

End-of-Sale and End-of-Life Announcement for the Cisco Small Business 300 Series Managed Switches (Select Models)

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Overview

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Cisco announces the end-of-sale Cisco Small Business 300 Series Managed Switches (Select Models). The last day to order the affected product(s) is May 10, 2018. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Small Business 300 Series Managed Switches (Select Models)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 10, 2017
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 10, 2018
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	May 10, 2019
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 10, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	May 31, 2023

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF300-48PP-K9-AU	SF300-48PP 48-port 10/100 PoE+ Managed Switch w/Gig Uplinks	SF350-48P-K9-AU	Cisco SF350-48P 48-port 10/100 POE Managed Switch	-
SF300-48PP-K9-BR	SF300-48PP 48-port 10/100 PoE+ Managed Switch w/Gig Uplinks	SF350-48P-K9-BR	Cisco SF350-48P 48-port 10/100 POE Managed Switch	-
SF300-48PP-K9-EU	SF300-48PP 48-port 10/100 PoE+ Managed Switch w/Gig Uplinks	SF350-48P-K9-EU	Cisco SF350-48P 48-port 10/100 POE Managed Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF300-48PP-K9-NA	SF300-48PP 48-port 10/100 PoE+ Managed Switch w/Gig Uplinks	SF350-48P-K9-NA	Cisco SF350-48P 48-port 10/100 POE Managed Switch	-
SF300-48PP-K9-UK	SF300-48PP 48-port 10/100 PoE+ Managed Switch w/Gig Uplinks	SF350-48P-K9-UK	Cisco SF350-48P 48-port 10/100 POE Managed Switch	-
SG300-10MPP-K9-AU	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-AU	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-BR	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-BR	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-EU	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-EU	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-IN	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10P-K9-EU	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-JP	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-JP	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-KR	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-KR	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-NA	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-NA	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10MPP-K9-UK	SG300-10MPP 10-port Gigabit Max PoE+ Managed Switch	SG350-10MP-K9-UK	Cisco SG350-10MP 10-port Gigabit POE Managed Switch	-
SG300-10PP-K9-AU	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-AU	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SG300-10PP-K9-EU	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-EU	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SG300-10PP-K9-IN	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-IN	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SG300-10PP-K9-JP	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-JP	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SG300-10PP-K9-NA	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-NA	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG300-10PP-K9-UK	SG300-10PP 10-port Gigabit PoE+ Managed Switch	SG350-10P-K9-UK	Cisco SG350-10P 10-port Gigabit POE Managed Switch	-
SRW2024-K9-AR	SG 300-28 28-port Gigabit Managed Switch	SG350-28-K9-AR	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-AU	SG 300-28 28-port Gigabit Managed Switch	SG350-28-K9-AU	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-BR	SG300-28 28-port Gigabit Managed Switch	SG350-28-K9-BR	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-CN	SG300-28 28-port Gigabit Managed Switch	SG350-28-K9-CN	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-EU	SG300-28 28-port Gigabit Managed Switch	SG350-28-K9-EU	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-JP	SG300-28 28-port Gigabit Managed Switch	SG350-28-K9-JP	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-NA	SG300-28 28-port Gigabit Managed Switch	SG350-28-K9-NA	Cisco SG350-28 28-port Gigabit Managed Switch	-
SRW2024-K9-UK	SG 300-28 28-port Gigabit Managed Switch	SG350-28-K9-UK	Cisco SG350-28 28-port Gigabit Managed Switch	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

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