

"VRU" لاسرا CVP لشف تايلمع "يولاتلا يصنلا چمانربلا ليغشت" و

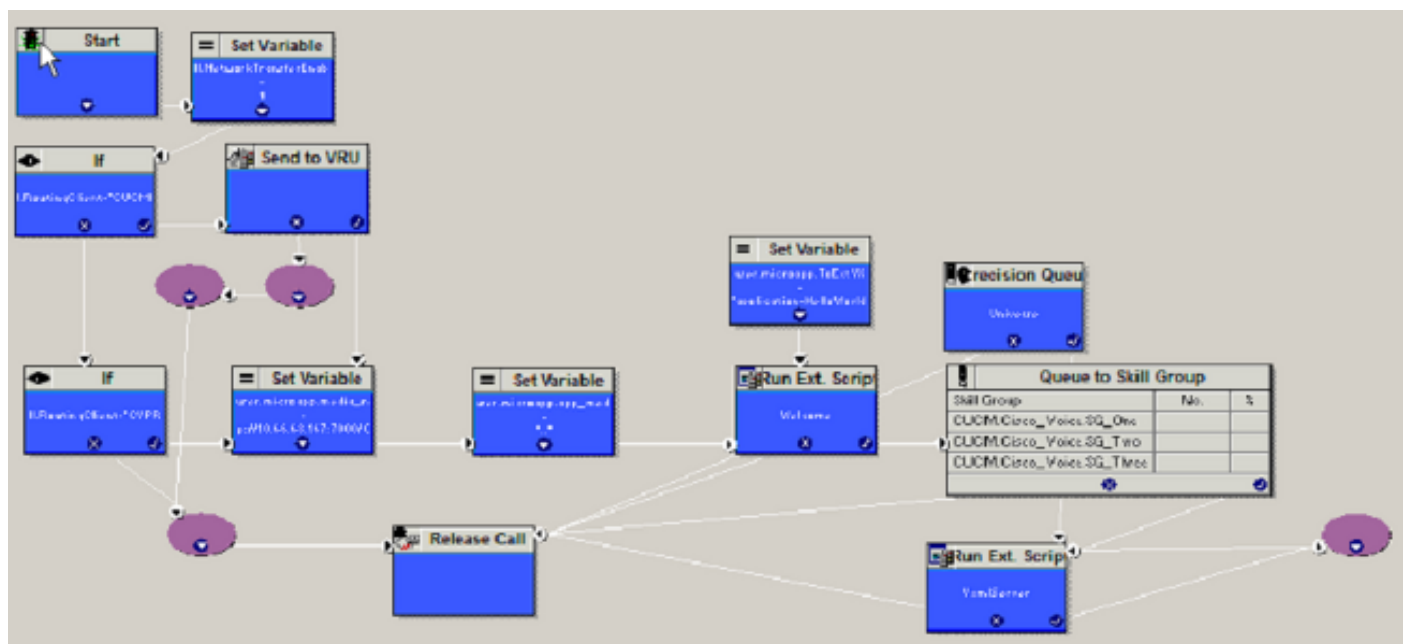
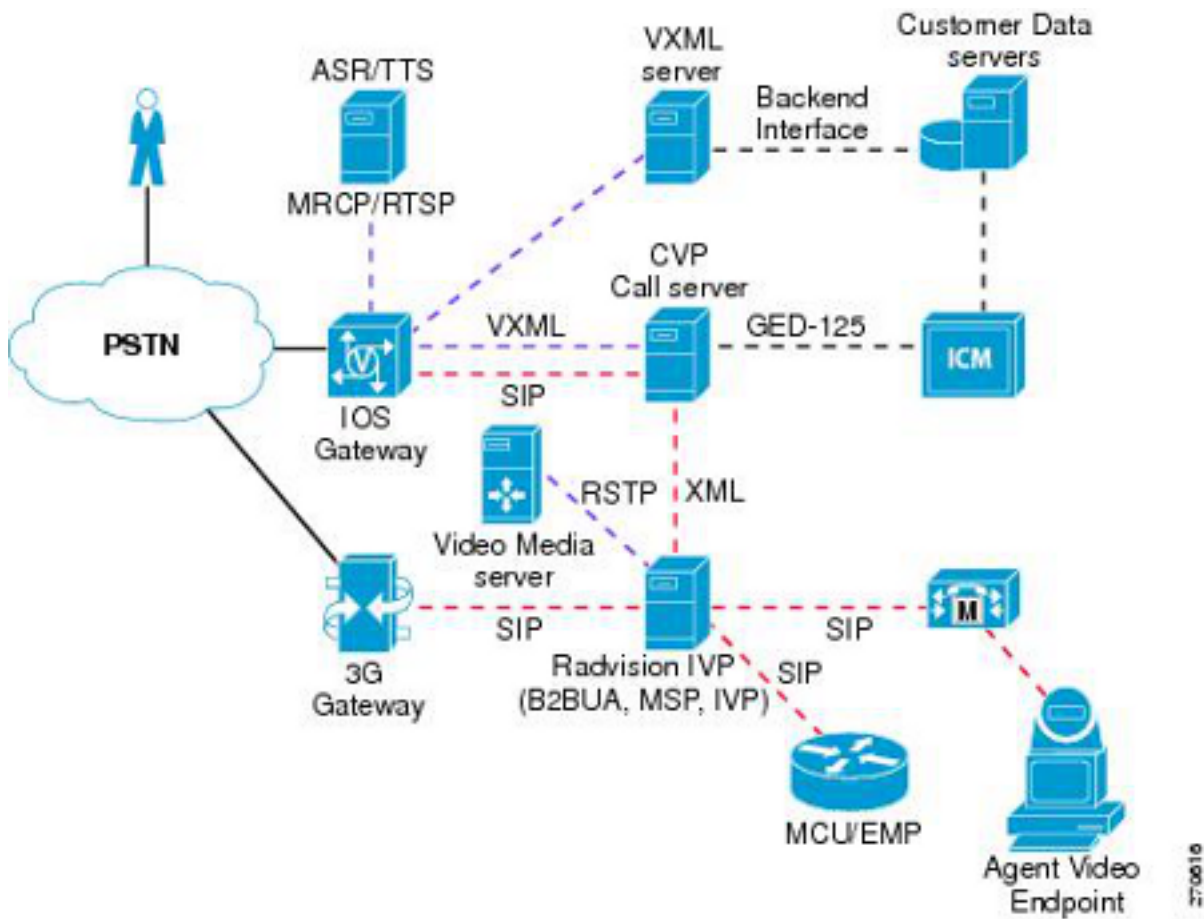
ةمدقملا

نا . "يولاتلا يصنلا چمانربلا ليغشت" و "VRU" لاسرا لشفلا تالاح دنتمسما اذه فصوي
ءاطخالا فاشكتسا عم . بقرتلا قيرط نع اءالصل او ءاطخالا فاشكتسا عدي عبتما جهنلا
لضفاو اءب طبترملا كولسلاو تالاحسلا لاسرا اءانتسا ءلكشملا بكمالعا متيس ، اءالصل او
ااءءالعا عمل قيرط .

ءءقءلا في لاصلتالا لشف تالاح نوكت ، Customer Voice Portal (CVP) رشن تايلمع في
Intelligent Contact Management (ICM) في ءءاو ءءقء ءرءم اءنا نم مءرلا لعل . اءءءءاش "Run Ext Script" و "Send
to VRU" ءب اءب و CVP لعل اءءوءء مزللي يءل تاراشالا لاسرا تاءءءا نم ريشءلا كانه ،
ءءءءءاش ب نيوءءلا مءي نا بءءي نءامالا نم ءءء كانه . VXML مءاخ و/او Voice XML (VXML)
لعل فرءءلا ءرءم ب . ICM ءراخ لشفلا و اءءاخلا نيوءءلا ب ب سب لشفلا تالاح مظعم ءءءء
فاشكتسا لهسلا نم ءب صي ، ءزهءالا لعل لشفلا و/او اعويش رءءالا نيوءءلا تالءشم
ءءءءالا تاءبش في اءالصل او ءي قيرط لءالءءشملا

ءءبشلا تاطءءم

CVP مءءءءساب "يولاتلا يصنلا چمانربلا ليغشت" و "VRU" لاسرا



يصلن الـ جمان ربل الـ لي غشت" وأ "VRU الـ لاسرا" ةدق ع ةي فلخ "ي عرف الـ"

ةب اوب ي أو Cisco نم (CUCM) ةدوم الـ الـ اصت الـ ريدم وأ CVP ربع ICM الـ لع ةم الـ كم لو صو دن ع
 لي غشت ل (VRU) ةي وتوصل الـ ةب اجات س الـ الـ ةدو ةج ل اعم الـ الـ ICM اجات ح دق (PG) يرأ ةي فرط
 الـ الـ ةم الـ كم الـ لاسرا الـ الـ ICM اجات ح ي، كلذب ماي ق ل لو .مدخ تس م الـ الـ ةم جت و تان الـ الـ
 لاخذ ا ةم جت و تان الـ الـ لي غشت ةك ب ش ل اب صا خ الـ VRU ل طق ف ن كم ي .الـ الـ VRU ةك ب ش ل
 CVP ربع ICM الـ الـ (PSTN) ةم اع ةل و ح م ةي ف تاه ةك ب ش نم ةم الـ كم تلص و اذا ،كلذل .مدخ تس م الـ
 ةك ب ش الـ الـ ةم الـ كم الـ لاسرا الـ "VRU الـ لاسرا" ةدق ع مادخ تس الـ الـ ICM اجات ح تس ف ،CUCM وأ

جمانرب لال لئغشت" لثم، ينمض "VRU لال لاسرا" لعل لوتحت يتللا دقعلال ضع ب كانه VRU. ةدحو لال ةملاكملال لوصو درجم بو. "تاراهملا ةعومجم لال راظتنالال ةمئاق" وأ "لعلرفلال لصلنلال "لئجراخ لصلن جمانرب لئغشت" ةدقعل ذلفننن ب ICM موقي، ةكبشلال VRU.

همادختسا لمتيس VRU لئ ICM ددحي فيك

للال ةملاكملال لاسرا ملزلي ناك اذاو، CVP هئجوت لئمعل نم ةملاكمل ICM لبقتسي ام دنع دئحت درجم بو. بولطملا مقرلل هئوكت مت لئلال لئمعلال لئثم نعل ICM شحت، VRU ةكبشلال لئمعلال لئثملا هئوكت مت يتللا ةكبشلالاب ةصاخلال VRU ةدحو ICM مدختسي، لئمعلال لئثم ةكبشلال لعل هذه VRU ةدحو لئ هئجوتلال لئمعلاب ةصاخلال ةئمستلال ICM دئ، كلذ دعب. اذو نئوكت مدعدنع. CVP هئجوت لئمعل لال VRU ةئمست ICM لسري، طابترالال فرعم بئاجب بئ، ةسرامم لصفأك نكلو. ةكبشلالل ةئصارتفالال VRU ةدحو نئوكت بئ، لئمعل لئثم بولطملا مقرلال لعل لئمعلال لئثم دئحت امئاد.

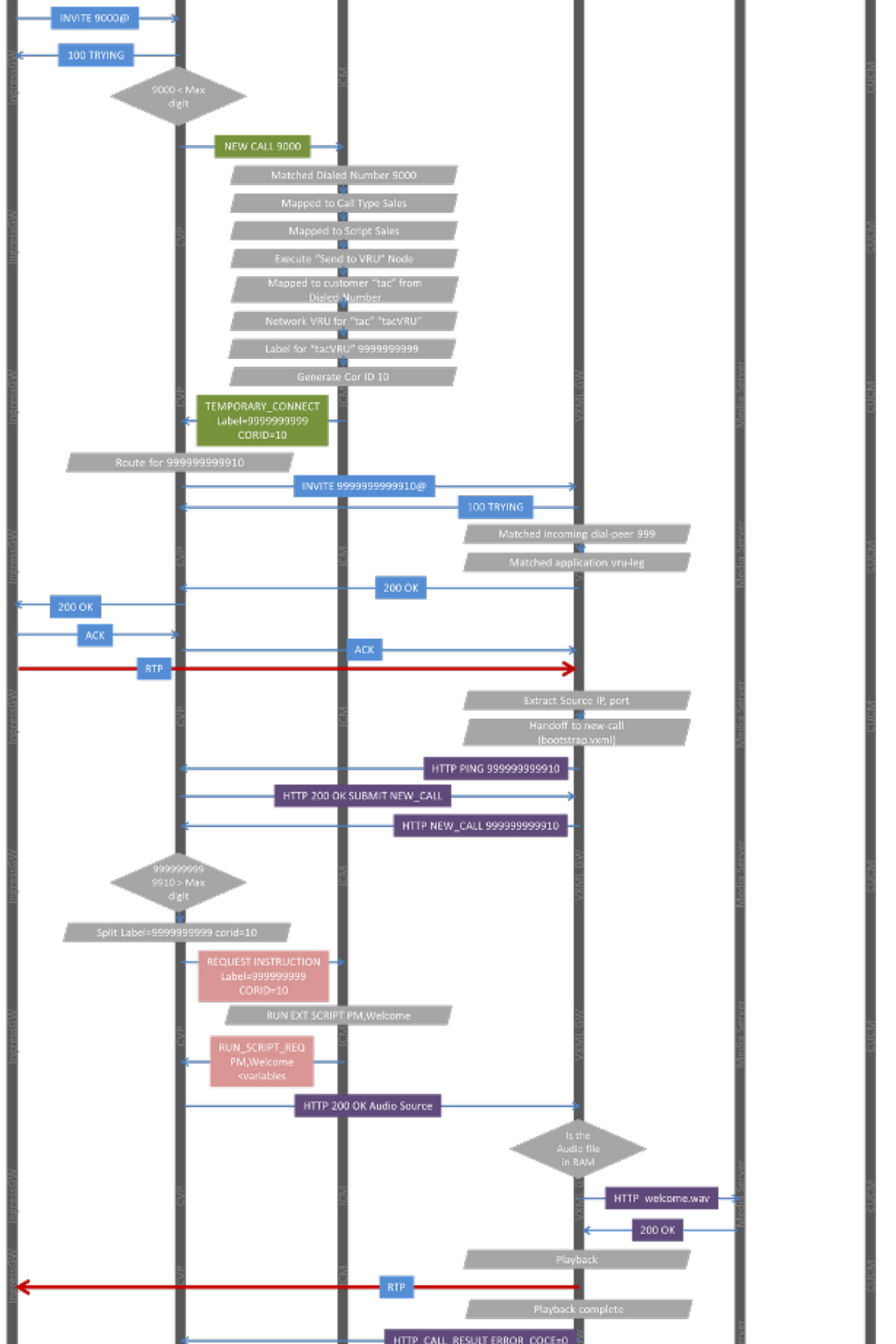
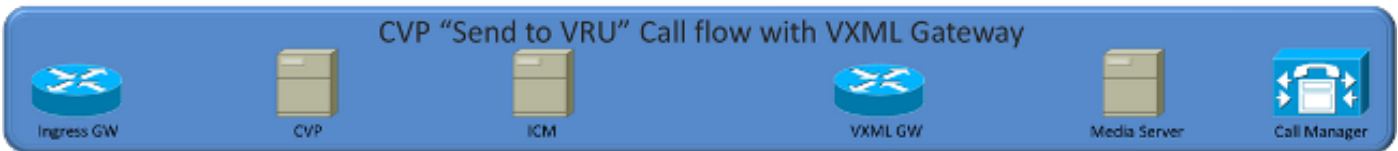
ملسلال ططخم

دمتعي امك. ICM لال لوصولالو اعادتسالال عاشن ناك لعل تاملاكملال قفدت تارئئغت دمتعت تاططخملا هئ، كلذ لعل انب. ةملاكملال مدختسملال تاراشلال لاسرا لوكتوورب لعل ملسلال ةفلتخملا:

1. لال CVP لسريو CVP لال ةملاكملال PSTN ةرابع لسرت - (SIP) لمعل ةسلج ادب لوكتوورب ICM
2. CVP لال لقنئو ICM لال ةملاكملال لسري SIP - CUCCM

ICM لال CVP لسريو CVP لال ةملاكملال PSTN ةرابع لسرت - SIP

CVP "Send to VRU" Call flow with VXML Gateway



1. CVP إلى ةوعد لوخدلا ةبواب لسرت.
2. ةلواجم 100 عم CVP عجري.
3. يلع فرعتلا ةمدخ لوط نم ققحتي وهو VRU. ءاعدتسا وأ ةديج ةملاكم ناك اذا ام CVP ددحي. ماظن يف فرعلم ال "Max Digit" يواسي وأ نم لقا DNIS لوط ناك اذا. (DNIS) ي مقرلا مقرلا ةديج ةملاكم انا فرعي CVP نإف، يعرف ال ICM.
4. ICM إلى NEW_CALL بلط CVP لسري.
5. ICM ءجوم إلى هل اسراو راسم ال بلط إلى NEW_CALL ليوحتب ICM PG مايق درجم ب:
 - بولطم ال مقرلا عم راسم ال بلط DNIS ةقباطم ICM ءجوم لواحي.
 - لاصتال عون إلى هنيي عتب ICM موقت، بولطم ال مقرلا ةقباطم درجم ب.
 - جم انرب ال ناك اذا. يذيفنت صن إلى هتمجرت متي هناف، ةملاكم ال عون ةقباطم درجم ب.
 - يصن ال جم انرب ال ذيفنتب موقوي ICM ءجوم نإف، نأل ليغشت لل لودجم يصن ال ليغشت" وأ "VRU إلى لاسرا" ةدقع إلى لوصولاب يصن ال جم انرب ال موقوي نأ درجم ب. لواحت انا. VRU إلى ةملاكم ال لاسرا إلى ICM جاتحي، "يعرف ال يصن ال جم انرب ال ةجحص ال ةكبش ال VRU ةدحو يلع روثلع ال مقرلا اذ هه إلى يمتني يذل ليمع ال نع ICM ثحبت، بولطم ال مقرلا إلى ادانتسا بولطم ال.
 - اهم ادختسا متيس يت ال VRU ةكبش ال يلع ICM رثعت، ليمع ال يلع روثلع ال درجم ب.
 - طابترال فرعم دلويو CVP RC ل ةفرعم ال ةيمست ال ICM ءجوم راتخي.
6. نع ثحبت واهنيب عمجت انا. 10 طابترال فرعمو 9999999999 ةيمست ال يلع CVP لصحي. SIP تحت فرعم تباث راسم هناف، ليكول ما دختسا متي ال هنال ارظن. قيرط.
7. لخدم VXML ال إلى ةملاكم 999999999910 ال CVP ال لسري.
8. bootstrap.tcl يلع ويوتحي يذل بلط ال رظن عم 999999999910 قباطتي، VXML ةبواب يلع. ءاعدتسا لل قيبطت.
9. CVP إلى OK 200 لسرتو ةملاكم ال VXML ةبواب لبقت.
10. VXML ال نم تخسن (SDP) ديوزت ةادأ نمأي عم لخدم ال إلى قفاوم 200 ال CVP ال عجري. 200 ok لخدم.
11. ةملاكم لل دراوال عزج ال ةي لمع مامت نأل مت. CVP إلى ACK لوخدلا ةبواب لسرت.
12. دراوال ACK مالتسا متي مل اذا. انا ةي عبت كانه. VXML ةبواب إلى ACK لسري ال CVP لسري. قاسل صاخال.
13. ةفرعلم SIP سوؤر bootstrap قيبطت جرختسي، VXML ةبواب يف، هسفن تقولا يف. CVP إلى HTTP بلط لاسرال تامولعمل ال هذه مدختسي وهو. ةملاكم ال هذه ردصم.
14. SIP ءاعدتسا ءاج ثيح هسفن CVP إلى HTTP ping ةلاسرا VXML ةرابع لسرت.
15. لوكوتورب ربع (IVR) ةيلع افتل ال ةيتوصل ال ةباجتسا لل يعرف ال ماظن ال بيحتسي. 200 OK قيسنتب CVP.
16. DNIS=999999999910 عم CVP إلى _CALL ديجم HTTP بلط نأل VXML ةرابع لسرت.
17. CVP ال فرعي. (10 وهو) CVP يلع "مقرلل يصقأ ال دجال" ديحت متي، ريبك DNIS نأ امب. إلى ةمبلعت بلط لسريو id طبرو ةيمست ال مسقي وه كلذل ةملاكم عجري VRU وه. id=10، طبر، 99999999 = ةيمست عم CVP.
18. هرظنتن ةملاكم ال تناك يصن جم انرب ي ICM فرعت، 10=طابترال فرعم إلى ادانتسا. صن ال صن ليغشت" يه ةيل ال ال ةوطخل ذيفنت يف رمتسي كلذل. ةدقع ي إلى ةيجمرب ال تاميلعت ال تاريختم عم كب ابجرم، PM ك "run_script_req" لسري هان. "يعرف ال (ECC) ءاطأ ال حيحصت لىرأ ال.
19. CVP يعرف ال ماظن ال موقوي، RUN_SCRIPT_REQ تاميلعتو ECC تاريختم ما دختساب. 200 OK قيسنتب ىرخأ ةرم لسريو VXML دنتسم ءاشن اب IVR.
20. نيأ نمو هليغشت متيس ةجوم فلم يأ ددحتو 200 OK ال VXML ةبواب لبقتست.
21. هناف كلذل، دوجوم ريغ فلم لاو، هب ةصاخال تقوؤم ال ني زخت ال ةركاذ نم ققحتلاب موقوي. فلملاب صاخال بيول ما داخ إلى HTTP بلط لسري.
22. توصل فلم عم 200 OK بيول ما داخ لسري.

23. لوخدلا ةباوب ىلى (RTP) هيچوتلا لودج لوكتوربك توصلال فلم VXML ةباوب لسرت.
24. عم CVP ىلى رخ HTTP بلط لسرت انه اف ، فللملا ليغشتب VXML ةباوب موقت نأ درجمب CALL_RESULT، ERROR_CODE=0.
25. ةباوب ىلى ICM عم ERROR_CODE=0 "RUN_SCRIPT_RESULT" CVP لسري.
26. بهذيو "يعرفلا يصنلا جم انربلا ليغشت" ةدقعل حج انلا عرفلا لالخم نىم ICM عباتي "تاراهملا ةعومجم ىلى راطت نالا ةمئاق" ىلى.
27. قاس ىلى لاصتالا عطق ICM لسري كلذل VRU. قاس لاصتالا عطق ىلى ICM جاتحت ، نالا VRU.
28. لوخدلا ةطقن ىلى 2001 مقرر لاصتالا قصللم ICM لسري ، هسفن تقولا يفو.
29. لاصتالا عطق VXML ةباوبل HTTP بلط ىلى 200 OK CVP لسري.
30. VXML ةباوب ىلى SIP قاس ىلى عاودول CVP لسري ، تقولا سفن ي ف.
31. ىلى SIP ةوعد CVP لسري ، VXML ةباوب ىلى لوصول ي ف مكحتلا ةمئاق لاسرا درجمب 91919191 بلطالا ةطخ نيوكتل اقفو VXML ةباوب ىلى اهاهيجوت متي 91919191.
32. RE لسري هناف ، 91919191 اعادتسال VXML ةباوب نم 200 OK CVP لبقتسي نأ درجمب INVITE back to inbound leg/ingress gateway.
33. ةديجلال ةوعدلا ةداعال قفاوم 200 لوخدلا ةباوب لسرت.
34. لخدم VXML ل as well as لخدم لخدملا ىلى CVP ACK ل لسري.
35. ىلى عامتسال ليمعلا نكميو VXML ةباوبو لوخدلا ةباوب ني ب RTP راسم عاشن متي . ةيفللخال ةقلخال.
36. 2001 ل CUCM ىلى SIP ةوعد نالا CVP لسري.
37. 180 ني نر ةلاسر عم عيش ي CVP لعفي ال . ني نر 180 و ةلواحم 100 ثح CUCM لسري.
38. CUCM 200 OK لسري ، ةملاكملال ىلى ليمعلا بيحي نأ درجمب.
39. CVP ىلى ةدعتم ثادحاً ليغشت ىلى كلذ ي دوي.
40. لخدم لخدملا ىلى ةوعد ةداعل CVP لسري . 919191 VXML ةيقلح قاس ىلى CVP BYE لسري . فاته ىلى رمم توصلال تريغ in order to لخدم.
41. ةديجلال ةوعدلا ةداعال ىلى قفاوم 200 لوخدلا ةباوب لسرت.
42. CUCM ىلى ةفاضالاب لوخدلا ةباوب ىلى CVP ACK لسري.
43. تنرتنالا لوكتورب فتاهو لوخدلا ةباوب ني ب توصلال عاشن متي ، نالا.

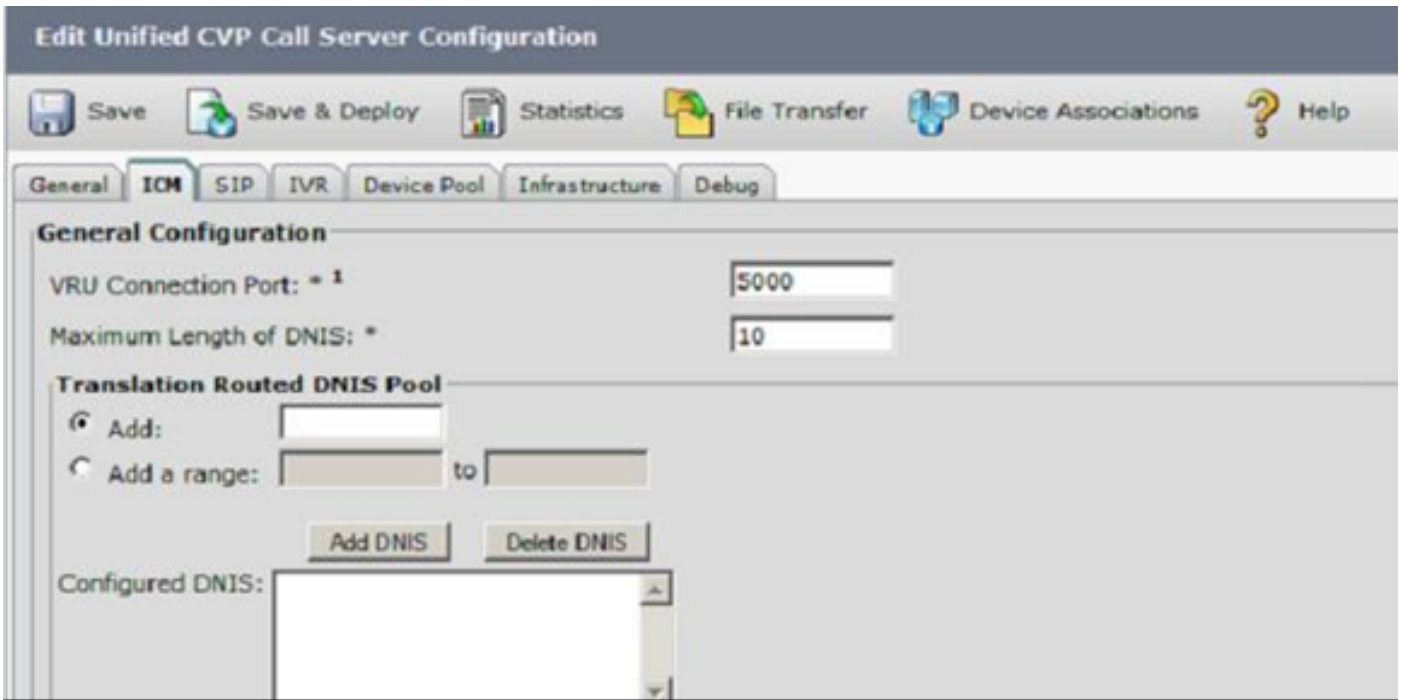
نيوكتالا

PSTN ةرابع نيوكت

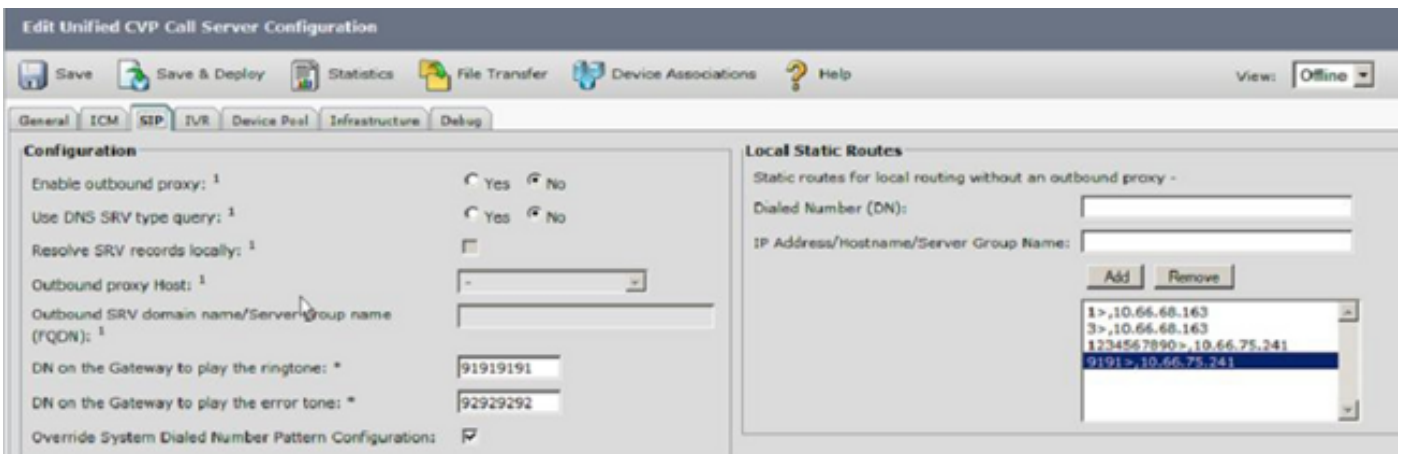
```
dial-peer voice 2000 voip
destination-pattern 20..
translate-outgoing called 1
session protocol sipv2
session target ipv4:10.66.68.169
session transport tcp
codec g711ulaw
no vad
```

CVP نيوكت

VRU ةيمست لوط عم DNIS لوطل ىصقألا دحلا "قباطتي نأ بحبي

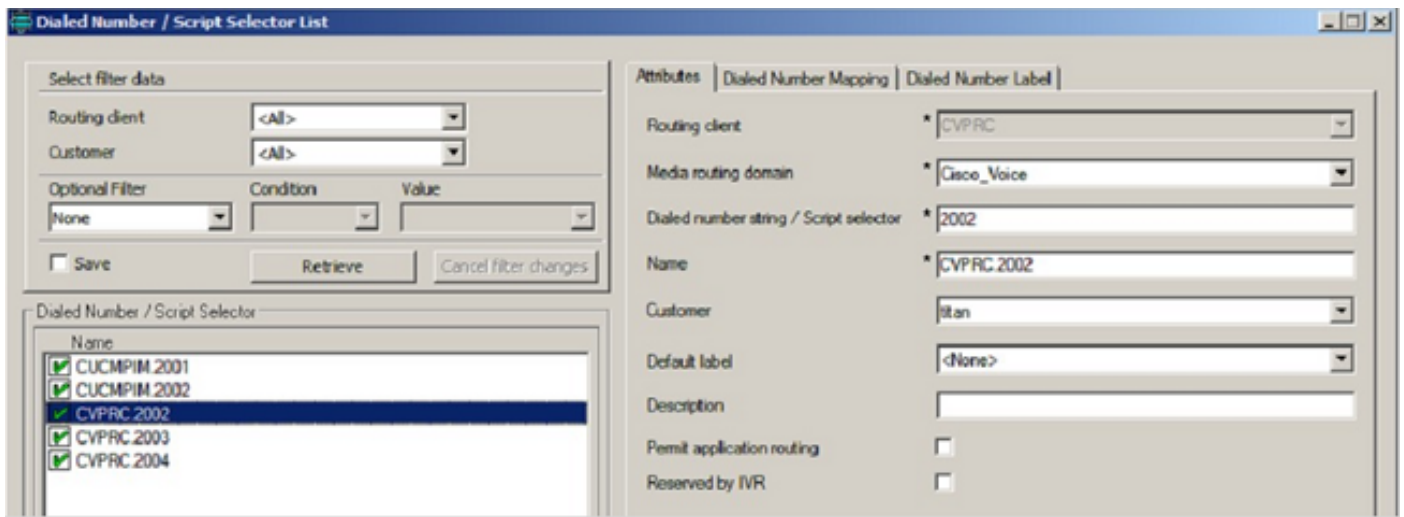


ىل لاسرا" نى وكت مت اذ. VRU ةيمستل لىكو و اى لىم راسم ىل ع CVP ىوتى ن ا بى
 ةب و بىك ل و خ د ل ا ةب و ب CVP م د خ ت س ى، "ئش ن م ل ا

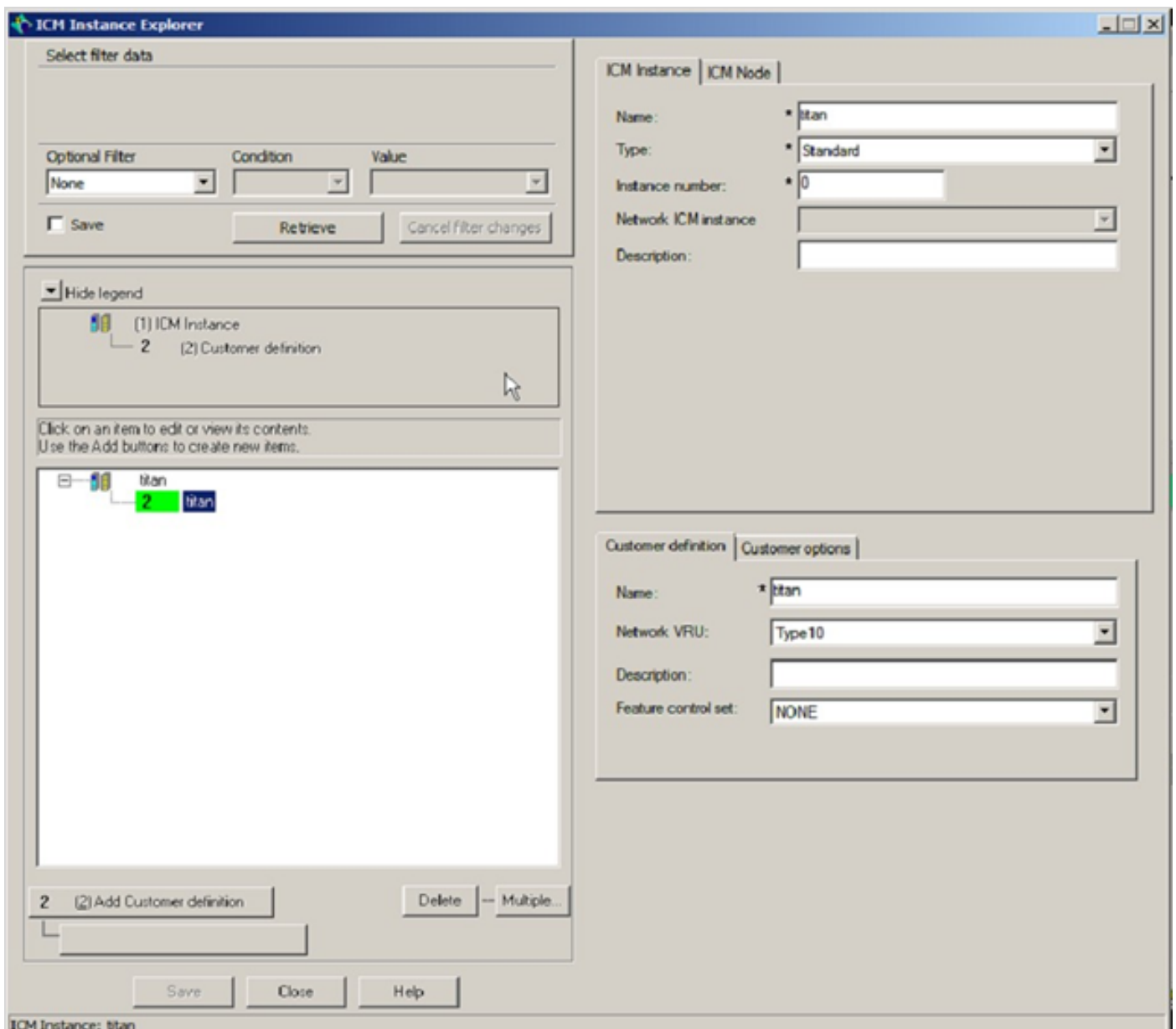


ICM نى وكت

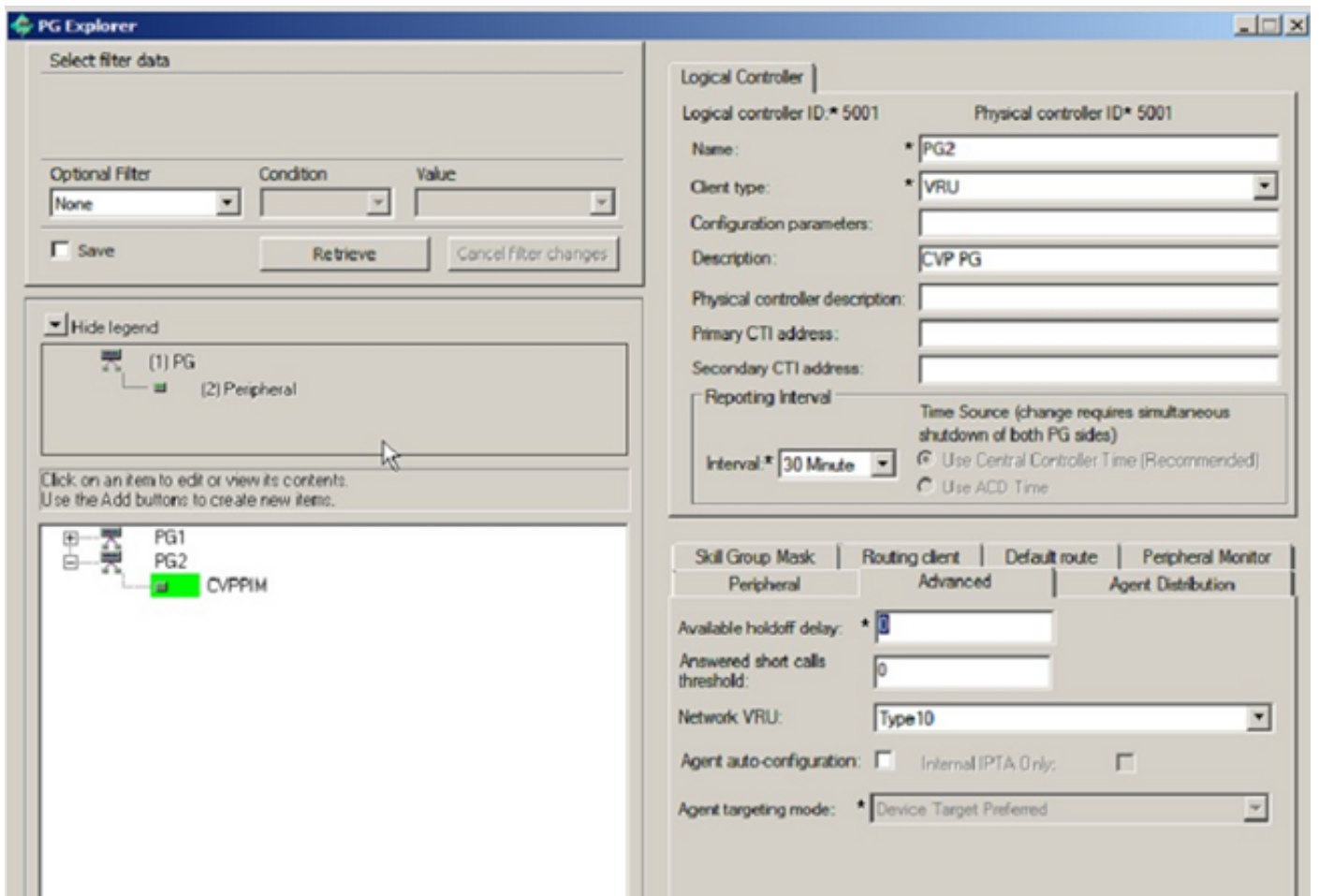
ةم ل ا ك م ل ا ع و ن ب ن ر ت ق م ل ى م ع د و ج و ب ى ص و ى . ن ر ت ق م ل ى م ع ى ل ع ب و ل ط م ل ا م ق ر ل ا ى و ت ى ن ا ب ى
 ا ض ى ا .



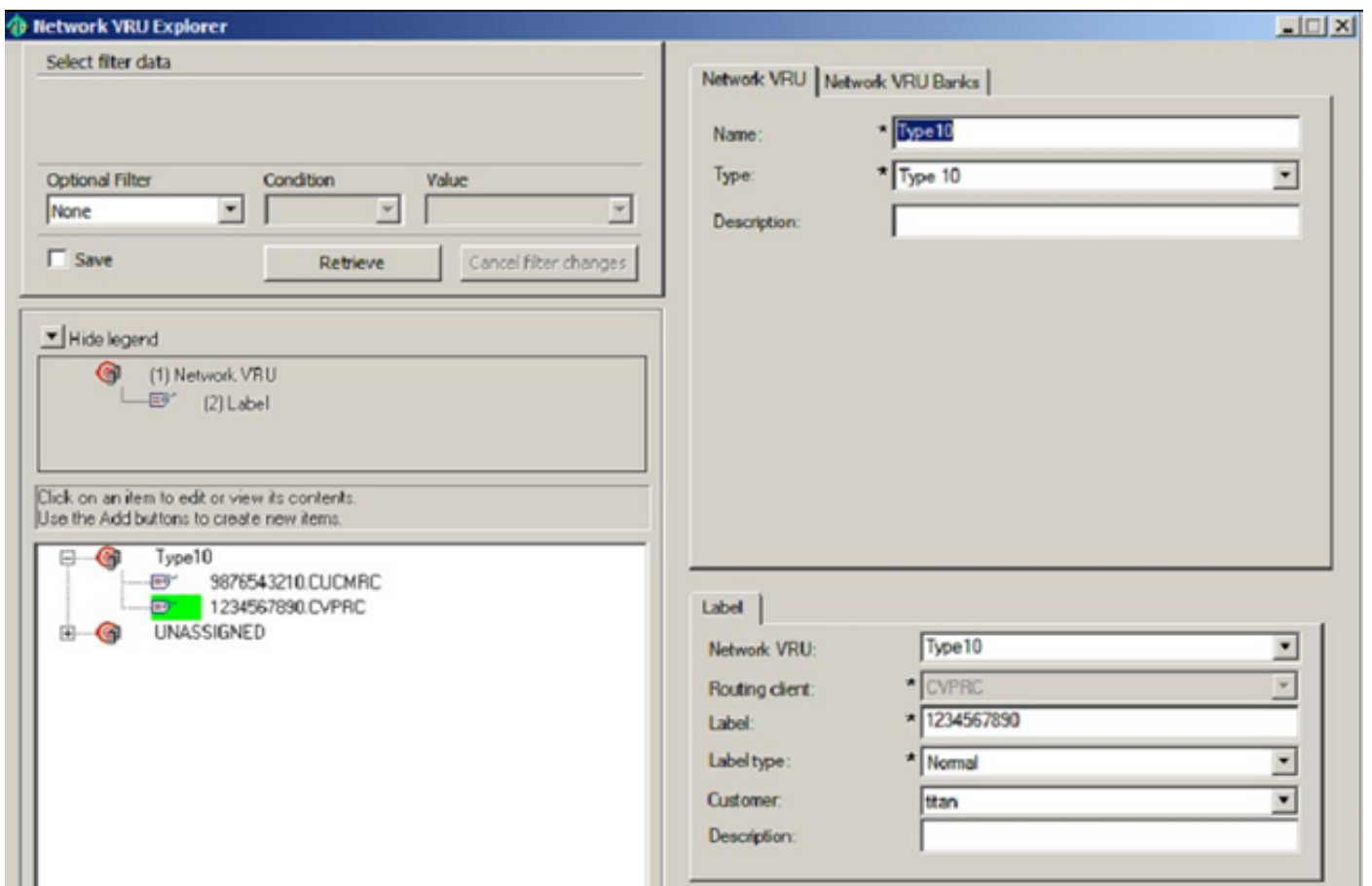
ةكبشلاب ةصاخلا VRU ةدحوب انرتقم لئلم/لئم نوكي نأ بجي.



ةكبشلاب انرتقم هيجوتلا لئم/ع CVP PG نوكي نأ بجي VRU.



قېمست ىلغ CVP PGs تاعومجم عي مچ يوتحت نأ بچي. 10 VRU عونلا نم ةكبشلا نيوكت بچي CVP. لىغ "DNIS لوطل ىصقالا دل" نيوكت عم قېمستلا لوط قباطتي نأ بچي. ةفاضم



VRU. VRU ةكبش ب اطبترم ةكبشل ي ص ن ل ا ج م ا ن ر ب ل ا نو ك ي ن ا ب ج ي

Network VRU Script List

Select filter data

Network VRU: <All>

Customer: <All>

Optional Filter: None Condition: Value:

Save Retrieve Cancel filter changes

Network VRU Script

Name
VeriServer

Attributes

Name: VeriServer

Network VRU: Type10

VRU script name: GS.Server.V

Timeout: 180 seconds

Configuration param:

Customer: ttan

Interruptible:

Overridable:

Description:

VRXML ةرابع نيوكت

ريظن تاهج ب ةبسانم ل ا تاق ي ب ط ت ل ا ن ا ر ق ا ب ج ي . (TCL) ة ا د ا ل ا ر م ا ة غ ل ت ا ق ي ب ط ت ن ي و ك ت ب ج ي bootstrap ق ي ب ط ت ي ف CVFost ن ي و ك ت ب ج ي . "س ا ر ل ا ر و ر م" ن ي و ك ت ب ج ي . ب ل ل ل ا

```
application
service new-call flash:bootstrap.vxml
  paramspace english language en
  paramspace english index 0
  paramspace english location flash
  paramspace english prefix en
!
service ringback flash:ringtone.tcl
!
service ringtone flash:ringtone.tcl
  paramspace english index 0
  paramspace english language en
  paramspace english location flash
  paramspace english prefix en
!
service cvperror flash:cvperror.tcl
  paramspace english index 0
  paramspace english language en
  paramspace english location flash
  paramspace english prefix en
!
service bootstrap flash:bootstrap.tcl
  paramspace english index 0
  paramspace english language en
  paramspace english location flash
  paramspace english prefix en
!
service handoff flash:handoff.tcl
  paramspace english language en
  paramspace english index 0
  paramspace english location flash
  paramspace english prefix en
!
```

```
dial-peer voice 999 voip
  service bootstrap
  session protocol sipv2
  session target sip-server
  incoming called-number 1234567890
  voice-class codec 1
  no vad
!
dial-peer voice 9191 voip
  service ringtone
  session protocol sipv2
  incoming called-number 91919191
  voice-class codec 1
  no vad
!
dial-peer voice 9292 voip
  service cvperror
  session protocol sipv2
  incoming called-number 92929292
  voice-class codec 1
  no vad
```

```
voice service voip
  sip
  bind control source-interface GigabitEthernet0/1
  bind media source-interface GigabitEthernet0/1
  header-passing
!
```

اهحالص او ااطخال فاشكتسا

لي غشت "أو" VRU لى لاسرالا" ااطخأ فاشكتسا ةي فيك حرشي دن تسمل اذه نأ امب ICM، في لعفلاب دوجوم PSTN نم اعدتسالا نأ ضررتفا، اهحالص او "ي عرفلا يصنلا جم انربلا لك في رظنلا يه اهعابتا بجي يتلا ةقيرطلاو. "VRU لى لاسرالا" ةدقع لى لصي ICM نأو هذه. ودبت نأ بجي فيكو ةجيتنلا ةساردو ءوست نأ نكمي تاملكملا قفدت نم ةوطخ لملعمل في ةمدختسم لى صافتلا

IP Addressing:

CVP - 10.66.68.169

VXML Gateway - 10.66.75.241

CUPS Proxy - 10.66.68.164

CUCM - 10.66.68.163

Label:

Dialed Number - 2002 and 2003
VRU label for CVP - 1234567890
VRU label for CUCM - 9876543210
SIG Digits - 606

Debug:

ICM - Route Request, Script Selects, Network VRU Tracing, Call
Queuing

CVP - Debug41

IOS - debug voip ccapi inout, debug ccsip message, debug voip
application vxml, debug voip application tcl commands, debug http msg

VRU مسمت ىلع روثعلا ف ICM لشف 1 رادصإلا

بولطلم مقررلا ىلع لىم عىأ فىرعت متى مل

```
12:41:02:591 ra-rtr Trace: (763757 x 0 : 0 0) NewCall: CID=(150429,204),  
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=012:41:02:591  
ra-rtr Trace: (763757 x 0 : 0 0) Dialog RunScript node - connecting  
to VRU now.12:41:02:591 ra-rtr Trace: (763757 x 0 : 0 0) Customer not found for dialed  
number (2003) - using default.  
12:41:02:591 ra-rtr No network VRU is configured for dialed number  
CVPRC.2003(ID:5003)  
12:41:02:592 ra-rtr Trace: (763757 x 0 : 0 0) No network VRU is configured for  
dialed number CVPRC.2003(ID:5003)  
12:41:02:592 ra-rtr Trace: (763757 x 0 : 0 0) Dialog RunScript node - connect to  
vru failed. - marking it as unavailable  
12:41:02:592 ra-rtr Trace: (763757 x 0 : 0 0) RouteComplete:  
12:41:02:592 ra-rtr Trace: Route: CID=(150429,204), Labels=0  
12:41:02:592 ra-rtr Trace: (763757 x 0 : 0 0) Dialog sending release call  
message to Routing Client ID(5001).  
12:41:02:592 ra-rtr Trace: (763757 x 0 : 0 0) Deleting Dialog.  
12:41:02:599 ra-rtr Trace: For message (9) from routing client CVPRC (ID 5001)  
could not find dialog id (763757).
```

```
10356206: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_SIP-7-CALL:  
{Thrd=DATAI.11} Generated a new CISCO-GUID hdr: 4046731059-0268435770-1607086881  
-0172115113, Generated a new CVP-ID hdr : F13437331000013A5FCA33210A4244A9  
10356207: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_SIP-7-CALL:  
{Thrd=DATAI.11} CALLGUID = F13437331000013A5FCA33210A4244A9 LEGID =  
ldoycbefrqsphso - [INBOUND]: Call is missing an RPID header.  
No survivability in use.10356208: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800:  
%CVP_9_0_SIP-7-PARAM:  
{Thrd=DATAI.11} CALLGUID = F13437331000013A5FCA33210A4244A9 LEGID =  
ldoycbefrqsphso - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI
```

sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false
10356209: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} NEW CALL with guid=F13437331000013A5FCA33210A4244A9
legid=ldoycbefrqsphso dn=2003 ani=1231234 uui=null calldate=Sun Nov 11
12:41:02 PST 2012 video=false cachecallcontext = false is_postcallsurvey = false
RouterCallKey = null RouterCallKeyDay = null RouterCallKeySequenceNumber = null
10356210: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL (JMSDestination)=
Topic(CVP.SIP.CC.REQ) (JMSTimestamp)=1352666462003 >>BODY: replyto=true
callguid=F13437331000013A5FCA33210A4244A9 ani=1231234 dnis=2003 timezone=
America/Los_Angeles version=CVP_9_0 pstntrkgprsrcip=10.66.68.157 calldate=
Sun Nov 11 12:41:02 PST 2012 calltypeid=4 localOffset=-480 calllegid=
ldoycbefrqsphso >>STATE: isTabular=false isWriteable=true cursor=-1
10678137: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-8-ICM-3810659} CALLGUID = F13437331000013A5FCA33210A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1,
mediaType=, location=, locationpkid=, locationsiteid=,
srcaddr=10.66.68.157, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:, user.media.id:
F13437331000013A5FCA33210A4244A9,, LEGID = null, DNIS = -1, ANI = -1 10678138:
10.66.68.169: Nov 11 2012 12:41:02.003 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-8-ICM-3810659} CALLGUID = F13437331000013A5FCA33210A4244A9 -
New call 10678139: 10.66.68.169: Nov 11 2012 12:41:02.003 -0800:
%CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-8-ICM-3810659} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=763757, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=F13437331000013A5FCA33210A4244A9, rckey=, rcday=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=,
CallContext:, user.media.id: F13437331000013A5FCA33210A4244A9,
user.cvp_server_info: 10.66.68.169,,
10678140: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-426-ICM-3810660} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Processing ,,
[ICM_RELEASE], dialogueId=763757, sendSeqNo=1, cause=NORMAL_CALL_
CLEARING,, LEGID = ldoycbefrqsphso, DNIS = 2003, ANI = 1231234
10678141: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-426-ICM-3810660} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Publishing ,,
[MsgBus:DISCONNECT], ssId=SYS_SIP1, cause=NORMAL_CALL_CLEARING,,
LEGID = ldoycbefrqsphso, DNIS = 2003, ANI = 1231234
10356211: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-200-SIP-2705753} MessagingWorker:run: CALLGUID =
F13437331000013A5FCA33210A4244A9 LEGID = ldoycbefrqsphso - [INBOUND]
ICM Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSDestination)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352666462018
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F13437331000013A5FCA33210A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
ldoycbefrqsphso >>STATE: isTabular=false isWriteable=false cursor=-1
10356212: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_SIP-7-CALL:

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{Thrd=pool-1-thread-200-SIP-2705753} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352666462018 >>BODY: callguid=F13437331000013A5FCA33210A4244A9
RouterCallKeySent=false causecode=1 timezone=America/Los_Angeles version=CVP_9_0
calldate=Sun Nov 11 12:41:02 PST 2012 localOffset=-480 eventid=6 calllegid=
ldoycbefrqsphso >>STATE: isTabular=false isWriteable=true cursor=-1
10356213: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-200-SIP-2705753} CALLGUID = F13437331000013A5FCA33210A4244A9
LEGID = ldoycbefrqsphso - [INBOUND] DURATION (msecs) = 15 - HANGUP with
Call History
10356214: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-200-SIP-2705753} CALLGUID = F13437331000013A5FCA33210A4244A9
LEGID = ldoycbefrqsphso - [INBOUND]: No Dialog Responding: No final response
on this leg.
10678142: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-436-ICM-3810661} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = ldoycbefrqsphso, DNIS = 2003,
ANI = 1231234
10678143: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-436-ICM-3810661} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=763757, sendSeqNo=2, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = ldoycbefrqsphso, DNIS = 2003,
ANI = 1231234
10678144: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-436-ICM-3810661} CALLGUID =
F13437331000013A5FCA33210A4244A9, DLGID = 763757 [SIP_LEG] - Deleted dialogue.
Duration: 0 hrs, 0 mins, 0 secs, 15 msecs
10678145: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-436-ICM-3810661} CALLGUID = F13437331000013A5FCA33210A4244A9
- Deleted call. Duration: 0 hrs, 0 mins, 0 secs, 15 msecs
10678146: 10.66.68.169: Nov 11 2012 12:41:02.018 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-436-ICM-3810661} ICMCallController:
addToPostCallSurveyCallMap: CALLGUID = F13437331000013A5FCA33210A4244A9 -
Call will not be cached for post call survey
10678147: 10.66.68.169: Nov 11 2012 12:41:14.982 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=ICM Garbage Collector} CALLGUID = F13437331000013A5FCA33210A4244A9,
DLGID = 763757 [SIP_LEG] - Purged dialogue.

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لېلحت

نکې مل اډا. بولطمال مقررل لېمعال لېثم ځل اډان تس ا ځکېشلل VRU راي تځاب ICM موقې ځکېشلل VRU ځمست ځي ځل ع روئع ال ځي ICM لشل ځي، لېم لېثم بولطمال مقررل ل ځل CVP ل "رادصا" ICM لسري. ځم لال مقررل

لېمعال ځل ع "VRU ځکېش" ځي رعت متې مل

12:44:46:127 ra-rtr Trace: (763758 x 0 : 0 0) NewCall: CID=(150429,205),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0

12:44:46:127 ra-rtr Trace: (763758 x 0 : 0 0) Dialog RunScript node - connecting to VRU now.
12:44:46:127 ra-rtr Trace: (763758 x 0 : 0 0) Customer (1) has no valid network vru defined - using default.
12:44:46:127 ra-rtr No network VRU is configured for dialed number CVPRC.2003(ID:5003)
12:44:46:127 ra-rtr Trace: (763758 x 0 : 0 0) No network VRU is configured for dialed number CVPRC.2003(ID:5003)
12:44:46:128 ra-rtr Trace: (763758 x 0 : 0 0) Dialog RunScript node - connect to vru failed. - marking it as unavailable
12:44:46:128 ra-rtr Trace: (763758 x 0 : 0 0) RouteComplete:
12:44:46:128 ra-rtr Trace: Route: CID=(150429,205), Labels=0
12:44:46:128 ra-rtr Trace: (763758 x 0 : 0 0) Dialog sending release call message to Routing Client ID(5001).
12:44:46:128 ra-rtr Trace: (763758 x 0 : 0 0) Deleting Dialog.
12:44:46:135 ra-rtr Trace: For message (9) from routing client CVPRC (ID 5001) could not find dialog id (763758).

10356215: 10.66.68.169: Nov 11 2012 12:44:45.519 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.11} Generated a new CISCO-GUID hdr : 4046954575-0268435770-0758945381-0172115113, Generated a new CVP-ID hdr : F137A04F1000013A2D3C96650A4244A9 10356216: 10.66.68.169: Nov 11 2012 12:44:45.519 -0800: %CVP_9_0_SIP-7-CALL:{Thrd=DATAI.11} CALLGUID = F137A04F1000013A2D3C96650A4244A9 LEGID = igxjkbngsdckmkey - [INBOUND]: Call is missing an RPID header. No survivability in use.
10356217: 10.66.68.169: Nov 11 2012 12:44:45.519 -0800: %CVP_9_0_SIP-7-PARAM: {Thrd=DATAI.11} CALLGUID = F137A04F1000013A2D3C96650A4244A9 LEGID = igxjkbngsdckmkey - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false
10356218: 10.66.68.169: Nov 11 2012 12:44:45.519 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.11} NEW CALL with guid=F137A04F1000013A2D3C96650A4244A9 legid=igxjkbngsdckmkey dn=2003 ani=1231234 uui=null calldate=Sun Nov 11 12:44:45 PST 2012 video=false cachecallcontext = false is_postcallsurvey = false RouterCallKey = null RouterCallKeyDay = null RouterCallKeySequenceNumber = null
10356219: 10.66.68.169: Nov 11 2012 12:44:45.519 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL (JMSTimestamp)=1352666685519 >>BODY: replyto=true callguid=F137A04F1000013A2D3C96650A4244A9 ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0 pstntrkgprsrcip=10.66.68.157 calldate=Sun Nov 11 12:44:45 PST 2012 calltypeid=4 localOffset=-480 callegid=igxjkbngsdckmkey >>STATE: isTabular=false isWriteable=true cursor=-1
10678148: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-376-ICM-3810662} CALLGUID = F137A04F1000013A2D3C96650A4244A9, DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=, locationpkid=, locationsiteid=, srcaddr=10.66.68.157, pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=, rcseq=, uui=, calltypeid=4, CallContext:, user.media.id: F137A04F1000013A2D3C96650A4244A9,, LEGID = null, DNIS = -1, ANI = -1
10678149: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-376-ICM-3810662} CALLGUID =

F137A04F1000013A2D3C96650A4244A9 - New call
10678150: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-376-ICM-3810662} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=763758, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=F137A04F1000013A2D3C96650A4244A9, rckey=, rcdays=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext: ,
user.media.id: F137A04F1000013A2D3C96650A4244A9 ,
user.cvp_server_info: 10.66.68.169, , LEGID = igxjkbngsdckmey, DNIS = 2003,
ANI = 1231234
10678151: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-388-ICM-3810663} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Processing ,,
[ICM_RELEASE], dialogueId=763758, sendSeqNo=1,
cause=NORMAL_CALL_CLEARING, , LEGID = igxjkbngsdckmey, DNIS = 2003,
ANI = 1231234
10678152: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-388-ICM-3810663} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Publishing ,,
[MsgBus:DISCONNECT], ssId=SYS_SIP1, cause=NORMAL_CALL_CLEARING, ,
LEGID = igxjkbngsdckmey, DNIS = 2003, ANI = 1231234
10356220: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-16-SIP-2705764} MessagingWorker:run: CALLGUID =
F137A04F1000013A2D3C96650A4244A9 LEGID = igxjkbngsdckmey -
[INBOUND] ICM Disconnecting the call with : >>HEADERS:
(JMSType)=MsgBus:DISCONNECT (JMSTDestination)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1)
(JMSTimestamp)=1352666685535
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F137A04F1000013A2D3C96650A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
igxjkbngsdckmey
>>STATE: isTabular=false isWriteable=false cursor=-1
10356221: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-16-SIP-2705764} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352666685535 >>BODY: callguid=F137A04F1000013A2D3C96650A4244A9
RouterCallKeySent=false causecode=1 timezone=America/
Los_Angeles version=CVP_9_0 calldate=Sun Nov 11 12:44:45 PST 2012
localOffset=-480 eventid=6 calllegid=igxjkbngsdckmey >>STATE:
isTabular=false isWriteable=true cursor=-1
10356222: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-16-SIP-2705764} CALLGUID = F137A04F1000013A2D3C96650A4244A9
LEGID = igxjkbngsdckmey - [INBOUND] DURATION (msecs) = 16 - HANGUP
with Call History
10356223: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-16-SIP-2705764} CALLGUID = F137A04F1000013A2D3C96650A4244A9
LEGID = igxjkbngsdckmey - [INBOUND]: No Dialog Responding: No final response
on this leg.
10678153: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-358-ICM-3810664} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Processing ,,

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[MsgBus:CALL_STATE_EVENT],    ssId=SYS_SIP1,    eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = igxjkbngsdckmey, DNIS = 2003,
ANI = 1231234
10678154: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-358-ICM-3810664} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT],    dialogueId=763758,
sendSeqNo=2,    eventId=DISCONNECT,    causeCode=NORMAL_COMPLETION,,
LEGID = igxjkbngsdckmey, DNIS = 2003, ANI = 1231234
10678155: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-358-ICM-3810664} CALLGUID =
F137A04F1000013A2D3C96650A4244A9, DLGID = 763758 [SIP_LEG] - Deleted dialogue.
Duration: 0 hrs, 0 mins,
0 secs, 0 msec
10678156: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-358-ICM-3810664} CALLGUID =
F137A04F1000013A2D3C96650A4244A9 - Deleted call.    Duration: 0 hrs, 0 mins,
0 secs, 0 msec
10678157: 10.66.68.169: Nov 11 2012 12:44:45.535 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-358-ICM-3810664} ICMCallController:
addToPostCallSurveyCallMap: CALLGUID = F137A04F1000013A2D3C96650A4244A9 -
Call will not be cached for post call survey
10678158: 10.66.68.169: Nov 11 2012 12:44:58.062 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=ICM Garbage Collector} CALLGUID = F137A04F1000013A2D3C96650A4244A9,
DLGID = 763758 [SIP_LEG] - Purged dialogue.
```

ليحت

VRU ن ع شحبي ه نإف، بولطم الم مقربا نم حل اص لي م ع لي ثم ي ل ع ICM رث عي نأ درج ب
لاصت الة ك بشل (VRU) ه ره اظ ة دحو ي ا في رعت م تي مل اذا. اذه ICM لي ثم ي ل ع ة ك بشل
ICM لس ري. ة ك بشل (VRU) ي ره اظ ال ه جوت ال ة دحو ة ي م ست ي ل ع روثع ال ي ICM ل ش ف ي س ف
CVP ي ل "رادصا".

ه جوت ال لي م عمل VRU ة ي م ست دجوت ال

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12:47:24:213 ra-rtr Trace: (763759 x 0 : 0 0) NewCall: CID=(150429,206),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
12:47:24:213 ra-rtr Trace: (763759 x 0 : 0 0) Dialog RunScript node -
connecting to VRU now.
12:47:24:213 ra-rtr Trace: (763759 x 0 : 0 0) Correlation id for dialog
is (8902).
12:47:24:213 ra-rtr No label configured on network VRU Type10(ID:5000)
for routing client CVPRC(ID:5001).
12:47:24:213 ra-rtr Trace: (763759 x 8902 : 0 0) No label configured on
network VRU Type10(ID:5000) for routing client CVPRC(ID:5001).
12:47:24:213 ra-rtr Trace: (763759 x 8902 : 0 0) Dialog RunScript node -
connect to vru failed. - marking it as unavailable
12:47:24:213 ra-rtr Trace: (763759 x 0 : 0 0) RouteComplete:
12:47:24:213 ra-rtr Trace: Route: CID=(150429,206),
Labels=012:47:24:213 ra-rtr Trace: (763759 x 0 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
```

12:47:24:214 ra-rtr Trace: (763759 x 0 : 0 0) Deleting Dialog.
12:47:24:221 ra-rtr Trace: For message (9) from routing client CVPRC (ID 5001)
could not find dialog id (763759).

10356224: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Generated a new CISCO-GUID hdr : 4047112666-0268435770-
1119757218-0172115113, Generated a new CVP-ID hdr :
F13A09DA1000013A42BE23A20A4244A9

10356225: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} CALLGUID = F13A09DA1000013A42BE23A20A4244A9 LEGID =
oqexcflszqejdij - [INBOUND]: Call is missing an RPID header.
No survivability in use.

10356226: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.11} CALLGUID = F13A09DA1000013A42BE23A20A4244A9 LEGID =
oqexcflszqejdij - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI
sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false

10356227: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} NEW CALL with guid=F13A09DA1000013A42BE23A20A4244A9
legid=oqexcflszqejdij dn=2003 ani=1231234 uui=null calldate=
Sun Nov 11 12:47:23 PST 2012 video=false cachecallcontext = false is_
postcallsurvey = false
RouterCallKey = null RouterCallKeyDay = null RouterCallKeySequenceNumber
= null

10356228: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSDestination)=Topic(CVP.SIP.CC.REQ) (JMSTimestamp)=1352666843610 >>BODY:
replyto=true callguid=F13A09DA1000013A42BE23A20A4244A9 ani=1231234 dnis=2003
timezone=America/Los_Angeles version=CVP_9_0 pstntrkgprsrcip=10.66.68.157
calldate=Sun Nov 11 12:47:23 PST 2012 calltypeid=4 localOffset=-480
calllegid=oqexcflszqejdij >>STATE: isTabular=false isWriteable=true cursor=-1

10678159: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-235-ICM-3810665} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,
locationpkid=, locationsiteid=, srcaddr=10.66.68.157,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rckey=, rckey=, rckey=, rckey=, uui=, calltypeid=4,
CallContext:, user.media.id: F13A09DA1000013A42BE23A20A4244A9,,
LEGID = null, DNIS = -1, ANI = -1

10678160: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-235-ICM-3810665} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9 - New call

10678161: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-235-ICM-3810665} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=763759, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=F13A09DA1000013A42BE23A20A4244A9, rckey=, rckey=,
rckey=, location=, locationpkid=, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:,
user.media.id: F13A09DA1000013A42BE23A20A4244A9,
user.cvp_server_info: 10.66.68.169,, LEGID = oqexcflszqejdij, DNIS = 2003,
ANI = 1231234

10678162: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-412-ICM-3810666} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Processing ,,
[ICM_RELEASE], dialogueId=763759, sendSeqNo=1,
cause=NORMAL_CALL_CLEARING,, LEGID = oqexcflszqejdij, DNIS = 2003,
ANI = 1231234

10678163: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-412-ICM-3810666} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Publishing ,,
[MsgBus:DISCONNECT], ssId=SYS_SIP1, cause=NORMAL_CALL_CLEARING,,
LEGID = oqexcflszqejdij, DNIS = 2003, ANI = 1231234

10356229: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-386-SIP-2705772} MessagingWorker:run: CALLGUID =
F13A09DA1000013A42BE23A20A4244A9 LEGID = oqexcflszqejdij - [INBOUND] ICM
Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSDestination)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352666843610
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F13A09DA1000013A42BE23A20A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=oqexcflszqejdij >>STATE: isTabular=false isWriteable=false
cursor=-1

10356230: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-386-SIP-2705772} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352666843610 >>BODY: callguid=F13A09DA1000013A42BE23A20A4244A9
RouterCallKeySent=false causecode=1 timezone=America/Los_Angeles
version=CVP_9_0 calldate=Sun Nov 11 12:47:23 PST 2012 localOffset=-480
eventId=6 calllegid=oqexcflszqejdij >>STATE: isTabular=false
isWriteable=true cursor=-1

10356231: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-386-SIP-2705772} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9 LEGID = oqexcflszqejdij - [INBOUND]
DURATION (msecs) = 0 - HANGUP with Call History

10356232: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-386-SIP-2705772} CALLGUID = F13A09DA1000013A42BE23A20A4244A9
LEGID = oqexcflszqejdij - [INBOUND]: No Dialog Responding: No final response
on this leg.

10678164: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-3810667} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = oqexcflszqejdij, DNIS = 2003,
ANI = 1231234

10678165: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-3810667} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=763759, sendSeqNo=2, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = oqexcflszqejdij, DNIS = 2003,
ANI = 1231234

10678166: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-3810667} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9, DLGID = 763759 [SIP_LEG] - Deleted
dialogue. Duration: 0 hrs, 0 mins, 0 secs, 0 msecs

10678167: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-3810667} CALLGUID =
F13A09DA1000013A42BE23A20A4244A9 - Deleted call. Duration: 0 hrs, 0 mins,
0 secs, 0 msecs
10678168: 10.66.68.169: Nov 11 2012 12:47:23.610 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-3810667} ICMCallController:
addToPostCallSurveyCallMap: CALLGUID = F13A09DA1000013A42BE23A20A4244A9 -
Call will not be cached for post call survey
10678169: 10.66.68.169: Nov 11 2012 12:47:40.442 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=ICM Garbage Collector} CALLGUID = F13A09DA1000013A42BE23A20A4244A9,
DLGID = 763759 [SIP_LEG] - Purged dialogue.

ليحت

متة ميسر كانه نوكت نأ بجي و 10 عونل نوكتي نأ بجي، VRU ةكبش لىل ICM رثع اذى تح
CVP لىل "رادصا" ICM لسري. هنم ةملاكملا لوصو مت يذلا هيحوتلا لىل عمل انه نوكت

VRU ةكبش " لىل PG ني نوكت متي مل

11:10:15:548 ra-rtr Trace: (16 x 0 : 0 0) NewCall: CID=(150430,211), DN=2003,
ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
11:10:15:548 ra-rtr No NetworkVRU configured for peripheral for VRU capable
call on dialed number 2003 from PG routing client CVPRC (ID 5001).
11:10:15:549 ra-rtr Trace: (16 x 0 : 0 0) No NetworkVRU configured for
peripheral for VRU capable call on dialed number 2003 from PG routing client
CVPRC (ID 5001).
11:10:15:549 ra-rtr Trace: (16 x 0 : 0 0) Dialog sending dialog fail
reason (11)
11:10:15:549 ra-rtr Trace: Router sending dialog fail reason (11) for
dialog (16).
11:10:15:549 ra-rtr Trace: (16 x 0 : 0 0) Deleting Dialog.

532: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.6} Generated a new CISCO-GUID hdr : 4127686264-0268435770-
1736168361-0172115113, Generated a new CVP-ID hdr :

F6077E781000013A677BD3A90A4244A9

533: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.6} CALLGUID = F6077E781000013A677BD3A90A4244A9 LEGID =
nxkrvgqvmyrtrt - [INBOUND]: Call is missing an RPID header.
No survivability in use.

534: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.6} CALLGUID = F6077E781000013A677BD3A90A4244A9 LEGID =
nxkrvgqvmyrtrt - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169
FromURI sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false

535: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.6} NEW CALL with guid=F6077E781000013A677BD3A90A4244A9
legid=nxkrvgqvmyrtrt dn=2003 ani=1231234 uui=null calldate=
Mon Nov 12 11:10:17 PST 2012 video=false cachecallcontext = false is_
postcallsurvey = false RouterCallKey = null RouterCallKeyDay = null
RouterCallKeySequenceNumber = null

536: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=DATAI.6} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352747417208
>>BODY: replyto=true callguid=F6077E781000013A677BD3A90A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgprsrcip=10.66.68.157 calldate=Mon Nov 12 11:10:17 PST 2012
calltypeid=4 localOffset=-480 calllegid=nxkrvgvqvyrrtt
>>STATE: isTabular=false isWriteable=true cursor=-1
421: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-112-ICM-112} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1,
mediaType=, location=, locationpkid=, locationsiteid=,
srcaddr=10.66.68.157, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:,
user.media.id: F6077E781000013A677BD3A90A4244A9,, LEGID = null, DNIS = -1,
ANI = -1
422: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-112-ICM-112} CALLGUID = F6077E781000013A677BD3A90A4244A9
- New call
423: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-112-ICM-112} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=16,
sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1,
dialedNumber=2003, uui=, callguid=F6077E781000013A677BD3A90A4244A9,
rckey=, rcday=, rcseq=, location=, locationpkid=,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, CallContext:, user.media.id: F6077E781000013A677BD3A90A4244A9,
user.cvp_server_info: 10.66.68.169,, LEGID = nxkrvgvqvyrrtt, DNIS = 2003,
ANI = 1231234
424: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-113-ICM-113} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Processing ,, [ICM_DIALOGUE_FAILURE_EVENT],
dialogueId=16, sendSeqNo=1, errorCode = E_UNSPECIFIED_FAILURE,,
LEGID = nxkrvgvqvyrrtt, DNIS = 2003, ANI = 1231234
425: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-113-ICM-113} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Publishing ,, [MsgBus:IALOGUE_FAILURE], ssId=SYS_SIP1,
errorCode=E_UNSPECIFIED_FAILURE,, LEGID = nxkrvgvqvyrrtt, DNIS = 2003,
ANI = 1231234
537: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F6077E781000013A677BD3A90A4244A9
LEGID = nxkrvgvqvyrrtt - [INBOUND] - DIALOGUE_FAILURE from ICM Router
sends 404 rejection to call. errorcode=15 [id:5004]
538: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-114-SIP-435} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352747417208 >>BODY: callguid=F6077E781000013A677BD3A90A4244A9
RouterCallKeySent=false causecode=1 timezone=America/Los_Angeles version=CVP_9_0
calldate=Mon Nov 12 11:10:17 PST 2012 localOffset=-480 eventid=6
calllegid=nxkrvgvqvyrrtt >>STATE: isTabular=false isWriteable=true cursor=-1
539: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-114-SIP-435} CALLGUID = F6077E781000013A677BD3A90A4244A9
LEGID = nxkrvgvqvyrrtt - [INBOUND] DURATION (msecs) = 0 - HANGUP with Call

History

540: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F6077E781000013A677BD3A90A4244A9
LEGID = nxkrvgvqvmyrvt - [INBOUND] - ABNORMALLY ENDING - SIP code [404],
Reason Hdr [SIP;cause=404] Not Found, GW call using SURV TCL flag [false],
NON NORMAL flag [true], DNIS [2003], ANI [1231234] with AGE (msecs) 0 and
Call History : [id:5004]

541: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-114-SIP-435} Using Outbound Proxy for
sip:92929292@10.66.68.164:5060

542: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-114-SIP-435} CALLGUID = F6077E781000013A677BD3A90A4244A9
LEGID = nxkrvgvqvmyrvt - [INBOUND] REDIRECTING with 302 response.

426: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-115-ICM-114} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1,
eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,, LEGID = nxkrvgvqvmyrvt,
DNIS = 2003, ANI = 1231234

427: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-115-ICM-114} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=16,
sendSeqNo=2, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = nxkrvgvqvmyrvt, DNIS = 2003, ANI = 1231234

428: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-115-ICM-114} CALLGUID = F6077E781000013A677BD3A90A4244A9,
DLGID = 16 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins,
0 secs, 0 msecs

429: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-115-ICM-114} CALLGUID = F6077E781000013A677BD3A90A4244A9 -
Deleted call. Duration: 0 hrs, 0 mins, 0 secs, 0 msecs

430: 10.66.68.169: Nov 12 2012 11:10:17.208 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-115-ICM-114} ICMCallController:addToPostCallSurveyCallMap:
CALLGUID = F6077E781000013A677BD3A90A4244A9 - Call will not be cached for post
call survey

لېلحت

ردق ياً هيدل هيجوتل لېممع ناك اذا ام ICM فرعت نأ بچي، VRU ةكبش ىل ةملاك م لاسرا لبق
مكحت ةدحو ىل ل هيجوتل لېممع ل PG يوتحې نأ بچي، بېسلا اذهل و. ال مأ ةكبش لىل ل VRU
طم نل نيوكتل 5 عونل (أ) 10 عونل نم نوكت نأ بچي و اهن يوكت مت ةكبش ل (VRU) ةرهظ
CVP لىل "راوچل لشف" ICM لسري. (مدقأل)

VRU ةيمستل راسم ياً CVP ىدل دجوي ال: 2 رادصلال

13:02:50:156 ra-rtr Trace: (763764 x 0 : 0 0) NewCall: CID=(150429,210),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
CALLGUID = F6077E781000013A677BD3A90A4244A9 - Call will not be cached for post
call survey

13:02:50:156 ra-rtr Trace: (763764 x 0 : 0 0) Correlation id for dialog is
(8906).

13:02:50:156 ra-rtr Trace: (763764 x 8906 : 0 0) TransferToVRU: Label=1234567890,
CorID=8906, VRUID=5000, RCID=5001
13:02:50:156 ra-rtr Trace: (763764 x 8906 : 0 0) TransferConnect sent. Dialog
pending.
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) ReRoute: Reason=1 CallState=1.
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) Dialog handling a reroute
request
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) Dialog resuming (ReRoute
requested.) status (1)
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) RouteComplete:
13:02:50:162 ra-rtr Trace: Route: CID=(150429,210), Labels=0
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
13:02:50:162 ra-rtr Trace: (763764 x 8906 : 0 0) Deleting Dialog.

10356431: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Generated a new CISCO-GUID hdr :
4048038573-0268435770-2049164156-0172115113, Generated a new CVP-ID hdr :
F1482AAD1000013A7A23C37C0A4244A9

10356432: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} CALLGUID = F1482AAD1000013A7A23C37C0A4244A9 LEGID =
vzhaijmlktklgum - [INBOUND]: Call is missing an RPID header.
No survivability in use.

10356433: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.11} CALLGUID = F1482AAD1000013A7A23C37C0A4244A9 LEGID =
vzhaijmlktklgum - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI
sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false

10356434: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} NEW CALL with guid=F1482AAD1000013A7A23C37C0A4244A9
legid=vzhaijmlktklgum dn=2003 ani=1231234 uui=null calldate=
Sun Nov 11 13:02:49 PST 2012 video=false cachecallcontext = false is_
postcallsurvey = false RouterCallKey = null RouterCallKeyDay =
null RouterCallKeySequenceNumber = null

10356435: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352667769517
>>BODY: replyto=true callguid=F1482AAD1000013A7A23C37C0A4244A9 ani=1231234
dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstnrkgrpsrcip=10.66.68.157 calldate=Sun Nov 11 13:02:49 PST 2012
calltypeid=4 localOffset=-480 calllegid=vzhaijmlktklgum
>>STATE: isTabular=false isWriteable=true cursor=-1

10678260: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-3810693} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,

locationpkid=, locationsiteid=, srcaddr=10.66.68.157,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rckey=, rcdays=, rcseq=, uui=, calltypeid=4,
CallContext:, user.media.id: F1482AAD1000013A7A23C37C0A4244A9,,
LEGID = null, DNIS = -1, ANI = -1
10678261: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-3810693} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9 - New call
10678262: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-3810693} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=763764, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=F1482AAD1000013A7A23C37C0A4244A9, rckey=, rcdays=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:,
user.media.id: F1482AAD1000013A7A23C37C0A4244A9,
user.cvp_server_info: 10.66.68.169,, LEGID = vzhaijmlkklgum, DNIS = 2003,
ANI = 1231234
10678263: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-142-ICM-3810694} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] -
Processing ,, [ICM_TEMPORARY_CONNECT], dialogueId=763764,
sendSeqNo=1, label=1234567890, correlationId=8906,
callguid=F1482AAD1000013A7A23C37C0A4244A9, rckey=210, rcdays=150429,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = vzhaijmlkklgum, DNIS = 2003, ANI = 1231234
10678264: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-142-ICM-3810694} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Publishing ,,
[MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=8906, command=null,
rckey=210, rcdays=150429, rcseq=0, CallContext:,
user.microapp.UseVXMLParams: N, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = vzhaijmlkklgum,
DNIS = 2003, ANI = 1231234
10356436: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9 LEGID = vzhaijmlkklgum - [INBOUND]
Handling CONNECT :>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSDestination)=
Topic(CVP.ICM.CC.RESP.SYS_SIP1) (JMSTimestamp)=1352667769517
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001

```
>>BODY: callguid=F1482AAD1000013A7A23C37C0A4244A9 RouterCallKey=210
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , , , ] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null]
user.microapp.ToExtVXML=[application=HelloWorld, null, null, null, null]
user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable=true
cursor=-1 dnis=2003 correlationid=8906 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 RouterCallKeyDay=150429
labeltype=-1 label=12345678908906 localOffset=-480 calllegid=vzhaijmlktklgum
>>STATE: isTabular=false isWriteable=false cursor=-1
10356437: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800:
%CVP_9_0_SIP-3-SIP_ERROR_SNMP: B2BUA is not configured with a route for
making calls to [12345678908906]. Please add this route. [id:5010]
10356438: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F1482AAD1000013A7A23C37C0A4244A9
LEGID = vzhaijmlktklgum - [INBOUND]: Destination URL is null, cannot make
the transfer. [id:5004]
10356439: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-480-SIP-2705890} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352667769517 >>BODY: callguid=F1482AAD1000013A7A23C37C0A4244A9
RouterCallKey=210 RouterCallKeySent=false causecode=0 timezone=America/
Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1
RouterCallKeyDay=150429 calldate=Sun Nov 11 13:02:49 PST 2012
label=12345678908906 localOffset=-480 eventid=1 calllegid=vzhaijmlktklgum
>>STATE: isTabular=false isWriteable=true cursor=-1
10356440: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID = F1482AAD1000013A7A23C37C0A4244A9
LEGID = vzhaijmlktklgum - [INBOUND]: Waiting 2000 millisecs before terminating.
10678265: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-404-ICM-3810695} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=CONNECT_FAILURE,
causeCode=NONE,, LEGID = vzhaijmlktklgum, DNIS = 2003, ANI = 1231234
10678266: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-404-ICM-3810695} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=763764, sendSeqNo=2,
eventId=CONNECT_FAILURE, causeCode=NONE,, LEGID = vzhaijmlktklgum,
DNIS = 2003, ANI = 1231234
10678267: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-155-ICM-3810696} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Processing ,,
[ICM_RELEASE], dialogueId=763764, sendSeqNo=2,
```

cause=NORMAL_CALL_CLEARING,, LEGID = vzhaijmlkklgum, DNIS = 2003,
ANI = 1231234
10678268: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-155-ICM-3810696} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Publishing ,,
[MsgBus:DISCONNECT], ssId=SYS_SIP1, cause=NORMAL_CALL_CLEARING,,
LEGID = vzhaijmlkklgum, DNIS = 2003, ANI = 1231234
10356441: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-9-SIP-2705891} MessagingWorker:run:
CALLGUID = F1482AAD1000013A7A23C37C0A4244A9 LEGID = vzhaijmlkklgum - [INBOUND]
ICM Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSTimestamp)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352667769517
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F1482AAD1000013A7A23C37C0A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=vzhaijmlkklgum >>STATE: isTabular=false isWriteable=false
cursor=-1
10356442: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-9-SIP-2705891} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352667769517 >>BODY: callguid=F1482AAD1000013A7A23C37C0A4244A9
RouterCallKey=210 RouterCallKeySent=true causecode=1
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150429 calldate=Sun Nov 11 13:02:49 PST 2012
label=12345678908906 localOffset=-480 eventid=6 calllegid=vzhaijmlkklgum
>>STATE: isTabular=false isWriteable=true cursor=-1
10678269: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-280-ICM-3810697} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = vzhaijmlkklgum, DNIS = 2003,
ANI = 1231234
10678270: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-280-ICM-3810697} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=763764, sendSeqNo=3, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = vzhaijmlkklgum, DNIS = 2003,
ANI = 1231234
10678271: 10.66.68.169: Nov 11 2012 13:02:49.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-280-ICM-3810697} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, DLGID = 763764 [SIP_LEG] - Deleted
dialogue. Duration: 0 hrs, 0 mins, 0 secs, 0 msecs
10678272: 10.66.68.169: Nov 11 2012 13:02:49.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-280-ICM-3810697} CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9 - Deleted call. Duration: 0 hrs, 0 mins,

0 secs, 15 msec

10678273: 10.66.68.169: Nov 11 2012 13:02:49.532 -0800: %CVP_9_0_ICM-7-CALL:

{Thrd=pool-1-thread-280-ICM-3810697} ICMCallController:

addToPostCallSurveyCallMap: CALLGUID = F1482AAD1000013A7A23C37C0A4244A9 -

Call will not be cached for post call survey

10356443: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID = F1482AAD1000013A7A23C37C0A4244A9

LEGID = vzhaijmlkklgum - [INBOUND] DURATION (msecs) = 2012 - HANGUP with

Call History12345678908906|-1;

10356444: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800:

%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F1482AAD1000013A7A23C37C0A4244A9

LEGID = vzhaijmlkklgum - [INBOUND] - ABNORMALLY ENDING - SIP code [404],

Reason Hdr [SIP;cause=404] Not Found, GW call using SURV TCL flag [false],

NON NORMAL flag [true], DNIS [2003], ANI [1231234] with AGE (msecs) 2012 and

Call History : 12345678908906|-1; [id:5004]

10356445: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800:

%CVP_9_0_SIP-3-SIP_ERROR_SNMP: B2BUA is not configured with a route for

making calls to [92929292]. Please add this route. [id:5010]

10356446: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-3-

SIP_CALL_ERROR: CALLGUID = F1482AAD1000013A7A23C37C0A4244A9 LEGID =

vzhaijmlkklgum - [INBOUND]: Destination URL is null, cannot make the

REFER. [id:5004]

10356447: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=pool-1-thread-480-SIP-2705890} Sending BUS MSG:>>HEADERS:

(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)

(JMSTimestamp)=1352667771529 >>BODY: callguid=F1482AAD1000013A7A23C37C0A4244A9

RouterCallKey=210 RouterCallKeySent=true causecode=0 timezone=America/

Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1

RouterCallKeyDay=150429 calldate=Sun Nov 11 13:02:51 PST 2012

label=12345678908906 localOffset=-480 eventid=1 calllegid=vzhaijmlkklgum

>>STATE: isTabular=false isWriteable=true cursor=-1

10356448: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID =

F1482AAD1000013A7A23C37C0A4244A9 LEGID = vzhaijmlkklgum - [INBOUND]

Rejecting code 404.

10356449: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID =

F1482AAD1000013A7A23C37C0A4244A9 LEGID = vzhaijmlkklgum - [INBOUND]: No

Dialog Responding: No final response on this leg.

10356450: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800: %CVP_9_0_SIP-7-CALL:

{Thrd=pool-1-thread-480-SIP-2705890} CALLGUID =

F1482AAD1000013A7A23C37C0A4244A9 LEGID = vzhaijmlkklgum - [INBOUND] :

Exception in respond: com.dynamicsoft.DsLibs.DsSipDialog.DsSipDialogException:

error sending response

10678274: 10.66.68.169: Nov 11 2012 13:02:51.529 -0800:

```
%CVP_9_0_ICM-4-LOGMSG_ICM_SS_EXCEPTION: com.cisco.cvp.icm.msgbus.io.
MsgBusMessageManager$4::processCallStateEvent: CALLGUID =
F1482AAD1000013A7A23C37C0A4244A9, Call associated with message not found: ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=CONNECT_FAILURE,
causeCode=NONE, [id:2009]
```

لېلحت

لی طابترالیا فرعمو VRU ټی مسټ ICM ل سرې، ټی حصص ICM لی ل ټان ټی وکتلی ټی مچ ټن اک اذی CVP ټی وټی نأ بی. VXML ټی ابوب لی ل ټی م ل ک م ل ل اس رال راس م نأ ل CVP ل ن وکی نأ بی. CVP اتلک ټی ف نکل و. ټی م ل ک م ل ل ټی وټی ل ل ټی و ل CVP م دختس ټی نأ ن ک م ټی و، ټی باټ راس م لی ل VXML ټی ابوب لی ل ټی م ل ک م ل ل ټی وټی لی ل ارداق CVP ن وکی نأ بی، ټی ل L.

ټی صن ل ل VRU TCL جم ان رب ټی ټی وټی ل L

ټی حصص ل L

```
13:54:37:727 ra-rtr Trace: (763765 x 0 : 0 0) NewCall: CID=(150429,211),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
13:54:37:727 ra-rtr Trace: (763765 x 0 : 0 0) Dialog RunScript node -
connecting to VRU now.
13:54:37:727 ra-rtr Trace: (763765 x 0 : 0 0) Correlation id for
dialog is (8907).
13:54:37:727 ra-rtr Trace: (763765 x 8907 : 0 0) TransferToVRU:
Label=1234567890, CorID=8907, VRUID=5000, RCID=5001
13:54:37:727 ra-rtr Trace: (763765 x 8907 : 0 0) TransferConnect sent.
Dialog pending.
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) ReRoute: Reason=1
CallState=1.
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) Dialog handling a
reroute request
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) Dialog resuming
(ReRoute requested.) status (1)
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) RouteComplete:
13:54:37:962 ra-rtr Trace: Route: CID=(150429,211), Labels=0
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
13:54:37:962 ra-rtr Trace: (763765 x 8907 : 0 0) Deleting Dialog.

10356476: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Generated a new CISCO-GUID hdr : 4051145999-0268435770-
0248415528-0172115113, Generated a new CVP-ID
hdr : F177950F1000013A0ECE85280A4244A9
10356477: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND]: Call is missing an RPID header.
No survivability in use.
10356478: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.11} CALLGUID = F177950F1000013A0ECE85280A4244A9
```

LEGID = tmywxhkiressfmot - [INBOUND]: ReqURI (DN)
sip:2003@10.66.68.169 FromURI sip:1231234@10.66.68.157
Video:false m_needs_postcallsurvey:false
10356479: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} NEW CALL with guid=F177950F1000013A0ECE85280A4244A9
legid=tmywxhkiressfmot dn=2003 ani=1231234 uui=null calldate=Sun Nov 11
13:54:36 PST 2012 video=false cachecallcontext = false is_postcallsurvey =
false RouterCallKey = null RouterCallKeyDay = null
RouterCallKeySequenceNumber = null
10356480: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352670876943
>>BODY: replyto=true callguid=F177950F1000013A0ECE85280A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgprsrcip=10.66.68.157 calldate=Sun Nov 11 13:54:36 PST 2012
calltypeid=4 localOffset=-480 calllegid=tmywxhkiressfmot
>>STATE: isTabular=false isWriteable=true cursor=-1
10678286: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-82-ICM-3810700} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1,
mediaType=, location=, locationpkid=, locationsiteid=,
srcaddr=10.66.68.157, pstntrunkgroupid=10.66.68.157 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:, user.media.id:
F177950F1000013A0ECE85280A4244A9,, LEGID = null, DNIS = -1, ANI = -1
10678287: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-82-ICM-3810700} CALLGUID = F177950F1000013A0ECE85280A4244A9
- New call
10678288: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-82-ICM-3810700} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=763765,
sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1,
dialedNumber=2003, uui=, callguid=F177950F1000013A0ECE85280A4244A9,
rckey=, rcday=, rcseq=, location=, locationpkid=,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, CallContext:, user.media.id:
F177950F1000013A0ECE85280A4244A9, user.cvp_server_info:
10.66.68.169,, LEGID = tmywxhkiressfmot, DNIS = 2003, ANI = 1231234
10678289: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-247-ICM-3810701} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Processing ,, [ICM_TEMPORARY_CONNECT],
dialogueId=763765, sendSeqNo=1, label=1234567890, correlationId=8907,
callguid=F177950F1000013A0ECE85280A4244A9, rckey=211, rcday=150429, rcseq=0,
CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = tmywxhkiressfmot, DNIS = 2003, ANI = 1231234
10678290: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-247-ICM-3810701} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=8907, command=null, rckey=211,
rcday=150429, rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:

```
http://10.66.68.169:7000/CVP,      user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = tmywxhkiresfmot, DNIS = 2003, ANI = 1231234
10356481: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-191-SIP-2706037} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND] Handling CONNECT :>>HEADERS:
(JMSType)=MsgBus:CONNECT (JMSDestination)=Topic(CVP.ICM.CC.RESP.SYS_SIP1)
(JMSTimestamp)=1352670876943 (ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001
>>BODY: callguid=F177950F1000013A0ECE85280A4244A9 RouterCallKey=211
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , , , ] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null] user.microapp.ToExtVXML=
[application=HelloWorld, null, null, null, null] user.microapp.UseVXMLParams=N
>>STATE: isTabular=false isWriteable=true cursor=-1 dnis=2003 correlationid=8907
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
RouterCallKeyDay=150429 labeltype=-1 label=12345678908907 localOffset=-480
calllegid=tmywxhkiresfmot >>STATE: isTabular=false isWriteable=false cursor=-1
10356482: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-191-SIP-2706037} Static route matched 12345678908907 to
StaticRoute: patterns like 1234567890> will route to 10.66.75.241
10356483: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-191-SIP-2706037} Using Local Static
Route for sip:12345678908907@10.66.75.241
10356484: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-191-SIP-2706037} Found an incoming CISCO-GUID
hdr : 4051145999-0268435770-0248415528-0172115113, Found an existing CVP-ID
hdr: F177950F1000013A0ECE85280A4244A9
10356485: 10.66.68.169: Nov 11 2012 13:54:36.943 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-191-SIP-2706037} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND]:
INVITE TO <sip:12345678908907@10.66.75.241;transport=tcp> FROM 1231234
<sip:1231234@10.66.68.169:5060> EXPIRES[60] 100REL[Unsupported]
10356486: 10.66.68.169: Nov 11 2012 13:54:36.959 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND]:
Invitation proceeding 100
10356487: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND] -
DsSipInvitation - <sip:12345678908907@10.66.75.241;transport=tcp>;
tag=F2E952A4-961 - 1 REJECTED WITH 404 - Not Found Reason: Q.850;cause=1

10356488: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND]: Updated by :
CALLGUID = F177950F1000013A0ECE85280A4244A9 LEGID =
F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND]:
with event type INV_REJECTED
10356489: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352670877177 >>BODY: callguid=F177950F1000013A0ECE85280A4244A9
RouterCallKeySent=false causecode=0 timezone=America/Los_Angeles version=CVP_9_0
```

calldate=Sun Nov 11 13:54:37 PST 2012 localOffset=-480 eventId=1
calllegid=F177950F1000013A0ECE85280A4244A9-135267087694378764
>>STATE: isTabular=false isWriteable=true cursor=-1
10356490: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706038} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND]
DURATION (msecs) = 234 - HANGUP with Call History
10356491: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706038} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 - [OUTBOUND]:
No Dialog Cancelling: No final response on this leg.
10356492: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706038} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = F177950F1000013A0ECE85280A4244A9-135267087694378764 -
[OUTBOUND]: hangup - com.dynamicsoft.DsLibs.DsSipDialog.DsSipDialogException:
Invalid input: IN_HANGUP - invitation terminated <
10356493: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706039} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND]: Updated by : CALLGUID =
F177950F1000013A0ECE85280A4244A9 LEGID = F177950F1000013A0ECE85280A4244A9-
135267087694378764 - [OUTBOUND]: with event type TERMINATED
10356494: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND]: Waiting 2000 millisecs before terminating.
10678291: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-238-ICM-3810702} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1,
eventId=CONNECT_FAILURE, causeCode=NONE,, LEGID = null, DNIS = 2003,
ANI = 1231234
10678292: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-238-ICM-3810702} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=763765,
sendSeqNo=2, eventId=CONNECT_FAILURE, causeCode=NONE,,
LEGID = tmywxhkiresfmot, DNIS = 2003, ANI = 1231234
10678293: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-223-ICM-3810703} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Processing ,, [ICM_RELEASE], dialogueId=763765,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID = tmywxhkiresfmot, DNIS = 2003,
ANI = 1231234
10678294: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-223-ICM-3810703} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_SIP1,
cause=NORMAL_CALL_CLEARING,, LEGID = tmywxhkiresfmot, DNIS = 2003, ANI = 1231234
10356495: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-273-SIP-2706041} MessagingWorker:run: CALLGUID =
F177950F1000013A0ECE85280A4244A9 LEGID = tmywxhkiresfmot - [INBOUND]
ICM Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSDestination)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352670877177
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F177950F1000013A0ECE85280A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=tmywxhkiresfmot >>STATE: isTabular=false isWriteable=false
cursor=-1

10356496: 10.66.68.169: Nov 11 2012 13:54:37.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-273-SIP-2706041} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352670877177 >>BODY: callguid=F177950F1000013A0ECE85280A4244A9
RouterCallKey=211 RouterCallKeySent=false causecode=1 timezone=America/
Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1
RouterCallKeyDay=150429 calldate=Sun Nov 11 13:54:37 PST 2012
label=12345678908907 localOffset=-480 eventid=6 calllegid=tmywxhkiressfmot
>>STATE: isTabular=false isWriteable=true cursor=-1
10678295: 10.66.68.169: Nov 11 2012 13:54:37.193 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-356-ICM-3810704} CALLGUID =
F177950F1000013A0ECE85280A4244A9, DLGID = 763765 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = tmywxhkiressfmot, DNIS = 2003, ANI = 1231234
10678296: 10.66.68.169: Nov 11 2012 13:54:37.193 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-356-ICM-3810704} CALLGUID =
F177950F1000013A0ECE85280A4244A9, DLGID = 763765 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=763765, sendSeqNo=3, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = tmywxhkiressfmot, DNIS = 2003, ANI = 1231234
10678297: 10.66.68.169: Nov 11 2012 13:54:37.193 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-356-ICM-3810704} CALLGUID = F177950F1000013A0ECE85280A4244A9,
DLGID = 763765 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 0 secs,
250 msec
10678298: 10.66.68.169: Nov 11 2012 13:54:37.193 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-356-ICM-3810704} CALLGUID = F177950F1000013A0ECE85280A4244A9
- Deleted call. Duration: 0 hrs, 0 mins, 0 secs, 250 msec
10678299: 10.66.68.169: Nov 11 2012 13:54:37.193 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-356-ICM-3810704} ICMCallController:addToPostCallSurveyCallMap:
CALLGUID = F177950F1000013A0ECE85280A4244A9 - Call will not be cached for post
call survey
10356497: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiressfmot - [INBOUND] DURATION (msecs) = 2246 - HANGUP with Call
History12345678908907|-1;
10356498: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiressfmot - [INBOUND] - ABNORMALLY ENDING - SIP code [404],
Reason Hdr [SIP;cause=404] Not Found, GW call using SURV TCL flag [false],
NON NORMAL flag [true], DNIS [2003], ANI [1231234] with AGE (msecs) 2246 and
Call History : 12345678908907|-1; [id:5004]
10356499: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800:
%CVP_9_0_SIP-3-SIP_ERROR_SNMP: B2BUA is not configured with a route for
making calls to [92929292]. Please add this route. [id:5010]10356500:
10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-3-SIP_CALL_ERROR:
CALLGUID = F177950F1000013A0ECE85280A4244A9 LEGID = tmywxhkiressfmot - [INBOUND]:
Destination URL is null, cannot make the REFER. [id:5004]
10356501: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352670879189 >>BODY: callguid=F177950F1000013A0ECE85280A4244A9
RouterCallKey=211 RouterCallKeySent=true causecode=0 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150429
calldate=Sun Nov 11 13:54:39 PST 2012 label=12345678908907 localOffset=-480

eventid=1 calllegid=tmywxhkiresfmot >>STATE: isTabular=false isWriteable=true
cursor=-1
10356502: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND] Rejecting code 404.
10356503: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND]: No Dialog Responding: No final response on
this leg.
10356504: 10.66.68.169: Nov 11 2012 13:54:39.189 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-264-SIP-2706040} CALLGUID = F177950F1000013A0ECE85280A4244A9
LEGID = tmywxhkiresfmot - [INBOUND] : Exception in respond:
com.dynamicsoft.DsLibs.DsSipDialog.DsSipDialogException: error sending response
Nov 12 05:17:36.466: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
INVITE sip:12345678908907@10.66.75.241;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bK+yQ5v8ztHdoMCGcD6HKw2g~1517323
Max-Forwards: 69
To: <sip:12345678908907@10.66.75.241;transport=tcp>
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=dse83387c1
Call-ID: F177950F1000013A0ECE85280A4244A9-135267087694378764@10.66.68.169
CSeq: 1 INVITE
Content-Length: 205
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>
Expires: 60
User-Agent: CVP 9.0 (1) Build-634
Allow: INVITE,ACK,BYE,CANCEL,OPTIONS,PRACK,REFER,NOTIFY,SUBSCRIBE,INFO,MESSAGE
Cisco-Guid: 4051145999-0268435770-0248415528-0172115113
Cisco-Gucid: F177950F1000013A0ECE85280A4244A9
Supported: replaces
Supported: norefersub
Content-Type: application/sdp
App-Info: <10.66.68.169:8000:8443>

v=0
o=twinkle 506857274 262274389 IN IP4 10.66.68.157
s=-
c=IN IP4 10.66.68.157
t=0 0
m=audio 8000 RTP/AVP 0 101
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=ptime:20

Nov 12 05:17:36.470: //7470647/xxxxxxxxxxxx/CCAPI/cc_api_caps_ind:
Call Entry Is Not Found
Nov 12 05:17:36.470: //-1/F177950F0ECE/CCAPI/cc_api_display_ie_subfields:
cc_api_call_setup_ind_common:
cisco-username=1231234
----- ccCallInfo IE subfields -----
cisco-ani=sip:1231234@10.66.68.169:5060
cisco-anitype=0

cisco-aniplan=0
cisco-anipi=0
cisco-anisi=0
dest=sip:12345678908907@10.66.75.241;transport=tcp
cisco-desttype=0
cisco-destplan=0
cisco-rdie=FFFFFFFF
cisco-rdn=
cisco-rdntype=0
cisco-rdnplan=0
cisco-rdnpi=-1
cisco-rdnssi=-1
cisco-redirectreason=-1 fwd_final_type =0
final_redirectNumber =
hunt_group_timeout =0

Nov 12 05:17:36.470: //-1/F177950F0ECE/CCAPI/cc_api_call_setup_ind_common:

Interface=0x70C7C3F0, Call Info(
Calling Number=sip:1231234@10.66.68.169:5060,(Calling Name=)(TON=Unknown,
NPI=Unknown, Screening=Not Screened, Presentation=Allowed),
Called Number=sip:12345678908907@10.66.75.241;transport=tcp(TON=Unknown,
NPI=Unknown),
Calling Translated=FALSE, Subscriber Type Str=Unknown,
FinalDestinationFlag=TRUE,
Incoming Dial-peer=92001, Progress Indication=NULL(0),
Calling IE Present=TRUE,
Source Trkgrp Route Label=, Target Trkgrp Route Label=,
CLID Transparent=FALSE), Call Id=7470647

Nov 12 05:17:36.470: //-1/F177950F0ECE/CCAPI/ccCheckClipClir:

In: Calling Number=sip:1231234@10.66.68.169:5060(TON=Unknown, NPI=Unknown,
Screening=Not Screened, Presentation=Allowed)

Nov 12 05:17:36.470: //-1/F177950F0ECE/CCAPI/ccCheckClipClir:

Out: Calling Number=sip:1231234@10.66.68.169:5060(TON=Unknown, NPI=Unknown,
Screening=Not Screened, Presentation=Allowed)

Nov 12 05:17:36.470: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:17:36.470: :cc_get_feature_vsa malloc success

Nov 12 05:17:36.470: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:17:36.470: cc_get_feature_vsa count is 1

Nov 12 05:17:36.470: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:17:36.470: :FEATURE_VSA attributes are: feature_name:0,
feature_time:2014708808,feature_id:1851830

Nov 12 05:17:36.470: //7470647/F177950F0ECE/CCAPI/cc_api_call_setup_
ind_common:

Set Up Event Sent;
Call Info(Calling Number=(TON=Unknown, NPI=Unknown, Screening=
Not Screened, Presentation=Allowed),
Called Number=(TON=Unknown, NPI=Unknown))

Nov 12 05:17:36.474: //7470647/F177950F0ECE/CCAPI/cc_process_call_setup_ind:
Event=0x6A84C990

Nov 12 05:17:36.474: //-1/xxxxxxxxxxxx/CCAPI/cc_setupind_match_search:

```
Try with the demoted called number 12345678908907
Nov 12 05:17:36.474: //7470647/F177950F0ECE/CCAPI/ccCallSetContext:
Context=0x74DFFC40
Nov 12 05:17:36.474: //7470647/F177950F0ECE/CCAPI/cc_process_call_setup_ind:
>>>CCAPI handed cid 7470647 with tag 92001 to app
"_ManagedAppProcess_Default"
```

ليحت

عم ةملاكملا قباطت نأ بجي، VXML ةباوب ىلى ةملاكملا هي جوت ىلى ع ارداق CVP ناك اذا هي دل نوكي نلف، رخآ بلط ريظن ية قباطم تمت اذا. دراوال بلطلال ريظنك VRU بلط ريظن بلطلال جلاع م قباطي هنإف، ةلحال هذه يف. ةبسانملا ةجلاع ملل بولطملا قيبطتلا CCAPI رثعي ال امدنع كلذ ثدي. "يضارتفالا" قيبطتلا ل CCAPI و 92001 دراوال يفتاهال دراوال بلطلال ريظن ةقباطم مدع ثدي دق. بلطلال ريظن ىلى قيبطت ية ىلى ةباوبلا ىلى ةددعت م باسأل

- VRU لجرأل هنيوكت م بلط ريظن دجوي ال
- SIP ةلاسر دوجو نم ققحت. VRU ءاعدتس ال DNIS عم دراوال ةقباطملا طمن قباطتي ال VRU لاصتا ريظن يف "دراوال يعدتسملا مقرلا" مادختساب ةيمقرلا
- ةباوبل بلطلال ريظن يف هنيوكت متي ال دق يتي ال SigDigits م دقي CVP ناك اذا ام دح VXML.

بلطلال ريظن ىلى ةمدخ/قيبطت ية نيوكت متي مل

```
14:06:32:083 ra-rtr Trace: (763766 x 0 : 0 0) NewCall: CID=(150429,212),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
14:06:32:083 ra-rtr Trace: (763766 x 0 : 0 0) Dialog RunScript node -
connecting to VRU now.
14:06:32:083 ra-rtr Trace: (763766 x 0 : 0 0) Correlation id for dialog
is (8908).
14:06:32:083 ra-rtr Trace: (763766 x 8908 : 0 0) TransferToVRU:
Label=1234567890, CorID=8908, VRUID=5000, RCID=5001
14:06:32:083 ra-rtr Trace: (763766 x 8908 : 0 0) TransferConnect sent.
Dialog pending.
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) ReRoute: Reason=1
CallState=1.
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) Dialog handling a
reroute request
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) Dialog resuming
(ReRoute requested.) status (1)
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) RouteComplete:
14:06:32:335 ra-rtr Trace: Route: CID=(150429,212), Labels=0
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) Dialog sending release
call message to Routing Client ID(5001).
14:06:32:335 ra-rtr Trace: (763766 x 8908 : 0 0) Deleting Dialog.
```

```
10356505: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Generated a new CISCO-GUID hdr : 4051860323-0268435770-
0451345016-0172115113, Generated a new CVP-ID hdr :
F1827B631000013A1AE6FA780A4244A9
10356506: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_SIP-7-CALL:
```

{Thrd=DATAI.11} CALLGUID = F1827B631000013A1AE6FA780A4244A9 LEGID =
kywgxdqfxwzckpx - [INBOUND]: Call is missing an RPID header. No
survivability in use.
10356507: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.11} CALLGUID = F1827B631000013A1AE6FA780A4244A9 LEGID =
kywgxdqfxwzckpx - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI
sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false
10356508: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} NEW CALL with guid=F1827B631000013A1AE6FA780A4244A9
legid=kywgxdqfxwzckpx dn=2003 ani=1231234 uui=null calldate=Sun Nov 11
14:06:31 PST 2012 video=false cachecallcontext = false is_postcallsurvey =
false RouterCallKey = null RouterCallKeyDay = null
RouterCallKeySequenceNumber = null
10356509: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.11} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSDestination)=Topic(CVP.SIP.CC.REQ) (JMSTimestamp)=1352671591267
>>BODY: replyto=true callguid=F1827B631000013A1AE6FA780A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgrpsrcip=10.66.68.157 calldate=Sun Nov 11 14:06:31 PST 2012
calltypeid=4 localOffset=-480 calllegid=kywgxdqfxwzckpx
>>STATE: isTabular=false isWriteable=true cursor=-1
10678302: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-249-ICM-3810706} CALLGUID =
F1827B631000013A1AE6FA780A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,
locationpkid=, locationsiteid=, srcaddr=10.66.68.157,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rckey=, rcdays=, rcseq=, uui=, calltypeid=4,
CallContext:, user.media.id: F1827B631000013A1AE6FA780A4244A9,,
LEGID = null, DNIS = -1, ANI = -1
10678303: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-249-ICM-3810706} CALLGUID = F1827B631000013A1AE6FA780A4244A9
- New call
10678304: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-249-ICM-3810706} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=763766,
sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1,
dialedNumber=2003, uui=, callguid=F1827B631000013A1AE6FA780A4244A9,
rckey=, rcdays=, rcseq=, location=, locationpkid=,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, CallContext:, user.media.id:
F1827B631000013A1AE6FA780A4244A9, user.cvp_server_info: 10.66.68.169,,
LEGID = kywgxdqfxwzckpx, DNIS = 2003, ANI = 1231234
10678305: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-330-ICM-3810707} CALLGUID =
F1827B631000013A1AE6FA780A4244A9, DLGID = 763766 [SIP_LEG] - Processing ,,
[ICM_TEMPORARY_CONNECT], dialogueId=763766,
sendSeqNo=1, label=1234567890, correlationId=8908,
callguid=F1827B631000013A1AE6FA780A4244A9, rckey=212, rcdays=150429,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = kywgxdqfxwzckpx, DNIS = 2003, ANI = 1231234

10678306: 10.66.68.169: Nov 11 2012 14:06:31.267 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-330-ICM-3810707} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=8908, command=null,
rckey=212, rcday=150429, rcseq=0, CallContext:,
user.microapp.UseVXMLParams: N, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = kywgxdqfxwzckpx,
DNIS = 2003, ANI = 1231234

10356510: 10.66.68.169: Nov 11 2012 14:06:31.283 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-271-SIP-2706071} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND] Handling CONNECT :>>HEADERS:
(JMSType)=MsgBus:CONNECT (JMSDestination)=Topic(CVP.ICM.CC.RESP.SYS_SIP1)
(JMSTimestamp)=1352671591267 (ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001
>>BODY: callguid=F1827B631000013A1AE6FA780A4244A9 RouterCallKey=212
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , ,] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null]
user.microapp.ToExtVXML=[application=HelloWorld, null, null, null, null]
user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable=true
cursor=-1 dnis=2003 correlationid=8908 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 RouterCallKeyDay=150429
labeltype=-1 label=12345678908908 localOffset=-480 calllegid=kywgxdqfxwzckpx
>>STATE: isTabular=false isWriteable=false cursor=-1

10356511: 10.66.68.169: Nov 11 2012 14:06:31.283 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-271-SIP-2706071} Static route matched 12345678908908 to
StaticRoute: patterns like 1234567890> will route to 10.66.75.241

10356512: 10.66.68.169: Nov 11 2012 14:06:31.283 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-271-SIP-2706071} Using Local Static Route for
sip:12345678908908@10.66.75.241

10356513: 10.66.68.169: Nov 11 2012 14:06:31.283 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-271-SIP-2706071} Found an incoming CISCO-GUID hdr :
4051860323-0268435770-0451345016-0172115113, Found an existing CVP-ID
hdr: F1827B631000013A1AE6FA780A4244A9

10356514: 10.66.68.169: Nov 11 2012 14:06:31.283 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-271-SIP-2706071} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 - [OUTBOUND]:
INVITE TO <sip:12345678908908@10.66.75.241;transport=tcp> FROM 1231234
<sip:1231234@10.66.68.169:5060> EXPIRES[60] 100REL[Unsupported]

10356515: 10.66.68.169: Nov 11 2012 14:06:31.298 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 -
[OUTBOUND]: Invitation proceeding 100

10356516: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 -
[OUTBOUND] - DsSipInvitation - <sip:12345678908908@10.66.75.241;transport=tcp>;
tag=F2F438D0-19C8 - 1 REJECTED WITH 404 - Not Found Reason: Q.850;cause=1

10356517: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND]: Updated by : CALLGUID =

F1827B631000013A1AE6FA780A4244A9 LEGID = F1827B631000013A1AE6FA780A4244A9-
135267159128378765 - [OUTBOUND]: with event type INV_REJECTED
10356518: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} Sending BUS MSG:>>HEADERS: (JMSType)=MsgBus:
CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352671591517 >>BODY: callguid=F1827B631000013A1AE6FA780A4244A9
RouterCallKeySent=false causecode=0 timezone=America/Los_Angeles
version=CVP_9_0 calldate=Sun Nov 11 14:06:31 PST 2012 localOffset=-480
eventid=1 calllegid=F1827B631000013A1AE6FA780A4244A9-
135267159128378765 >>STATE: isTabular=false isWriteable=true cursor=-1
10356519: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706072} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 - [OUTBOUND]
DURATION (msecs) = 234 - HANGUP with Call History
10356520: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706072} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 - [OUTBOUND]: No
Dialog Cancelling: No final response on this leg.
10356521: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706072} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = F1827B631000013A1AE6FA780A4244A9-135267159128378765 - [OUTBOUND]:
hangup - com.dynamicsoft.DsLibs.DsSipDialog.DsSipDialogException: Invalid
input: IN_HANGUP - invitation terminated
10356522: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706073} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND]: Updated by : CALLGUID =
F1827B631000013A1AE6FA780A4244A9 LEGID = F1827B631000013A1AE6FA780A4244A9-
135267159128378765 - [OUTBOUND]: with event type TERMINATED
10356523: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706074} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND]: Waiting 2000 millisecs before terminating.
10678307: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-377-ICM-3810708} CALLGUID =
F1827B631000013A1AE6FA780A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=CONNECT_FAILURE,
causeCode=NONE,, LEGID = null, DNIS = 2003, ANI = 1231234
10678308: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-377-ICM-3810708} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=763766,
sendSeqNo=2, eventId=CONNECT_FAILURE, causeCode=NONE,,
LEGID = kywgxdqfxwzckpx, DNIS = 2003, ANI = 1231234
10678309: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-392-ICM-3810709} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Processing ,, [ICM_RELEASE], dialogueId=763766,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID = kywgxdqfxwzckpx, DNIS = 2003,
ANI = 1231234
10678310: 10.66.68.169: Nov 11 2012 14:06:31.517 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-392-ICM-3810709} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_SIP1,
cause=NORMAL_CALL_CLEARING,, LEGID = kywgxdqfxwzckpx, DNIS = 2003, ANI = 1231234
10356524: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-116-SIP-2706075} MessagingWorker:run: CALLGUID =
F1827B631000013A1AE6FA780A4244A9 LEGID = kywgxdqfxwzckpx - [INBOUND] ICM

Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSTimestamp)=1352671591532
(JMSTimestamp)=1352671591532 (JMSTimestamp)=1352671591532
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F1827B631000013A1AE6FA780A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=kywgxdqfxwzckpx >>STATE: isTabular=false isWriteable=false
cursor=-1
10356525: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-116-SIP-2706075} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352671591532 >>BODY: callguid=F1827B631000013A1AE6FA780A4244A9
RouterCallKey=212 RouterCallKeySent=false causecode=1
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150429 calldate=Sun Nov 11 14:06:31 PST 2012
label=12345678908908 localOffset=-480 eventid=6 calllegid=kywgxdqfxwzckpx
>>STATE: isTabular=false isWriteable=true cursor=-1
10678311: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-346-ICM-3810710} CALLGUID =
F1827B631000013A1AE6FA780A4244A9, DLGID = 763766 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = kywgxdqfxwzckpx, DNIS = 2003,
ANI = 1231234
10678312: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-346-ICM-3810710} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT],
dialogueId=763766, sendSeqNo=3, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = kywgxdqfxwzckpx, DNIS = 2003,
ANI = 1231234
10678313: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-346-ICM-3810710} CALLGUID = F1827B631000013A1AE6FA780A4244A9,
DLGID = 763766 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 0 secs,
265 msec
10678314: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-346-ICM-3810710} CALLGUID = F1827B631000013A1AE6FA780A4244A9
- Deleted call. Duration: 0 hrs, 0 mins, 0 secs, 265 msec
10678315: 10.66.68.169: Nov 11 2012 14:06:31.532 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-346-ICM-3810710} ICMCallController:
addToPostCallSurveyCallMap: CALLGUID = F1827B631000013A1AE6FA780A4244A9 -
Call will not be cached for post call survey
10356526: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706074} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND] DURATION (msecs) = 2262 - HANGUP with Call
History12345678908908|-1;
10356527: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND] - ABNORMALLY ENDING - SIP code [404],
Reason Hdr [SIP;cause=404] Not Found, GW call using SURV TCL flag [false],
NON NORMAL flag [true], DNIS [2003], ANI [1231234] with AGE (msecs) 2262 and
Call History : 12345678908908|-1; [id:5004]
10356528: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800:
%CVP_9_0_SIP-3-SIP_ERROR_SNMP: B2BUA is not configured with a route for making
calls to [92929292]. Please add this route. [id:5010]
10356529: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800:

%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND]: Destination URL is null, cannot make the
REFER. [id:5004]
10356530: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706074} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352671593529 >>BODY: callguid=F1827B631000013A1AE6FA780A4244A9
RouterCallKey=212 RouterCallKeySent=true causecode=0 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150429
calldate=Sun Nov 11 14:06:33 PST 2012 label=12345678908908 localOffset=-480
eventid=1 calllegid=kywgxdqfxwzckpx >>STATE: isTabular=false
isWriteable=true cursor=-1
10356531: 10.66.68.169: Nov 11 2012 14:06:33.529 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-49-SIP-2706074} CALLGUID = F1827B631000013A1AE6FA780A4244A9
LEGID = kywgxdqfxwzckpx - [INBOUND] Rejecting code 404.

Nov 12 05:29:30.793: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
INVITE sip:12345678908908@10.66.75.241;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bK+yQ5v8ztHdoMCGcD6HKw2g~~1517324
Max-Forwards: 69
To: <sip:12345678908908@10.66.75.241;transport=tcp>
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=dsf4b86e30
Call-ID: F1827B631000013A1AE6FA780A4244A9-135267159128378765@10.66.68.169
CSeq: 1 INVITE
Content-Length: 205
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>
Expires: 60
User-Agent: CVP 9.0 (1) Build-634
Allow: INVITE,ACK,BYE,CANCEL,OPTIONS,PRACK,REFER,NOTIFY,SUBSCRIBE,INFO,MESSAGE
Cisco-Guid: 4051860323-0268435770-0451345016-0172115113
Cisco-Gucid: F1827B631000013A1AE6FA780A4244A9
Supported: replaces
Supported: norefersub
Content-Type: application/sdp
App-Info: <10.66.68.169:8000:8443>

v=0
o=twinkle 979292728 421395869 IN IP4 10.66.68.157
s=-
c=IN IP4 10.66.68.157
t=0 0
m=audio 8000 RTP/AVP 0 101
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=ptime:20

Nov 12 05:29:30.797: //7470649/xxxxxxxxxxxx/CCAPI/cc_api_caps_ind:
Call Entry Is Not Found
Nov 12 05:29:30.797: //-1/F1827B631AE6/CCAPI/cc_api_display_ie_subfields:
cc_api_call_setup_ind_common:
cisco-username=1231234

```
----- ccCallInfo IE subfields -----
cisco-ani=sip:1231234@10.66.68.169:5060
cisco-anitype=0
cisco-aniplan=0
cisco-anipi=0
cisco-anisi=0
dest=sip:12345678908908@10.66.75.241;transport=tcp
cisco-desttype=0
cisco-destplan=0
cisco-rdie=FFFFFFFF
cisco-rdn=
cisco-rdntype=0
cisco-rdnplan=0
cisco-rdnpi=-1
cisco-rdnsi=-1
cisco-redirectreason=-1 fwd_final_type =0
final_redirectNumber =
hunt_group_timeout =0

Nov 12 05:29:30.797: //-1/F1827B631AE6/CCAPI/cc_api_call_setup_ind_common:
  Interface=0x70C7C3F0, Call Info(
    Calling Number=sip:1231234@10.66.68.169:5060,(Calling Name=)(TON=Unknown,
NPI=Unknown, Screening=Not Screened, Presentation=Allowed),
    Called Number=sip:12345678908908@10.66.75.241;transport=tcp(TON=Unknown,
NPI=Unknown),
    Calling Translated=FALSE, Subscriber Type Str=Unknown,
FinalDestinationFlag=TRUE,
    Incoming Dial-peer=999, Progress Indication=NULL(0), Calling IE Present=TRUE,
    Source Trkgrp Route Label=, Target Trkgrp Route Label=, CLID
Transparent=FALSE), Call Id=7470649
Nov 12 05:29:30.801: //-1/F1827B631AE6/CCAPI/ccCheckClipClir:
  In: Calling Number=sip:1231234@10.66.68.169:5060(TON=Unknown, NPI=Unknown,
Screening=Not Screened, Presentation=Allowed)
Nov 12 05:29:30.801: //-1/F1827B631AE6/CCAPI/ccCheckClipClir:
  Out: Calling Number=sip:1231234@10.66.68.169:5060(TON=Unknown, NPI=Unknown,
Screening=Not Screened, Presentation=Allowed)
Nov 12 05:29:30.801: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:29:30.801: :cc_get_feature_vsa malloc success
Nov 12 05:29:30.801: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:29:30.801: cc_get_feature_vsa count is 1
Nov 12 05:29:30.801: //-1/xxxxxxxxxxxx/CCAPI/cc_get_feature_vsa:

Nov 12 05:29:30.801: :FEATURE_VSA attributes are: feature_name:0,
feature_time:2014708808,feature_id:1851832
Nov 12 05:29:30.801: //7470649/F1827B631AE6/CCAPI/cc_api_call_setup_ind_common:
  Set Up Event Sent;
  Call Info(Calling Number=(TON=Unknown, NPI=Unknown, Screening=Not Screened,
Presentation=Allowed),
  Called Number=(TON=Unknown, NPI=Unknown))
Nov 12 05:29:30.801: //7470649/F1827B631AE6/CCAPI/cc_process_call_setup_ind:
  Event=0x6A84C990
```

```
Nov 12 05:29:30.801: //-1/xxxxxxxxxxxx/CCAPI/cc_setupind_match_search:
  Try with the demoted called number 12345678908908
Nov 12 05:29:30.801: //7470649/F1827B631AE6/CCAPI/ccCallSetContext:
  Context=0x75C406AC
Nov 12 05:29:30.801: //7470649/F1827B631AE6/CCAPI/cc_process_call_setup_ind:
  >>>>CCAPI handed cid 7470649 with tag 999 to app "_ManagedAppProcess_Default"
Nov 12 05:29:30.801: //7470649/F1827B631AE6/SIP/Msg/ccsipDisplayMsg:
```

لېلحت

مل اډا bootstrap.tcl. وه يډل VRU قېبطلت VXML ةبواب يې VRU پلظن نيوكت بچي ةملاكمل اهي جوت VXML ةبواب لواحت، هنيوكت مت قېبطلت/مډخ يې بلطلال ريظن ىدل نكي اعادتسالا لشف يې، رداصلال بلطلال ريظن ةقباطم مت مل اډا. رداصلال بلطلال ريظن نع ثحبتو ريظن وه يډل 999 دراوال بلطلال ريظن قباطت اهنا نم مغرلا ىلعو، ةلجال هذو يې. ةلاج يې ف مكحلال تاقببطل ةجمر ب ةهجاونا رهظت لارت ال اهنا ف، انب ةصاخال VRU ةدحوب صاخال بلطلال نا ينع ي اذهو. "يضا رتفال" قېبطلتلاب صاخال اعادتسالا عم لماعتت (CCAPI) تاملاكمل يې ف هنيوكت مت يډل VRU/bootstrap قېبطلت ىلع يوتحي ال dial-peer 999.

CVP لى HTTP بلظ لاسرا VXML ةبواب ىلع رذعتي: 4 رداصلال

سأرلا ريرمت نيوكت متي مل

```
10:15:21:572 ra-rtr Trace: (6 x 0 : 0 0) NewCall: CID=(150430,206),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
10:15:21:572 ra-rtr Trace: (6 x 0 : 0 0) Dialog RunScript node - connecting
to VRU now.
10:15:21:572 ra-rtr Trace: (6 x 0 : 0 0) Correlation id for dialog is (8918).
10:15:21:572 ra-rtr Trace: (6 x 8918 : 0 0) TransferToVRU: Label=1234567890,
CorID=8918, VRUID=5000, RCID=5001
10:15:21:572 ra-rtr Trace: (6 x 8918 : 0 0) TransferConnect sent. Dialog
pending.
10:15:41:862 ra-rtr Trace: (6 x 8918 : 0 0) Dialog timed out callstate is :(1).
10:15:41:862 ra-rtr Trace: (6 x 8918 : 0 0) Dialog resuming (Script Node
timed out.) status (2)
10:15:41:862 ra-rtr Trace: (6 x 8918 : 0 0) RouteComplete:
10:15:41:862 ra-rtr Trace: Route: CID=(150430,206), Labels=0
10:15:41:862 ra-rtr Trace: (6 x 8918 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
10:15:41:862 ra-rtr Trace: (6 x 8918 : 0 0) Deleting Dialog.
```

```
203: 10.66.68.169: Nov 12 2012 10:15:23.034 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.0} Generated a new CISCO-GUID hdr : 4124392090-0268435770-
0719450081-0172115113, Generated a new CVP-ID
hdr : F5D53A9A1000013A2AE1EFE10A4244A9
204: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.0} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9 LEGID =
fpcqoafwvftcja - [INBOUND]: Call is missing an RPID header.
No survivability in use.
205: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.0} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
```

LEGID = fpcqoafwavftcja - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169
FromURI sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false
206: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.0} NEW CALL with guid=F5D53A9A1000013A2AE1EFE10A4244A9
legid=fpcqoafwavftcja dn=2003 ani=1231234 uui=null calldate=Mon Nov 12
10:15:23 PST 2012 video=false cachecallcontext = false is_postcallsurvey
= false RouterCallKey = null RouterCallKeyDay = null
RouterCallKeySequenceNumber = null
207: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.0} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSDestination)=Topic(CVP.SIP.CC.REQ) (JMSTimestamp)=1352744123050
>>BODY: replyto=true callguid=F5D53A9A1000013A2AE1EFE10A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgrpsrcip=10.66.68.157 calldate=Mon Nov 12 10:15:23 PST 2012
calltypeid=4 localOffset=-480 calllegid=fpcqoafwavftcja
>>STATE: isTabular=false isWriteable=true cursor=-1
182: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-218-ICM-22} CALLGUID =
F5D53A9A1000013A2AE1EFE10A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,
locationpkid=, locationsiteid=, srcaddr=10.66.68.157,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rckey=, rcday=, rcseq=, uui=, calltypeid=4,
CallContext:, user.media.id: F5D53A9A1000013A2AE1EFE10A4244A9,,
LEGID = null, DNIS = -1, ANI = -1
183: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-218-ICM-22} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
- New call
184: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-218-ICM-22} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=6,
sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1,
dialedNumber=2003, uui=, callguid=F5D53A9A1000013A2AE1EFE10A4244A9,
rckey=, rcday=, rcseq=, location=, locationpkid=,
pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647,
sipheader=, CallContext:, user.media.id:
F5D53A9A1000013A2AE1EFE10A4244A9, user.cvp_server_info: 10.66.68.169,,
LEGID = fpcqoafwavftcja, DNIS = 2003, ANI = 1231234
185: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-219-ICM-23} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Processing ,, [ICM_TEMPORARY_CONNECT], dialogueId=6,
sendSeqNo=1, label=1234567890, correlationId=8918,
callguid=F5D53A9A1000013A2AE1EFE10A4244A9, rckey=206, rcday=150430,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = fpcqoafwavftcja, DNIS = 2003,
ANI = 1231234
186: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-219-ICM-23} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=8918, command=null,
rckey=206, rcday=150430, rcseq=0, CallContext:,

```
user.microapp.UseVXMLParams: N,      user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = fpcqoafwavftcja,
DNIS = 2003, ANI = 1231234
208: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-220-SIP-197} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND] Handling CONNECT :>>HEADERS:
(JMSType)=MsgBus:CONNECT (JMSDestination)=Topic(CVP.ICM.CC.RESP.SYS_SIP1)
(JMSTimestamp)=1352744123050 (ServerID)=CVP90.SYS_ICM1:ICM1:ICM1:CVP90.MsgBus001
>>BODY: callguid=F5D53A9A1000013A2AE1EFE10A4244A9 RouterCallKey=206
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , , ] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP user.microapp.
FromExtVXML=[null, null, null, null] user.microapp.ToExtVXML=
[application=HelloWorld, null, null, null, null] user.microapp.UseVXMLParams=N
>>STATE: isTabular=false isWritable=true cursor=-1 dnis=2003 correlationid=8918
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
RouterCallKeyDay=150430 labeltype=-1 label=12345678908918 localOffset=-480
calllegid=fpcqoafwavftcja >>STATE: isTabular=false isWritable=false cursor=-1
209: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-220-SIP-197} Using Outbound Proxy for
sip:12345678908918@10.66.68.164:5060
210: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-220-SIP-197} Found an incoming CISCO-GUID
hdr : 4124392090-0268435770-0719450081-0172115113,
Found an existing CVP-ID hdr: F5D53A9A1000013A2AE1EFE10A4244A9
211: 10.66.68.169: Nov 12 2012 10:15:23.050 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-220-SIP-197} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 -
[OUTBOUND]: INVITE TO <sip:12345678908918@10.66.68.164:5060;transport=tcp>
FROM 1231234 <sip:1231234@10.66.68.169:5060> EXPIRES[60] 100REL[Unsupported]
212: 10.66.68.169: Nov 12 2012 10:15:23.066 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 -
[OUTBOUND]: Invitation proceeding 100
213: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 -
[OUTBOUND]: Invitation accepted - ack'ing
214: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 -
[OUTBOUND]: CountObserver() is >0 and sending Re-Invite to caller.
215: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-221-SIP-198} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND]: Updated by : CALLGUID =
F5D53A9A1000013A2AE1EFE10A4244A9 LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-
13527441230506 - [OUTBOUND]: with event type INV_ACCEPTED
216: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-221-SIP-198} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND]: Send the 200 OK back to caller with
SDP of this dialog.
217: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_SIP-7-CALL:
```

{Thrd=pool-1-thread-221-SIP-198} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352744123471 >>BODY: callguid=F5D53A9A1000013A2AE1EFE10A4244A9
RouterCallKey=206 RouterCallKeySent=false causecode=0
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150430 calldate=Mon Nov 12 10:15:23 PST 2012
label=12345678908918 localOffset=-480 eventid=4
calllegid=F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506
>>STATE: isTabular=false isWriteable=true cursor=-1
187: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-222-ICM-24} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=ANSWER, causeCode=NONE,, LEGID = null,
DNIS = 2003, ANI = 1231234
188: 10.66.68.169: Nov 12 2012 10:15:23.471 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-222-ICM-24} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=6,
sendSeqNo=2, eventId=ANSWER, causeCode=NONE,, LEGID = fpcqoafwavftcja,
DNIS = 2003, ANI = 1231234
218: 10.66.68.169: Nov 12 2012 10:15:23.487 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND]: DsSipInviteDialog ack'ed
219: 10.66.68.169: Nov 12 2012 10:15:23.487 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-223-SIP-199} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 - [OUTBOUND]:
Updated by : CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9 LEGID =
fpcqoafwavftcja - [INBOUND]: with event type INV_ACKED
220: 10.66.68.169: Nov 12 2012 10:15:23.487 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-223-SIP-199} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 - [OUTBOUND]:
Aked the invite.
189: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-225-ICM-25} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Processing ,, [ICM_RELEASE], dialogueId=6,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID = fpcqoafwavftcja,
DNIS = 2003, ANI = 1231234
190: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-225-ICM-25} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_SIP1,
cause=NORMAL_CALL_CLEARING,, LEGID = fpcqoafwavftcja, DNIS = 2003,
ANI = 1231234
221: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-226-SIP-201} MessagingWorker:run: CALLGUID =
F5D53A9A1000013A2AE1EFE10A4244A9 LEGID = fpcqoafwavftcja - [INBOUND]
ICM Disconnecting the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT
(JMSTimestamp)=1352744143346 (JMSType)=MsgBus:DISCONNECT
(JMSTDestination)=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352744143346
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F5D53A9A1000013A2AE1EFE10A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=fpcqoafwavftcja >>STATE: isTabular=false isWriteable=false cursor=-1
222: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-226-SIP-201} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTDestination)=Topic(CVP.SIP.CC.EVENT)

(JMSTimestamp)=1352744143346 >>BODY: callguid=F5D53A9A1000013A2AE1EFE10A4244A9
RouterCallKey=206 RouterCallKeySent=true causecode=1
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150430 calldate=Mon Nov 12 10:15:43 PST 2012
label=12345678908918 localOffset=-480 eventid=6 calllegid=fpcqoafwavftcja
>>STATE: isTabular=false isWriteable=true cursor=-1
223: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-226-SIP-201} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND] DURATION (msecs) = 20312 - HANGUP with
Call History12345678908918|-1;
191: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-227-ICM-26} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1,
eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,, LEGID = fpcqoafwavftcja,
DNIS = 2003, ANI = 1231234
192: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-227-ICM-26} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=6,
sendSeqNo=3, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = fpcqoafwavftcja, DNIS = 2003, ANI = 1231234
193: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-227-ICM-26} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9,
DLGID = 6 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 20 secs,
296 msecs
194: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-227-ICM-26} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9 -
Deleted call. Duration: 0 hrs, 0 mins, 20 secs, 296 msecs
195: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-227-ICM-26} ICMCallController:addToPostCallSurveyCallMap:
CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9 - Call will not be cached for
post call survey
224: 10.66.68.169: Nov 12 2012 10:15:43.346 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-226-SIP-201} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND]: Terminated with Q.850;cause=16
225: 10.66.68.169: Nov 12 2012 10:15:43.361 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-228-SIP-202} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 - [OUTBOUND]:
Updated by : CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = fpcqoafwavftcja - [INBOUND]: with event type TERMINATED
226: 10.66.68.169: Nov 12 2012 10:15:43.361 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-229-SIP-203} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 - [OUTBOUND] DURATION
(msecs) = 20311 - HANGUP with Call History
227: 10.66.68.169: Nov 12 2012 10:15:43.361 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-229-SIP-203} CALLGUID = F5D53A9A1000013A2AE1EFE10A4244A9
LEGID = F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506 - [OUTBOUND]:
Terminated with Q.850;cause=16
Nov 13 01:38:23.081: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
INVITE sip:12345678908918@10.66.75.241:5060;transport=tcp SIP/2.0

Via: SIP/2.0/TCP 10.66.68.164:5060;branch=z9hG4bKde5beb23-704a3ca7-23217025-4ed30023-1

Via: SIP/2.0/TCP 10.66.68.169:5060;received=10.66.68.169;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~14

Max-Forwards: 68

To: <sip:12345678908918@10.66.68.164:5060;transport=tcp>

From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds76eb31ba

Call-ID: F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506@10.66.68.169

CSeq: 1 INVITE

Content-Length: 205

Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Expires: 60

User-Agent: CVP 9.0 (1) Build-634

Allow: INVITE,ACK,BYE,CANCEL,OPTIONS,PRACK,REFER,NOTIFY,SUBSCRIBE,INFO,MESSAGE

Cisco-Guid: 4124392090-0268435770-0719450081-0172115113

Cisco-Gucid: F5D53A9A1000013A2AE1EFE10A4244A9

Supported: replaces

Supported: norefersub

Content-Type: application/sdp

App-Info: <10.66.68.169:8000:8443>

v=0

o=twinkle 328962782 570438657 IN IP4 10.66.68.157

s=-

c=IN IP4 10.66.68.157

t=0 0

m=audio 8000 RTP/AVP 0 101

a=rtpmap:0 PCMU/8000

a=rtpmap:101 telephone-event/8000

a=fmtp:101 0-15

a=ptime:20

Nov 13 01:38:23.085: //7470684/xxxxxxxxxxxx/CCAPI/cc_api_caps_ind:

Call Entry Is Not Found

Nov 13 01:38:23.089: //-1/F5D53A9A2AE1/CCAPI/cc_api_display_ie_subfields:

cc_api_call_setup_ind_common:

cisco-username=1231234

----- ccCallInfo IE subfields -----

cisco-ani=1231234

cisco-anitype=0

cisco-aniplan=0

cisco-anipi=0

cisco-anisi=0

dest=12345678908918

cisco-desttype=0

cisco-destplan=0

cisco-rdie=FFFFFFFF

cisco-rdn=

cisco-rdntype=0

cisco-rdnplan=0

cisco-rdnpi=-1

cisco-rdnsi=-1

cisco-redirectreason=-1 fwd_final_type =0

final_redirectNumber =
hunt_group_timeout =0

Nov 13 01:38:23.089: //-1/F5D53A9A2AE1/CCAPI/cc_api_call_setup_ind_common:
Interface=0x70C7C3F0, Call Info(
Calling Number=1231234,(Calling Name=)(TON=Unknown, NPI=Unknown,
Screening=Not Screened, Presentation=Allowed),
Called Number=12345678908918(TON=Unknown, NPI=Unknown),
Calling Translated=FALSE, Subscriber Type Str=Unknown, FinalDestinationFlag
=TRUE,
Incoming Dial-peer=999, Progress Indication=NULL(0), Calling IE Present=TRUE,
Calling Translated=FALSE, Subscriber Type Str=Unknown, FinalDestinationFlag=
TRUE, Call Id=7470684

Nov 13 01:38:23.093: //7470684/F5D53A9A2AE1/CCAPI/cc_process_call_setup_ind:
>>>CCAPI handed cid 7470684 with tag 999 to app "_ManagedAppProcess_
bootstrap"

Nov 13 01:38:23.097: //7470684//TCL :/tcl_InfotagObjCmd: infotag get
leg_proto_headers Call-ID

*** CANNOT PARSE Cisco-Gucid header. Assuming H323 call or else Cisco-Gucid
header is not present in the call.***

Nov 13 01:38:23.097: //7470684//TCL :/tcl_InfotagObjCmd: infotag get
leg_proto_headers User-Agent
*** This TCL version = CVP_9_0_1_0_0_0_634 and USER AGENT header = ***

Nov 13 01:38:23.097: //7470684//TCL :/tcl_InfotagObjCmd: infotag get
leg_proto_headers App-Info

*** App-Info= ***

Nov 13 01:38:23.101: //7470684//TCL :/tcl_InfotagObjCmd: infotag get
leg_proto_headers X-CallInfo

*** X-CallInfo= ***

Nov 13 01:38:23.105: //7470684/F5D53A9A2AE1/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 200 OK
Via: SIP/2.0/TCP 10.66.68.164:5060;branch=z9hG4bKde5beb23-704a3ca7-23217025-
4ed30023-1,SIP/2.0/TCP 10.66.68.169:5060;received=10.66.68.169;branch=
z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~14
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds76eb31ba
To: <sip:12345678908918@10.66.68.164:5060;transport=tcp>;tag=F746F580-642

Date: Tue, 13 Nov 2012 01:38:23 GMT
Call-ID: F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506@10.66.68.169
CSeq: 1 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE,
NOTIFY, INFO, REGISTER
Allow-Events: kpml, telephone-event
Contact: <sip:12345678908918@10.66.75.241:5060;transport=tcp>
Supported: replaces
Supported: sdp-anat
Server: Cisco-SIPGateway/IOS-12.x
Supported: timer
Content-Type: application/sdp
Content-Disposition: session;handling=required
Content-Length: 191

v=0
o=CiscoSystemsSIP-GW-UserAgent 4630 5308 IN IP4 10.66.75.241
s=SIP Call
c=IN IP4 10.66.75.241
t=0 0
m=audio 18928 RTP/AVP 0
c=IN IP4 10.66.75.241
a=rtpmap:0 PCMU/8000
a=ptime:20

Nov 13 01:38:23.109: //7470684//MSM :/ms_handle_stream_timer: >>ms_start_play()
Nov 13 01:38:23.109: //7470684//MSM :/ms_start_play: 13w6d mgdTstop(ply)
Nov 13 01:38:23.129: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:12345678908918@10.66.75.241:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~15
Max-Forwards: 70
To: <sip:12345678908918@10.66.68.164:5060;transport=tcp>;tag=F746F580-642
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds76eb31ba
Call-ID: F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506@10.66.68.169
CSeq: 1 ACK
Content-Length: 0
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Nov 13 01:38:23.141: //7470684//TCL :/tcl_HandoffObjCmd: handoff appl leg_
incoming new-call CALLID=F5D53A9A1000013A2AE1EFE10A4244A9 CALL_LEGID=
DNIS=12345678908918 PROTOCOL=http PORT=8000 HOST=10.66.68.164
BACKUP=10.66.68.164 VERSION=CVP_9_0_1_0_0_0_634 UUI=
Nov 13 01:38:23.141: //7470684//TCL :/tcl_handoff_common: appl leg_incoming
new-call CALLID=F5D53A9A1000013A2AE1EFE10A4244A9 CALL_LEGID=
DNIS=12345678908918 PROTOCOL=http PORT=8000 HOST=10.66.68.164
BACKUP=10.66.68.164 VERSION=CVP_9_0_1_0_0_0_634 UUI=
Nov 13 01:38:23.141: //7470684//AFW_:/vtd_lg_incoming: argc 4
Nov 13 01:38:23.141: //7470684//AFW_:/vtd_lg_incoming: Legs [7470684]
Nov 13 01:38:23.141: //7470684//Tcl :/tcl_parseCallID_vartagObj: VARTAG
Translation Leg Count=1

Nov 13 01:38:23.141: //-1//AFW_:/AFW_Module_ParseHandle: strModuleHandle
new-call

<var>: namep=PRIMARY_CVP_URL expr=PROTOCOL + '://' + PRIMARY + ':' +
PORT + '/cvp/VBServlet'

Nov 13 01:38:23.285: //7470684/F5D53A9A2AE1/VXML:/vxml_expr_eval:
expr=(var PRIMARY_CVP_URL=PROTOCOL + '://' + PRIMARY + ':' + PORT +
'/cvp/VBServlet')

<var>: namep=BACKUP_CVP_URL expr=PROTOCOL + '://' + BACKUP + ':' + PORT +
'/cvp/VBServlet'

Nov 13 01:38:23.285: //7470684/F5D53A9A2AE1/VXML:/vxml_expr_eval:
expr=(var BACKUP_CVP_URL=PROTOCOL + '://' + BACKUP + ':' + PORT +
'/cvp/VBServlet')

urlp=http://10.66.68.164:8000/cvp/VBServlet?MSG_TYPE=PING&CALL_
DNIS=12345678908918&CALL_ANI=1231234&ERROR_CODE=0&RECOVERY_
VXML=flash:recovery.vxml&CLIENT_TYPE=IOS&CALL_
ID=F5D53A9A1000013A2AE1EFE10A4244A9&CALL_LEGID=&CALL_
UII=&VERSION=CVP_9_0_1_0_0_0_634 fetchaudio=NULL delay=0 minimum=0

Nov 13 01:38:23.289: //7470684/F5D53A9A2AE1/VXML:/vxml_vapp_bgload:
url http://10.66.68.164:8000/cvp/VBServlet?MSG_TYPE=PING&CALL_
DNIS=12345678908918&CALL_ANI=1231234&ERROR_CODE=0&RECOVERY_
VXML=flash:recovery.vxml&CLIENT_TYPE=IOS&CALL_
ID=F5D53A9A1000013A2AE1EFE10A4244A9&CALL_LEGID=&CALL_UII=&VERSION=
CVP_9_0_1_0_0_0_634 cachable 1 fetchtimeout 7 maxage=-1 maxstale=-1

Nov 13 01:38:30.289: //7470684/F5D53A9A2AE1/VXML:/vxml_bgload_post_done:
vxmlhandle=78009C60 status=2 async_status=400000000

Nov 13 01:38:30.289: //7470684/F5D53A9A2AE1/VXML:/vxml_stop_fetchaudio_
load_fail:

Nov 13 01:38:42.993: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:

Received:

BYE sip:12345678908918@10.66.75.241:5060;transport=tcp SIP/2.0

Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~17

Max-Forwards: 70

To: <sip:12345678908918@10.66.68.164:5060;transport=tcp>;tag=F746F580-642

From: <sip:1231234@10.66.68.169:5060>;tag=ds76eb31ba

Call-ID: F5D53A9A1000013A2AE1EFE10A4244A9-13527441230506@10.66.68.169

CSeq: 2 BYE

Content-Length: 0

Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Reason: Q.850;cause=16

لېلچت

نيوكت مت يذلي بل لطلال ريظن عم قباطت اهناف، VRU ءاعدت سا VXML ةبابو يقلتت ام دنع
لى VRU/Bootstrap قي ببطت جاتحي، ةملاكملا عاشن مت CVP يا نم ةفرعمل هب VRU قي ببطت
ريظن ةقباطم مت، ةلاحلا هذه في سارلا ريرمت نيوكت مزلي، بلسلا اذهل و SIP سوور ةيؤر
لېلچت قي ببطت ل لواحي ام دنع bootstrap قي ببطت لى CCAPI ميلست متي و 999 دراوال بل لطلال
لواحي هناف، SIP سار ةيؤر لىل ع ارداق bootstrap قي ببطت نكي مل اذا. لشفي هناف SIP سار
لېكول ربع لاصتالا مت اذا، كذلذ، ءاعدت سالا اب صاخلا ردصملا ناو نع لىل HTTP بل ل لاسرا
نا امب CUPS لىك وو وه 10.66.68.164، لاثملا اذه في لىل HTTP ةلاسرا لاسرا متي سف

نكَمْي ال) سَأرلل ريرمت يَأ نيوكت متي ملول ليكولوا نم يتأت عملاكملاب ةصاخلا VRU ةطقن نَألا 8000 ذفنملا ي 10.66.68.164 لىل HTTP بلط لاسررا قيبطتلا لواحي، SIP سَأر ليحت ةلاسر لاسررا متي الو TCP لاصتا ديكتأ لشفي كذلح. حتف 8000 ءانيم ليكولوا يقلت ي ال "param cvphost" نيوكت متي وَا سَأرلا ريرمت نيوكت متي، ليكولوا ةئيب ل ةبس نلاب HTTP. ةلاسر لاسررال HTTP.

ئطاخ لكشب طبرلا فرعمو VRU ةيمست مسقي CVP 5: ةلكشما

```
10:33:31:569 ra-rtr Trace: (12 x 0 : 0 0) NewCall: CID=(150430,209), DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
10:33:31:569 ra-rtr Trace: (12 x 0 : 0 0) Dialog RunScript node - connecting to VRU now.
10:33:31:569 ra-rtr Trace: (12 x 0 : 0 0) Correlation id for dialog is (8922).
10:33:31:569 ra-rtr Trace: (12 x 8922 : 0 0) TransferToVRU: Label=1234567890, CorID=8922, VRUID=5000, RCID=5001
10:33:31:569 ra-rtr Trace: (12 x 8922 : 0 0) TransferConnect sent. Dialog pending.
10:33:32:543 ra-rtr Trace: Dialog (13) has a correlation id (922 922) that is unknown.
10:33:32:543 ra-rtr Trace: For message (14) from routing client CVPRC (ID 5001) could not find dialog id (922).
10:33:32:543 ra-rtr Trace: Router sending dialog fail reason (11) for dialog (13).
10:33:35:555 ra-rtr Trace: (12 x 8922 : 0 0) CallEventReport: CID=(150430,209), Event=DISCONNECT, DlgEnds=1, FromVRU=0, CallState=1, Cause=CALLED_PARTY_DISCONNECTED
10:33:35:555 ra-rtr Trace: (12 x 8922 : 0 0) Dialog (callstate:1) received event (6)(Call disconnected. (Event has dialog end set.))
10:33:35:555 ra-rtr Trace: (12 x 8922 : 0 0) Dialog resuming (Call disconnected. (Event has dialog end set.)) status (3)
10:33:35:555 ra-rtr Trace: (12 x 8922 : 0 0) Dialog aborted and was deleted.
10:33:35:555 ra-rtr Trace: (12 x 8922 : 0 0) Deleting Dialog.

10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) Dialog timed out callstate is :(15).
10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) Dialog timed out waiting for requery response. failing.
10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) Dialog resuming (Script Node timed out.) status (2)
10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) CID=(150430,207):Requery status 6
10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) Dialog aborted and was deleted.
10:35:04:346 ra-rtr Trace: (7 8 8919 : 0 0) Deleting Dialog.
```

{Thrd=DATAI.6} Generated a new CISCO-GUID hdr : 4125482156-0268435770-0540582043-0172115113, Generated a new CVP-ID hdr : F5E5DCAC1000013A2038A09B0A4244A9

423: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.6} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9 LEGID = cpxzbgbgujotzle - [INBOUND]: Call is missing an RPID header. No survivability in use.

424: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_SIP-7-PARAM: {Thrd=DATAI.6} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9 LEGID = cpxzbgbgujotzle - [INBOUND]: ReqURI (DN) sip:2003@10.66.68.169 FromURI sip:1231234@10.66.68.157 Video:false m_needs_postcallsurvey:false

425: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.6} NEW CALL with guid=F5E5DCAC1000013A2038A09B0A4244A9 legid=cpxzbgbgujotzle dn=2003 ani=1231234 uui=null calldate=Mon Nov 12 10:33:33 PST 2012 video=false cachecallcontext = false is_postcallsurvey = false RouterCallKey = null RouterCallKeyDay = null RouterCallKeySequenceNumber = null

426: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_SIP-7-CALL: {Thrd=DATAI.6} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL (JMSDestination)=Topic(CVP.SIP.CC.REQ) (JMSTimestamp)=1352745213100 >>BODY: replyto=true callguid=F5E5DCAC1000013A2038A09B0A4244A9 ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0 pstntrkgprsrcip=10.66.68.157 calldate=Mon Nov 12 10:33:33 PST 2012 calltypeid=4 localOffset=-480 calllegid=cpxzbgbgujotzle >>STATE: isTabular=false isWriteable=true cursor=-1

361: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-441-ICM-94} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9, DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=, locationpkid=, locationsiteid=, srcaddr=10.66.68.157, pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=, rcseq=, uui=, calltypeid=4, CallContext:, user.media.id: F5E5DCAC1000013A2038A09B0A4244A9,, LEGID = null, DNIS = -1, ANI = -1

362: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-441-ICM-94} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9 - New call

363: 10.66.68.169: Nov 12 2012 10:33:33.100 -0800: %CVP_9_0_ICM-7-CALL: {Thrd=pool-1-thread-441-ICM-94} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9, DLGID = 12 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=12, sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1, dialedNumber=2003, uui=, callguid=F5E5DCAC1000013A2038A09B0A4244A9, rckey=, rcday=, rcseq=, location=, locationpkid=, pstntrunkgroupid=10.66.68.157 , pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:, user.media.id:

F5E5DCAC1000013A2038A09B0A4244A9, user.cvp_server_info: 10.66.68.169,,
LEGID = cpxzbgbgujotzle, DNIS = 2003, ANI = 1231234
364: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-442-ICM-95} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 12 [SIP_LEG] - Processing ,, [ICM_TEMPORARY_CONNECT], dialogueId=12,
sendSeqNo=1, label=1234567890, correlationId=8922,
callguid=F5E5DCAC1000013A2038A09B0A4244A9, rckey=209, rcdays=150430,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = cpxzbgbgujotzle, DNIS = 2003,
ANI = 1231234
365: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-442-ICM-95} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 12 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=8922, command=null,
rckey=209, rcdays=150430, rcseq=0, CallContext:,
user.microapp.UseVXMLParams: N, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = cpxzbgbgujotzle,
DNIS = 2003, ANI = 1231234
427: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-443-SIP-304} CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = cpxzbgbgujotzle - [INBOUND]
Handling CONNECT :>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSDestination)=
Topic(CVP.ICM.CC.RESP.SYS_SIP1) (JMSTimestamp)=1352745213116 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=F5E5DCAC1000013A2038A09B0A4244A9 RouterCallKey=209 floatingvars=
>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , ,] user.microapp.app_media_lib=
.. user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null] user.microapp.ToExtVXML=
[application=HelloWorld, null, null, null, null] user.microapp.
UseVXMLParams=N >>STATE: isTabular=false isWriteable=true cursor=-1
dnis=2003 correlationid=8922 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 RouterCallKeyDay=150430
labeltype=-1 label=12345678908922 localOffset=-480 calllegid=cpxzbgbgujotzle
>>STATE: isTabular=false isWriteable=false cursor=-1
428: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-443-SIP-304} Using Outbound Proxy for
sip:12345678908922@10.66.68.164:5060
429: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-443-SIP-304} Found an incoming CISCO-GUID
hdr : 4125482156-0268435770-0540582043-0172115113, Found an existing
CVP-ID hdr: F5E5DCAC1000013A2038A09B0A4244A9

430: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-443-SIP-304} CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = F5E5DCAC1000013A2038A09B0A4244A9-
135274521311615 - [OUTBOUND]: INVITE TO
<sip:12345678908922@10.66.68.164:5060;transport=tcp> FROM 1231234
<sip:1231234@10.66.68.169:5060> EXPIRES[60] 100REL[Unsupported]
431: 10.66.68.169: Nov 12 2012 10:33:33.116 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = F5E5DCAC1000013A2038A09B0A4244A9-135274521311615 -
[OUTBOUND]: Invitation proceeding 100
432: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = F5E5DCAC1000013A2038A09B0A4244A9-135274521311615 -
[OUTBOUND]: Invitation accepted - ack'ing
433: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = F5E5DCAC1000013A2038A09B0A4244A9-135274521311615 -
[OUTBOUND]: CountObserver() is >0 and sending Re-Invite to caller.
434: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-444-SIP-305} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgjujotzle - [INBOUND]: Updated by : CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = F5E5DCAC1000013A2038A09B0A4244A9-
135274521311615 - [OUTBOUND]: with event type INV_ACCEPTED
435: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-444-SIP-305} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgjujotzle - [INBOUND]: Send the 200 OK back to caller with
SDP of this dialog.
436: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-444-SIP-305} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352745213521 >>BODY:
callguid=F5E5DCAC1000013A2038A09B0A4244A9 RouterCallKey=209
RouterCallKeySent=false causecode=0 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1
RouterCallKeyDay=150430 calldate=Mon Nov 12 10:33:33 PST 2012
label=12345678908922 localOffset=-480 eventid=4
calllegid=F5E5DCAC1000013A2038A09B0A4244A9-135274521311615
>>STATE: isTabular=false isWriteable=true cursor=-1
366: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-445-ICM-96} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=ANSWER, causeCode=NONE,, LEGID = null,
DNIS = 2003, ANI = 1231234
367: 10.66.68.169: Nov 12 2012 10:33:33.521 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-445-ICM-96} CALLGUID =

F5E5DCAC1000013A2038A09B0A4244A9, DLGID = 12 [SIP_LEG] - Publishing , ,
[ICM_EVENT_REPORT], dialogueId=12, sendSeqNo=2, eventId=ANSWER,
causeCode=NONE, , LEGID = cpxzbgbgujotzle, DNIS = 2003, ANI = 1231234
437: 10.66.68.169: Nov 12 2012 10:33:33.537 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgujotzle - [INBOUND]: DsSipInviteDialog ack'ed
438: 10.66.68.169: Nov 12 2012 10:33:33.537 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-446-SIP-306} CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = F5E5DCAC1000013A2038A09B0A4244A9-
135274521311615 - [OUTBOUND]: Updated by : CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = cpxzbgbgujotzle - [INBOUND]:
with event type INV_ACKED
439: 10.66.68.169: Nov 12 2012 10:33:33.537 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-446-SIP-306} CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = F5E5DCAC1000013A2038A09B0A4244A9-
135274521311615 - [OUTBOUND]: Acked the invite.
232: 10.66.68.169: Nov 12 2012 10:33:33.849 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor24} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=PING, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=12345678908922,
CALL_LEGID=F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169,
CALL_UUI=, VERSION=CVP_9_0_1_0_0_0_634, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 }
233: 10.66.68.169: Nov 12 2012 10:33:33.849 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor24} VXMLManager:generateVXML:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 Generated VXML from template
'SubmitBack.template' for client: 10.66.75.241 clientType: IOS
234: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=CALL_NEW, RECOVERY_VXML=flash:recovery.vxml,
CALL_DNIS=12345678908922, CALL_UUI=, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 }
235: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} CallSession:addCall:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 Added IVRCall
(DNIS=12345678908922 client: 10.66.75.241) to CallSession at slot: 0
236: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} CallMsgPublisher:sendNewCall:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 DNIS=12345678908922 Publishing
NewCall message: >>HEADERS: (JMSType)=MsgBus:NEW_CALL >>BODY:
replyto=true uui= callguid=F5E5DCAC1000013A2038A09B0A4244A9
ani=sip:1231234@10.66.68.169:5060 dnis=12345678908922
timezone=America/Los_Angeles mediatype=A version=CVP_9_0 calldate=Mon Nov 12
10:33:34 PST 2012 location= calltypeid=5 localOffset=-480 callegid=

>>STATE: isTabular=false isWriteable=true cursor=-1
368: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-447-ICM-97} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_IVR1,
mediaType=A, location=, locationpkid=, locationsiteid=, srcaddr=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,
rkey=, rcdays=, rcseq=, uui=, calltypeid=5, CallContext:,
user.media.id: F5E5DCAC1000013A2038A09B0A4244A9,, LEGID = null,
DNIS = 2003, ANI = 1231234
369: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-447-ICM-97} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
- Correlation ID routed call
370: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-447-ICM-97} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Publishing ,, [ICM_REQUEST_INSTRUCTION],
dialogueId=13, sendSeqNo=1, trunkGroupId=200, trunkNumber=0,
serviceId=2, uui=, correlationId=922, location=, locationpkid=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,,
LEGID = , DNIS = 12345678908922, ANI = sip:1231234@10.66.68.169:5060
371: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-448-ICM-98} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Processing ,, [ICM_DIALOGUE_FAILURE_EVENT],
dialogueId=13, sendSeqNo=1, errorCode = E_UNSPECIFIED_FAILURE,,
LEGID = , DNIS = 12345678908922, ANI = sip:1231234@10.66.68.169:5060
372: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-448-ICM-98} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Publishing ,, [MsgBus:DIALOGUE_FAILURE],
ssId=SYS_IVR1, errorCode=E_UNSPECIFIED_FAILURE,, LEGID = ,
DNIS = 12345678908922, ANI = sip:1231234@10.66.68.169:5060
237: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 DNIS=12345678908922 Received
Call message : >>HEADERS: (JMSType)=MsgBus:DIALOGUE_FAILURE
(JMSDestination)=Topic(CVP.ICM.CC.EVENT.SYS_IVR1)
(JMSTimestamp)=1352745214083 (ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001
>>BODY: callguid=F5E5DCAC1000013A2038A09B0A4244A9 dnis=12345678908922
errorcode=15 timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid= >>STATE: isTabular=false isWriteable=false cursor=-1
238: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=pool-1-thread-449-IVR-27} DialogFailureTask:generateResponse:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 ErrorResponse generated -
StatusCode: 15
239: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-3-CALL_ERROR:
Removing CALLGUID: F5E5DCAC1000013A2038A09B0A4244A9 DNIS=12345678908922
due to exception in CallNewHandler. (Client: 10.66.75.241) Received ICM

DialogFailure response for new call request. DialogFailure StatusCode:
15 HTTP req: { CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=CALL_NEW, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=12345678908922,
CALL_UII=, ERROR_CODE=NONE(0), CALL_ANI=sip:1231234@10.66.68.169:5060 }
[id:3023]
240: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} CallSession:removeCallByDNIS:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 Removed IVRCall from CallSession
(DNIS=12345678908922 eventId: 6 causeCode: 1). Removed from slot: 0
241: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} CallMsgPublisher:sendCallStateEvent:
CALLGUID=F5E5DCAC1000013A2038A09B0A4244A9 DNIS=12345678908922 Publishing
CallStateEvent message: >>HEADERS: (JMSType)=MsgBus:CALL_STATE_EVENT
>>BODY: callguid=F5E5DCAC1000013A2038A09B0A4244A9 dnis=12345678908922
RouterCallKeySent=false causecode=1 timezone=America/Los_Angeles
version=CVP_9_0 calldate=Mon Nov 12 10:33:34 PST 2012 localOffset=-480
calllegid= eventId=6 >>STATE: isTabular=false isWriteable=true cursor=-1
242: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor25} IVRSubSystem:checkInLicense: Released license
for call: F5E5DCAC1000013A2038A09B0A4244A9 - PortCheckinStatus=
PORT_CHECKIN_OK_PORT_STILL_IN_USE
373: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-450-ICM-99} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_IVR1, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = , DNIS = 12345678908922, ANI = sip:1231234@10.66.68.169:5060
374: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-450-ICM-99} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=13,
sendSeqNo=2, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = , DNIS = 12345678908922, ANI = sip:1231234@10.66.68.169:5060
375: 10.66.68.169: Nov 12 2012 10:33:34.083 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-450-ICM-99} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 13 [IVR_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 0 secs,
983 msec
440: 10.66.68.169: Nov 12 2012 10:33:35.081 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.4} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = F5E5DCAC1000013A2038A09B0A4244A9-135274521311615 - [OUTBOUND]
DURATION (msecs) = 1965 - DIALOG TERMINATED. Reason: Q.850;cause=16
441: 10.66.68.169: Nov 12 2012 10:33:35.081 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-451-SIP-307} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgujotzle - [INBOUND]: Updated by : CALLGUID =
F5E5DCAC1000013A2038A09B0A4244A9 LEGID = F5E5DCAC1000013A2038A09B0A4244A9-
135274521311615 - [OUTBOUND]: with event type TERMINATED

442: 10.66.68.169: Nov 12 2012 10:33:35.081 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-452-SIP-308} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgujotzle - [INBOUND]: Waiting 2000 millisecs before
terminating.

443: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-452-SIP-308} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352745217094 >>BODY: callguid=F5E5DCAC1000013A2038A09B0A4244A9
RouterCallKey=209 RouterCallKeySent=true causecode=13
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150430 calldate=Mon Nov 12 10:33:37 PST 2012
label=12345678908922 localOffset=-480 eventid=6 calllegid=cpxzbgbgujotzle
>>STATE: isTabular=false isWriteable=true cursor=-1

444: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-452-SIP-308} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgujotzle - [INBOUND] DURATION (msecs) = 3994 - HANGUP with
Call History12345678908922|-1;

445: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-452-SIP-308} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
LEGID = cpxzbgbgujotzle - [INBOUND]: Terminated with Q.850;cause=16

376: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-100} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 12 [SIP_LEG] - Processing , , [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=DISCONNECT, causeCode=CALLED_PARTY_DISCONNECTED,,
LEGID = cpxzbgbgujotzle, DNIS = 2003, ANI = 1231234

377: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-100} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 12 [SIP_LEG] - Publishing , , [ICM_EVENT_REPORT], dialogueId=12,
sendSeqNo=3, eventId=DISCONNECT, causeCode=CALLED_PARTY_DISCONNECTED,,
LEGID = cpxzbgbgujotzle, DNIS = 2003, ANI = 1231234

378: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-100} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9,
DLGID = 12 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 3 secs,
994 msecs

379: 10.66.68.169: Nov 12 2012 10:33:37.094 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-100} CALLGUID = F5E5DCAC1000013A2038A09B0A4244A9
- Deleted call. Duration: 0 hrs, 0 mins, 3 secs, 994 msecs

Nov 13 01:56:33.138: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:

Received:

INVITE sip:12345678908922@10.66.75.241:5060;transport=tcp SIP/2.0

Via: SIP/2.0/TCP 10.66.68.164:5060;branch=z9hg4bK1f86039e-a86b717a-e5f6b267-3ff58c1f-1

Via: SIP/2.0/TCP 10.66.68.169:5060;received=10.66.68.169;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~51
Max-Forwards: 68
To: <sip:12345678908922@10.66.68.164:5060;transport=tcp>
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
CSeq: 1 INVITE
Content-Length: 206
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>
Expires: 60
User-Agent: CVP 9.0 (1) Build-634
Allow: INVITE,ACK,BYE,CANCEL,OPTIONS,PRACK,REFER,NOTIFY,SUBSCRIBE,INFO,MESSAGE
Cisco-Guid: 4125482156-0268435770-0540582043-0172115113
Cisco-Gucid: F5E5DCAC1000013A2038A09B0A4244A9
Supported: replaces
Supported: norefersub
Content-Type: application/sdp
App-Info: <10.66.68.169:8000:8443>

v=0
o=twinkle 262998732 1870908846 IN IP4 10.66.68.157
s=-
c=IN IP4 10.66.68.157
t=0 0
m=audio 8000 RTP/AVP 0 101
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=ptime:20

Nov 13 01:56:33.150: //7470709/F5E5DCAC2038/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 100 Trying
Via: SIP/2.0/TCP 10.66.68.164:5060;branch=z9hG4bK1f86039e-a86b717a-e5f6b267-3ff58c1f-1,SIP/2.0/TCP 10.66.68.169:5060;received=10.66.68.169;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~51
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
To: <sip:12345678908922@10.66.68.164:5060;transport=tcp>
Date: Tue, 13 Nov 2012 01:56:33 GMT
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
CSeq: 1 INVITE
Allow-Events: kpml, telephone-event
Server: Cisco-SIPGateway/IOS-12.x
Content-Length: 0

Nov 13 01:56:33.150: //7470709/F5E5DCAC2038/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 200 OK
Via: SIP/2.0/TCP 10.66.68.164:5060;branch=z9hG4bK1f86039e-a86b717a-
e5f6b267-3ff58c1f-1,SIP/2.0/TCP 10.66.68.169:5060;received=10.66.68.169;
branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~51
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
To: <sip:12345678908922@10.66.68.164:5060;transport=tcp>;tag=F757976C-556
Date: Tue, 13 Nov 2012 01:56:33 GMT
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
CSeq: 1 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER,
SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: kpml, telephone-event
Contact: <sip:12345678908922@10.66.75.241:5060;transport=tcp>
Supported: replaces
Supported: sdp-anat
Server: Cisco-SIPGateway/IOS-12.x
Supported: timer
Content-Type: application/sdp
Content-Disposition: session;handling=required
Content-Length: 191

v=0
o=CiscoSystemsSIP-GW-UserAgent 1944 5243 IN IP4 10.66.75.241
s=SIP Call
c=IN IP4 10.66.75.241
t=0 0
m=audio 16806 RTP/AVP 0
c=IN IP4 10.66.75.241
a=rtpmap:0 PCMU/8000
a=ptime:20

Nov 13 01:56:33.190: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:12345678908922@10.66.75.241:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKucFv6VDWZ9FX+.oLLaNcBg~~52
Max-Forwards: 70
To: <sip:12345678908922@10.66.68.164:5060;transport=tcp>;tag=F757976C-556
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
CSeq: 1 ACK
Content-Length: 0
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Nov 13 01:56:33.210: //7470709//HTTTP://httpc_write_stream: Client write
buffer fd(0):
GET /cvp/VBServlet?MSG_TYPE=PING&CALL_DNIS=12345678908922&CALL_ANI=
sip:1231234@10.66.68.169:5060&ERROR_CODE=0&RECOVERY_VXML=flash:recovery.
vxml&CLIENT_TYPE=IOS&CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9&CALL_
LEGID=F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169&CALL_UII
=&VERSION=CVP_9_0_1_0_0_0_634 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent:**MSG 61024 TRUNCATED**
MSG 61024 CONTINUATION #01ent: Cisco-IOS-C3825/15.1

Nov 13 01:56:33.486: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml; charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Mon, 12 Nov 2012 18:33:33 GMT
Connection: close

Nov 13 01:56:33.498:

Nov 13 01:56:33.506: //7470709//HTTTP://httpc_write_stream: Client
write buffer fd(0):
GET /cvp/VBServlet?MSG_TYPE=CALL_NEW&CALL_DNIS=12345678908922&CALL_UII=
&CALL_ANI=sip:1231234@10.66.68.169:5060&RECOVERY_VXML=flash:recovery.
vxml&CLIENT_TYPE=IOS&CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9&ERROR_CODE=
0 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1

Nov 13 01:56:33.730: HTTP/1.1 500 Internal Server Error
Server: Apache-Coyote/1.1
SVR_STATE: RUNNING

QUERY_STR: MSG_TYPE=CALL_NEW&CALL_DNIS=12345678908922&CALL_UUI=&CALL_ANI=
sip:1231234@10.66.68.169:5060&RECOVERY_VXML=flash:recovery.vxml&CLIENT_TYPE=
IOS&CALL_ID=F5E5DCAC1000013A2038A09B0A4244A9&ERROR_CODE=0
Content-Type: text/html; charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Mon, 12 Nov 2012 18:33:33 GMT
Connection: close

Nov 13 01:56:33.730: body:

>Nov 13 01:56:33.730: <h1>Error: 500SVR_STATE: RUNNING</h1><pre>null</pre>

Nov 13 01:56:33.730:

Nov 13 01:56:34.714: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:

Sent:

BYE sip:1231234@10.66.68.169:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.75.241:5060;branch=z9hG4bK2C47126F
From: <sip:12345678908922@10.66.68.164:5060;transport=tcp>;tag=F757976C-556
To: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
Date: Tue, 13 Nov 2012 01:56:33 GMT
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
User-Agent: Cisco-SIPGateway/IOS-12.x
Max-Forwards: 70
Timestamp: 1352771794
CSeq: 101 BYE
Reason: Q.850;cause=16
P-RTP-Stat: PS=0,OS=0,PR=0,OR=0,PL=0,JI=0,LA=0,DU=0
Content-Length: 0

Nov 13 01:56:34.718: //7470709/F5E5DCAC2038/SIP/Msg/ccsipDisplayMsg:

Received:

SIP/2.0 200 Ok
Via: SIP/2.0/TCP 10.66.75.241:5060;branch=z9hG4bK2C47126F
To: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds845ad3dc
From: <sip:12345678908922@10.66.68.164:5060;transport=tcp>;tag=F757976C-556
Call-ID: F5E5DCAC1000013A2038A09B0A4244A9-135274521311615@10.66.68.169
CSeq: 101 BYE
Content-Length: 0

لېلحت

VRU ډيمسټر لوطو "DNIS لوطل ښوونکي دحل" قباطتې نأ بچي، VRU ډيمسټر لوطو لومړي کيک CVP مسقي، اعم طابترالال فرعمو VRU ډيمسټر عم VXML ډابوب نم HTTP بلط دوعي امدنع ام عم قباطت مل ادا "DNIS لوطل ښوونکي دحل" لېل ادا نسا طابترالال فرعمو VRU ډيمسټر هضفر مټي يذلو، ئطاخ لکش ب طابترالال فرعم CVP مسقي، VRU لوطل ICM ل هنيوکت مټ فرعمو VRU 1234567890 قصلم ICM لسري، ډلحال هذو يي ICM ډطساوب فاطملا ډيانه يي

ةجيتنو 922 طابترال فرعم لسري هناف، بلطال هجوت CVP لسري امدنع 892 طابترال
يلع لصحي مل ICM نأل ارظنو. فورعم ريغ طابترا فرعم وه 922 مقررنا نم ICM وكشت، كلذل
فرعي ال. كذلك لهمل ترم دق، 8922 ID طابترال فرعم مادختساب لاصتال نم ةباجتساي
، كلذل. اهسفن تاملكملا نم عجزيه 922 و 8922 طابترال فرعم تاذةملاكملا نأ ICM
، لهمل تهتنا 8922 ماعل ةبسنباب و ةفورعم ريغ عجرت، 922 ماعل ةبسنباب

ئطاخ URL ناوع ICM/CVP لسري: 6 ةلكشمل

لمتكم ريغ طئاسولل URL ناوع

```
10:47:26:900 ra-rtr Trace: (116 x 0 : 0 0) NewCall: CID=(150431,201), DN=2003,
ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
10:47:26:900 ra-rtr Trace: (116 x 0 : 0 0) Dialog RunScript node - connecting
to VRU now.
10:47:26:900 ra-rtr Trace: (116 x 0 : 0 0) Correlation id for dialog is (9000).
10:47:26:900 ra-rtr Trace: (116 x 9000 : 0 0) TransferToVRU: Label=1234567890,
CorID=9000, VRUID=5000, RCID=5001
10:47:26:900 ra-rtr Trace: (116 x 9000 : 0 0) TransferConnect sent. Dialog
pending.
10:47:27:890 ra-rtr Trace: (116 117 9000 : 0 0) RequestInstr: CID=(150431,201),
CallState=1
10:47:27:890 ra-rtr Trace: (116 117 9000 : 0 0) Dialog transfer to VRU
successful - now running script.
10:47:27:890 ra-rtr Trace: (116 117 9000 : 0 0) Runscript sent. Dialog
pending.
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) Dialog handling script resp
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) VRU script response had error.
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) Dialog resuming (Script response
received (error).) status (1)
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) RouteComplete:
10:47:27:996 ra-rtr Trace: Route: CID=(150431,201), Labels=0
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) Dialog sending release call
to VRU
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
10:47:27:996 ra-rtr Trace: (116 117 9000 : 0 0) Deleting Dialog.

5734: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.10} Generated a new CISCO-GUID hdr : 4212716858-0268435770-
2062965771-0172115113, Generated a new CVP-ID
hdr : FB18F53A1000013A7AF65C0B0A4244A9
5735: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.10} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]: Call is
missing an RPID header. No survivability in use.
5736: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.10} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]: ReqURI (DN)
sip:2003@10.66.68.169 FromURI sip:1231234@10.66.68.169 Video:false m_
needs_postcallsurvey:false
```


5737: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.10} NEW CALL with guid=FB18F53A1000013A7AF65C0B0A4244A9
legid=YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFlYmQ. dn=2003 ani=1231234
uui=null calldate= Tue Nov 13 10:47:27 PST 2012 video=false
cachecallcontext = false is_postcallsurvey = false RouterCallKey = null
RouterCallKeyDay = null RouterCallKeySequenceNumber = null
5738: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.10} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352832447802
>>BODY: replyto=true callguid=FB18F53A1000013A7AF65C0B0A4244A9 ani=1231234
dnis=2003 timezone=America/Los_Angeles version=CVP_9_0 pstntrkgprsrcip=
64.104.205.107 calldate= Tue Nov 13 10:47:27 PST 2012 calltypeid=4
localOffset=-480 calllegid=YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFlYmQ.
>>STATE: isTabular=false isWriteable=true cursor=-1
1980: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-170-ICM-703} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,
locationpkid=, locationsiteid=, srcaddr=64.104.205.107,
pstntrunkgroupid=64.104.205.107 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rckey=, rcdays=, rcseq=, uui=, calltypeid=4,
CallContext:, user.media.id: FB18F53A1000013A7AF65C0B0A4244A9,,
LEGID = null, DNIS = -1, ANI = -1
1981: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-170-ICM-703} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 - New call
1982: 10.66.68.169: Nov 13 2012 10:47:27.802 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-170-ICM-703} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 116 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=116, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=FB18F53A1000013A7AF65C0B0A4244A9, rckey=, rcdays=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=64.104.205.107 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:,
user.media.id: FB18F53A1000013A7AF65C0B0A4244A9, user.cvp_server_info:
10.66.68.169,, LEGID = YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFlYmQ.,
DNIS = 2003, ANI = 1231234
1983: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-171-ICM-704} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 116 [SIP_LEG] - Processing ,,
[ICM_TEMPORARY_CONNECT], dialogueId=116, sendSeqNo=1,
label=1234567890, correlationId=9000,
callguid=FB18F53A1000013A7AF65C0B0A4244A9, rckey=201, rcdays=150431,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFlYmQ., DNIS = 2003, ANI = 1231234
1984: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-171-ICM-704} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 116 [SIP_LEG] - Publishing ,,
[MsgBus:CONNECT], ssId=SYS_SIP1, labelType=, label=1234567890,
correlationId=9000, command=null, rckey=201, rcdays=150431,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,

```
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ., DNIS = 2003, ANI = 1231234
5739: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-172-SIP-4292} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND] Handling CONNECT
:>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSTimestamp)=
Topic(CVP.ICM.CC.RESP.SYS_SIP1) (JMSTimestamp)=1352832447818 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=FB18F53A1000013A7AF65C0B0A4244A9 RouterCallKey=201
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY:
callvars=[, , , , , , , , ] user.microapp.media_server=
http://10.66.68.169:7000/CVP user.microapp.FromExtVXML=[null, null, null,
null] user.microapp.ToExtVXML=[application=HelloWorld, null, null, null,
null] user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable=
true cursor=-1 dnis=2003 correlationid=9000 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 RouterCallKeyDay=150431
labeltype=-1 label=12345678909000 localOffset=-480
calllegid=YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ.
>>STATE: isTabular=false isWriteable=false cursor=-1
5740: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-172-SIP-4292} Static route matched 12345678909000 to
StaticRoute: patterns like 1234567890> will route to 10.66.75.241
5741: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-172-SIP-4292} Using Local Static Route for
sip:12345678909000@10.66.75.241
5742: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-172-SIP-4292} Found an incoming CISCO-GUID hdr :
4212716858-0268435770-2062965771-0172115113, Found an existing CVP-ID hdr:
FB18F53A1000013A7AF65C0B0A4244A9
5743: 10.66.68.169: Nov 13 2012 10:47:27.818 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-172-SIP-4292} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID = FB18F53A1000013A7AF65C0B0A4244A9-
1352832447818137 - [OUTBOUND]: INVITE TO <sip:12345678909000@10.66.75.241;
transport=tcp> FROM 1231234 <sip:1231234@10.66.68.169:5060> EXPIRES[60]
100REL[Unsupported]
5744: 10.66.68.169: Nov 13 2012 10:47:28.177 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
LEGID = FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137 - [OUTBOUND]:
Invitation proceeding 100
5745: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
LEGID = FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137 - [OUTBOUND]:
Invitation accepted - ack'ing
5746: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
LEGID = FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137 - [OUTBOUND]:
CountObserver() is >0 and sending Re-Invite to caller.
5747: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-174-SIP-4293} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]: Updated by :
```

CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137 - [OUTBOUND]: with
event type INV_ACCEPTED
5748: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-174-SIP-4293} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]:
Send the 200 OK back to caller with SDP of this dialog.
5749: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-174-SIP-4293} Sending BUS MSG:>>HEADERS: (JMSType)=
MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352832448379 >>BODY: callguid=
FB18F53A1000013A7AF65C0B0A4244A9 RouterCallKey=201 RouterCallKeySent=false
causecode=0 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150431 calldate=Tue Nov 13
10:47:28 PST 2012 label=12345678909000 localOffset=-480 eventid=4
calllegid=FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137
>>STATE: isTabular=false isWriteable=true cursor=-1
1985: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-175-ICM-705} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=ANSWER,
causeCode=NONE,, LEGID = null, DNIS = 2003, ANI = 1231234
1986: 10.66.68.169: Nov 13 2012 10:47:28.379 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-175-ICM-705} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 116 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=116, sendSeqNo=2, eventId=ANSWER,
causeCode=NONE,, LEGID = YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ.,
DNIS = 2003, ANI = 1231234
1269: 10.66.68.169: Nov 13 2012 10:47:28.567 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FB18F53A1000013A7AF65C0B0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=PING, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=12345678909000,
CALL_LEGID=FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137@10.66.68.169,
CALL_UUI=, VERSION=CVP_9_0_1_0_0_0_634, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 }
1270: 10.66.68.169: Nov 13 2012 10:47:28.567 -0800: %CVP_9_0_IVR-6-VBCLIENT
_ADDED: Added client - Type: IOS Name: 10.66.75.241 [id:3013]
1271: 10.66.68.169: Nov 13 2012 10:47:28.567 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VXMLManager:generateVXML:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 Generated VXML from template
'SubmitBack.template' for client: 10.66.75.241 clientType: IOS
5750: 10.66.68.169: Nov 13 2012 10:47:28.613 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
LEGID = YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]:
DsSipInviteDialog ack'ed
5751: 10.66.68.169: Nov 13 2012 10:47:28.613 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-176-SIP-4294} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID = FB18F53A1000013A7AF65C0B0A4244A9
-1352832447818137 - [OUTBOUND]: Updated by : CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND]: with event
type INV_ACKED

5752: 10.66.68.169: Nov 13 2012 10:47:28.613 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-176-SIP-4294} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137 - [OUTBOUND]:
Acked the invite.
1272: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ANI=sip:1231234@10.66.68.169:5060, CALL_UUI=,
MSG_TYPE=CALL_NEW, ERROR_CODE=NONE(0), CLIENT_TYPE=IOS,
CALL_ID=FB18F53A1000013A7AF65C0B0A4244A9, CALL_DNIS=12345678909000,
RECOVERY_VXML=flash:recovery.vxml }
1273: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallSession:addCall:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 Added IVRCall (
DNIS=12345678909000 client: 10.66.75.241) to CallSession at slot: 0
1274: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallMsgPublisher:sendNewCall:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000 Publishing
NewCall message: >>HEADERS: (JMSType)=MsgBus:NEW_CALL >>BODY:
replyto=true uui= callguid=FB18F53A1000013A7AF65C0B0A4244A9
ani=sip:1231234@10.66.68.169:5060 dnis=12345678909000
timezone=America/Los_Angeles mediatype=A version=CVP_9_0 calldate=Tue Nov 13
10:47:28 PST 2012 location= calltypeid=5 localOffset=-480 callegid=
>>STATE: isTabular=false isWriteable=true cursor=-1
1987: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-706} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_IVR1,
mediaType=A, location=, locationpkid=, locationsiteid=, srcaddr=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,
rckey=, rcday=, rcseq=, uui=, calltypeid=5, CallContext:,
user.media.id: FB18F53A1000013A7AF65C0B0A4244A9,, LEGID = null, DNIS = 2003,
ANI = 1231234
1988: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-706} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
- Correlation ID routed call
1989: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-177-ICM-706} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 117 [IVR_LEG] - Publishing ,, [ICM_REQUEST_INSTRUCTION],
dialogueId=117, sendSeqNo=1, trunkGroupId=200, trunkNumber=0,
serviceId=2, uui=, correlationId=9000, location=, locationpkid=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,,
LEGID = , DNIS = 12345678909000, ANI = sip:1231234@10.66.68.169:5060
1990: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-173-ICM-707} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 117 [IVR_LEG] - Processing ,,
[ICM_RUN_SCRIPT_REQ], dialogueId=117, sendSeqNo=1, invokedId=1,
scriptId=PM>Welcome, scriptConfiguration=, ced=,
callguid=FB18F53A1000013A7AF65C0B0A4244A9, rckey=201, rcday=150431,
rcseq=1, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = ,
DNIS = 12345678909000, ANI = sip:1231234@10.66.68.169:5060
1991: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_ICM-7-CALL:

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{Thrd=pool-1-thread-173-ICM-707} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 117 [IVR_LEG] - Publishing , ,
[MsgBus:RUN_SCRIPT_REQ], ssId=SYS_IVR1, requestId=1,
scriptId=PM>Welcome, scriptConfig=, ced=, rckey=201, rcdays=150431,
rcseq=1, switch_leg_ani=1231234, switch_leg_dnis=2003,
CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = ,
DNIS = 12345678909000, ANI = sip:1231234@10.66.68.169:5060
1275: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg: CALLGUID=
FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000 Received Call message :
>>HEADERS: (JMSType)=MsgBus:RUN_SCRIPT_REQ (JMSDestination)=
Topic(CVP.ICM.CC.REQ.SYS_IVR1) (JMSTimestamp)=1352832448801 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: ced= scriptconfiguration=
callguid=FB18F53A1000013A7AF65C0B0A4244A9 RouterCallKey=201 ani=1231234
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY: callvars=
[, , , , , , , , ] user.microapp.media_server=
http://10.66.68.169:7000/CVP user.microapp.FromExtVXML=[null, null, null,
null] user.microapp.ToExtVXML=[application=HelloWorld, null, null, null,
null] user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable
=true cursor=-1 dnis=12345678909000 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=1 version=CVP_9_0 RouterCallKeyDay=150431
localOffset=-480 switch_leg_dnis=2003 switch_leg_ani=1231234 calllegid=
scriptId=PM>Welcome requestId=1 >>STATE: isTabular=false isWriteable=
false cursor=-1
1276: 10.66.68.169: Nov 13 2012 10:47:28.801 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VXMLManager:generateVXML:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 Generated VXML from template
'PlayMediaIOS.template' for client: 10.66.75.241 clientType: IOS
1277: 10.66.68.169: Nov 13 2012 10:47:28.894 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FB18F53A1000013A7AF65C0B0A4244A9, MSG_TYPE=
CALL_RESULT, CALL_SEQ_NUM=1, ERROR_CODE=MEDIA_FILE_NOT_FOUND(9) }
1278: 10.66.68.169: Nov 13 2012 10:47:28.894 -0800: %CVP_9_0_IVR-3-
CALL_ERROR: CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9
DNIS=12345678909000 Media Fetch Error for URL=
http://10.66.68.169:7000/CVP/en-us/app/Welcome.wav
(Client: 10.66.75.241) [id:3023]
1279: 10.66.68.169: Nov 13 2012 10:47:28.894 -0800: %CVP_9_0_IVR-3-
CALL_ERROR: RunScript Error from 10.66.75.241 [MEDIA_FILE_NOT_FOUND(9)]
CALLGUID: FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000
{VRUScriptName: 'PM>Welcome' ConfigParam: ''} [id:3023]
1280: 10.66.68.169: Nov 13 2012 10:47:28.894 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} CallMsgPublisher:sendRunScriptResult:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000
Publishing RunScriptResult message: >>HEADERS:
(JMSType)=MsgBus:SCRIPT_RESULT >>BODY:
callguid=FB18F53A1000013A7AF65C0B0A4244A9 floatingvars=>>HEADERS:
(JMSType)=MsgBus:FLOATINGVARS >>BODY: user.microapp.error_code=9
>>STATE: isTabular=false isWriteable=true cursor=-1 dnis=12345678909000
resultcode=false timezone=America/Los_Angeles version=CVP_9_0
calldate=Tue Nov 13 10:47:28 PST 2012 localOffset=-480 calllegid=
```

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requestid=1 >>STATE: isTabular=false isWriteable=true cursor=-1
1992: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-179-ICM-708} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 117 [IVR_LEG] - Processing ,,
[MsgBus:SCRIPT_RESULT], ssId=SYS_IVR1, requestId=1, resultCode=false,
ced=, CallContext:, user.microapp.error_code: 9,, LEGID = ,
DNIS = 12345678909000, ANI = sip:1231234@10.66.68.169:5060
1993: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-179-ICM-708} CALLGUID =
FB18F53A1000013A7AF65C0B0A4244A9, DLGID = 117 [IVR_LEG] - Publishing ,,
[ICM_RUN_SCRIPT_RESULT], dialogueId=117, sendSeqNo=2, invokedId=1,
resultCode=false, ced=, newTransaction=false, CallContext:,
user.microapp.error_code: 9,, LEGID = , DNIS = 12345678909000, ANI =
sip:1231234@10.66.68.169:5060
1994: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-180-ICM-709} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 117 [IVR_LEG] - Processing ,, [ICM_RELEASE], dialogueId=117,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID = , DNIS = 12345678909000,
ANI = sip:1231234@10.66.68.169:5060
1995: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-180-ICM-709} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 117 [IVR_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_IVR1,
cause=NORMAL_CALL_CLEARING,, LEGID = , DNIS = 12345678909000,
ANI = sip:1231234@10.66.68.169:5060
1996: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-181-ICM-710} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 116 [SIP_LEG] - Processing ,, [ICM_RELEASE], dialogueId=116,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ., DNIS = 2003, ANI = 1231234
1997: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-181-ICM-710} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 116 [SIP_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_SIP1,
cause=NORMAL_CALL_CLEARING,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ., DNIS = 2003, ANI = 1231234
1281: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000 Received Call
message : >>HEADERS: (JMSType)=MsgBus:DISCONNECT (JMSTimestamp)=
Topic(CVP.ICM.CC.EVENT.SYS_IVR1) (JMSTimestamp)=1352832448910 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=FB18F53A1000013A7AF65C0B0A4244A9 dnis=12345678909000 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
>>STATE: isTabular=false isWriteable=false cursor=-1
1282: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=pool-1-thread-182-IVR-164} DisconnectTask:generateResponse:
CALLGUID=FB18F53A1000013A7AF65C0B0A4244A9 DNIS=12345678909000
DisconnectResponse generated - CallReleaseCode: 0
1283: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VXMLManager:generateVXML: CALLGUID=
FB18F53A1000013A7AF65C0B0A4244A9 Generated VXML from template
'Disconnect.template' for client: 10.66.75.241 clientType: IOS
5753: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-183-SIP-4295} MessagingWorker:run: CALLGUID =
```

FB18F53A1000013A7AF65C0B0A4244A9 LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND] ICM Disconnecting
the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT (JMSTimestamp)=1352832448910 (ServerID)
=Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352832448910 (ServerID)
=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: callguid=
FB18F53A1000013A7AF65C0B0A4244A9 dnis=2003 causecode=0 timezone=America/Los_
Angeles version=CVP_9_0 localOffset=-480 calllegid=
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. >>STATE: isTabular=false
isWriteable=false cursor=-1
5754: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-183-SIP-4295} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352832448910 >>BODY: callguid=FB18F53A1000013A7AF65C0B0A4244A9
RouterCallKey=201 RouterCallKeySent=true causecode=1 timezone=America/
Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1
RouterCallKeyDay=150431 calldate=Tue Nov 13 10:47:28 PST 2012
label=12345678909000 localOffset=-480 eventid=6
calllegid=YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ.
>>STATE: isTabular=false isWriteable=true cursor=-1
5755: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-183-SIP-4295} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9
LEGID = YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ. - [INBOUND] DURATION
(msecs) = 1108 - HANGUP with Call History12345678909000|-1;
1998: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-184-ICM-711} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 116 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1,
eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ., DNIS = 2003, ANI = 1231234
1999: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-184-ICM-711} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 116 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=116,
sendSeqNo=3, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,, LEGID =
YzYwMzViOGFkMjM3ZTU2NmRkNDM2NDNlMzllMmFLYmQ., DNIS = 2003, ANI = 1231234
2000: 10.66.68.169: Nov 13 2012 10:47:28.910 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-184-ICM-711} CALLGUID = FB18F53A1000013A7AF65C0B0A4244A9,
DLGID = 116 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 1 secs,
108 msecs
1284: 10.66.68.169: Nov 13 2012 10:47:28.957 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VBServlet:service: HTTP Request from 10.66.75.241:
{ MSG_TYPE=CALL_RESULT, ERROR_CODE=HANGUP(1), CALL_ID=
FB18F53A1000013A7AF65C0B0A4244A9, CALL_SEQ_NUM=2 }
1285: 10.66.68.169: Nov 13 2012 10:47:28.957 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VXMLManager:generateAckVXML: CALLGUID=
FB18F53A1000013A7AF65C0B0A4244A9 Generated VXML from template 'Ack.template'
for client: 10.66.75.241 clientType: IOS

Nov 14 02:10:28.042: //7471196//HTTTPC://httpc_write_stream: Client write
buffer fd(0):
GET /cvp/VBServlet?MSG_TYPE=PING&CALL_DNIS=12345678909000&CALL_ANI=
sip:1231234@10.66.68.169:5060&ERROR_CODE=0&RECOVERY_VXML=
flash:recovery.vxml&CLIENT_TYPE=IOS&CALL_ID=

FB18F53A1000013A7AF65C0B0A4244A9&CALL_LEGID=
FB18F53A1000013A7AF65C0B0A4244A9-1352832447818137@10.66.68.169&CALL_UII=
&VERSION=CVP_9_0_1_0_0_0_634 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-A**MSG 61066 TRUNCATED**
MSG 61066 CONTINUATION #01gent: Cisco-IOS-C3825/15.1

Nov 14 02:10:28.318: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml;charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 18:47:28 GMT
Connection: close

GET /cvp/VBServlet?MSG_TYPE=CALL_NEW&CALL_DNIS=12345678909000&
CALL_UII=&CALL_ANI=sip:1231234@10.66.68.169:5060&RECOVERY_VXML=
flash:recovery.vxml&CLIENT_TYPE=IOS&CALL_ID=
FB18F53A1000013A7AF65C0B0A4244A9&ERROR_CODE=0 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1

Nov 14 02:10:28.562: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml;charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 18:47:28 GMT
Connection: close

Nov 14 02:10:28.566: body:
Nov 14 02:10:28.566: ... Buffer too large - truncated to (4096) len.
Nov 14 02:10:28.566: <?xml version="1.0" encoding="iso-8859-1"?>
<vxml version="2.0" xml:lang="en-us">
 <var name="MSG_TYPE" expr="'CALL_RESULT'" />
 <var name="CALL_ID" expr="'FB18F53A1000013A7AF65C0B0A4244A9'" />
 <var name="CALL_SEQ_NUM" expr="1" />
 <var name="ERROR_CODE" expr="0" />
 <var name="DEBUG" expr="1" />
 <property name="com.cisco.media-logging-id" value=
'FB18F53A1000013A7AF65C0B0A4244A9' />


```
<form id="ExternalVXML" scope="dialog">

    <catch event="error.com.cisco.callhandoff.failure">
        <goto next="#TrySubmit"/>
    </catch>

    <object name="dummyobj" classid="builtin://com.cisco.callhandoff">
        <param name="return" expr="true" valuetype="data"/>
        <param name="app-uri" expr="'builtin://dummyobj'" valuetype="
"data"/>
        <prompt bargein="true" cisco-maxtime="0s" cisco-typeaheadflush=
"false" >
            <audio src="http://10.66.68.169:7000/CVP/en-
us/app/Welcome.wav" fetchtimeout="4s" />
        </prompt>
        <filled>
            <goto next="#TrySubmit"/>
        </filled>
    </object>
```

Nov 14 02:10:28.586:

Nov 14 02:10:28.594: //7471196//HTTPC://httpc_write_stream: Client write
buffer fd(0):

GET /CVP/en-us/app/Welcome.wav HTTP/1.1

Host: 10.66.68.169:7000

Content-Type: application/x-www-form-urlencoded

Connection: Keep-Alive

Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream

User-Agent: Cisco-IOS-C3825/15.1

Nov 14 02:10:28.598: HTTP/1.1 404 Not Found

Server: Apache-Coyote/1.1

Content-Type: text/html; charset=utf-8

Content-Length: 1030

Date: Tue, 13 Nov 2012 18:47:28 GMT

Nov 14 02:10:28.598: body:

```
Nov 14 02:10:28.598: <html><head><title>Apache Tomcat/5.5.31 - Error  
report</title><style><!--H1 {font-family:Tahoma,Arial,sans-serif;  
color:white;background-color:#525D76;font-size:22px;} H2  
{font-family:Tahoma,Arial,sans-serif;color:white;background-color:  
#525D76;font-size:16px;} H3 {font-family:Tahoma,Arial,sans-serif;  
color:white;background-color:#525D76;font-size:14px;} BODY  
{font-family:Tahoma,Arial,sans-serif;color:black;background-  
color:white;} B {font-family:Tahoma,Arial,sans-serif;color:white;
```

```
background-color:#525D76;} P {font-family:Tahoma,Arial,sans-serif;
background:white;color:black;font-size:12px;}A {color : black;}A.name
{color : black;}HR {color : #525D76;}--></style> </head><body>
<h1>HTTP Status 404 - /CVP/en-us/app/Welcome.wav</h1><HR size="1"
noshade="noshade"><p><b>type</b> Status report</p><p><b>message</b>
<u>/CVP/en-us/app/Welcome.wav</u></p><p><b>description</b>
<u>The requested resource (/CVP/en-us/app/Welcome.wav) is not
available.</u></p><HR size="1" noshade="noshade"><h3>Apache
Tomcat/5.5.31</h3></body></html>
Nov 14 02:10:28.602:
Nov 14 02:10:28.646: //7471196//HTTPC://httpc_write_stream: Client
write buffer fd(1):
GET /cvp/VBServlet?MSG_TYPE=CALL_RESULT&CALL_ID=
FB18F53A1000013A7AF65C0B0A4244A9&CALL_SEQ_NUM=1&ERROR_CODE=9 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1
```

ليحت

تاريخي تم الاعمى نبيعت بجي، ةححصص الاعمى اوصلل توصلا تاابل اطم ليغشت متي يكل
تافلما طبر ناووع يف مهست يتلا تاريخي تم الاعمى صب كانه. ةحصص لكش بة بولطم ال
URL لال قلخي اذه CVPs م ادختسا، هطبض مت ريغتم يا نا نمضي نا اجاتحت تنا. ةيتوصلا
اضي اهمم نمو. عقوم الاعمى اذه يف ةرفوتم توصلا تاافل نموكت نا بجي. يتوصلا فللمل
ىل عم تسى يذل VXML م داخل Tomcat كانه. هم ادختسا متي يذل طئاسولا م داخ عون ديدحت
م داخ ىل ةفاضلا اب 8000 ذفنم الاعمى ىل عم تسى يذل لاصلتال م داخل Tomcat، 7000 ذفنم ال
ىدل نموكتي دق، تالاحل صب يف 80 ذفنم الاعمى ىل عم تسى يذل (IIS) ت نرتن الاعمى تامولعم
تاريخي تم الاعمى طبض متي نا مهمم نم. طئاسو م داخ ك هم ادختسا نمكي رخا بيو م داخ لي م عم ال
يف تافلما نموكت نا بجي. طئاسولا تاافل م داخ ص URL اءاشن ال ICM ىل عم ةحصص الاعمى
اضي طئاسولا م داخ ىل عم ةحصص الاعمى عقوم الاعمى.

ءحصص ريغ VXML م داخل طئاسولل URL ناووع

```
11:04:09:185 ra-rtr Trace: (130 x 0 : 0 0) NewCall: CID=(150431,208), DN=2003,
ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
11:04:09:185 ra-rtr Trace: (130 x 0 : 0 0) Dialog RunScript node -
connecting to VRU now.
11:04:09:185 ra-rtr Trace: (130 x 0 : 0 0) Correlation id for dialog is (9008).
11:04:09:185 ra-rtr Trace: (130 x 9008 : 0 0) TransferToVRU: Label=1234567890,
CorID=9008, VRUID=5000, RCID=5001
11:04:09:185 ra-rtr Trace: (130 x 9008 : 0 0) TransferConnect sent. Dialog
pending.
11:04:10:308 ra-rtr Trace: (130 131 9008 : 0 0) RequestInstr: CID=(150431,208),
CallState=1
11:04:10:308 ra-rtr Trace: (130 131 9008 : 0 0) Dialog transfer to VRU
successful - now running script.
11:04:10:308 ra-rtr Trace: (130 131 9008 : 0 0) Runscript sent. Dialog pending.
```

11:04:10:381 ra-rtr Trace: (130 131 9008 : 0 0) Dialog handling script resp
11:04:10:381 ra-rtr Trace: (130 131 9008 : 0 0) VRU script response had error.
11:04:10:381 ra-rtr Trace: (130 131 9008 : 0 0) Dialog resuming (Script
response received (error).) status (1)
11:04:10:381 ra-rtr Trace: (130 131 9008 : 0 0) RouteComplete:
11:04:10:381 ra-rtr Trace: Route: CID=(150431,208), Labels=0
11:04:10:381 ra-rtr Trace: (130 131 9008 : 0 0) Dialog sending release call to VRU
11:04:10:382 ra-rtr Trace: (130 131 9008 : 0 0) Dialog sending release call
message to Routing Client ID(5001).
11:04:10:382 ra-rtr Trace: (130 131 9008 : 0 0) Deleting Dialog.

6028: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Generated a new CISCO-GUID hdr : 4213719205-0268435770-
0046575080-0172115113, Generated a new CVP-ID hdr :
FB2840A51000013A02C6ADE80A4244A9

6029: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND]: Call is
missing an RPID header. No survivability in use.

6030: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.5} CALLGUID = FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND]: ReqURI (DN)
sip:2003@10.66.68.169 FromURI sip:1231234@10.66.68.169 Video:
false m_needs_postcallsurvey:false

6031: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} NEW CALL with guid=FB2840A51000013A02C6ADE80A4244A9
legid=ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. dn=2003 ani=1231234
uui=null calldate=Tue Nov 13 11:04:10 PST 2012 video=false
cachecallcontext = false is_postcallsurvey = false RouterCallKey = null
RouterCallKeyDay = null RouterCallKeySequenceNumber = null

6032: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352833450149
>>BODY: replyto=true callguid=FB2840A51000013A02C6ADE80A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgprsrcip=64.104.205.107 calldate=Tue Nov 13 11:04:10 PST 2012
calltypeid=4 localOffset=-480 calllegid=
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. >>STATE: isTabular=false
isWriteable=true cursor=-1

2282: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-448-ICM-825} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=,
locationpkid=, locationsiteid=, srcaddr=64.104.205.107,
pstntrunkgroupid=64.104.205.107 , pstntrunkgroupchannelnum=2147483647,
sipheader=, rkey=, rcdays=, rcseq=, uui=, calltypeid=4,
CallContext:, user.media.id: FB2840A51000013A02C6ADE80A4244A9,,
LEGID = null, DNIS = -1, ANI = -1

2283: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-448-ICM-825} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 - New call

2284: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-448-ICM-825} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = 130 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=130, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=FB2840A51000013A02C6ADE80A4244A9, rckey=, rcday=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=64.104.205.107 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:,
user.media.id: FB2840A51000013A02C6ADE80A4244A9, user.cvp_server_info:
10.66.68.169,, LEGID = ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY.,
DNIS = 2003, ANI = 1231234

2285: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-449-ICM-826} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = 130 [SIP_LEG] - Processing ,,
[ICM_TEMPORARY_CONNECT], dialogueId=130, sendSeqNo=1,
label=1234567890, correlationId=9008,
callguid=FB2840A51000013A02C6ADE80A4244A9, rckey=208, rcday=150431,
rcseq=0, CallContext:, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY., DNIS = 2003, ANI = 1231234

2286: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-449-ICM-826} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = 130 [SIP_LEG] - Publishing ,,
[MsgBus:CONNECT], ssId=SYS_SIP1, labelType=, label=1234567890,
correlationId=9008, command=null, rckey=208, rcday=150431,
rcseq=0, CallContext:, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY., DNIS = 2003, ANI = 1231234

6033: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-450-SIP-4406} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND] Handling
CONNECT :>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSTimestamp)=
Topic(CVP.ICM.CC.RESP.SYS_SIP1) (JMSTimestamp)=1352833450149
(ServerID)=CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=FB2840A51000013A02C6ADE80A4244A9 RouterCallKey=208 floatingvars=
>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY: callvars=
[, , , , , , , , ,] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null]
user.microapp.ToExtVXML=[application=HelloWorld, null, null, null, null]
>>STATE: isTabular=false isWriteable=true cursor=-1 dnis=2003
correlationid=9008 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 RouterCallKeyDay=150431 labeltype=-1 label=12345678909008
localOffset=-480 calllegid=ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY.
>>STATE: isTabular=false isWriteable=false cursor=-1

6034: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-450-SIP-4406} Static route matched 12345678909008 to
StaticRoute: patterns like 1234567890> will route to 10.66.75.241

6035: 10.66.68.169: Nov 13 2012 11:04:10.149 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-450-SIP-4406} Using Local Static Route for

sip:12345678909008@10.66.75.241
6036: 10.66.68.169: Nov 13 2012 11:04:10.165 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-450-SIP-4406} Found an incoming CISCO-GUID
hdr : 4213719205-0268435770-0046575080-0172115113, Found an existing CVP-ID
hdr: FB2840A51000013A02C6ADE80A4244A9
6037: 10.66.68.169: Nov 13 2012 11:04:10.165 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-450-SIP-4406} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID = FB2840A51000013A02C6ADE80A4244A9-
1352833450165150 - [OUTBOUND]: INVITE TO <sip:12345678909008@10.66.75.241;
transport=tcp> FROM 1231234 <sip:1231234@10.66.68.169:5060> EXPIRES[60]
100REL[Unsupported]
6038: 10.66.68.169: Nov 13 2012 11:04:10.445 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
Invitation proceeding 100
6039: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 -
[OUTBOUND]: Invitation accepted - ack'ing
6040: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
CountObserver() is >0 and sending Re-Invite to caller.
6041: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-451-SIP-4407} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGIiNDY. - [INBOUND]: Updated by :
CALLGUID = FB2840A51000013A02C6ADE80A4244A9 LEGID =
FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]: with
event type INV_ACCEPTED
6042: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-451-SIP-4407} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGIiNDY. - [INBOUND]: Send the 200 OK
back to caller with SDP of this dialog.
6043: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-451-SIP-4407} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSTimestamp)=1352833450664 >>BODY: callguid=
FB2840A51000013A02C6ADE80A4244A9 RouterCallKey=208 RouterCallKeySent=false
causecode=0 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150431 calldate=Tue Nov 13
11:04:10 PST 2012 label=12345678909008 localOffset=-480 eventid=4
calllegid=FB2840A51000013A02C6ADE80A4244A9-1352833450165150
>>STATE: isTabular=false isWritable=true cursor=-1
2287: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-452-ICM-827} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=ANSWER,
causeCode=NONE,, LEGID = null, DNIS = 2003, ANI = 1231234
2288: 10.66.68.169: Nov 13 2012 11:04:10.664 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-452-ICM-827} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = 130 [SIP_LEG] - Publishing ,,

[ICM_EVENT_REPORT], dialogueId=130, sendSeqNo=2, eventId=ANSWER,
causeCode=NONE,, LEGID = ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY.,
DNIS = 2003, ANI = 1231234
6044: 10.66.68.169: Nov 13 2012 11:04:10.820 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND]:
DsSipInviteDialog ack'ed
6045: 10.66.68.169: Nov 13 2012 11:04:10.820 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-453-SIP-4408} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
Updated by : CALLGUID = FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND]: with event
type INV_ACKED
6046: 10.66.68.169: Nov 13 2012 11:04:10.820 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-453-SIP-4408} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
Acked the invite.
1497: 10.66.68.169: Nov 13 2012 11:04:11.038 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FB2840A51000013A02C6ADE80A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=PING, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=12345678909008,
CALL_LEGID=FB2840A51000013A02C6ADE80A4244A9-1352833450165150@10.66.68.169,
CALL_UII=, VERSION=CVP_9_0_1_0_0_0_634, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 }
1498: 10.66.68.169: Nov 13 2012 11:04:11.038 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VXMLManager:generateVXML:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 Generated VXML from template
'SubmitBack.template' for client: 10.66.75.241 clientType: IOS
1499: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FB2840A51000013A02C6ADE80A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=CALL_NEW, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=12345678909008,
CALL_UII=, ERROR_CODE=NONE(0), CALL_ANI=sip:1231234@10.66.68.169:5060 }
1500: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallSession:addCall:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 Added IVRCall (DNIS=12345678909008
client: 10.66.75.241) to CallSession at slot: 0
1501: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallMsgPublisher:sendNewCall:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 Publishing
NewCall message: >>HEADERS: (JMSType)=MsgBus:NEW_CALL >>BODY: replyto=true
uii= callguid=FB2840A51000013A02C6ADE80A4244A9
ani=sip:1231234@10.66.68.169:5060 dnis=12345678909008 timezone=America/
Los_Angeles mediatype=A version=CVP_9_0 calldate= Tue Nov 13 11:04:11 PST 2012
location= calltypeid=5 localOffset=-480 calllegid= >>STATE: isTabular=false
isWriteable=true cursor=-1
2289: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-828} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_IVR1,
mediaType=A, location=, locationpkid=, locationsiteid=, srcaddr=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,
rckey=, rcdays=, rcseq=, uui=, calltypeid=5, CallContext:,
user.media.id: FB2840A51000013A02C6ADE80A4244A9,, LEGID = null, DNIS = 2003,

ANI = 1231234
2290: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-828} CALLGUID = FB2840A51000013A02C6ADE80A4244A9 -
Correlation ID routed call
2291: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-454-ICM-828} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Publishing ,, [ICM_REQUEST_INSTRUCTION],
dialogueId=131, sendSeqNo=1, trunkGroupId=200, trunkNumber=0,
serviceId=2, uui=, correlationId=9008, location=, locationpkid=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,,
LEGID = , DNIS = 12345678909008, ANI = sip:1231234@10.66.68.169:5060
2292: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-455-ICM-829} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9, DLGID = 131 [IVR_LEG] - Processing ,,
[ICM_RUN_SCRIPT_REQ], dialogueId=131, sendSeqNo=1, invokedId=1,
scriptId=GS,Server,V, scriptConfiguration=, ced=,
callguid=FB2840A51000013A02C6ADE80A4244A9, rckey=208, rcdays=150431,
rcseq=1, CallContext:, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = ,
DNIS = 12345678909008, ANI = sip:1231234@10.66.68.169:5060
2293: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-455-ICM-829} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Publishing ,, [MsgBus:RUN_SCRIPT_REQ],
ssId=SYS_IVR1, requestId=1, scriptId=GS,Server,V, scriptConfig=,
ced=, rckey=208, rcdays=150431, rcseq=1, switch_leg_ani=1231234,
switch_leg_dnis=2003, CallContext:, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID = ,
DNIS = 12345678909008, ANI = sip:1231234@10.66.68.169:5060
1502: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 Received
Call message : >>HEADERS: (JMSType)=MsgBus:RUN_SCRIPT_REQ
(JMSTDestination)=Topic(CVP.ICM.CC.REQ.SYS_IVR1)
(JMSTimestamp)=1352833451272 (ServerID)=CVP90.SYS_ICM1:ICM:ICM1:
CVP90.MsgBus001 >>BODY: ced= scriptconfiguration=
callguid=FB2840A51000013A02C6ADE80A4244A9 RouterCallKey=208 ani=1231234
floatingvars=>>HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY: callvars=
[, , , , , , , ,] user.microapp.app_media_lib=..
user.microapp.media_server=http://10.66.68.169:7000/CVP
user.microapp.FromExtVXML=[null, null, null, null] user.microapp.
ToExtVXML=[application=HelloWorld, null, null, null, null]
>>STATE: isTabular=false isWriteable=true cursor=-1 dnis=12345678909008
timezone=America/Los_Angeles RouterCallKeySequenceNumber=1
version=CVP_9_0 RouterCallKeyDay=150431 localOffset=-480
switch_leg_dnis=2003 switch_leg_ani=1231234 calllegid=
scriptId=GS,Server,V requestId=1 >>STATE: isTabular=false
isWriteable=false cursor=-1
1503: 10.66.68.169: Nov 13 2012 11:04:11.272 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VXMLManager:generateVXML:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 Generated VXML from template
'GetSpeech-External.template' for client: 10.66.75.241 clientType: IOS

1504: 10.66.68.169: Nov 13 2012 11:04:11.335 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FB2840A51000013A02C6ADE80A4244A9,
MSG_TYPE=CALL_RESULT, CALL_SEQ_NUM=1, ERROR_CODE=MEDIA_FILE_NOT_FOUND(9) }
1505: 10.66.68.169: Nov 13 2012 11:04:11.335 -0800: %CVP_9_0_IVR-3-CALL_ERROR:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 External VXML
located at http://10.66.68.169:7000/CVP/en-us/./Server.vxml resulted in a
bad fetch (Client: 10.66.75.241) [id:3023]
1506: 10.66.68.169: Nov 13 2012 11:04:11.335 -0800: %CVP_9_0_IVR-3-CALL_ERROR:
RunScript Error from 10.66.75.241 [MEDIA_FILE_NOT_FOUND(9)] CALLGUID:
FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 {VRUScriptName:
'GS,Server,V' ConfigParam: ''} [id:3023]
1507: 10.66.68.169: Nov 13 2012 11:04:11.335 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} CallMsgPublisher:sendRunScriptResult:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 Publishing
RunScriptResult message: >>HEADERS: (JMSType)=MsgBus:SCRIPT_RESULT >>BODY:
callguid=FB2840A51000013A02C6ADE80A4244A9 floatingvars=>>HEADERS:
(JMSType)=MsgBus:FLOATINGVARS >>BODY: user.microapp.caller_input=
user.microapp.FromExtVXML=[, ,] user.microapp.error_code=9
>>STATE: isTabular=false isWriteable=true cursor=-1 dnis=12345678909008
resultcode=false timezone=America/Los_Angeles version=CVP_9_0
calldate=Tue Nov 13 11:04:11 PST 2012 localOffset=-480 callegid=
requestid=1 >>STATE: isTabular=false isWriteable=true cursor=-1
2294: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-457-ICM-830} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Processing , , [MsgBus:SCRIPT_RESULT],
ssId=SYS_IVR1, requestId=1, resultCode=false, ced=, CallContext:,
user.microapp.error_code: 9,, LEGID = , DNIS = 12345678909008,
ANI = sip:1231234@10.66.68.169:5060
2295: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-457-ICM-830} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Publishing , , [ICM_RUN_SCRIPT_RESULT],
dialogueId=131, sendSeqNo=2, invokedId=1, resultCode=false,
ced=, newTransaction=false, CallContext:, user.microapp.error_code: 9,,
LEGID = , DNIS = 12345678909008, ANI = sip:1231234@10.66.68.169:5060
2296: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-458-ICM-831} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Processing , , [ICM_RELEASE], dialogueId=131,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID = , DNIS = 12345678909008,
ANI = sip:1231234@10.66.68.169:5060
2297: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-458-ICM-831} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 131 [IVR_LEG] - Publishing , , [MsgBus:DISCONNECT], ssId=SYS_IVR1,
cause=NORMAL_CALL_CLEARING,, LEGID = , DNIS = 12345678909008,
ANI = sip:1231234@10.66.68.169:5060
2298: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-459-ICM-832} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 130 [SIP_LEG] - Processing , , [ICM_RELEASE], dialogueId=130,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID =
ZmQ2YTk5Njd1Zjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY., DNIS = 2003, ANI = 1231234
2299: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-459-ICM-832} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 130 [SIP_LEG] - Publishing , , [MsgBus:DISCONNECT], ssId=SYS_SIP1,

cause=NORMAL_CALL_CLEARING,, LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY., DNIS = 2003, ANI = 1231234
1508: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg: CALLGUID=
FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008 Received Call message :
>>HEADERS: (JMSType)=MsgBus:DISCONNECT (JMSDestination)=
Topic(CVP.ICM.CC.EVENT.SYS_IVR1) (JMSTimestamp)=1352833451350 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: callguid=
FB2840A51000013A02C6ADE80A4244A9 dnis=12345678909008 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
>>STATE: isTabular=false isWriteable=false cursor=-1
1509: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=pool-1-thread-460-IVR-206} DisconnectTask:generateResponse:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 DNIS=12345678909008
DisconnectResponse generated - CallReleaseCode: 0
1510: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VXMLManager:generateVXML:
CALLGUID=FB2840A51000013A02C6ADE80A4244A9 Generated VXML from template
'Disconnect.template' for client: 10.66.75.241 clientType: IOS
6047: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4409} MessagingWorker:run: CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY. - [INBOUND] ICM Disconnecting
the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT (JMSDestination)=
Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352833451350 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: callguid=
FB2840A51000013A02C6ADE80A4244A9 dnis=2003 causecode=0 timezone=America/
Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY. >>STATE: isTabular=false
isWriteable=false cursor=-1
6048: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4409} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352833451350 >>BODY: callguid=
FB2840A51000013A02C6ADE80A4244A9 RouterCallKey=208 RouterCallKeySent=true
causecode=1 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150431 calldate=Tue Nov 13
11:04:11 PST 2012 label=12345678909008 localOffset=-480 eventid=6
calllegid=ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY. >>STATE:
isTabular=false isWriteable=true cursor=-1
6049: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4409} CALLGUID =
FB2840A51000013A02C6ADE80A4244A9 LEGID =
ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY. - [INBOUND] DURATION (msecs)
= 1201 - HANGUP with Call History12345678909008|-1;
6050: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4409} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = ZmQ2YTk5NjdlZjg3MTkyNWfhMmE4NjFmYjkkZGI1NDY. - [INBOUND]:
Terminated with Q.850;cause=16
6051: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4410} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
Updated by : CALLGUID = FB2840A51000013A02C6ADE80A4244A9 LEGID =

ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY. - [INBOUND]: with event type
TERMINATED
6052: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4411} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]
DURATION (msecs) = 1185 - HANGUP with Call History
6053: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-461-SIP-4411} CALLGUID = FB2840A51000013A02C6ADE80A4244A9
LEGID = FB2840A51000013A02C6ADE80A4244A9-1352833450165150 - [OUTBOUND]:
Terminated with Q.850;cause=16
2300: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-465-ICM-833} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 130 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY., DNIS = 2003,
ANI = 1231234
2301: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-465-ICM-833} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 130 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=130,
sendSeqNo=3, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = ZmQ2YTk5NjdlZjg3MTkyNWZhMmE4NjFmYjZkZGI1NDY., DNIS = 2003,
ANI = 1231234
2302: 10.66.68.169: Nov 13 2012 11:04:11.350 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-465-ICM-833} CALLGUID = FB2840A51000013A02C6ADE80A4244A9,
DLGID = 130 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 1 secs,
201 msecs

GET /cvp/VBServlet?MSG_TYPE=PING&CALL_DNIS=12345678909008&CALL_ANI=
sip:1231234@10.66.68.169:5060&ERROR_CODE=0&RECOVERY_VXML=flash:recovery.
vxml&CLIENT_TYPE=IOS&CALL_ID=FB2840A51000013A02C6ADE80A4244A9&CALL_LEGID=
FB2840A51000013A02C6ADE80A4244A9-1352833450165150@10.66.68.169&CALL_UII=
&VERSION=CVP_9_0_1_0_0_0_634 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-A**MSG 61073 TRUNCATED**
MSG 61073 CONTINUATION #01gent: Cisco-IOS-C3825/15.1

Nov 14 02:27:10.794: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml; charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 19:04:11 GMT
Connection: close

GET /cvp/VBServlet?MSG_TYPE=CALL_NEW&CALL_DNIS=12345678909008&CALL_UII=

&CALL_ANI=sip:1231234@10.66.68.169:5060&RECOVERY_VXML=flash:recovery.vxml&
CLIENT_TYPE=IOS&CALL_ID=FB2840A51000013A02C6ADE80A4244A9&ERROR_CODE=0 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html, audio/basic,
audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1

Nov 14 02:27:11.042: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml; charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 19:04:11 GMT
Connection: close

Nov 14 02:27:11.042: body:
Nov 14 02:27:11.042: ... Buffer too large - truncated to (4096) len.
Nov 14 02:27:11.042: <?xml version="1.0" encoding="iso-8859-1"?>

```
<vxml version="2.0">
  <var name="MSG_TYPE" expr="'CALL_RESULT'" />
  <var name="CALL_ID" expr="'FB2840A51000013A02C6ADE80A4244A9'" />
  <var name="CALL_SEQ_NUM" expr="1" />
  <var name="ERROR_CODE" expr="0" />
  <var name="CALLED" />
  <var name="FROM_EXTVXML0" />
  <var name="FROM_EXTVXML1" />
  <var name="FROM_EXTVXML2" />
  <var name="FROM_EXTVXML3" />
  <var name="DEBUG" expr="1" />
  <property name="com.cisco.media-logging-id" value=
'FB2840A51000013A02C6ADE80A4244A9' />
  <property name="fetchaudiodelay" value="2s" />
  <property name="fetchaudiominimum" value="5s" />

  <form id="GS" scope="dialog">
    <property name="com.cisco.tts-server" value="rtsp://
tts-en-us/synthesizer"/>
    <property name="com.cisco.asr-server" value="rtsp://
asr-en-us/recognizer"/>

    <subdialog name="Server" src="http://10.66.68.169:
7000/CVP/en-us/./Server.vxml" >

      <param name="application" expr="'HelloWorld'"/>

      <filled>
```

```

                <assign name="document.FROM_EXTVXML0"
expr="Server.FromExtVXML0" />
                <assign name="document.FROM_EXTVXML1"
expr="Server.FromExtVXML1" />
                <assign name="document.FROM_EXTVXML2"
expr="Server.FromExtVXML2" />
                <assign name="document.FROM_EXTVXML3"
expr="Server.FromExtVXML3" />
                <assign name="document.CALLCED"
expr="Server.caller_input" />

                <if cond="Server.caller_input == 'system_unavailable'">
                    <assign name="ERROR_CODE" expr="40" />
                <elseif cond="Server.caller_input == 'app_error'" />
                    <assign name="ERROR_CODE" expr="41" />
                <elseif cond="Server.caller_input == 'app_hangup'" />
                    <assign name="ERROR_CODE" expr="42" />
                <elseif cond="Server.caller_input == 'suspended'" />
                    <assign name="ERROR_CODE" expr="43" />
                <elseif cond="Server.caller_input ==
'no_session_error'" />
                    <assign name="ERROR_CODE" expr="44" />
                </if>
                <goto next="#TrySubmit" />
            </filled>
        </subdialog>

```

```

Nov 14 02:27:11.078: //7471240//HTTPC:/httpc_write_stream: Client write
buffer fd(0):
GET /CVP/Server.vxml HTTP/1.1
Host: 10.66.68.169:7000
Content-Type: application/x-www-form-urlencoded
Connection: Keep-Alive
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1

```

```

Nov 14 02:27:11.082: HTTP/1.1 404 Not Found
Server: Apache-Coyote/1.1
Content-Type: text/html;charset=utf-8
Content-Length: 1000
Date: Tue, 13 Nov 2012 19:04:11 GMT

```

```

Nov 14 02:27:11.082: body:
Nov 14 02:27:11.082: <html><head><title>Apache Tomcat/5.5.31 -
Error report</title><style><!--H1 {font-family:Tahoma,Arial,sans-serif;
color:white;background-color:#525D76;font-size:22px;} H2 {font-family:
Tahoma,Arial,sans-serif;color:white;background-color:#525D76;font-size:16px;}
H3 {font-family:Tahoma,Arial,sans-serif;color:white;background-color:#525D76;

```

```
font-size:14px;} BODY {font-family:Tahoma,Arial,sans-serif;color:black;
background-color:white;} B {font-family:Tahoma,Arial,sans-serif;color:
white;background-color:#525D76;} P {font-family:Tahoma,Arial,sans-serif;
background:white;color:black;font-size:12px;}A {color : black;}A.name
{color : black;}HR {color : #525D76;}--></style> </head><body>
<h1>HTTP Status 404 - /CVP/Server.vxml</h1><HR size="1" noshade="noshade">
<p><b>type</b> Status report</p><p><b>message</b> <u>/CVP/Server.vxml</u></p>
<p><b>description</b> <u>The requested resource (/CVP/Server.vxml) is not
available.</u></p><HR size="1" noshade="noshade"><h3>Apache Tomcat/5.5.31</h3>
</body></html>
```

Nov 14 02:27:11.090:

Nov 14 02:27:11.094: //7471240//HTTTPC:/httpc_write_stream: Client write
buffer fd(1):

```
GET /cvp/VBServlet?MSG_TYPE=CALL_RESULT&CALL_ID=
FB2840A51000013A02C6ADE80A4244A9&CALL_SEQ_NUM=1&ERROR_CODE=9 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1
```

لېلچت

ق فدت ي في VXML م داخ ناك اذ "N" ي ل ع UsexVXMLParams ري غ تم ني ي عت ب جي، ICM ي في ري غ URL ناو ن ع ي هان ي ل ل Server.vxml في ي ضي CVP ن اف، ه ني ي عت م تي مل اذ. ت ام ل ك مل ا ا ط خ ل ز م ر ع ا ج ر اب VXML ة ر اب ع م و ق ت و، 400 ا ط خ ة ل اس ر VXML م داخ ع ج ري، ك ل ذ ل ة ج ي ت ن و. د و ج و م ل ا ج ي ح ص ر ي غ URL ناو ن ع ي ن ع ي ام م، 9،

اقب س م ق ل ع م ل ا SigDigit م ق ر : 7 ة ي ض ق ل ا

اقب س م ق ل ع م ل ا SigDigit د ع ب VRU ة ي م س ت ل ر اس م ي ا ي ل ع CVP ي و ت ح ي ال

```
15:11:26:765 ra-rtr Trace: (139 x 0 : 0 0) NewCall: CID=(150431,214),
DN=2003, ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
15:11:26:765 ra-rtr Trace: (139 x 0 : 0 0) Dialog RunScript node -
connecting to VRU now.
15:11:26:765 ra-rtr Trace: (139 x 0 : 0 0) Correlation id for dialog is (9013).
15:11:26:765 ra-rtr Trace: (139 x 9013 : 0 0) TransferToVRU: Label=1234567890,
CorID=9013, VRUID=5000, RCID=5001
15:11:26:765 ra-rtr Trace: (139 x 9013 : 0 0) TransferConnect sent. Dialog pending.
15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) ReRoute: Reason=1 CallState=1.
15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) Dialog handling a reroute request
15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) Dialog resuming (ReRoute requested.)
status (1)
15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) RouteComplete:
15:11:26:776 ra-rtr Trace: Route: CID=(150431,214), Labels=0
15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) Dialog sending release call message
to Routing Client ID(5001).
```

15:11:26:776 ra-rtr Trace: (139 x 9013 : 0 0) Deleting Dialog.

6218: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Generated a new CISCO-GUID hdr : 4228555991-0268435770-1640145969-
0172115113, Generated a new CVP-ID hdr : FC0AA4D71000013A61C2A4310A4244A9

6219: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]:

Call is missing an RPID header. No survivability in use.

6220: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]:

Stripping 3 sigdigits from 6062003 and saving them as [606]

6221: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.5} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]:

ReqURI (DN) sip:6062003@10.66.68.169 FromURI sip:1231234@10.66.68.169 Video:
false m_needs_postcallsurvey:false

6222: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-CALL: {
Thrd=DATAI.5} NEW CALL with guid=FC0AA4D71000013A61C2A4310A4244A9
legid=OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. dn=2003

ani=1231234 uui=null calldate=Tue Nov 13 15:11:26 PST 2012 video=false
cachecallcontext = false is_postcallsurvey = false RouterCallKey =
null RouterCallKeyDay = null RouterCallKeySequenceNumber = null

6223: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352848286935

>>BODY: replyto=true callguid=FC0AA4D71000013A61C2A4310A4244A9
ani=1231234 dnis=2003 timezone=America/Los_Angeles version=CVP_9_0
pstntrkgprsrcip=64.104.205.107 calldate=Tue Nov 13 15:11:26 PST 2012
calltypeid=4 localOffset=-480 calllegid=
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.

>>STATE: isTabular=false isWriteable=true cursor=-1

2424: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-869} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9, DLGID = -1 [null] - Processing ,,
[MsgBus:NEW_CALL], ssId=SYS_SIP1, mediaType=, location=, locationpkid=,
locationsiteid=, srcaddr=64.104.205.107, pstntrunkgroupid=64.104.205.107 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:, user.media.id:
FC0AA4D71000013A61C2A4310A4244A9,, LEGID = null, DNIS = -1, ANI = -1

2425: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-869} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9 - New call

2426: 10.66.68.169: Nov 13 2012 15:11:26.935 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-207-ICM-869} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9, DLGID = 139 [SIP_LEG] - Publishing ,,
[ICM_NEW_CALL], dialogueId=139, sendSeqNo=1, trunkGroupId=100,
trunkNumber=0, serviceId=1, dialedNumber=2003, uui=,
callguid=FC0AA4D71000013A61C2A4310A4244A9, rckey=, rcday=, rcseq=,
location=, locationpkid=, pstntrunkgroupid=64.104.205.107 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, CallContext:,
user.media.id: FC0AA4D71000013A61C2A4310A4244A9,

```
user.cvp_server_info: 10.66.68.169,, LEGID =
OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003, ANI = 1231234
2427: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-202-ICM-870} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9, DLGID = 139 [SIP_LEG] - Processing ,,
[ICM_TEMPORARY_CONNECT], dialogueId=139, sendSeqNo=1, label=1234567890,
correlationId=9013, callguid=FC0AA4D71000013A61C2A4310A4244A9, rckey=214,
rcday=150431,
rcseq=0,CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID =
OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003, ANI = 1231234
2428: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-202-ICM-870} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=9013, command=null,
rckey=214, rcday=150431, rcseq=0, CallContext:,
user.microapp.UseVXMLParams: N, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.,
DNIS = 2003, ANI = 1231234
6224: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-203-SIP-5076} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9
LEGID = OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]
Handling CONNECT :>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSDestination)=
Topic(CVP.ICM.CC.RESP.SYS_SIP1) (JMSTimestamp)=1352848286950 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: callguid=
FC0AA4D71000013A61C2A4310A4244A9 RouterCallKey=214 floatingvars=>>HEADERS:
(JMSType)=MsgBus:FLOATINGVARS >>BODY: callvars=[, , , , , , , , ]
user.microapp.app_media_lib=.. user.microapp.media_server=http://
10.66.68.169:7000/CVP user.microapp.FromExtVXML=[null, null, null, null]
user.microapp.ToExtVXML=[application=HelloWorld, null, null, null, null]
user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable=true
cursor=-1 dnis=2003 correlationid=9013 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0
RouterCallKeyDay=150431 labeltype=-1 label=12345678909013 localOffset=-480
calllegid=OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.
>>STATE: isTabular=false isWriteable=false cursor=-1
6225: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-203-SIP-5076} Prepending SigDigits to label: 606 +
12345678909013
6226: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-3-SIP_
ERROR_SNMP: B2BUA is not configured with a route for making calls to
[60612345678909013].Please add this route. [id:5010]
6227: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-3-SIP_CALL_ERROR:
CALLGUID = FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]:
Destination URL is null, cannot make the transfer. [id:5004]
6228: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-203-SIP-5076} Sending BUS MSG:>>HEADERS:
```

```
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352848286950 >>BODY: callguid=
FC0AA4D71000013A61C2A4310A4244A9 RouterCallKey=214 RouterCallKeySent=false
causecode=0 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150431 calldate=
Tue Nov 13 15:11:26 PST 2012 label=12345678909013 localOffset=-480 eventid=1
calllegid=OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.
>>STATE: isTabular=false isWriteable=true cursor=-1
6229: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-203-SIP-5076} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND]:
Waiting 2000 millisecs before terminating.
2429: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-209-ICM-871} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9, DLGID = 139 [SIP_LEG] - Processing ,,
[MsgBus:CALL_STATE_EVENT], ssId=SYS_SIP1, eventId=CONNECT_FAILURE,
causeCode=NONE,, LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003,
ANI = 1231234
2430: 10.66.68.169: Nov 13 2012 15:11:26.950 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-209-ICM-871} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=139,
sendSeqNo=2, eventId=CONNECT_FAILURE, causeCode=NONE,, LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003, ANI = 1231234
2431: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-208-ICM-872} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Processing ,, [ICM_RELEASE], dialogueId=139,
sendSeqNo=2, cause=NORMAL_CALL_CLEARING,, LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003, ANI = 1231234
2432: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-208-ICM-872} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Publishing ,, [MsgBus:DISCONNECT], ssId=SYS_SIP1,
cause=NORMAL_CALL_CLEARING,, LEGID = OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.,
DNIS = 2003, ANI = 1231234
6230: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-210-SIP-5077} MessagingWorker:run: CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9 LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. - [INBOUND] ICM Disconnecting
the call with : >>HEADERS: (JMSType)=MsgBus:DISCONNECT (JMSDestination)=
Topic(CVP.ICM.CC.EVENT.SYS_SIP1) (JMSTimestamp)=1352848286966 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY:
callguid=FC0AA4D71000013A61C2A4310A4244A9 dnis=2003 causecode=0
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480
calllegid=OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U.
>>STATE: isTabular=false isWriteable=false cursor=-1
6231: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-210-SIP-5077} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352848286966 >>BODY: callguid=FC0AA4D71000013A61C2A4310A4244A9
RouterCallKey=214 RouterCallKeySent=true causecode=1 timezone=America/
Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0 labeltype=-1
RouterCallKeyDay=150431 calldate=Tue Nov 13 15:11:26 PST 2012
```



```

label=12345678909013 localOffset=-480 eventId=6 calllegid=
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U. >>STATE: isTabular=false
isWriteable=true cursor=-1
2433: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-211-ICM-873} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003,
ANI = 1231234
2434: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-211-ICM-873} CALLGUID =
FC0AA4D71000013A61C2A4310A4244A9, DLGID = 139 [SIP_LEG] - Publishing ,,
[ICM_EVENT_REPORT], dialogueId=139, sendSeqNo=3, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID =
OTlmMTUwYjY5MjUxYWM4NDQwYmQ2YmJiNDkzNjM3N2U., DNIS = 2003, ANI = 1231234
2435: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-211-ICM-873} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9,
DLGID = 139 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 0 secs,
31 msec
2436: 10.66.68.169: Nov 13 2012 15:11:26.966 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-211-ICM-873} CALLGUID = FC0AA4D71000013A61C2A4310A4244A9
- Deleted call. Duration: 0 hrs, 0 mins, 0 secs, 31 msec

```

لېلچت

CVP نم ډرداصل لامل اېمچل SigNumber ډي هم تې CVP موقې، SigNumber م ادخست ل دنغ
ي قلتي يغبني CVP ل، يكي تاتاس ل نكاس ررم تلمعتسا ل. راسم نغ ثحبې نا لب ق
س فن ق دصې و. SigDigit عم ق باس ډي مست VRU ل نم يكي تاتاس ل نكاس ډي دخت جاحس م
م ادخست ل مت اذ ل. لصت م ل فيرعت مقرر ل ډفاض ل اب ل م عمل قحل م مقرر تاراسم ل ل ع ډي ش ل
ق اطن ل م قرو VRU ډي مست ب صاخ ل راس م ل لېكول ل ډل نو كي نا ب جې ف، كل ډ نم ال ډ لېكول
اق ب سم SigDigits عم ل م عمل قحل م ل ډفاض ل اب ل ف ل خ ل ل

VXML ل SigDigit ډرابع قېب طت نېوكت مې مل: 8 رادصل ل

```

15:20:34:629 ra-rtr Trace: (141 x 0 : 0 0) NewCall: CID=(150431,216), DN=2003,
ANI=1231234, CED=, RCID=5001, MRDID=1, CallAtVRU=1, OpCode=0
15:20:34:630 ra-rtr Trace: (141 x 0 : 0 0) Dialog RunScript node - connecting
to VRU now.
15:20:34:630 ra-rtr Trace: (141 x 0 : 0 0) Correlation id for dialog is (9015).
15:20:34:630 ra-rtr Trace: (141 x 9015 : 0 0) TransferToVRU: Label=1234567890,
CorID=9015, VRUID=5000, RCID=5001
15:20:34:630 ra-rtr Trace: (141 x 9015 : 0 0) TransferConnect sent. Dialog
pending.
15:20:36:173 ra-rtr Trace: Dialog (142) has a correlation id (8909015 8909015)
that is unknown.
15:20:36:173 ra-rtr Trace: For message (14) from routing client CVPRC (ID 5001)
could not find dialog id (8909015).
15:20:36:173 ra-rtr Trace: Router sending dialog fail reason (11) for dialog
(142).

```

15:20:38:779 ra-rtr Trace: (141 x 9015 : 0 0) CallEventReport: CID=(150431,216),
Event=DISCONNECT, DlgEnds=1, FromVRU=0, CallState=1,
Cause=CALLED_PARTY_DISCONNECTED
15:20:38:779 ra-rtr Trace: (141 x 9015 : 0 0) Dialog (callstate:1) received
event(6)(Call disconnected. (Event has dialog end set.))
15:20:38:779 ra-rtr Trace: (141 x 9015 : 0 0) Dialog resuming (Call
disconnected. (Event has dialog end set.)) status (3)
15:20:38:779 ra-rtr Trace: (141 x 9015 : 0 0) Dialog aborted and was deleted.
15:20:38:779 ra-rtr Trace: (141 x 9015 : 0 0) Deleting Dialog.

6324: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Generated a new CISCO-GUID hdr :
4229103675-0268435770-0965166893-0172115113, Generated a new CVP-ID hdr :
FC13003B1000013A3987472D0A4244A9

6325: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDAXZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Call is missing an
RPID header. No survivability in use.

6326: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDAXZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Stripping 3
sigdigits from 6062003 and saving them as [606]

6327: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.5} CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDAXZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: ReqURI (DN)
sip:6062003@10.66.68.169 FromURI sip:1231234@10.66.68.169
Video:false m_needs_postcallsurvey:false

6328: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} NEW CALL with guid=FC13003B1000013A3987472D0A4244A9
legid=NjE0M2E1ZDAXZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. dn=2003 ani=1231234
uui=null calldate=Tue Nov 13 15:20:34 PST 2012 video=false
cachecallcontext = false is_postcallsurvey = false RouterCallKey = null
RouterCallKeyDay = null RouterCallKeySequenceNumber = null

6329: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352848834619 >>BODY:
replyto=true callguid=FC13003B1000013A3987472D0A4244A9 ani=1231234 dnis=2003
timezone=America/Los_Angeles version=CVP_9_0 pstntrkgrpsrcip=64.104.205.107
calldate=Tue Nov 13 15:20:34 PST 2012 calltypeid=4 localOffset=-480
calllegid=NjE0M2E1ZDAXZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. >>STATE:
isTabular=false isWriteable=true cursor=-1

2476: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-321-ICM-883} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1,
mediaType=, location=, locationpkid=, locationsiteid=,

srcaddr=64.104.205.107, pstntrunkgroupid=64.104.205.107 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:, user.media.id:
FC13003B1000013A3987472D0A4244A9,, LEGID = null, DNIS = -1, ANI = -1
2477: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-321-ICM-883} CALLGUID =
FC13003B1000013A3987472D0A4244A9 - New call
2478: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-321-ICM-883} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Publishing ,, [ICM_NEW_CALL], dialogueId=141,
sendSeqNo=1, trunkGroupId=100, trunkNumber=0, serviceId=1,
dialedNumber=2003, uui=, callguid=FC13003B1000013A3987472D0A4244A9,
rckey=, rcday=, rcseq=, location=, locationpkid=,
pstntrunkgroupid=64.104.205.107 , pstntrunkgroupchannelnum=2147483647,
sipheader=, CallContext:, user.media.id:
FC13003B1000013A3987472D0A4244A9, user.cvp_server_info: 10.66.68.169,,
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk., DNIS = 2003, ANI = 1231234
2479: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-322-ICM-884} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Processing ,, [ICM_TEMPORARY_CONNECT],
dialogueId=141, sendSeqNo=1, label=1234567890, correlationId=9015,
callguid=FC13003B1000013A3987472D0A4244A9, rckey=216, rcday=150431,
rcseq=0, CallContext:, user.microapp.UseVXMLParams: N,
user.microapp.app_media_lib: .., user.microapp.media_server:
http://10.66.68.169:7000/CVP, user.microapp.ToExtVXML[0]:
application=HelloWorld,, LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk.,
DNIS = 2003, ANI = 1231234
2480: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-322-ICM-884} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Publishing ,, [MsgBus:CONNECT], ssId=SYS_SIP1,
labelType=, label=1234567890, correlationId=9015, command=null,
rckey=216, rcday=150431, rcseq=0, CallContext:,
user.microapp.UseVXMLParams: N, user.microapp.app_media_lib: ..,
user.microapp.media_server: http://10.66.68.169:7000/CVP,
user.microapp.ToExtVXML[0]: application=HelloWorld,, LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk., DNIS = 2003, ANI = 1231234
6330: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND] Handling
CONNECT :>>HEADERS: (JMSType)=MsgBus:CONNECT (JMSTimestamp)=1352848834619 (ServerID)=
CVP90.SYS_ICM1:ICM1:CVP90.MsgBus001 >>BODY:
callguid=FC13003B1000013A3987472D0A4244A9 RouterCallKey=216 floatingvars=>>
HEADERS: (JMSType)=MsgBus:FLOATINGVARS >>BODY: callvars=[, , , , , , , , ,]
user.microapp.app_media_lib=.. user.microapp.media_server=

```
http://10.66.68.169:7000/CVP user.microapp.FromExtVXML=[null, null, null, null]
user.microapp.ToExtVXML=[application=HelloWorld, null, null, null, null]
user.microapp.UseVXMLParams=N >>STATE: isTabular=false isWriteable=true
cursor=-1 dnis=2003 correlationid=9015 timezone=America/Los_Angeles
RouterCallKeySequenceNumber=0 version=CVP_9_0 RouterCallKeyDay=150431
labeltype=-1 label=12345678909015 localOffset=-480
calllegid=NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk.
>>STATE: isTabular=false isWriteable=false cursor=-1
6331: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} Prepending SigDigits to label: 606
+ 12345678909015
6332: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} Static route matched 60612345678909015
to StaticRoute: patterns like 6061234567890> will route to 10.66.75.241
6333: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} Using Local Static Route for
sip:60612345678909015@10.66.75.241
6334: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} Found an incoming CISCO-GUID hdr :
4229103675-0268435770-0965166893-0172115113, Found an existing CVP-ID
hdr: FC13003B1000013A3987472D0A4244A9
6335: 10.66.68.169: Nov 13 2012 15:20:34.619 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-324-SIP-5140} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
INVITE TO <sip:60612345678909015@10.66.75.241;transport=tcp> FROM 1231234
<sip:1231234@10.66.68.169:5060> EXPIRES[60] 100REL[Unsupported]
6336: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
Invitation proceeding 100
6337: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
Invitation accepted - ack'ing
6338: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
CountObserver() is >0 and sending Re-Invite to caller.
6339: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-325-SIP-5141} CALLGUID =
FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Updated by :
CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]: with
event type INV_ACCEPTED
```

6340: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-325-SIP-5141} CALLGUID =
FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Send the 200
OK back to caller with SDP of this dialog.

6341: 10.66.68.169: Nov 13 2012 15:20:34.635 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-325-SIP-5141} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352848834635 >>BODY: callguid=
FC13003B1000013A3987472D0A4244A9 RouterCallKey=216 RouterCallKeySent=
false causecode=0 timezone=America/Los_Angeles RouterCallKeySequenceNumber=0
version=CVP_9_0 labeltype=-1 RouterCallKeyDay=150431 calldate=Tue Nov 13
15:20:34 PST 2012 label=12345678909015 localOffset=-480 eventid=4
calllegid=FC13003B1000013A3987472D0A4244A9-1352848834619155
>>STATE: isTabular=false isWriteable=true cursor=-1

2481: 10.66.68.169: Nov 13 2012 15:20:34.651 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-326-ICM-885} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=ANSWER, causeCode=NONE,, LEGID = null,
DNIS = 2003, ANI = 1231234

2482: 10.66.68.169: Nov 13 2012 15:20:34.651 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-326-ICM-885} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=141,
sendSeqNo=2, eventId=ANSWER, causeCode=NONE,, LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk., DNIS = 2003, ANI = 1231234

6342: 10.66.68.169: Nov 13 2012 15:20:34.744 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. -
[INBOUND]: DsSipInviteDialog ack'ed

6343: 10.66.68.169: Nov 13 2012 15:20:34.744 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-327-SIP-5142} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
Updated by : CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: with event
type INV_ACKED

6344: 10.66.68.169: Nov 13 2012 15:20:34.744 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-327-SIP-5142} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
Aked the invite.

1716: 10.66.68.169: Nov 13 2012 15:20:35.119 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FC13003B1000013A3987472D0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=PING, RECOVERY_VXML=flash:recovery.vxml, CALL_DNIS=
60612345678909015, CALL_LEGID=FC13003B1000013A3987472D0A4244A9-
1352848834619155@10.66.68.169, CALL_UUI=, VERSION=CVP_9_0_1_0_0_0_634,

ERROR_CODE=NONE(0), CALL_ANI=sip:1231234@10.66.68.169:5060 }

1717: 10.66.68.169: Nov 13 2012 15:20:35.119 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor21} VXMLManager:generateVXML:
CALLGUID=FC13003B1000013A3987472D0A4244A9 Generated VXML from template
'SubmitBack.template' for client: 10.66.75.241 clientType: IOS

1718: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} VBServlet:service: HTTP Request from
10.66.75.241: { CALL_ID=FC13003B1000013A3987472D0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=CALL_NEW, RECOVERY_VXML=flash:recovery.vxml,
CALL_DNIS=60612345678909015, CALL_UUI=, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 }

1719: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallSession:addCall:
CALLGUID=FC13003B1000013A3987472D0A4244A9 Added IVRCall
(DNIS=60612345678909015 client: 10.66.75.241) to CallSession at slot: 0

1720: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallMsgPublisher:sendNewCall:
CALLGUID=FC13003B1000013A3987472D0A4244A9 DNIS=60612345678909015
Publishing NewCall message: >>HEADERS: (JMSType)=MsgBus:NEW_CALL
>>BODY: replyto=true uui= callguid=FC13003B1000013A3987472D0A4244A9
ani=sip:1231234@10.66.68.169:5060 dnis=60612345678909015
timezone=America/Los_Angeles mediatype=A version=CVP_9_0
calldate=Tue Nov 13 15:20:36 PST 2012 location= calltypeid=5
localOffset=-480 calllegid= >>STATE: isTabular=false isWriteable=true
cursor=-1

2483: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-328-ICM-886} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_IVR1,
mediaType=A, location=, locationpkid=, locationsiteid=, srcaddr=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,
rckey=, rcdays=, rcseq=, uui=, calltypeid=5, CallContext:,
user.media.id: FC13003B1000013A3987472D0A4244A9,, LEGID = null,
DNIS = 2003, ANI = 1231234

2484: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-328-ICM-886} CALLGUID =
FC13003B1000013A3987472D0A4244A9 - Correlation ID routed call

2485: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-328-ICM-886} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 142 [IVR_LEG] - Publishing ,, [ICM_REQUEST_INSTRUCTION],
dialogueId=142, sendSeqNo=1, trunkGroupId=200, trunkNumber=0,
serviceId=2, uui=, correlationId=8909015, location=, locationpkid=,
pstntrunkgroupid=, pstntrunkgroupchannelnum=2147483647, sipheader=,,
LEGID = , DNIS = 60612345678909015, ANI = sip:1231234@10.66.68.169:5060

2486: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-329-ICM-887} CALLGUID = FC13003B1000013A3987472D0A4244A9,

DLGID = 142 [IVR_LEG] - Processing ,, [ICM_DIALOGUE_FAILURE_EVENT],
dialogueId=142, sendSeqNo=1, errorCode = E_UNSPECIFIED_FAILURE,,
LEGID = , DNIS = 60612345678909015, ANI = sip:1231234@10.66.68.169:5060
2487: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-329-ICM-887} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 142 [IVR_LEG] - Publishing ,, [MsgBus:DIALOGUE_FAILURE],
ssId=SYS_IVR1, errorCode=E_UNSPECIFIED_FAILURE,, LEGID = , DNIS =
60612345678909015, ANI = sip:1231234@10.66.68.169:5060
1721: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=SubscriptionMgr} CallMsgListener:onMsg: CALLGUID=
FC13003B1000013A3987472D0A4244A9 DNIS=60612345678909015 Received Call
message : >>HEADERS: (JMSType)=MsgBus:DIALOGUE_FAILURE (JMSTimestamp)=
Topic(CVP.ICM.CC.EVENT.SYS_IVR1) (JMSTimestamp)=1352848836164 (ServerID)=
CVP90.SYS_ICM1:ICM:ICM1:CVP90.MsgBus001 >>BODY: callguid=
FC13003B1000013A3987472D0A4244A9 dnis=60612345678909015 errorcode=15
timezone=America/Los_Angeles version=CVP_9_0 localOffset=-480 calllegid=
>>STATE: isTabular=false isWriteable=false cursor=-1
1722: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=pool-1-thread-330-IVR-214} DialogFailureTask:generateResponse:
CALLGUID=FC13003B1000013A3987472D0A4244A9 ErrorResponse generated -
StatusCode: 15
1723: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-3-CALL_ERROR:
Removing CALLGUID: FC13003B1000013A3987472D0A4244A9 DNIS=60612345678909015
due to exception in CallNewHandler. (Client: 10.66.75.241) Received ICM
DialogFailure response for new call request. DialogFailure StatusCode: 15
HTTP req: { CALL_ID=FC13003B1000013A3987472D0A4244A9, CLIENT_TYPE=IOS,
MSG_TYPE=CALL_NEW, RECOVERY_VXML=flash:recovery.vxml,
CALL_DNIS=60612345678909015, CALL_UUI=, ERROR_CODE=NONE(0),
CALL_ANI=sip:1231234@10.66.68.169:5060 } [id:3023]
1724: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallSession:removeCallByDNIS:
CALLGUID=FC13003B1000013A3987472D0A4244A9 Removed IVRCall from CallSession
(DNIS=60612345678909015 eventId: 6 causeCode: 1). Removed from slot: 0
1725: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} CallMsgPublisher:sendCallStateEvent:
CALLGUID=FC13003B1000013A3987472D0A4244A9 DNIS=60612345678909015
Publishing CallStateEvent message: >>HEADERS: (JMSType)=MsgBus:CALL_STATE_EVENT
>>BODY: callguid=FC13003B1000013A3987472D0A4244A9 dnis=60612345678909015
RouterCallKeySent=false causecode=1 timezone=America/Los_Angeles
version=CVP_9_0 calldate=Tue Nov 13 15:20:36 PST 2012 localOffset=-480
calllegid= eventId=6 >>STATE: isTabular=false isWriteable=true cursor=-1
1726: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_IVR-7-CALL:
{Thrd=http-8000-Processor22} IVRSubSystem:checkInLicense: Released license
for call: FC13003B1000013A3987472D0A4244A9 - PortCheckinStatus=
PORT_CHECKIN_OK_PORT_STILL_IN_USE

2488: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-331-ICM-888} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 142 [IVR_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_IVR1, eventId=DISCONNECT, causeCode=NORMAL_COMPLETION,,
LEGID = , DNIS = 60612345678909015, ANI = sip:1231234@10.66.68.169:5060

2489: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-331-ICM-888} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 142 [IVR_LEG] - Publishing ,, [ICM_EVENT_REPORT],
dialogueId=142, sendSeqNo=2, eventId=DISCONNECT,
causeCode=NORMAL_COMPLETION,, LEGID = , DNIS = 60612345678909015,
ANI = sip:1231234@10.66.68.169:5060

2490: 10.66.68.169: Nov 13 2012 15:20:36.164 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-331-ICM-888} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 142 [IVR_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 1 secs,
545 msec

6345: 10.66.68.169: Nov 13 2012 15:20:36.757 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DIALOG_CALLBACK.3} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]
DURATION (msecs) = 2138 - DIALOG TERMINATED. Reason: Q.850;cause=16

6346: 10.66.68.169: Nov 13 2012 15:20:36.757 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-332-SIP-5143} CALLGUID =
FC13003B1000013A3987472D0A4244A9 LEGID =
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Updated by :
CALLGUID = FC13003B1000013A3987472D0A4244A9 LEGID =
FC13003B1000013A3987472D0A4244A9-1352848834619155 - [OUTBOUND]:
with event type TERMINATED

6347: 10.66.68.169: Nov 13 2012 15:20:36.757 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-332-SIP-5144} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]: Waiting
2000 millisecs before terminating.

6348: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-332-SIP-5144} Sending BUS MSG:>>HEADERS:
(JMSType)=MsgBus:CALL_STATE_EVENT (JMSDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352848838769 >>BODY: callguid=FC13003B1000013A3987472D0A4244A9
RouterCallKey=216 RouterCallKeySent=true causecode=13
timezone=America/Los_Angeles RouterCallKeySequenceNumber=0 version=CVP_9_0
labeltype=-1 RouterCallKeyDay=150431 calldate=Tue Nov 13 15:20:38 PST 2012
label=12345678909015 localOffset=-480 eventId=6 calllegid=
NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. >>STATE: isTabular=false
isWriteable=true cursor=-1

6349: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-332-SIP-5144} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND] DURATION
(msecs) = 4150 - HANGUP with Call History12345678909015|-1;

2491: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-334-ICM-889} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Processing ,, [MsgBus:CALL_STATE_EVENT],
ssId=SYS_SIP1, eventId=DISCONNECT, causeCode=CALLED_PARTY_DISCONNECTED,,
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk., DNIS = 2003,
ANI = 1231234

2492: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-334-ICM-889} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Publishing ,, [ICM_EVENT_REPORT], dialogueId=141,
sendSeqNo=3, eventId=DISCONNECT, causeCode=CALLED_PARTY_DISCONNECTED,,
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk., DNIS = 2003,
ANI = 1231234

2493: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-334-ICM-889} CALLGUID = FC13003B1000013A3987472D0A4244A9,
DLGID = 141 [SIP_LEG] - Deleted dialogue. Duration: 0 hrs, 0 mins, 4 secs,
150 msec

2494: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-334-ICM-889} CALLGUID =
FC13003B1000013A3987472D0A4244A9 - Deleted call. Duration: 0 hrs, 0 mins,
4 secs, 150 msec

2495: 10.66.68.169: Nov 13 2012 15:20:38.769 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-334-ICM-889} ICMCallController:addToPostCallSurveyCallMap:
CALLGUID = FC13003B1000013A3987472D0A4244A9 - Call will not be cached for
post call survey

6350: 10.66.68.169: Nov 13 2012 15:20:40.781 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-332-SIP-5144} CALLGUID = FC13003B1000013A3987472D0A4244A9
LEGID = NjE0M2E1ZDaxZTRjZjRlNzM3YzgxNTE3YjBjMmYwOTk. - [INBOUND]:
Terminated with Q.850;cause=16

Nov 14 06:43:34.433: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:

Received:

INVITE sip:60612345678909015@10.66.75.241;transport=tcp SIP/2.0

Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKMKQENBfGhCcJHHe9DrxXkw~~1082

Max-Forwards: 69

To: <sip:60612345678909015@10.66.75.241;transport=tcp>

From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88

Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169

CSeq: 1 INVITE

Content-Length: 217

Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Expires: 60

User-Agent: CVP 9.0 (1) Build-634

Allow: INVITE, ACK, CANCEL, OPTIONS, BYE, REFER, NOTIFY, MESSAGE, SUBSCRIBE, INFO

Cisco-Guid: 4229103675-0268435770-0965166893-0172115113

Cisco-Gucid: FC13003B1000013A3987472D0A4244A9

Supported: replaces
Content-Type: application/sdp
App-Info: <10.66.68.169:8000:8443>

v=0
o=- 12997347689083860 1 IN IP4 64.104.205.107
s=CounterPath X-Lite 5.0.0
c=IN IP4 64.104.205.107
b=AS:1638
t=0 0
m=audio 5062 RTP/AVP 0 8 101
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=sendrecv

Nov 14 06:43:34.445: //7471254/FC13003B3987/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 100 Trying
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKMKQENBfGhCcJHHe9DrxXkw~~1082
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88
To: <sip:60612345678909015@10.66.75.241;transport=tcp>
Date: Wed, 14 Nov 2012 06:43:34 GMT
Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169
CSeq: 1 INVITE
Allow-Events: kpml, telephone-event
Server: Cisco-SIPGateway/IOS-12.x
Content-Length: 0

Nov 14 06:43:34.449: //7471254/FC13003B3987/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 200 OK
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKMKQENBfGhCcJHHe9DrxXkw~~1082
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88
To: <sip:60612345678909015@10.66.75.241;transport=tcp>;tag=FD84B3B4-1CD
Date: Wed, 14 Nov 2012 06:43:34 GMT
Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169
CSeq: 1 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE,
NOTIFY, INFO, REGISTER
Allow-Events: kpml, telephone-event
Contact: <sip:60612345678909015@10.66.75.241:5060;transport=tcp>
Supported: replaces
Supported: sdp-anat
Server: Cisco-SIPGateway/IOS-12.x
Supported: timer

Content-Type: application/sdp
Content-Disposition: session;handling=required
Content-Length: 179

v=0
o=CiscoSystemsSIP-GW-UserAgent 2066 1053 IN IP4 10.66.75.241
s=SIP Call
c=IN IP4 10.66.75.241
t=0 0
m=audio 17154 RTP/AVP 0
c=IN IP4 10.66.75.241
a=rtpmap:0 PCMU/8000

Nov 14 06:43:34.505: //7471254//HTTPC:/httpc_write_stream:
Client write buffer fd(0):>
GET /cvp/VBServlet?MSG_TYPE=PING&CALL_DNIS=60612345678909015
&CALL_ANI=sip:1231234@10.66.68.169:5060&ERROR_CODE=0&RECOVERY_
VXML=flash:recovery.vxml&CLIENT_TYPE=IOS&CALL_ID=
FC13003B1000013A3987472D0A4244A9&CALL_LEGID=
FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169&CALL_UII=
&VERSION=CVP_9_0_1_0_0_0_634 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
Use**MSG 61076 TRUNCATED**
MSG 61076 CONTINUATION #01r-Agent: Cisco-IOS-C3825/15.1

Nov 14 06:43:34.577: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:60612345678909015@10.66.75.241:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.68.169:5060;branch=z9hG4bKMKQENBfGhCcJHHe9DrxXkw~~1083
Max-Forwards: 70
To: <sip:60612345678909015@10.66.75.241;transport=tcp>;tag=FD84B3B4-1CD
From: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88
Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169
CSeq: 1 ACK
Content-Length: 0
Contact: <sip:1231234@10.66.68.169:5060;transport=tcp>

Nov 14 06:43:35.325: HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Content-Type: text/xml; charset=ISO-8859-1

Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 23:20:35 GMT
Connection: close

GET /cvp/VBServlet?MSG_TYPE=CALL_NEW&CALL_DNIS=60612345678909015&CALL_UUI=
&CALL_ANI=sip:1231234@10.66.68.169:5060&RECOVERY_VXML=flash:recovery.vxml&
CLIENT_TYPE=IOS&CALL_ID=FC13003B1000013A3987472D0A4244A9&ERROR_CODE=0 HTTP/1.1
Host: 10.66.68.169:8000
Content-Type: application/x-www-form-urlencoded
Connection: close
Accept: text/vxml, text/x-vxml, application/vxml, application/x-vxml,
application/voicexml, application/x-voicexml, text/plain, text/html,
audio/basic, audio/wav, multipart/form-data, application/octet-stream
User-Agent: Cisco-IOS-C3825/15.1

Nov 14 06:43:35.981: Message Response Code: 500
Nov 14 06:43:35.981: Message Rsp Decoded Headers:
Nov 14 06:43:35.981: Date:Tue, 13 Nov 2012 23:20:36 GMT
Nov 14 06:43:35.981: Transfer-Encoding:chunked
Nov 14 06:43:35.981: Content-Type:text/html;charset=ISO-8859-1
Nov 14 06:43:35.981: Connection:close
Nov 14 06:43:35.981: headers:
Nov 14 06:43:35.981: HTTP/1.1 500 Internal Server Error
Server: Apache-Coyote/1.1

SVR_STATE: RUNNING
QUERY_STR: MSG_TYPE=CALL_NEW&CALL_DNIS=60612345678909015&CALL_UUI=
&CALL_ANI=sip:1231234@10.66.68.169:5060&RECOVERY_VXML=flash:recovery.
vxml&CLIENT_TYPE=IOS&CALL_ID=FC13003B1000013A3987472D0A4244A9&ERROR_CODE=0
Content-Type: text/html;charset=ISO-8859-1
Transfer-Encoding: chunked
Date: Tue, 13 Nov 2012 23:20:36 GMT
Connection: close

Sent: ` swwwwwwwww
BYE sip:1231234@10.66.68.169:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.66.75.241:5060;branch=z9hG4bK2C8EC78
From: <sip:60612345678909015@10.66.75.241;transport=tcp>;tag=FD84B3B4-1CD
To: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88
Date: Wed, 14 Nov 2012 06:43:34 GMT
Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169
User-Agent: Cisco-SIPGateway/IOS-12.x
Max-Forwards: 70
Timestamp: 1352875416
CSeq: 101 BYE
Reason: Q.850;cause=16

P-RTP-Stat: PS=0,OS=0,PR=89,OR=14240,PL=0,JI=0,LA=0,DU=1

Content-Length: 0

Nov 14 06:43:36.565: //7471254/FC13003B3987/SIP/Msg/ccsipDisplayMsg:

Received:

SIP/2.0 200 Ok

Via: SIP/2.0/TCP 10.66.75.241:5060;branch=z9hG4bK2C8EC78

To: 1231234 <sip:1231234@10.66.68.169:5060>;tag=ds6a2afd88

From: <sip:60612345678909015@10.66.75.241;transport=tcp>;tag=FD84B3B4-1CD

Call-ID: FC13003B1000013A3987472D0A4244A9-1352848834619155@10.66.68.169

CSeq: 101 BYE

Content-Length: 0

ليحت

م تي، جي حص لكش ب هل راس م نيوكت ب ماق دق CVP ناك و مادختس الال ديقي SigNumber ناك اذ
طابترالال فرعم + VRU ةي م ست + SigDigits ك DNIS عم VXML ةاب و الال اعادتس الال لوصو
ة و م جم لال قباطي نأ بجي يذال بل لطلال رظن ب صاخ الال "دراولال ي عدتس م لال م قرل الال" الال ة فاض الال اب
م ادختس اب اضي ا رت و وي ب م ك لال لي غشت دي همت ماظن لوك و تورب نيوكت بجي، هال ع ا ة روك ذم لال
ل اصت الال ب صاخ الال HTTP بل لط VXML ةاب و لسرت ام دن ع ف، هان نيوكت م تي مل اذ SigDigit.
الال ادانتسا ئ طاخ الال طابترالال فرعم CVP لسري ك لذل، ماق رالال درجت الال هان ف، CVP الال دي دجلال
ف اطم لال ةي هان ي ف ة م لال م لال لش ف ت، ي لال الال ب و ICM الال DNIS لوط لال صق الال دحل الال

اهلقن م تي ل ة ئ طاخ VRU ةي م ست الال ع CallManager لصحي: 9 ة لكش م الال

15:56:52:199 ra-rtr Trace: (65557 x 0 : 0 0) NewCall: CID=(150431,224),

DN=2002, ANI=1753, CED=, RCID=5000, MRDID=1, CallAtVRU=0, OpCode=0

15:56:52:199 ra-rtr Trace: (65557 x 0 : 0 0) Correlation id for dialog

is (9025).

15:56:52:199 ra-rtr Trace: (65557 x 9025 : 0 0) TransferToVRU:

Label=9876543210, CorID=9025, VRUID=5000, RCID=5000

15:56:52:199 ra-rtr Trace: (65557 x 9025 : 0 0) TransferConnect sent.

Dialog pending.

15:57:11:869 ra-rtr Trace: (65557 x 9025 : 0 0) Dialog timed out callstate

is :(1).

15:57:11:869 ra-rtr Trace: (65557 x 9025 : 0 0) Dialog resuming (Script

Node timed out.) status (2)

15:57:11:869 ra-rtr Trace: (65557 x 9025 : 0 0) RouteComplete:

15:57:11:869 ra-rtr Trace: Route: CID=(150431,224), Labels=0

15:57:11:869 ra-rtr Trace: (65557 x 9025 : 0 0) Dialog sending release

call message to Routing Client ID(5000).

15:57:11:869 ra-rtr Trace: (65557 x 9025 : 0 0) Deleting Dialog.

15:56:52:557 PG1A-jgw1 Trace: new MyCID: 82

15:56:52:557 PG1A-jgw1 Trace: ConnCreatedEv CID: 17242254 (465038/1) Addr:

2002 CurCalling: 1753 CurCallingURLType: URL_TYPE_UNKNOWN CurCalled: 2002

CurCalledURLType: URL_TYPE_UNKNOWN Calling: 1753 Called: 2002 Cause: NORMAL
15:56:52:557 PG1A-jgw1 Trace: MyConnection() address:2002 type:INTERNAL
15:56:52:557 PG1A-jgw1 Trace: handleConnCreated::new MyDestMyConnection()
MyConn: GenID: 170 IDVal: 31082793 Dev: 2002/0 Ext: 2002 DevTgStr:
Addr: 2002 State: INPROGRESS CCState: OFFERED prevCCState: UNKNOWN loggedIn: N
15:56:52:557 PG1A-jgw1 Trace: CallCtlConnOfferedEv CID: 17242254 Addr: 2002
Calling: 1753 Called: 2002 LastRed: <null> Cause: NORMAL
15:56:52:557 PG1A-jgw1 Trace: After setting DevTgDevStrMyConn: GenID: 170
IDVal: 31082793 Dev: 2002/0 Ext: 2002 DevTgStr: 1753 Addr: 2002 State:
INPROGRESS CCState: OFFERED prevCCState: DIALING loggedIn: N
15:56:52:557 PG1A-jgw1 Trace: MyConn: GenID: 170 IDVal: 31082793 Dev: 2002/0
Ext: 2002 DevTgStr: 1753 Addr: 2002 State: INPROGRESS CCState: OFFERED
prevCCState: DIALING loggedIn: N
15:56:52:557 PG1A-jgw1 Trace: handleConnCreated: Setting
Unique ID: 000000000007188E01DA492900000000 to Mycall object
15:56:52:557 PG1A-jgw1 Trace: ConnCreatedEv CID: 17242254 (465038/1)
Addr: 1753 CurCalling: 1753 CurCallingURLType: URL_TYPE_UNKNOWN CurCalled: 2002
CurCalledURLType: URL_TYPE_UNKNOWN Calling: 1753 Called: 2002 Cause: NORMAL
15:56:52:557 PG1A-jgw1 Trace: MyConnection() address:1753 type:INTERNAL
15:56:52:557 PG1A-jgw1 Trace: handleConnCreated::new CallingAddrMyConnection()
MyConn: GenID: 171 IDVal: 0 Dev: 1753/0 Ext: 1753 DevTgStr: Addr: 1753
State: CONNECTED CCState: ESTABLISHED prevCCState: UNKNOWN loggedIn: N
15:56:52:557 PG1A-jgw1 Trace: handleConnCreated CID: 17242254 set
mySourceConnection
15:56:52:557 PG1A-jgw1 Trace: CallCtlConnEstablishedEv CID: 17242254
Addr: 1753 Calling: 1753 Called: 2002 LastRed: <null> Cause: NORMAL
15:56:52:557 PG1A-jgw1 Trace: MyConn: GenID: 171 IDVal: 0 Dev: 1753/0 Ext: 1753
DevTgStr: Addr: 1753 State: CONNECTED CCState: ESTABLISHED prevCCState:
ESTABLISHED loggedIn: N
15:56:52:559 PG1A-jgw1 Trace: RouteEvent State: ROUTE Cause: NO_ERROR
SessRteAddr: 2002 CallingAddr: 1753 CallingTerm: SEP99998705CA15
CurrRteAddr: 2002
Algorithm: SELECT_NORMAL SetupInfo None
15:56:52:559 PG1A-jgw1 Trace: myCall getCallingAddressPI true
15:56:52:560 PG1A-jgw1 Trace: Sending originate before confirmation
CID: 17242254 after 3 milsecs
15:56:52:560 PG1A-jgw1 Trace: MsgRouteRequest: CID: 17242254 XRefID: 1
ConnDevID: 1753/0 CallingDev: 1753 CurrentRoute: 2002
UniqueID: 000000000007188E01DA492900000000
15:56:52:565 PG1A-jgw1 Trace: MsgRouteSelect: XRefID: 1 RouteSelected:
9876543210
15:56:52:568 PG1A-jgw1 Trace: Calling selectRoute[CRefID: 1](9876543210,
DEFAULT_SEARCH_SPACE) ...
15:56:52:666 PG1A-jgw1 Trace: ReRouteEvent State: RE_ROUTE XRefID: 1
Cause: INVALID_DESTINATION RteAddr: 2002

```
15:56:52:666 PG1A-jgw1 Trace: selectRoute[CRefID: 1](9876543210,
DEFAULT_SEARCH_SPACE) returned in 98 milsecs
15:56:56:674 PG1A-jgw1 Trace: RouteEndEvent State: ROUTE_END XRefID: 1
Cause: INVALID_DESTINATION RteAddr: 2002
15:56:56:675 PG1A-jgw1 Trace: MsgRouteEndEvent: XRefID: 1 ErrorValue: 70
15:56:56:675 PG1A-jgw1 Trace: CallCtlConnDisconnectedEv CID: 17242254 Addr: 1753
Calling: 1753 Called: 2002 LastRed: <null> CiscoCause: CAUSE_USERBUSY Cause:
BUSY State: DISCONNECTED CCState: DISCONNECTED
15:56:56:675 PG1A-jgw1 Trace: MyConn: GenID: 171 IDVal: 0 Dev: 1753/0 Ext: 1753
DevTgStr: Addr: 1753 State: DISCONNECTED CCState: DISCONNECTED prevCCState:
ESTABLISHED loggedIn: N
15:56:56:675 PG1A-jgw1 Trace: Warning: dropping connection cleared for
CID: 17242254 because delivered initiated was never sent.
```

ليحت

يلع CUCM PG يوتحي ال أبحي، ونوكم VRU ةكبش يلع CVP PG يوتحي نأ ببحي امنيب ال يذلا طابترالال فرعم معددي نأ نكمي هنأ ICM ضررتفت، اهنويوكت مت اذا. ونوكم VRU ةكبش يقلتت اهنإف، ةلاسرلال يلع (JGW) JTAPI ةباوب لصحت امدنع، كلذل ةجيتنو. CUCM همعدت متي مل اذا، كلذل عمو. ءاعدتسالا لشف. قفرملا طابترالال فرعم سيولو، طقف VRU ةيمست فرعم + VRU ةيمست" ك راسملا يلع JGW لصحي، ةكبشل (VRU) ةيرهظ ةدحوي أ نويوكت "طابترالال".

VRU ةيمستل SigDigit ل دادعإلاب CallManager موقوي ال :10 رادصإال

```
16:03:52:377 ra-rtr Trace: (65558 x 0 : 0 0) NewCall: CID=(150431,225),
DN=2002, ANI=1753, CED=, RCID=5000, MRDID=1, CallAtVRU=0, OpCode=0
16:03:52:377 ra-rtr Trace: (65558 x 0 : 0 0) Correlation id for dialog
is (9026).
16:03:52:377 ra-rtr Trace: (65558 x 9026 : 0 0) TransferToVRU:
Label=9876543210, CorID=9026, VRUID=5000, RCID=5000
16:03:52:377 ra-rtr Trace: (65558 x 9026 : 0 0) TransferConnect sent.
Dialog pending.
16:03:52:406 ra-rtr Trace: Dialog (150) has a correlation id (6 6)
that is unknown.
16:03:52:406 ra-rtr Trace: For message (14) from routing client CVPRC
(ID 5001) could not find dialog id (6).
16:03:52:406 ra-rtr Trace: Router sending dialog fail reason (11) for
dialog (150).

16:03:52:736 PG1A-jgw1 Trace: new MyCID: 83
16:03:52:736 PG1A-jgw1 Trace: handleConnCreated: Setting Unique ID:
000000000007188F01DA492C00000000 to Mycall object
16:03:52:736 PG1A-jgw1 Trace: ConnCreatedEv CID: 17242255 (465039/1)
Addr: 2002 CurCalling: 1753 CurCallingURLType: URL_TYPE_UNKNOWN
```

CurCalled: 2002 CurCalledURLType: URL_TYPE_UNKNOWN Calling: 1753
Called: 2002 Cause: NORMAL
16:03:52:736 PG1A-jgw1 Trace: MyConnection() address:2002 type:INTERNAL
16:03:52:736 PG1A-jgw1 Trace: handleConnCreated::new MyDestMyConnection()
MyConn: GenID: 172 IDVal: 31082796 Dev: 2002/0 Ext: 2002 DevTgStr: Addr:
2002 State: INPROGRESS CCState: OFFERED prevCCState: UNKNOWN loggedIn: N
16:03:52:736 PG1A-jgw1 Trace: CallCtlConnOfferedEv CID: 17242255 Addr: 2002
Calling: 1753 Called: 2002 LastRed: <null> Cause: NORMAL
16:03:52:736 PG1A-jgw1 Trace: handleCallCtlConnOffered CID: 17242255
Connections created in a reverse order
16:03:52:736 PG1A-jgw1 Trace: handleCallCtlConnOffered CID: 17242255 set
myDestConnection
16:03:52:736 PG1A-jgw1 Trace: After setting DevTgDevStrMyConn: GenID: 172
IDVal: 31082796 Dev: 2002/0 Ext: 2002 DevTgStr: 1753 Addr: 2002 State:
INPROGRESS CCState: OFFERED prevCCState: DIALING loggedIn: N
16:03:52:736 PG1A-jgw1 Trace: MyConn: GenID: 172 IDVal: 31082796
Dev: 2002/0 Ext: 2002 DevTgStr: 1753 Addr: 2002 State: INPROGRESS
CCState: OFFERED prevCCState: DIALING loggedIn: N
16:03:52:736 PG1A-jgw1 Trace: handleConnCreated: Setting Unique ID:
000000000007188F01DA492C00000000 to Mycall object
16:03:52:736 PG1A-jgw1 Trace: ConnCreatedEv CID: 17242255 (465039/1)
Addr: 1753 CurCalling: 1753 CurCallingURLType: URL_TYPE_UNKNOWN
CurCalled: 2002 CurCalledURLType: URL_TYPE_UNKNOWN Calling: 1753
Called: 2002 Cause: NORMAL
16:03:52:736 PG1A-jgw1 Trace: MyConnection() address:1753 type:INTERNAL
16:03:52:736 PG1A-jgw1 Trace: handleConnCreated::new
CallingAddrMyConnection() MyConn: GenID: 173 IDVal: 0 Dev: 1753/0
Ext: 1753 DevTgStr: Addr: 1753 State: CONNECTED CCState: ESTABLISHED
prevCCState: UNKNOWN loggedIn: N
16:03:52:736 PG1A-jgw1 Trace: handleConnCreated CID: 17242255 set
mySourceConnection
16:03:52:736 PG1A-jgw1 Trace: CallCtlConnEstablishedEv CID: 17242255
Addr: 1753 Calling: 1753 Called: 2002 LastRed: <null> Cause: NORMAL
16:03:52:736 PG1A-jgw1 Trace: MyConn: GenID: 173 IDVal: 0 Dev: 1753/0
Ext: 1753 DevTgStr: Addr: 1753 State: CONNECTED CCState: ESTABLISHED
prevCCState: ESTABLISHED loggedIn: N
16:03:52:737 PG1A-jgw1 Trace: RouteEvent State: ROUTE Cause: NO_ERROR
SessRteAddr: 2002 CallingAddr: 1753 CallingTerm: SEP99998705CA15
CurrRteAddr: 2002 Algorithm: SELECT_NORMAL SetupInfo None
16:03:52:737 PG1A-jgw1 Trace: myCall getCallingAddressPI true
16:03:52:737 PG1A-jgw1 Trace: Sending originate before confirmation
CID: 17242255 after 1 milsecs
16:03:52:737 PG1A-jgw1 Trace: MsgRouteRequest: CID: 17242255 XRefID: 2
ConnDevID: 1753/0 CallingDev: 1753 CurrentRoute: 2002
UniqueID: 000000000007188F01DA492C00000000

16:03:52:743 PG1A-jgw1 Trace: MsgRouteSelect: XRefID: 2
RouteSelected: 98765432109026
16:03:52:743 PG1A-jgw1 Trace: Calling selectRoute[CRefID: 2]
(98765432109026, DEFAULT_SEARCH_SPACE) ...
16:03:52:773 PG1A-jgw1 Trace: RouteUsedEvent State: ROUTE_USED XRefID: 2
Cause: NO_ERROR RteAddr: 2002 CallingAddr: 1753 CallingTerm: SEP99998705CA15
Domain: FALSE RteUsedAddr: 98765432109026
16:03:52:773 PG1A-jgw1 Trace: RouteEndEvent State: ROUTE_END XRefID: 2
Cause: NO_ERROR RteAddr: 2002
16:03:52:773 PG1A-jgw1 Trace: MsgRouteEndEvent: XRefID: 2 ErrorValue: 0
16:03:52:773 PG1A-jgw1 Trace: selectRoute[CRefID: 2](98765432109026,
DEFAULT_SEARCH_SPACE) returned in 30 milsecs
16:03:52:774 PG1A-jgw1 Trace: CallCtlConnDisconnectedEv CID: 17242255
Addr: 1753 Calling: 1753 Called: 2002 LastRed: <null> CiscoCause: UNKNOWN
Cause: REDIRECTED State: DISCONNECTED CCState: DISCONNECTED
16:03:52:774 PG1A-jgw1 Trace: MyConn: GenID: 173 IDVal: 0 Dev: 1753/0
Ext: 1753 DevTgStr: Addr: 1753 State: DISCONNECTED CCState: DISCONNECTED
prevCCState: ESTABLISHED loggedIn: N
16:03:52:774 PG1A-jgw1 Trace: CallCtlConnDisconnectedEv CID: 17242255
Addr: 2002 Calling: 1753 Called: 2002 LastRed: <null> CiscoCause: UNKNOWN
Cause: REDIRECTED State: DISCONNECTED CCState: DISCONNECTED
16:03:52:774 PG1A-jgw1 Trace: MyConn: GenID: 172 IDVal: 31082796 Dev: 2002/0
Ext: 2002 DevTgStr: 1753 Addr: 2002 State: DISCONNECTED CCState: DISCONNECTED
prevCCState: DIALING loggedIn: N
16:03:52:775 PG1A-jgw1 Trace: CallInvalidEv CID: 17242255 CiscoCause: UNKNOWN
MetaCode: META_CALL_ENDING CiscoFeatureReason: REASON_REDIRECT
16:03:52:775 PG1A-jgw1 Trace: MsgCallCleared: CID: 17242255 ConnDevID: /0
LocConnInfo: -1 Cause: 1015 Unique ID: 00000000007188F01DA492C00000000
16:03:52:775 PG1A-jgw1 Trace: CallObservationEndedEv CID: 17242255

6526: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Found an incoming CISCO-GUID hdr : 1621710080-0000065536-
0000000034-2739159562, Generated a new CVP-ID

hdr : 60A95500000100000000022A344420A

6527: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = 60A95500000100000000022A344420A LEGID =
60a95500-a314dfb-22-a344420a - [INBOUND]: Display Name [] Is Using
Survivability [false] CallServer build CVP_9_0_1_0_0_0_634

6528: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} CALLGUID = 60A95500000100000000022A344420A LEGID =
60a95500-a314dfb-22-a344420a - [INBOUND]: Stripping 3 sigdigits from
98765432109026 and saving them as [987]

6529: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-PARAM:
{Thrd=DATAI.5} CALLGUID = 60A95500000100000000022A344420A LEGID =

60a95500-a314dfb-22-a344420a - [INBOUND]: ReqURI (DN)
sip:98765432109026@10.66.68.169:5060 FromURI sip:1753@10.66.68.163
Video:false m_needs_postcallsurvey:false
6530: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} NEW CALL with guid=60A95500000100000000022A344420A
legid=60a95500-a314dfb-22-a344420a dn=65432109026 ani=1753 uui=null
calldate=Tue Nov 13 16:03:52 PST 2012 video=false cachecallcontext =
false is_postcallsurvey = false RouterCallKey = null RouterCallKeyDay =
null RouterCallKeySequenceNumber = null
6531: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=DATAI.5} Sending msg:>>HEADERS: (JMSType)=MsgBus:NEW_CALL
(JMSTimestamp)=1352851432269
>>BODY: replyto=true callguid=60A95500000100000000022A344420A
ani=1753 dnis=65432109026 timezone=America/Los_Angeles
version=CVP_9_0 pstntrkgrpsrcip=10.66.68.163 calldate=
Tue Nov 13 16:03:52 PST 2012 calltypeid=4 localOffset=-480
calllegid=60a95500-a314dfb-22-a344420a >>STATE: isTabular=false
isWriteable=true cursor=-1
2610: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-84-ICM-924} CALLGUID = 60A95500000100000000022A344420A,
DLGID = -1 [null] - Processing ,, [MsgBus:NEW_CALL], ssId=SYS_SIP1,
mediaType=, location=, locationpkid=, locationsiteid=,
srcaddr=10.66.68.163, pstntrunkgroupid=10.66.68.163 ,
pstntrunkgroupchannelnum=2147483647, sipheader=, rckey=, rcday=,
rcseq=, uui=, calltypeid=4, CallContext:, user.media.id:
60A95500000100000000022A344420A,, LEGID = null, DNIS = -1, ANI = -1
2611: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-84-ICM-924} CALLGUID = 60A95500000100000000022A344420A
- Correlation ID routed call
2612: 10.66.68.169: Nov 13 2012 16:03:52.269 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-84-ICM-924} CALLGUID = 60A95500000100000000022A344420A,
DLGID = 150 [SIP_LEG_PRERTE_CORRID] - Publishing ,,
[ICM_REQUEST_INSTRUCTION], dialogueId=150, sendSeqNo=1,
trunkGroupId=200, trunkNumber=0, serviceId=2, uui=,
correlationId=6, location=, locationpkid=, pstntrunkgroupid=
10.66.68.163 , pstntrunkgroupchannelnum=2147483647, sipheader=,,
LEGID = 60a95500-a314dfb-22-a344420a, DNIS = 65432109026, ANI = 1753
2613: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-85-ICM-925} CALLGUID = 60A95500000100000000022A344420A,
DLGID = 150 [SIP_LEG_PRERTE_CORRID] - Processing ,,
[ICM_DIALOGUE_FAILURE_EVENT], dialogueId=150, sendSeqNo=1,
errorCode = E_UNSPECIFIED_FAILURE,, LEGID = 60a95500-a314dfb-22-a344420a,
DNIS = 65432109026, ANI = 1753
2614: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800: %CVP_9_0_ICM-7-CALL:
{Thrd=pool-1-thread-85-ICM-925} CALLGUID = 60A95500000100000000022A344420A,

```

DLGID = 150 [SIP_LEG_PRERTE_CORRID] - Publishing ,,
[MsgBus:DIALOGUE_FAILURE],    ssId=SYS_SIP1,
errorCode=E_UNSPECIFIED_FAILURE,, LEGID = 60a95500-a314dfb-22-a344420a,
DNIS = 65432109026, ANI = 1753
6532: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID = 60A955000001000000000022A344420A
LEGID = 60a95500-a314dfb-22-a344420a - [INBOUND] - DIALOGUE_FAILURE from
ICM Router sends 404 rejection to call. errorcode=15 [id:5004]
6533: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-86-SIP-5317} Sending BUS MSG:>>HEADERS: (JMSType)=
MsgBus:CALL_STATE_EVENT (JMSTDestination)=Topic(CVP.SIP.CC.EVENT)
(JMSTimestamp)=1352851432285 >>BODY: callguid=
60A955000001000000000022A344420A RouterCallKeySent=false causecode=1
timezone=America/Los_Angeles version=CVP_9_0 calldate=Tue Nov 13 16:03:52
PST 2012 localOffset=-480 eventid=6 calllegid=60a95500-a314dfb-22-a344420a
>>STATE: isTabular=false isWriteable=true cursor=-1
6534: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800: %CVP_9_0_SIP-7-CALL:
{Thrd=pool-1-thread-86-SIP-5317} CALLGUID =
60A955000001000000000022A344420A LEGID = 60a95500-a314dfb-22-a344420a -
[INBOUND] DURATION (msecs) = 16 - HANGUP with Call History
6535: 10.66.68.169: Nov 13 2012 16:03:52.285 -0800:
%CVP_9_0_SIP-3-SIP_CALL_ERROR: CALLGUID =
60A955000001000000000022A344420A LEGID = 60a95500-a314dfb-22-a344420a -
[INBOUND] - ABNORMALLY ENDING - SIP code [404], Reason Hdr
[SIP;cause=404] Not Found, GW call using SURV TCL flag [false],
NON NORMAL flag [true], DNIS [65432109026], ANI [1753] with AGE
(msecs) 16 and Call History : [id:5004]

```

ليحت

يتم إرسال مقررنا نم مقررنا نم اددع بطشي هن اف، SigDigit ل CVP لوكوتورب نيوكت مت اذا بطش ب CVP موقوي، "طابترال فرعم + VRU ةيمست" مادختساب ةملاكمل CUCM لسري ام دنع، ةلاجل هذه يف ICM. ل اطل طابترال فرعم لاسرا يف ةجيتنل او. ةيادل نم مقررنا ضع ب CVP ل ةملاكمل CUCM لسري. 9026 طابترال فرعم و 9876543210 VRU قصلم ICM لسري SigDigit ةئيه يلع 987 CVP ذخي. 3 = SigNumber ل CVP نيوكت مت. 98765432109026 مساب نم 10. وهو DNIS ل وطل ي صق ال دحل اساسا يلع طابترال فرعم و VRU ةيمست مسقي مث، عقوتم وه امكو. ICM ل CVP هل لسري ام وهو، 6 طابترال فرعم حبصي، 65432109026 ل صا، 9026 طابترال فرعمل ةنمزل ةرتفل او، 6 فورعمل ريغ طابترال فرعم عاجراب ICM موقت هجومل (606 ةلاجل هذه يف) SigDigit ةئدابب CUCM راسم طمن موقوي نأ بجي، ةلاجل هذه يف CVP ل VRU ةيمست.

رارقلا

Next ليغشت " وأ VRU ل لاسرا" اءاخأ فاشكتسا نايجال ضع ب يف بعصلال نم ودي دق دامتع الابلطتي دق. جيحصال جهنل اعابتا مت اذا لهسلال نم نوكي دق نكلو، اءالصال او "Script" لي امي يف. ةددعتم ةزهجأ نم عبتتال تاي ل عم/تال جسلال ربع رورمل ةددعتم تاقبب يلع اءاعابتا بجي يتل ةي قطنمل تاوطلال

1. جمانرب وأو VRU ىوتسم نييعتب ماق دق هجوملا ناك اذا ام ددح .هجوملا تالجسب أدبا .
لبيغشتلل VRU يصن

2. لاصتالا اهي ف متي يتلا ةلاسرلا قفدت لوط ىدم ديدحتل CVP تالجس نم ققحت .

ام يهو ،ةيلاتلا ةوطخلا ىلإ كبا نالصوتو ةملاكمل ةلاجل ادج اديج امهف ناتوطخلا ناتاه رفوت
كلذ ىلإ امو VXML م داخو Cisco IOS® VXML ةباوب ءاطخأ حيحصت متيس ناك اذا

ةمچرتل هذه لوج

ةللأل تاي نقتل نم ةومچم مادختساب دن تسمل اذه Cisco تچرت
ملاعلاء انءمچ يف نيمدختسمل معدى وتحم مي دقتل ةيرشبل او
امك ةقيد نوك تنل ةللأل ةمچرت لصف أن ةظحال مچرئ. ةصاخل مه تلبل
Cisco يلخت. فرتحم مچرت مامدقي يتل ةيفارتحال ةمچرتل عم لالحل وه
ىل إأمئاد ةوچرلاب يصوت وتامچرتل هذه ةقد نع اهتيلوئسم Cisco
Systems (رفوتم طبارل) يلصلأل يزلچنل دن تسمل