Support Information Cisco Smart Bonding

Partner Technical Support
For support with technical issues for Smart Bonding

**U.S. and Canada**

Email: ask-smart-services@cisco.com

Phone: 1-877-330-9746

Online: Submit a case with the Technical Assistance Center (TAC) Service Request Tool*

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**European Countries**

Email: ask-smart-services@cisco.com

Phone:
- Austria +08 0 000 6206
- Belgium +08 0 049 913
- France +08 0 511 9745
- Germany +08 0 058 91725
- Italy +80 0 085 681
- Netherlands +08 0 002 01276
- Spain +80 0 600 472
- Switzerland +08 0 084 0011
- UK +08 002 795 112

Online:
Submit a case with the Technical Assistance Center (TAC) Service Request Tool*

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**China - Korea**

Email: ask-smart-services@cisco.com

Phone: 400-810-9995

KOREA
Email: ask-smart-services-kr@cisco.com
Phone: 080-377-0880, option 5

Online (all locations):
Submit a case with the Technical Assistance Center (TAC) Service Request Tool*

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**All Other Countries**

Email: ask-smart-services@cisco.com

Phone: Choose the appropriate phone number for the Customer Interaction Network (CIN) – scroll down to view all listings by country.

Online:
Submit a case with the Technical Assistance Center (TAC) Service Request Tool*

*When submitting a case online with TAC please select the Product “Smart Service Capabilities >Smart Bonding”. Please use the contract number of the original SR case that you were trying to open as the contract number for Smart Bonding.

Cisco will notify partners of any planned or unplanned outages. If there is any delay in case creation, the case creator will be notified via email.