

# Webex بة صاخال CDETS اتا قاطب بقعت Contact Center FAULT

## تا يوت حمل

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## ةمدقملا

يذلا (CDETS) نيسحتل بقعت ماظن مقرو Cisco ببع بقعت ةيفيك دن تسمل اذه حضوي (CSEs) ءالمعل معد وس دنهم هم دقي.

## CDETS مقر بقعت

هذه يف حضوم وه امك ءاطخال نع شحبال ءادا > تاودا > معد > Cisco.com لى لقتنا 1. ةوطخال روصلا:

### Tools

#### Bug Search Tool

Find software bugs based on product, release and keyword

#### Register & Manage Software Licenses

Product License Registration Tool

#### Software Research

View Cisco suggestions for supported products

#### Collaboration Solutions Analyzer Beta

Analyzes Expressway and other Collaboration portfolio products logs

#### Cisco CLI Analyzer Beta

SSH client to troubleshoot and check the overall health of your ASA and IOS based devices

[View All Tools](#)

### Contacts / Support Cases

#### Open New Case

To open or view cases, you need a [Service Contract](#)

#### Manage Support Cases

#### Contact TAC by Phone

Enterprise and Service Provider Products

US/Canada 800-553-2447

#### Worldwide Phone Numbers

Small Business Products

US/Canada 866-606-1866

#### Worldwide Phone Numbers

Returns

#### Returns Portal

We've simplified RMAs. [Learn How](#) New

## Bug Search Tool

[Help](#) | [+ Feedback](#)

Save Search Load Saved Search Clear Search Email Current Search

Search For:  × ?  
 Examples: CSCtd10124, router crash, etc...

Product:  [Select from list](#)

Releases:

كنك مي، ةحفصل هذه يف CSE ةطساوب هري فوت مت يذلا CDETS مقرر نع ثحبا 2. ةوطخل ةروصل يف حضورم وه امك، ةلحال ةلح ىرت نأ اضي:

## Bug Search Tool

[Bug Search](#) > CSCvu05178[Help](#) | [Feedback](#)

### Sev3 - Analyzer | Abilene| Export for Contact Timestamp in EPOCH CSCvu05178

#### Description

##### Symptom:

When a visualization report is exported "Value of Contact Start Timestamp" or "Value of Contact End Timestamp", they always export in EPOCH time format instead of Format set in the Visualization in the Report.

##### Conditions:

Only when the visualization report is exported. on Analyzer UI, it shows human-readable date and time

##### Workaround:

use external epoch converters to decode the datetime

##### Further Problem Description:

NA

Customer Visible

Notifications

Save Bug

Open Support Case

View Bug in CDETS

Was the description about this Bug Helpful? ☆☆☆☆☆ (0)

#### Details

Last Modified: May 8, 2020

Status: Open

Severity: 3 Moderate

Product: (1)

Cisco Webex Contact Center

Known Affected Releases: (1)

unspecified

Known Fixed Releases: (0)

[Download software for Cisco Webex Contact Center](#)

Support Cases: (2)

[688925796](#)

[688990475](#)

Support case links are not customer visible

ينورتكل لال ديربلاب مالع ءاشن ااضي كنك مي 3. ةوطخل

اذه كي دل رهظيس .تامالعال قوف رقنا ،ينورتكل لال ديربلاب تامالعال ىلع لوصحلل

The screenshot shows the Cisco Bug Search interface. A modal window titled "Add Notification" is open, allowing users to set up email alerts for specific bug IDs. The modal includes a "Name your Notification" field with the value "CSCvu05178", a "Bug Interested In" field with the same value, and a frequency dropdown set to "Weekly" with an email address "example@gmail.com" in the "to" field. A "Save" button is present, along with a description of the notification: "Get notified about changes to bug information (Title, Description, Known Affected and Known Fixed releases, Status or Severity)". A red arrow points to the "Notifications" button in the right-hand sidebar of the main interface.

تارملا ددع لوح ةلدسنملا ةمئاقلا نم ارايخ رتخاو كپ صاخلا ينورتكلإلا ديربلا ناونع لخدأ ظفح ةق طوط .(ايرهش/ايموي/ايعوبسأ) تامالعلا يقلت ي اهيف بغرت يتلا

ديربلا تاراطخا لال خ نم ائاقلا ةركذتلا مدقت عبتت ل عيش لك نييغت مت ،نألا ينورتكلإلا

ةمچرتل هذه لوج

ةللأل تاي نقتل نم ةومچم مادختساب دن تسمل اذہ Cisco تچرت  
ملاعلاء ان اعمچ يف نيمدختسمل معد ىوتحم ميدقتل ةيرشبل او  
امك ةقيقد نوك تنل ةللأل ةمچرت لصف أن ةظحال مچرئ. ةصاغل مهتغب  
Cisco يلخت. فرتحم مچرت مامدقي يتل ةيفارتحال ةمچرتل عم لاعل او  
ىل اءاد ةوچرلاب يصوت و تامچرتل هذه ةقد نع اهتيلوئسم Cisco  
Systems (رفوتم طبارل) يلصلأل يزىلچنل دن تسمل