

**Ø^aØ¬Ù...ÙŠØ¹ Ù...Ø¬Ù...Ù^Ø¹Ø©
Ø§Ù,,Ø¬Ø¹Ù... Ø¹Ù,,Ù‰ Ø...ØØ±Ùf
Ø®Ø¬Ù...Ø§Øª Ø§Ù,,Ù‡Ù^ÙŠØ©**

Ø§Ù,,Ù...ØØªÙ^ÙŠØ§Øª

Ø§Ù,,Ù...Ù,Ø¬Ù...Ø©

ØºØ¬Ù...ÙŠØ¹ ØØ²Ù...Ø© Ø§Ù,,Ø¬Ø¹Ù... Ø¹Ù,,Ù‰ Cisco ISE
Ø§Ù,,Ø®Ø·Ù^Ø© 1. ØºÙ...ÙfÙŠÙ† ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù,,Ù...ÙfÙ^Ù†Ø§Øª ISE
Ø§Ù,,Ø®Ø·Ù^Ø© 2. Ø¥Ø¹Ø§Ø·Ø© Ø¥Ù†Ø·Ø§Ø; Ø§Ù,,Ù...ØÙfÙ,,Ø©
Ø§Ù,,Ø®Ø·Ù^Ø© 3. ØºØ¹Ø·ÙŠÙ,,ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø;
Ø§Ù,,Ø®Ø·Ù^Ø© 4. ØºØ¬Ù...ÙŠØ¹ Ù...Ø¬Ù...Ù^Ø¹Ø© Ø§Ù,,ØºØ¹Ù...

Ø§Ù,,Ù...Ù,Ø¬Ù...Ø©

ÙŠÙ^Ø¶Ø Ù‡Ø°Ø§ Ø§Ù,,Ù...Ø³ØªÙ†Ø¬ ÙfÙŠÙ‡ÙŠØ© ØºØ¬Ù...ÙŠØ¹ ØØ²Ù...Ø© Ø§Ù,,Ø¬Ø¹Ù...Ù...Ù† Cisco ISE 3.x Ø¹Ø”Ø± CLI Ø£Ù^ GUIØŒ Ù^Ø§Ù,,ØºÙŠÙŠØªÙ^ÙŠ Ø¹Ù,,Ù‰ Ø§Ù,,Ø¬ÙŠØ§Ù†Ø§Øª Ø§Ù,,ØÙŠÙ^ÙŠØ© Ø§Ù,,Ù...Ø§Ø²Ù...Ø© Ù,,Ø§Ø³ØªÙfØ’Ø§Ù‡Ù£Ø®Ø·Ø§Ø; ISE Ù^Ø¥ØµÙ,,Ø§ØÙ†Ø§.

ØºØ¬Ù...ÙŠØ¹ ØØ²Ù...Ø© Ø§Ù,,Ø¬Ø¹Ù... Ø¹Ù,,Ù‰ Cisco ISE

Ø§Ù,,Ø®Ø·Ù^Ø© 1. ØºÙ...ÙfÙŠÙ† ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù,,Ù...ÙfÙ^Ù†Ø§Øª ISE

ØºØªØ·Ù,,Øº Ø§Ù,,Ù...Ø·Ø§ÙfÙ,, Ø§Ù,,Ù...Ø®ØªÙ,,Ù‡ØØØ© Ø§Ù,,Ù...ØºØ¹Ù,,Ù,Ø© Ø” ISE
Ù...Ø¬Ù...Ù^Ø¹Ø§ØªÙ...Ø®ØªÙ,,Ù‡ØØØ© Ø§Ù,,Ù...ØºØ¹Ù,,Ù,Ø© Ø§Ù,,Ù...ØºØ¹Ù,,Ù,Ø© Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù^Ø¥ØµÙ,,Ø§ØÙ†Ø§. ÙŠØ¬Ø”ØºÙ^Ù‡ÙŠØ±Ù,,Ø§Ø|Ù...Ø©
ÙfØ§Ù...Ù,,Ø© Ø”ØºØµØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ø§Ù,,Ù...Ø·Ù,,Ù^Ø”Ø© Ø”Ù^Ø§Ø³Ø·Ø©
Ù...Ù‡ÙØ¬Ø³ TAC. Ù^Ù...Ø¹Ø”ÙfØŒÙŠØØÙ^ÙŠ ISE 3.x Ø¹Ù,,Ù‰ Ù‡ØØ|Ø§Øª ØºØµØÙŠØ
Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ø§Ù,,ØºÙŠ ØºÙ...ØºÙfÙ^ÙŠÙ†Ù‡Ø§Ù...Ø³Ø”Ù,,Ø§Ù,,ØºÙŠ
ÙŠÙ...ÙfÙ†Ùf Ø¥Ø³ØªØ®Ø¬Ø§Ù...Ù‡Ø§Ù,,ØºÙ...Ø¹Ø§Ù,,ØºØ¹Ø§Ø±Ø§Øª Ø§Ù,,Ø£Ù^Ù,,ÙŠØ©
Ù,,ØºØ³Ø±ÙŠØ¹ ØºØÙ,,ÙŠÙ,,Ø§Ù,,ØØÙ„Ø©.

ÙŠØ¬Ø”Ø£Ù† ØºÙfÙ^Ù†Ù,,Ø§Ø|Ù...Ø© ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ø§Ù,,ØºÙŠÙŠØ·Ù,,Ø¬Ù†Ø§Ù...Ù‡ÙØ¬Ø³ TAC Ù‡ÙŠ Ø§Ù,,Ø£Ù^Ù,,Ù^ÙŠØ© Ø¬Ø§Ø|Ù...Ø§Ø¹Ù,,Ù‰ Ù‡Ø°Ù‡Ù§Ù,,Ø§ØÙ„Ø©.

Ù,,Ù,,Ø¹Ø«Ù^Ø± Ø¹Ù,,Ù‰ Ø¹Ù...Ù,,ÙŠØ§Øª ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù‡Ø°Ù‡Ù§Ù,,ØªÙŠØÙ...ØºÙfÙ^ÙŠÙ†Ù‡Ø§Ù...Ø³Ø”Ù,,Ø§ØÙ†ØªÙ,,Ù,,Ø¥Ù,,Ù‰ Operations > Troubleshoot > Debug Wizard > Debug Profile Configuration.

Ø£Ø®ØªØ± Ø§Ù,,Ù...ÙŠØ²Ø© Ø§Ù,,ØºÙŠÙŠØ ØºØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù...Ù† Ø£Ø¬Ù,,Ù‡Ø§Ù...Ø¹Ø¥Ø®ØªÙŠØ§Ø± Ø®Ø§Ù†Ø© Ø§Ù,,Ø§Ø®ØªÙŠØ§Ø±
Ø§Ù,,Ù...Ù‡Ø§Ø³Ø”Ø© Ù‡ÙŠ Ø”ØºØ§ÙŠØ© ÙfÙ,,ØµÙ‡ØŒ Ø¹Ù,,Ù‰ Ø³Ø”ÙŠÙ,,

Ø§Ù„Ù...Ø«Ø§Ù„ØŒ 802.1x (Ø£ØÙ...Ø±)ØŒ Ù^ØªØµÙØ Ø¥Ù„Ù‰ ØªØØÙŠØÙ¹Ù,ØÙØØÙ±:

<input type="checkbox"/>	Name	Description
<input checked="" type="checkbox"/>	802.1X/MAB	802.1X/MAB
<input type="checkbox"/>	Active Directory	Active Directory
<input type="checkbox"/>	Application Server Issues	Application Server Issues
<input type="checkbox"/>	BYOD portal/Onboarding	BYOD portal/Onboarding

Ø«Ù... ØØØ@ØºØ± Ø§Ù,,Ø¹Ù,Ø- Ø§Ù,,ØºÙŠ ÙØ¬Ø-Ø...ÙfÙŠÙ† Ù‡Ø°Ù‡ Ø§Ù,,Ø£Ø@Ø.Ø§Ø; Ù...Ù† Ø£Ø-Ù,,Ù‡Ø§ ØØØ@ØªÙŠØ§Ø± Ø®Ø§Ù†Ø© Ø§Ù,,Ø§Ø@ØªÙŠØ§Ø± Ø§Ù,,Ù...Ù†Ø§Ø³Ø-Ø© Ù♦ÙŠ Ø-Ø§ÙŠØ© ÙfÙ,, ØµÙ♦ (Ø£ØÙ...Ø±) Ù^ØÙ♦Ø, Ø§Ù,,ØºØ-Ø§ÙŠØ±Ø§Øª (Ø£Ø@Ø¶Ø±):

Debug Nodes

Selected profile 802.1X/MAB			
Choose on which ISE nodes you want to enable this profile.			
			
Host Name	Persona	Role	
<input checked="" type="checkbox"/> ise322.example.com	Administration, Monitoring, Policy Service	STANDALON	

ØSÙ, ØªÙŠ ØªÙ, Ù^Ù... Ø.. ØªØ'ØºÙŠÙ, Ø¹Ù...Ù, ÙŠØSØª ØªØµØÙŠØ ØSÙ, ØEØ®Ø·ØSØ; Ø‡ØºÙ‡.

<input type="checkbox"/>	Name	Description	Status
<input type="checkbox"/>	802.1X/MAB	802.1X/MAB	ENABLED

Ø§Ù,,Ø®Ø·ÙØ© 2. Ø¥Ø¹Ø§Ø¬Ø© Ø¥Ù†Ø’Ø§Ø; Ø§Ù,,Ù...Ø’ÙfÙ,,Ø©

- Ø·Ø§Ø·Ø¹ Ø²Ù...Ù†ÙŠ Ù,,Ù,,Ø§Ø³ØªØ¬Ù...Ø§Ù...
 - Ø£ÙŠ Ù...Ø¹Ø±Ù♦Ø§Øª Ù♦Ø±ÙŠØ¬Ø© Ù,,Ù,,ØØ¬Ø« Ù...Ø«Ù,, Ø¹Ù†Ù^Ø§Ù† MAC Ø£Ù^ Ø¹Ù†Ù^Ø§Ù† IP Ø£Ù^ Ø§Ø³Ù... Ø§Ù,,Ù...Ø³ØªØ®Ø¬Ù... Ø£Ù^Ù...Ø¹Ø±Ù♦ Ø§Ù,,Ø¬Ù,,Ø³Ø© (Ù^Ø§Ù,,ØºÙŠ Ø§Ø¹ØªÙ...Ø¬Ø¹Ù,,Ù‰Ø§Ù,,Ø,Ø±Ù^Ù♦ØŒ Ø¹Ø§Ø¬Ø© ÙŠÙfÙ^Ù† MAC/IP + Ø§Ø³Ù... Ø§Ù,,Ù...Ø³ØªØ®Ø¬Ù...ÙfØ§Ù♦ÙŠØ§)

Ø§Ù„Ø®Ø·Ù^Ø© 3. ØªØ¹Ø·ÙŠÙ„ ØªØØÙŠØ Ø§Ù„Ø£Ø®Ø·Ø§Ø;

Ù...Ø·Ø§Ø·Ø±Ø© Ø·Ø¹Ø¬ Ø¥Ø¹Ø§Ø¬Ø© Ø¥Ù†Ø·Ø§Ø; Ø§Ù,,Ù...Ø·ÙfÙ,,Ø©ØÆ Ù,Ù...
 Ø·Ø³Ø¹Ø·ÙŠÙ,, Ø³ØØÙŠØ Ø§Ù,,Ø£Ø®Ø·Ø§Ø; Ù,,Ù...Ù†Ø¹ Ø§Ù,,ÙfØ³Ø§Ø·Ø© Ù♦Ù^Ù,
 Ø§Ù,,Ø³Ø-Ù,,Ø§Ø³Ø§Ù,,Ø³Ù·ÙŠ Ø³Ù... Ø¥Ù†Ø·Ø§ØÙ‡Ø§ ØØ-ÙŠØ«Ø§ Ø·Ù^Ø§Ø³Ø·Ø©
 Ø§Ù,,Ø³Ø-ÙŠÙ,, Ø§Ù,,Ù...Ù♦Ø±Ø·Ù,,Ù,,Ù,ÙŠØ§Ù... Ø·Ø°Ù,,ÙfØÆ Ù,Ù... Ø·Ø³ØfØ±Ø§Ø±
 Ø§Ù,,Ø¥Ø-Ø±Ø§Ø; Ø§Ø³ØÙ...Ù† Ø§Ù,,Ø®Ø·Ù^Ø© 1.ØÆ Ù·Ù,,ÙfÙ† Ø§Ù,Ø¢Ù†Ù♦ÙŠ ØµÙ♦ØØ©
 Ø³ØØ-ÙŠØ-Ø§Ù,,Ø³Ù,Ø-Ø©ØÆ Ù,Ù... Ø·Ø¥Ù,,Ø³Ø§Ø; Ø³ØØ-ÙŠØ-Ø®Ø§Ù†Ø§Ø³Ø
 Ø§Ù,,Ø§Ø®Ø³ØÙŠØ± Ø§Ù,,Ù...Ù†Ø§Ø³Ø·Ø© Ù^Ù,Ù... Ø·Ø§Ù,,ØÙ♦Ø,ÙfÙ...Ø§ ÙfØ§Ù†
 Ø§Ù,,Ø³Ø§Ù,,Ø³Ø§Ø·Ù,Ø§.

Debug Nodes

Selected profile 802.1X/MAB

Choose on which ISE nodes you want to enable this profile.



<input type="checkbox"/> Host Name	Persona	Role
<input type="checkbox"/> ise322.example.com	Administration, Monitoring, Policy Service	STANDALONE

Operations > Troubleshooting > Download Logs

Operations > Troubleshooting > Download Logs

This page allows you to download logs from your ISE nodes. You can select specific nodes or all nodes in the cluster. You can also choose to include full configuration or debug logs.

The logs are compressed into a Support Bundle. You can download the bundle or extract it to a local directory.

ISE nodes available for download:

- ise322

Log levels:

- Information
- Warning
- Error
- Critical
- Debug

Download options:

- Support Bundle (selected)
- Full Configuration
- Debug Logs

Diagnostic Tools

Download Logs

Debug Wizard

Appliance node list

ise322

Support Bundle

- Include full configuration
- Include debug logs

ISE nodes available for download:

- ise322

Log levels:

- Information
- Warning
- Error
- Critical
- Debug

Download options:

- Support Bundle (selected)
- Full Configuration
- Debug Logs

Support Bundle

Debug Logs

 Delete

 Expand All

Collapse All

Debug Log Type	Log File	Description
/ ucsp (2) (0.0 KB)		
> passiveid (7) (4.0 KB)		
> profiler (9) (1.4 MB)		
> prometheus (3) (76 KB)		
▽ prrt-management (9) (404 KB)		
<input type="checkbox"/>	prrt-management (all logs)	Protocol Runtime policy de related messages
<input type="checkbox"/>	prrt-management.log	
<input type="checkbox"/>	prrt-management.log.2023-03-13-1	
<input type="checkbox"/>	prrt-management.log.2023-03-14-1	
<input type="checkbox"/>	prrt-management.log.2023-03-15-1	

ØØ²Ù...Ø© Ø§Ù„Ø¬Ø¹Ù...Ù‡ÙŠ ØØ²Ù...Ø© ØªØØªÙ^ÙŠ Ø¹Ù„Ù‰ ØfÙ„, Ø§Ù„Ø³Ø¬Ù„Ø§ØªÙ...Ù†Ø§Ù„Ù...Ø¬Ù...Ù^Ø¹Ø§ØªØ§Ù„Ù...ØØØ¬Ø©.

- Include full configuration database (i)
 - Include debug logs (i)
 - Include local logs (i)
 - Include core files (i)
 - Include monitoring and reporting logs (i)
 - Include system logs (i)
 - Include policy configuration (i)

- Ø^Ù, Ù^Ù... Ù, Ø§Ø¹Ø^-Ø© Ø^ÙØ§Ù†Ø§Ø^a Ø§Ù,,Ø^ÙfÙ^ÙØÙ† Ø§Ù,,ÙfØ§Ù...Ù,,
Ø^ØØØ±Ù♦ØÙ, Ø^ÙfÙ^ÙØÙ† ISE ØÙ,,ÙfØÙ...Ù,, Ø^Ù...Ø¬Ù...Ù^Ø^Ø© ØÙ,,Ø^-Ø^Ù...
 - ÙØÙ... Ø^Ø³Ø^Ø®Ø^-Ø§Ù... Ø^Ø^Ù,,Ø§Ø^a Ø§Ù,,Ø^ØØÙØÙ Ø^ØØÙfØ^Ø±Ù, Ø^-Ø^Ø±Ù...Ù†
Ø§Ù,,Ø§Ø³Ø^Ø®Ø^-Ø§Ù...Ù,,ØfÙ†Ù‡Ø§Ø^ØØÙ^ÙØÙ Ø^Ù,,Ù%Ø^-Ù...ÙØØ^ØØÙØÙ Ø^ØØÙØÙ

Support Bundle

Debug Logs

- Include full configuration database [\(i\)](#)
- Include debug logs [\(i\)](#)
- Include local logs [\(i\)](#)
- Include core files [\(i\)](#)
- Include monitoring and reporting logs [\(i\)](#)
- Include system logs [\(i\)](#)
- Include policy configuration [\(i\)](#)

From Date

03/21/2023  (mm/dd/yyyy)

To Date

03/21/2023  (mm/dd/yyyy)

* Note: Output from the 'show tech-support' CLI command will be included along with the support bundle.

Support Bundle - Encryption

- Public Key Encryption [\(i\)](#)

- Shared Key Encryption [\(i\)](#)

Support Bundle - Status Summary

File Name: ise-support-bundle-pk-ise322-admin-03-21-2023-11-02.tar.gpg

Start Time: Tue Mar 21 11:02:04 CET 2023

Message: Support Bundle generation is in progress..

Progress: Creating support bundle..



5%

Ø¥Ø°Ø§ Ù„Ù... ØªÙfÙ† Ù`Ø§Ø¬Ù‡Ø© Ø§Ù„Ù`ÙSØ“ Ù...Ø³Ù`ÙØ±Ø©ØŒ ÙØÙ...ÙfÙ†Ùf
ØØ¬Ù...ÙSØ¹ ØØ²Ù...Ø© Ø§Ù„Ø¬Ø¹Ù... Ù...Ù† Ù`Ø§Ø¬Ù‡Ø© Ø³Ø·Ø± Ø§Ù„ØEÙ`Ø§Ù...Ø±.
Ù„Ù„Ù,ÙSØÙ... Ø“Ù‡Ø°Ø§ Ø§Ù„Ø¥Ø¬Ø±Ø§ØjØŒ Ø³Ø¬Ù„ Ø§Ù„Ø¬Ø®Ù`Ù,
Ø“Ø§Ø³ØªØ®Ø¬Ø§Ù... Ø§Ù„Ù`ØµÙ`Ù„ Ø¥Ù„Ù% SSH ØEÙ`Ù`ØØ¬Ø© Ø§Ù„ØªØÙfÙ...
Ù`Ø§Ø³ØªØ®Ø¬Ù... Ø§Ù„ØEÙ...Ø±:

```
backup-logs name repository ftp {encryption-key plain key | public-key}
```

Ø§Ù„Ø§Ø³Ù… - Ø§Ø³Ù… Ù…Ø¬Ù…Ù’Ø¹Ø© Ø§Ù„Ø¬Ø¹Ù… Ø§Ù„Ø®Ø§ØØ© Ø·Ùƒ
FTP - Ø§Ø³Ù… Ø§Ù„Ù…Ø³ØªÙ’Ø¬Ø¹ Ø§Ù„Ø°ÙŠ ØªÙ… ØªÙƒÙ’ÙŠÙ†Ù‡ Ø¹Ù„Ù‰ ISE
Ø§Ù„Ù…Ù‡ØªØ§Ø - Ù‡Ù’Ø§Ù„Ù…Ù‡ØªØ§Ø Ø§Ù„Ù…Ø³ØªØ®Ø¬Ù…Ù„ØªØ’Ù‡ÙŠØ±/Ù‡Ùƒ
ØªØ’Ù‡ÙŠØ±ØØ²Ù„ØªØ¹Ù„

Ø§Ù„Ø£Ø¬Ø§Ø© Ø§Ù„Ø±Ø³Ù…ÙŠØ© Ù„ØªØÙ…ÙŠÙ„ ØØ²Ù…Ø© Ø§Ù„Ø¬Ø¹Ù…Ù‡ÙŠ
<https://mycase.cloudapps.cisco.com/case>.

Ù„Ø§ ØªÙ„Ù... Ø·Ø§Ù„Ø¶Ø°Ø· Ø¹Ù„Ù‰Ù...Ù♦ØªØ§Ø Zip Ø£Ù^ ØªØ°ÙŠÙŠØ±Ù...Ù„ØÙ,Ù...Ù„Ù♦ØØ²Ù...Ø©Ø§Ù„Ø¬Ø¹Ù....ÙŠØ¬Ø"ØªØÙ...ÙŠÙ„Ù‡Ø³Ø§Ù„ØØ§Ù„Ø©Ø§Ù„ØªÙŠØªÙ...ØªÙ†Ø²ÙŠÙ„Ù‡Ø³Ù...Ù‡Ø§Ù„Ù†ISE.

هـ ذـ هـ لـ وـ حـ جـ رـ تـ لـ ا

ةـ يـ لـ آـ لـ اـ تـ اـ يـ نـ قـ تـ لـ اـ نـ مـ مـ حـ مـ وـ عـ مـ اـ دـ خـ تـ سـ اـ بـ دـ نـ تـ سـ مـ لـ اـ اـ ذـ هـ تـ مـ جـ رـ تـ
لـ اـ عـ لـ اـ ءـ اـ حـ نـ اـ عـ يـ مـ جـ يـ فـ نـ يـ مـ دـ خـ تـ سـ مـ لـ لـ مـ عـ دـ ئـ وـ تـ حـ مـ يـ دـ قـ تـ لـ ةـ يـ رـ شـ بـ لـ اـ وـ
اـ مـ كـ ةـ قـ يـ قـ دـ نـ وـ كـ تـ نـ لـ ةـ يـ لـ آـ ةـ مـ جـ رـ تـ لـ ضـ فـ اـ نـ اـ ةـ ظـ حـ اـ لـ مـ ئـ جـ رـ يـ .ـ صـ اـ خـ لـ اـ مـ هـ تـ غـ لـ بـ
يـ لـ خـ تـ .ـ فـ رـ تـ حـ مـ مـ جـ رـ تـ مـ اـ هـ دـ قـ يـ يـ تـ لـ اـ ةـ يـ فـ اـ رـ تـ حـ اـ لـ اـ ةـ مـ جـ رـ تـ لـ اـ عـ مـ لـ اـ حـ لـ اـ وـ
ىـ لـ إـ أـ مـ ئـ اـ دـ عـ وـ جـ رـ لـ اـ بـ يـ صـ وـ تـ وـ تـ اـ مـ جـ رـ تـ لـ اـ هـ ذـ هـ ةـ قـ دـ نـ عـ اـ هـ تـ يـ لـ وـ ئـ سـ مـ
(رـ فـ وـ تـ مـ طـ بـ اـ رـ لـ اـ)ـ يـ لـ صـ أـ لـ اـ يـ زـ يـ لـ جـ نـ إـ لـ اـ دـ نـ تـ سـ مـ لـ اـ).