work is hybrid.

Businesses will need to support a mix of in-office and remote workers. Cisco is here to help.

Explore Cisco’s hybrid workplace blueprint
Read the full survey report