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## Global Human Rights Policy

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# 1. Purpose

*“At Cisco, we are committed to developing innovative technology solutions that not only solve our customer’s challenges, but also help improve the lives of people around the world. We also believe that long-term, trusting relationships are built on honesty, integrity and acting ethically. Respect for human rights plays an important role in maintaining these foundational principles. We are committed to respecting and upholding the human rights of all people.”*

*Chuck Robbins, Chairman and CEO*

Cisco’s Human Rights policy formalizes our long-standing commitment to uphold and respect human rights for all people. Cisco’s leadership team believes this policy reflects the standards for business conduct and human rights, provides a cornerstone for Cisco to identify and manage its human rights impacts, mitigate risks and maximize opportunities for human rights to flourish, and fosters collaborative and transparent engagement with the global community of stakeholders and investors.

Human rights are the fundamental rights, freedoms, and standards of treatment adhered to by governments, businesses, and individuals around the world. Cisco upholds and respects human rights as contained in the United Nations Universal Declaration of Human Rights (UDHR), the eight Core Labor Conventions developed by the International Labour Organization (ILO), the UN Global Compact, and the UN Guiding Principles on Business and Human Rights. The Guiding Principles, in particular, clarify the duty of governments’ to protect against human rights abuses by third parties, including business enterprises, the corporate responsibility to respect human rights, and a joint responsibility of business and government to remedy adverse human rights impacts if they occur.

Following substantial research, benchmarking of industry best practices, and consultation with leading organizations on the topic of human rights, Cisco believes that it is critical for all values-based companies to develop a formal approach to human rights. Human rights have long been integrated into how Cisco works with supply chain partners, develops employee ethics codes and policies, and creates a safe, inclusive, and diverse workplace.

Creating, implementing, and communicating a formal human rights policy, as part of a broader framework and roadmap for protecting human rights, will help to maintain Cisco’s leadership in the IT industry, reduce the potential for negative reputational risks, and present opportunities for engagement and collaboration with human rights stakeholders.

To take this one step further, in 2018 Cisco published human rights position statements related to the development and use of disruptive technologies that are shaping our future, and in doing so, will transform the business and human rights landscape. These developments in technology are relevant across Cisco's value chain, including our supply chain, our own operations, and the use of our products, services, and technologies by our customers. Our public human rights position statements describe the relevance of disruptive technologies for human rights at Cisco and sets our activity and point of view for each of the following: encryption, data localization and sovereignty, surveillance by governments, internet of things, big data analytics and artificial intelligence.

Cisco's approach to human rights is informed by the documents identified above and anchored to the approach set forth in the [UN Guiding Principles](#). Many leading companies, including Cisco, with global operations have committed to adhering to the Guiding Principles which include the development of a human rights policy, a framework to assess and mitigate known risks, and mechanisms to report and remedy grievances where they occur. Cisco is fully committed to this approach over the long-term.

### The UN Guiding Principles state that:

"[I]n order [for companies] to meet their responsibility to respect human rights, business enterprises should have in place policies and processes appropriate to their size and circumstances, including:

- (a) A policy commitment to meet their responsibility to respect human rights;
- (b) A human rights due-diligence process to identify, prevent, mitigate and account for how they address their impacts on human rights;
- (c) Processes to enable the remediation of any adverse human rights impacts they cause or to which they contribute.

Business enterprises need to know and show that they respect human rights. They cannot do so unless they have certain policies and processes in place."

The Guiding Principles additionally call for companies to integrate human rights assessment processes into regular business practices, and to measure and report on impacts. The Guiding Principles also require proactive stakeholder engagement as a tool for companies help to identify and mitigate potential risks and develop positive opportunities for impacted communities.

## 2. Overview

Cisco supports these organizations and standards, and the positive impact they are having on global human rights:

1. [UN Global Compact](#)
2. [Universal Declaration of Human Rights](#)
3. [International Labour Organization](#)
4. [Global Network Initiative](#)
5. [Human Rights Campaign](#)

## 3. Scope

The scope of Cisco's human rights policy applies to all employees, partners, suppliers, and contractors, and supports the human rights of all Cisco stakeholders including internet users.

## 4. Policy Statement(s)

### 4.1 Human Rights

Cisco and all employees must continue to respect, support and promote the human rights outlined in the [Universal Declaration of Human Rights](#).

Employees, partners, suppliers and contractors must:

- 4.1.1 Commit to responsible business practices that do not infringe on human rights including appropriate evaluation of the human rights impacts of activities undertaken by and under the control of Cisco and a governance structure which will provide appropriate processes and mechanisms to address questions regarding the impact of Cisco's activities on human rights.
- 4.1.2 Avoid human rights abuses by complying with all applicable laws and regularly assessing human rights risks.
- 4.1.3 Protect privacy and data security for our customers.
- 4.1.4 Promote the benefits of increased connection and communication through the use of technologies that support freedom of expression.
- 4.1.5 Contribute to global communities by supporting diversity and employee engagement.
- 4.1.6 Support impactful social programs including those focused on critical human needs (food, water, shelter and disaster relief), education, and economic empowerment.
- 4.1.7 Report transparently on Cisco's support of and performance on human rights.
- 4.1.8 Engage openly with stakeholders on issues that impact human rights.

- 4.1.9 Work to identify human rights impacts, mitigate risks, and maximize opportunities related to new and disruptive technologies enumerated in Cisco's human rights position statements: encryption, data localization and sovereignty, surveillance by governments, internet of things, big data analytics and artificial intelligence.
- 4.1.10 Contribute to the development of international standards relevant to the IT sector and consistent with respect for human rights.
- 4.1.11 Work with Cisco's suppliers and partners to uphold these same values and implement similar policies and practices.

## 5. Policy Compliance

Policy compliance requirements are as follows:

### 5.1 Compliance Effective Date

This policy is effective 03-July-2014

### 5.2 Compliance Measurement

Compliance with Cisco policies is required. Compliance with this policy is verified through various methods, including but not limited to, reports from available business tools, audits, self-assessment, and/or feedback to the policy owner.

This corporate human rights policy is governed by a process which demands full compliance.

### 5.3 Compliance Exceptions

There are no exceptions to this policy.

### 5.4 Non-Compliance

Non-compliance will be managed by Cisco's Chief Compliance Officer or his or her designee. Concerns from employees, suppliers, partners or any other stakeholder can be communicated through the same channels as any other ethical issue. For details please see [Cisco's Code of Business Conduct](#).

## 6. Related Policies and Processes

Human rights is a matter which encompasses multiple issues and therefore this corporate human rights policy is supported by other Cisco policies including but not limited to policies on privacy, bribery and corruption, health and safety, diversity, harassment and other labor related policies. See the links below.

Cisco's Code of Business Conduct and the Supplier Code of Conduct both reference the company's support for human rights. The Cisco EthicsLine is an ethics and business conduct reporting tool provided by The Network, a third-party vendor to address any questions about the Code of Business Conduct, the Supplier Code of Conduct or other ethics concerns. The EthicsLine is available 24 hours a day, seven days a week, in multiple languages. Issues will be documented by a highly trained interview specialist and disseminated to appropriate Cisco management who will promptly address the matter. Interpreters are available to assist with the interview if deemed necessary by the caller. Callers have the option to remain anonymous when reporting concerns, although some countries do not allow such concerns to be reported anonymously. Individuals can also connect with the Ethics Office via email at [ethics@cisco.com](mailto:ethics@cisco.com).

[Ethics at Cisco Ethics Contacts Code of Business Conduct Focus Area: Supply Chain Global Anti-Corruption Policy Global Civility Workplace Policy Global Human Resources Data Protection Policy Privacy Policies Reasonable Accommodation Policy Workers Personal Information Policy Human Rights Position Statement](#)

Refer to Cisco Policy and Process Central for information on all Cisco policies:

[Cisco Policy and Process Central](#)

## 7. Supporting Documents

[Corporate Social Responsibility Report](#)

[Global Supplier Diversity Business Development Program](#)

## 8. Definitions

The following terms and definitions are used in this document:

<b>Human Rights</b>	Human rights are the fundamental rights, freedoms and standards of treatment adhered to by governments, businesses, and individuals around the world and to which all people are entitled. Fundamental human rights are found in the United Nations Declaration on Human Rights, the eight ILO Core Labor Conventions, and various covenants and treaties that implement these principles.
<a href="#">United Nations Global Compact (UNGC)</a>	The UN Global Compact is a strategic policy initiative for businesses that are committed to aligning their operations and strategies with ten universally accepted principles in the areas of human rights, labor, environment and anti-corruption. The Global Compact exists to assist the private sector in the management of increasingly complex risks and opportunities in the environmental, social and governance realms, seeking to embed markets and societies with universal principles and values for the benefit of all.
<a href="#">Universal Declaration of Human Rights (UDHR)</a>	The Universal Declaration of Human Rights was enacted in 1948 by the United Nations and contains 30 high-level principles that established the modern scope of “human rights.”
<b>Freedom of Expression</b>	Freedom of expression is a fundamental human right contained in the UDHR and several additional implementing treaties. As defined in the UDHR, freedom of expression is the right to express one’s individual views and opinion, and the “freedom to hold opinions without interference and to seek, receive and impart information and ideas through any media and regardless of frontiers.” UDHR, Article 19.
<a href="#">International Labour Organization (ILO)</a>	The International Labour Organization is the international organization under the United Nations responsible for developing and overseeing international labor standards. It is the only United Nations agency that brings together representatives of governments, employers and workers to jointly shape policies / programs promoting decent work for all.
<a href="#">Global Network Initiative (GNI)</a>	The Global Network Initiative is a multi-stakeholder organization committed to working with IT businesses to identify, navigate, and mitigate human rights risk and impacts.



<b><u>Human Rights Campaign (HRC)</u></b>	The Human Rights Campaign is America's largest civil rights organization working to achieve lesbian, gay, bisexual and transgender equality. By inspiring and engaging all Americans, HRC strives to end discrimination against LGBT citizens and realize a nation that achieves fundamental fairness and equality for all.
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## 9. Approvals

Organization	Name or User ID and Title
Legal	Mark Chandler, General Counsel and Chief Compliance Officer
Legal	Kathy Mulvany, VP Corporate Affairs

The approval history is located at the link below. To view in Doc Central, click on the link and select "Workflow History" or "Last Approved Version":

<https://docs.cisco.com/share/proxy/alfresco/url?docnum=EDCS-1210115>

## 10. Revision History

The information below reflects the revision history of the policy (also referred to as "Version History" in Doc Central).

To locate the revision history, click the EDCS/ Doc Central link below. Then, select "Version History" to display the revision history.

<https://docs.cisco.com/share/proxy/alfresco/url?docnum=EDCS-1210115>

Rev	Date	Name or User ID and Title	Comment
	10-Dec-18	Linda Shropshire Grissom (lshropsh)	Section added to Purpose regarding disruptive technologies and 4.1.9 updated

## 11. Appendix

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